REPORT OF THE JOINT SUBCOMMITTEE STUDYING

The Business Practices of For-Profit Cemeteries

TO THE GOVERNOR AND THE GENERAL ASSEMBLY OF VIRGINIA



HOUSE DOCUMENT NO. 57

COMMONWEALTH OF VIRGINIA RICHMOND 1989

MEMBERS OF JOINT SUBCOMMITTEE

Delegate Leslie L. Byrne, Chairman Senator Robert C. Scott, Vice Chairman Delegate William T. Wilson Delegate Alan E. Mayer Senator William A. Truban Philip Niland Daly, Sr. Susan S. Modlin Hart

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Report of the Joint Subcommittee Studying The Business Practices of For-Profit Cemeteries to The Governor and the General Assembly of Virginia Richmond, Virginia January, 1989

To: Honorable Gerald L. Baliles, Governor of Virginia and The General Assembly of Virginia

INTRODUCTION

The following resolution, House Joint Resolution No. 73, agreed to during the 1988 General Assembly Session, established a joint subcommittee to study the business practices of for-profit cemeteries, including preneed contracts. The subcommittee was asked to consider whether for-profit cemeteries should be regulated to a greater extent than they are currently and to review the use of preneed contracts by for-profit cemeteries.

GENERAL ASSEMBLY OF VIRGINIA -- 1988 SESSION

HOUSE JOINT RESOLUTION NO. 73

Requesting the establishment of a joint subcommittee to study the business practices of for-profit cemeteries.

Agreed to by the House of Delegates, March 11, 1988 Agreed to by the Senate, March 9, 1988

WHEREAS, cemeteries are places that provide a setting of quiet solitude for a person visiting the gravesite of a loved one; and

WHEREAS, for the most part, cemetery lot owners and families of the deceased are satisfied with the care and maintenance of their lots; and

WHEREAS, some of the business practices of the for-profit cemeteries pertaining to perpetual care fees should be scrutinized due to complaints from families and other consumers regarding unitemized bills; and

WHEREAS, a study should be undertaken to consider whether for-profit cemeteries should be regulated further; now, therefore, be it

RESOLVED by the House of Delegates, the Senate concurring, That a joint subcommittee be established to study the business practices of for-profit cemeteries, including preneed contracts. The joint subcommittee shall be composed in the following manner: three members from the House of Delegates to be appointed by the Speaker of the House of Delegates; two members of the Senate to be appointed by the Senate Committee on Privileges and Elections; one representative of the Virginia Cemetery Industry to be appointed by the Governor; and one citizen member to be appointed by the Governor.

The joint subcommittee shall complete its work and submit any recommendations to the 1989 Session of the General Assembly.

The indirect costs of this study are estimated to be \$10,650; the direct costs of this study shall not exceed \$5,040.

BACKGROUND

The subcommittee reviewed the current system of regulation of for-profit cemeteries. Under existing Virginia law, there is no single regulating body governing the operation of for-profit cemeteries. Commissioners of Accounts are given the responsibility of enforcing requirements applicable to perpetual care and preneed trust accounts. There is no central receptacle for handling or monitoring consumer complaints related to the cemetery industry. There are no training or licensure requirements for cemetery owners or others who provide cemetery related goods and services. There are no requirements that consumers receive an itemized list of perpetual care fees or charges for cemetery related goods and services such as the Federal Trade Commission requires for funeral goods and services. Chapter 3 of Title 57 contains the following provisions applicable to practices of for-profit cemeteries.

Article 3.1 of Chapter 3 provides for endowment trusts for perpetual care of cemeteries. Is it unlawful to sell or offer to sell a cemetery lot and represent that it will be perpetually cared for unless adequate provision has been made for perpetual care. Any person who develops a cemetery must deposit a minimum of \$25,000 in an irrevocable trust fund in a bank or savings and loan association in Virginia before any sale is made. Thereafter, ten percent of the receipts from the sale of lots, interment rights, crypts and niches must also be deposited in the account. If the trustee is not a qualified bank or savings and loan association, the trustee must furnish a fidelity bond of fifty percent of the value of the principal of the trust fund. The bond is deposited with the commissioner of accounts of the county or city where the owner, operator or developer of the cemetery has his principal place of The trustee is required to furnish a report to the appropriate business. commissioner of accounts annually. Cemetery owners are also required to provide to the commissioner of accounts annual reports of all transactions subject to the perpetual care trusting requirement.

Article 6 of Chapter 3 governs preneed burial contracts. The article provides protection for purchasers of burial property or services when delivery of the property or services may be delayed 120 days. The article requires that 40% of the retail purchase price be placed in a special preneed trust account. The sale of graves, right of use, sepulcher or interment rights is not covered by the article. Sellers must keep detailed accounts of all contracts and transactions subject to the preneed trusting requirement and must submit reports annually to the commissioner of accounts in the county or city where the cemetery is located. A major difficulty in evaluating effectiveness of current cemetery regulations is the fact that there is no central receptacle for complaints. Consumers direct complaints to a variety of sources, including consumer offices, the Board of Funeral Directors and Embalmers, Commonwealth's attorneys, police departments, zoning and health boards, the Virginia Cemetery Association and the Cemetery Consumer Service Council. A number of these organizations refer complaints to each other, while some feel they are the proper receptacle for complaints. Registered complaints include alleged misleading advertising practices, lack of maintenance and vandalism of cemetery property, substitution of merchandise and hidden and increased fees and charges. At the time of this study, there were also two criminal cases pending against cemetery owners in Southwest Virginia for failing to properly trust funds.

ACTIVITIES AND FINDINGS

The joint subcommittee held six meetings, including a public hearing and a tour of а local cemetery. The subcommittee heard from numerous representatives of the cemetery industry. The Virginia Cemetery Association, a voluntary association representing sixty-six of the eighty-six for-profit cemeteries in Virginia, actively participated in the subcommittee's The subcommittee studied the advertising and pricing practices proceedings. of for-profit cemeteries and the operation of both perpetual care and preneed trust regulations. In addition, the subcommittee members reviewed cemetery laws in other states. The subcommittee noted that there are significant differences between the requirements for cemetery goods and services and funeral goods and services and determined that, because of the diversity between the two industries, parallel regulations were not appropriate.

During its proceedings, the subcommittee heard from individual consumers and consumer groups, including the American Association of Retired Persons. The subcommittee determined that providing a receptacle for handling and monitoring consumer complaints was of primary importance. In addition, adequate disclosure provisions should apply to preneed purchases. The subcommittee determined that the current system of enforcing cemetery regulations through commissioners of accounts is not effective. The subcommittee distributed a questionaire to all commissioners of accounts in the Commonwealth. Of the forty-five commissioners responding to the survey, approximately one-quarter felt the system was not effective, one half felt the system was effective and one quarter had no opinion. According to the results of the survey and statements of the commissioners of accounts who testified before the subcommittee, there is little consistency in how commissioners handle cemetery companies. A major problem is that commissioners do not know, and cannot easily determine, who is required to report to them. The handbook for commissioners does not mention duties related to cemeteries and some commissioners did not know that cemeteries were required to file reports with them.

RECOMMENDATIONS

The subcommittee recommends licensure of cemetery owners in order to set standards for the industry, and provide a mechanism to assure fiduciary responsibility and a means of enforcing cemetery regulations. The subcommittee does not advocate training or educational requirements for licensure and recommends that existing cemeteries be granted a license after meeting minimum qualifications.

The subcommittee recommends that the Department of Commerce serve as the regulating body for cemetery companies. The Department will serve as a central facility for handling consumer complaints related to the industry and monitor the perpetual care and preneed trust accounts. These trusts should be audited annually by an independent certified accountant. Trusting requirements for perpetual care funds and preneed purchases were determined to be satisfactory; however, the subcommittee recommends that individuals who serve as trustees of perpetual care funds be approved by the Department of Commerce.

It was determined adequate protections should be afforded consumers in the preneed purchase of cemetery property and services. Comprehensive disclosures should accompany preneed burial contracts. The subcommittee voted to consolidate existing and proposed laws applicable to for-profit cemeteries and preneed burial contracts and place such consolidated laws in Chapter 9.1 of Title 54.1. The proposed legislation contains housekeeping and editorial changes, as well as substantive changes. Each substantive change is summarized on the following page. § 54.1-927.2

Provides for the establishment of a Cemetery Advisory Board which will advise the Director of the Department of Commerce on matters relating to the regulation of for-profit cemeteries.

§ 54.1-927.4

Requires for-profit cemetery companies to appoint a compliance agent and be licensed by the Department of Commerce.

§ 54.1-927.9

If the trustee of a perpetual care trust fund is not a qualified bank, savings and loan or banking institution, the trustee must be approved by the Director of the Department of Commerce.

§ 54.1-927.14

- Provides that cemetery companies' records related to perpetual care trust requirement are subject to examination by the Director of the Department of Commerce, instead of a commissioner of accounts.
- § 54.1-927.15
 - Requires that cemetery companies have an independent certified accountant audit perpetual care accounts and trust funds and file a report with the Department of Commerce.
- § 54.1-927.17 -- Sets forth numerous consumer protection provisions applicable to preneed burial contacts, including detailed disclosure requirements and procedures for substitution if merchandise purchased preneed is not available at time of need.

§ 54.1-927.21

Provides that cemetery companies' records related to preneed burial accounts are subject to examination by the Director of the Department of Commerce, instead of a commissioner of accounts.

§ 54.1-927.22

Requires that cemetery companies have preneed burial accounts and trust funds audited by an independent certified accountant and file a report with the Department of Commerce annually.

Page 31, line 13:

Repeals Article 3.1 of Chapter 3 of Title 57 and Article 6 of Chapter 3 of Title 57. The majority of these provisions have been transferred to Title 54.1.

CONCLUSION

The Joint Subcommittee Studying the Business Practices of For-Profit Cemeteries recommends that the 1989 General Assembly adopt the proposed legislation.

Respectfully submitted,

Delegate Leslie L. Byrne, Chairman Senator Robert C. Scott, Vice Chairman Delegate Alan E. Mayer Delegate William T. Wilson Senator William A. Truban* (Please see Additional Statements) Susan S. Modlin Hart Philip N. Daly*

(Please see Additional Statements)

ADDITIONAL STATEMENTS

I do not recommend legislation proposed by the Joint Subcommittee Studying the Business Practices of For-Profit Cemeteries because, while a few problems exist, I do not believe the end justifies the means. The cost far exceeds the problems non-regulation has seen. I believe this industry can regulate itself and that another bureaucracy is unnecessary.

Respectfully submitted,

Senator William A. Truban

As a member of the Joint Subcommittee Studying the Business Practices of For-Profit Cemeteries and as owner of two cemeteries with thirty years' experience in the industry, I wish to share my thoughts on HJR 73. I submit involving the Department of Commerce, a compliance agent, licensing of each cemetery, a Cemetery Advisory Board, etc., proposes too much unnecessary regulation with a costly budget, and will end up costing the public. I feel the independent CPA audit report of the perpetual care and merchandise trust deposits is the only new legislation needed to protect the public. (See Appendix B for additional comments.)

Respectfully submitted,

Philip N. Daly Joint Subcommittee Member APPENDICES

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APPENDIX A

2	SENATE BILL NO HOUSE BILL NO
3 4 5 6 7 8 9	A BILL to amend and reenact §§ 2.1-1.6, 2.1-20.4, 9-6.25:1 and 11-24 of the Code of Virginia and to amend the Code of Virginia by adding in Title 54.1 a chapter numbered 9.1, consisting of sections numbered 54.1-927.1 through 54.1-927.29 and to repeal Article 3.1 of Chapter 3 of Title 57 and Article 6 of Chapter 3 of Title 57, consisting respectively of §§ 57-35.1 through 57-35.10 and §§ 57-39.8 through 57-39.18 of the Code of Virginia, relating to the regulation of cemeteries.
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12	Be it enacted by the General Assembly of Virginia:
13	1. That §§ 2.1-1.6, 2.1-20.4, 9-6.25:1 and 11-24 of the Code of
14	Virginia are amended and reenacted and that the Code of Virginia is
15	amended by adding in Title 54.1 a chapter numbered 9.1, consisting of
16	sections numbered 54.1-927.1 through 54.1-927.29, as follows:
17	§ 2.1-1.6. State boardsA. There shall be, in addition to such
18	others as may be established by law, the following permanent collegial
19	bodies affiliated with a state agency within the executive branch:
20	Accountancy, Board for
21	Aging, Advisory Board on the
22	Agriculture and Consumer Services, Board of
23	Air Pollution, State Advisory Board on
24	Alcoholic Beverage Control Board
25	Apple Board, Virginia State
26	Appomattox State Scenic River Advisory Board
27	Architects, Professional Engineers, Land Surveyors and Landscape
28	Architects, Board for

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1	Art and Architectural Review Board
2	Athletic Board
3	Auctioneers Board
4	Audiology and Speech Pathology, Board of
5	Aviation Board, Virginia
6	Barbers, Board for
7	Boating Advisory Board
8	Branch Pilots, Board for
9	Bright Flue-Cured Tobacco Board, Virginia
10	Building Code Technical Review Board, State
11	Catoctin Creek State Scenic River Advisory Board
12	Cattle Industry Board, Virginia
13	Cave Board
14	Cemetery Advisory Board
15	Certified Seed Board, State
16	Chesapeake Bay Local Assistance Board
17	Child Abuse and Neglect, Advisory Board on
18	Children, Advisory Board for the Department for
19	Chippokes Plantation Farm Foundation, Board of Trustees
20	Coal Research and Development Advisory Board, Virginia
21	Coal Surface Mining Reclamation Fund Advisory Board
22	Commerce, Board of
23	Commercial Driver Training Schools, Board of
24	Conservation and Development of Public Beaches, Board on
25	Conservation and Historic Resources, Board of
26	Continuing Education Advisory Board
27	Contractors, Board for
28	Corn Board, Virginia

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1		Correctional Education, Board of
2		Corrections, State Board of
3		Cosmetology, Board for
4		Criminal Justice Services Board
5		Dark-Fired Tobacco Board, Virginia
6		Deaf and Hard-of-Hearing, Advisory Board for the Department for
7	the	
8		Dentistry, Board of
9		Education, State Board of
10		Education for Health Professions and Occupations, Board on
11		Egg Board, Virginia
12		Emergency Medical Services Advisory Board
13		Employment Agency Advisory Board
14		Fire Services Board, Virginia
15		Forestry, Board of
16		Funeral Directors and Embalmers, Board of
17		Game and Inland Fisheries, Board of
18		Geology, Board for
19		Goose Creek Scenic River Advisory Board
20		Health, State Board of
21		Health Professions, Board of
22		Hearing Aid Specialists, Board for
23		Hemophilia Advisory Board
24		Historic Landmarks Board, Virginia
25		Housing and Community Development, Board of
26		Industrial Development Services Advisory Board
27		Insurance Advisory Board, State
28		Irish Potato Board, Virginia
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1	Laboratory Services Advisory Board
2	Marine Products Board, Virginia
3	Medical Advisory Board, Department of Motor Vehicles
4	Medical Board of the Virginia Supplemental Retirement System
5	Medicare and Medicaid, Advisory Board on
6	Medicine, State Board of
7	Mental Health, Mental Retardation and Substance Abuse Services
8	Board, State
9	Migrant and Seasonal Farmworkers Board
10	Military Affairs, Board of
11	Mine Safety Board
12	Mines, Minerals and Energy, Board of Examiners in the Department
13	of
14	Minority Business Enterprise, Interdepartmental Board of the
15	Department of
15 16	Department of Motor Vehicle Dealers' Advisory Board
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16	Motor Vehicle Dealers' Advisory Board
16 17	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State
16 17 18	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board
16 17 18 19	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of
16 17 18 19 20	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of Nursing Home Administrators, Board of
16 17 18 19 20 21	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of Nursing Home Administrators, Board of Oil and Gas Conservation Board, Virginia
16 17 18 19 20 21 22	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of Nursing Home Administrators, Board of Oil and Gas Conservation Board, Virginia Opticians, Board for
16 17 18 19 20 21 22 23	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of Nursing Home Administrators, Board of Oil and Gas Conservation Board, Virginia Opticians, Board for Optometry, Board of
16 17 18 19 20 21 22 23 24	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of Nursing Home Administrators, Board of Oil and Gas Conservation Board, Virginia Opticians, Board for Optometry, Board of Outdoor Recreation Advisory Board
16 17 18 19 20 21 22 23 24 25	Motor Vehicle Dealers' Advisory Board Networking Users Advisory Board, State Nottoway State Scenic River Advisory Board Nursing, Board of Nursing Home Administrators, Board of Oil and Gas Conservation Board, Virginia Opticians, Board for Optometry, Board of Outdoor Recreation Advisory Board Peanut Board, Virginia

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1	Pharmacy, Board of
2	Physical Therapy to the Board of Medicine, Advisory Board on
3	Plant Pollination Advisory Board
4	Polygraph Examiners Advisory Board
5	Pork Industry Board, Virginia
6	Poultry Products Board, Virginia
7	Private College Advisory Board
8	Private Security Services Advisory Board
9	Professional Counselors, Board of
10	Professional Soil Scientists, Board for
11	Psychiatric Advisory Board
12	Psychology, Board of
13	Public Buildings Board, Virginia
14	Public Telecommunications Board, Virginia
15	Radiation Advisory Board
16	Real Estate Board
17	Reciprocity Board, Department of Motor Vehicles
18	Reforestation Board
19	Rehabilitative Services, Board of
20	Retirement System Review Board
21	Safety and Health Codes Board
22	Seed Potato Board, State
23	Sewage Handling and Disposal Appeal Review Board, State Health
24	Department
25	Shenandoah State Scenic River Advisory Board
26	Small Business Advisory Board
27	Social Services, Board of
28	Social Work, Board of

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1	Soil and Water Conservation Board, Virginia
2	Soybean Board, Virginia
3	State Air Pollution Contol Board
4	Substance Abuse Certification Board
5	Surface Mining Review, Board of
6	Sweet Potato Board, Virginia
7	Teacher Education Advisory Board
8	Tourism and Travel Services Advisory Board
9	Toxic Substances Advisory Board
10	Transportation Board, Commonwealth
11	Transportation Safety, Board of
12	Treasury Board, The, Department of the Treasury
13	Veterans' Affairs, Board on
14	Veterinary Medicine, Board of
15	Virginia Employment Commission, State Advisory Board for
16	Virginia Supplemental Retirement System, Board of Trustees
17	Virginia Waste Management Board
18	Visually Handicapped, Board for the
19	Voluntary Formulary Board, Virginia
20	Volunteerism, Advisory Board for the Department of
21	War Memorial Board, Virginia
22	Water Resources Research Center Statewide Advisory Board,
23	Virginia
24	Waterworks and Wastewater Works Operators, Board for
25	Well Review Board, Virginia.
26	B. Notwithstanding the definition for "board" as provided in §
27	2.1-1.2, the following entities shall be referred to as boards:
28	Compensation Board

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1	State Board of Elections
2	State Water Control Board
3	Virginia Parole Board.
4	§ 2.1-20.4. Bodies receiving compensationA. Notwithstanding
5	any other provision of law, the following commissions, boards, etc.,
6	shall be those which receive compensation from state funds pursuant to
7	§ 2.1-20.3:
8	Accountancy, Board for
9	Agriculture and Consumer Services, Board of
10	Air Pollution Control Board, State
11	Airports Authority, Virginia
12	Apprenticeship Council
13	Architects, Professional Engineers, Land Surveyors and Landscape
14	Architects, Board for
15	Athletic Board
16	Auctioneers Board
17	Audiology and Speech Pathology, Board of
18	Aviation Board, Virginia
19	Barbers, Board for
20	Branch Pilots, Board for
21	Building Code Technical Review Board, State
22	Cemetery Advisory Board
23	Chesapeake Bay Local Assistance Board
24	College Building Authority
25	Commerce, Board of
26	Commercial Driver Training Schools, Board for
27	Commonwealth Transportation Board
`8	Conservation and Historic Resources, Board of
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1	Contractors, Board for
2	Correctional Education, Board of
3	Corrections, Board of
4	Cosmetology, Board for
5	Criminal Justice Services Board
6	Deaf and Hard-of-Hearing, Advisory Board for the
7	Dentistry, Board of
8	Education, State Board of
9	Education Loan Authority, Virginia - Board of Directors
10	Elections, State Board of
11	Environment, Council on the
12	Fire Services Board, Virginia
13	Funeral Directors and Embalmers, Board of
14	Game and Inland Fisheries, Board of
15	Geology, Board for
16	Health, State Board of
17	Health Coordinating Council, Statewide
18	Health Professions, Board on
19	Hearing Aid Specialists, Board for
20	Higher Education, State Council of
21	Housing and Community Development, Board of
22	Information Management, Council on
23	Librarians, Board for
24	Marine Resources Commission
25	Medical Assistance Services, Board of
26	Medical Complaint Investigation Committee
27	Medicine, Board of
28	Mental Health, Mental Retardation and Substance Abuse Services

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1	Board, State	
2	Milk Commission	
3	Mines, Minerals and Energy, Board of Examiners in the Department	
4	of	
5	Nursing, Board of	
6	Nursing Home Administrators, Board of	
7	Oil and Gas Conservation Board, Virginia	
8	Opticians, Board for	
9	Optometry, Board of	
10	Pharmacy, Board of	
11	Physical Therapy, Advisory Board on	
12	Port Authority, Board of Commissioners of the Virginia	
13	Professional Counselors, Board of	
14	Professional Soil Scientists, Board for	
15	Psychology, Board of	
16	Public School Authority, Virginia	
17	Purchases and Supply Appeals Board	
18	Real Estate Board	
19	Rehabilitative Services, Board of	
20	Safety and Health Codes Board	
21	Seed Potato Board	
22	Social Services, Board of	
23	Social Work, Board of	
24	State Health Department Sewage Handling and Disposal Appeal	
25	Review Board	
26	Substance Abuse Certification Board	
27	Surface Mining Review, Board of	
:8	Treasury Board	

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Veterans' Affairs, Board on 1 2 Veterinary Medicine, Board of Virginia Supplemental Retirement System, Board of Trustees 3 4 Virginia Waste Management Board 5 Visually Handicapped, Virginia Board for the Water Control Board, State 6 7 Waterworks and Wastewater Works Operators, Board for 8 Well Review Board, Virginia 9 B. Individual members of boards, commissions, committees, 10 councils, and other similar bodies appointed at the state level and 11 receiving compensation for their services on January 1, 1980, but who will not receive compensation under the provisions of this article, 12 13 shall continue to receive compensation at the January 1, 1980, rate until such member's current term expires. 14 § 9-6.25:1. Advisory boards, commissions and councils.--There 15 16 shall be, in addition to such others as may be designated in 17 accordance with § 9-6.25, the following advisory boards, commissions and councils within the executive branch: 18 19 Advisory Board for the Department of Volunteerism 20 Advisory Board for the Department for Children 21 Advisory Board for the Department for the Deaf and 22 Hard-of-Hearing 23 Advisory Board on the Aging 24 Advisory Board on Child Abuse and Neglect 25 Advisory Board on Medicare and Medicaid 26 Advisory Board on Physical Therapy to the Board of Medicine 27 Advisory Commission on Mapping, Surveying, and Land Information 28 Systems

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1	Advisory Council on Revenue Estimates
2	Appomattox State Scenic River Advisory Board
3	Art and Architectural Review Board
4	Board of Conservation and Historic Resources
5	Board of Directors, Virginia Truck and Ornamentals Research
6	Station
7	Board of Forestry
8	Board of Health Professions
9	Board of Military Affairs
10	Board of Transportation Safety
11	Board of Trustees of the Family and Children's Trust Fund
12	Board of Visitors, Gunston Hall Plantation
13	Board on Education for Health Professions and Occupations
14	Board on Veterans' Affairs
15	Boating Advisory Board
16	Catoctin Creek State Scenic River Advisory Board
17	Cave Board
18	Cemetery Advisory Board
19	Coal Surface Mining Reclamation Fund Advisory Board
20	Continuing Education Advisory Board
21	Council on Indians
22	Council on the Status of Women
23	Emergency Medical Services Advisory Board
24	Falls of the James Committee
25	Goose Creek Scenic River Advisory Board
26	Governor's Council on Alcohol and Drug Abuse Problems
27	Governor's Mined Land Reclamation Advisory Committee
28	Handicapped Children, Interagency Coordinating Council on

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Delivery of Related Services to 1 2 Hemophilia Advisory Board 3 Human Services Information and Referral Advisory Council 4 Industrial Development Services Advisory Board 5 Interagency Coordinating Council on Housing for the Disabled 6 Interdepartmental Board of the Department of Minority Business 7 Enterprise 8 Korean-Vietnam War History Council 9 Laboratory Services Advisory Board Land Evaluation Advisory Council 10 11 Local Advisory Board to the Blue Ridge Community College Local Advisory Board to the Central Virginia Community College 12 Local Advisory Board to the Dabney S. Lancaster Community College 13 Local Advisory Board to the Danville Community College 14 15 Local Advisory Board to the Eastern Shore Community College Local Advisory Board to the Germanna Community College 16 Local Advisory Board to the J. Sargeant Reynolds Community 17 College 18 19 Local Advisory Board to the John Tyler Community College 20 Local Advisory Board to the Lord Fairfax Community College 21 Local Advisory Board to the Mountain Empire Community College 22 Local Advisory Board to the New River Community College 23 Local Advisory Board to the Northern Virginia Community College 24 Local Advisory Board to the Patrick Henry Community College 25 Local Advisory Board to the Paul D. Camp Community College Local Advisory Board to the Piedmont Virginia Community College 26 27 Local Advisory Board to the Rappahannock Community College Local Advisory Board to the Southwest Virginia Community College 28

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1	Local Advisory Board to the Thomas Nelson Community College
2	Local Advisory Board to the Tidewater Community College
3	Local Advisory Board to the Virginia Highlands Community College
4	: Local Advisory Board to the Virginia Western Community College
5	Local Advisory Board to the Wytheville Community College
6	Local Government Advisory Council
7	Long-Term Care Council
8	Medical Advisory Board, Department of Motor Vehicles
9	Medical Board of the Virginia Supplemental Retirement System
10	Migrant and Seasonal Farmworkers Board
11	Mine Safety Board
12	Motor Vehicle Dealer's Advisory Board
13	Nottoway State Scenic River Advisory Board
. 14	Outdoor Recreation Advisory Board
15	Personnel Advisory Board
16	Pesticide Advisory Board
17	Plant Pollination Advisory Board
18	Private College Advisory Board
19	Private Security Services Advisory Board
20	Psychiatric Advisory Board
21	Radiation Advisory Board
22	Rappahannock Scenic River Advisory Board
23	Reforestation Board
24	Retirement System Review Board
25	Shenandoah State Scenic River Advisory Board
26	Small Business Advisory Board
27	St. Mary's Scenic River Advisory Committee
28	State Advisory Board on Air Pollution

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1	State Advisory Board for the Virginia Employment Commission
2	State Building Code Technical Review Board
3	State Council on Local Debt
4	State Insurance Advisory Board
5	State Networking Users Advisory Board
6	State Perinatal Services Advisory Board
7	State Public Records Advisory Council
8	Staunton Scenic River Advisory Committee
9	Teacher Education Advisory Board
10	Tourism and Travel Services Advisory Board
11	Toxic Substances Advisory Board
12	Virginia Coal Research and Development Advisory Board
13	Virginia Commission for the Arts
14	Virginia Commission on the Bicentennial of the United States
15	Constitution
16	Virginia Council on Coordinating Prevention
17	Virginia Equal Employment Opportunity Council
18	Virginia Military Advisory Council
19	Virginia Public Buildings Board
20	Virginia Transplant Council
21	Virginia War Memorial Board
22	Virginia Water Resources Research Center, Statewide Advisory
23	Board
24	Virginia Winegrowers Advisory Board.
25	§ 11-24. Delivery of goods or merchandise; execution of
26	contracts; money or other consideration to be held in trust;
27	acknowledgment and recordationIt shall be unlawful for any person,

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28 firm or corporation, residing or doing business within this

Commonwealth, to make, either directly or indirectly by any means, an 1 agreement for the sale of personal property to be used in connection 2 with the final disposition of a dead human body, or for the furnishing 3 of professional services of a funeral director or funeral service 4 licensee, including cremation services, wherein the personal property 5 is not to be delivered or the services are not to be rendered until 6 the occurrence of the death of the person for whose funeral, burial or 7 8 other disposition such property or services are to be furnished unless (i) any such agreement be in writing, signed in duplicate by the 9 parties thereto, setting forth the date thereof, the consideration 10 11 paid or delivered, or, if the consideration is to be paid or delivered, the terms of such payment or delivery, where such 12 consideration is to be deposited as required by § 11-25; a brief 13 description of the personal property or services to be delivered or 14 performed, a provision that upon the furnishing of such personal 15 property or services, the consideration deposited, together with any 16 interest or income accrued thereon, shall become the property of the 17 18 person, firm or corporation furnishing such personal property or services, and a further provision that the person or persons who make 19 such payments or such agreement shall be given an option to terminate 20 21 the agreement at any time prior to the furnishing of such personal property or services and, upon such termination, to be refunded all 22 consideration paid or delivered, together with any interest or income 23 accrued thereon; (ii) such agreement be acknowledged in the manner 24 provided by law for the recordation of deeds; (iii) if the 25 consideration consists in whole or in part of any real estate, such 26 agreement be recorded as an attachment to the deed whereby such real 27 estate is conveyed, said deed to be recorded in the clerk's office of 28

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1 the circuit court of the city or county in which the real estate being 2 conveyed is situated; (iv) all moneys paid pursuant to such agreement 3 be deposited in the manner provided in § 11-25 until the obligations of the agreement are fulfilled according to its terms or refund is 4 5 made as provided in (i); and (v) each party receives a copy of the 6 signed agreement. If any funeral supplies are sold and delivered prior to the death of the subject for whom they are provided, and the seller 7 or any legal entity in which he or a member of his family has an 8 9 interest thereafter stores these supplies, the risk of loss or damage shall be upon the seller during such period of storage. 10

11 This section shall not apply to agreements for the care of 12 cemetery lots, mausoleums, columbaria, or other places of sepulture 13 perpetually or for lesser periods of time nor to the property or 14 services set forth in § 57-39-8 et seq. regulated by Chapter 9.1 (§ 15 54.1-927.1 of Title 54.)

16	CHAPTER 9.1.
17	CEMETERIES.
18	Article 1.
19	General Provisions.
20	§ 54.1-927.1. DefinitionsAs used in this chapter unless the
21	context requires a different meaning:
22	"Cemetery" means any land or structure used or intended to be
23	used for the interment of human remains. The sprinkling of ashes or
24	their burial in a biodegradable container on church grounds or their
25	placement in a columbarium on church property shall not constitute the
26	creation of a cemetery.
27	"Cemetery company" means any person engaged in the business of

28 (i) selling or offering for sale any grave or entombment right in a

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1	cemetery and representing to the public that the entire cemetery, a
2	single grave, or entombment right therein will be perpetually cared
3	for or (ii) selling property or services used in connection with
4	interring or disposing of the remains or commemorating the memory of a
5	deceased human being, where delivery of the property or performance of
6	the service may be delayed later than 120 days after receipt of the
7	initial payment on account of such sale. Such property or services
8	include but are not limited to burial vaults, mausoleum crypts, garden
9	crypts, lawn crypts, memorials, and marker bases, but shall not
10	include graves or incidental additions such as dates, scrolls, or
11	other supplementary matter representing not more than ten percent of
12	the total contract price.
13	"Compliance agent" means a natural person who owns or is employed
14	by a licensed cemetery company to assure the compliance of the
15	cemetery company with this title and who meets the following criteria:
16	(i) be at least eighteen years of age; (ii) not have been convicted of
17	a felony or a misdemeanor related to the operation of a cemetery
18	company; and (iii) hold a high school diploma or its equivalent. The
19	Director, in his discretion, may license a cemetery company if the
20	compliance agent designated by the company has been convicted of a
21	felony, or a misdemeanor related to the operation of a cemetery
22	company, if the agent has been pardoned or has had his civil rights
23	restored. The Director, in his discretion, may refuse to license a
24	cemetery company if the compliance agent designated by the company has
25	a criminal or disciplinary proceeding pending against him in any
26	jurisdiction in the United States.
27	"Cost requirement" means the total cost to the seller of the
28	property or services subject to the deposit requirements of §

1 54.1-927.16 required by that seller's total contracts. 2 "Department" means the Department of Commerce. 3 "Director" means the Director of the Department of Commerce. "Garden crypt" means a burial receptacle, usually constructed of 4 reinforced concrete, installed in quantity on gravel or tile underlay. 5 Each crypt becomes an integral part of a given garden area and is 6 7 considered real property. "General funds" means the sum total of specific funds put 8 9 together in a single fund. "Grave" means a below-ground right of interment. 10-"Interment" means all forms of final disposal of human remains 11 including, but not limited to, earth burial, mausoleum entombment and 12 niche or columbarium inurnment. The sprinkling of ashes on church 13 14 grounds shall not constitute interment. 15 "Lawn crypt" means a burial vault with some minor modifications for the improvement of drainage in and around the receptacle and is 16 17 considered personal property. "Marker base" means the visible part of the marker or monument 18 upon which the marker or monument rests and is considered personal 19 20 property. 21 "Mausoleum crypt" means a burial receptacle usually constructed 22 of reinforced concrete and usually constructed or assembled above the 23 ground and is considered real property. 24 "Memorials, markers or monuments" means the object used to 25 identify the deceased and is considered personal property. 26 "Perpetual care trust fund" means a fund created to provide 27 income to a cemetery to provide care, maintenance, administration and embellishment of the cemetery. 28

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1	"Preneed" means at any time other than either at the time of
2	death or while death is imminent.
3	"Preneed burial contract" means a contract for the sale of
4	property or services used in connection with interring or disposing of
5	the remains or commemorating the memory of a deceased human being,
6	where delivery of the property or performance of the service may be
7	delayed for more than 120 days after the receipt of initial payment on
8	account of such sale. Such property or services include but are not
9	limited to burial vaults, mausoleum crypts, garden crypts, lawn
10	crypts, memorials, and marker bases, but shall not include graves or
11	incidental additions such as dates, scrolls, or other supplementary
12	matter representing not more than ten percent of the total contract
13	price.
14	"Seller's trust account" means the total specific trust funds
15	deposited from all of a specific seller's contracts, plus income on
16	such funds allotted to that seller.
17	"Specific trust funds" means funds identified to a certain
18	contract for personal property or services.
19	§ 54.1-927.2. Cemetery Advisory BoardThere shall be a Cemetery
20	Advisory Board which shall be composed of six members appointed by the
21	Director of the Department of Commerce. Four of the members shall be
22	employed by a cemetery company qualified for licensure and two shall
23	be citizen members as defined in § 54.1-107. All members shall be
24	appointed for four-year terms, except that initial appointments shall
25	be as follows: two shall be for two-year terms, two shall be for
26	three-year terms and two shall be for four-year terms. No member
27	shall serve more than two successive full terms. Any vacancy
28	occurring other than by expiration of terms shall be filled for the
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1	unexpired term. The Cemetery Advisory Board shall advise the Director
2	on all matters relating to the regulation of cemetery companies,
3	including the regulation of perpetual care funds and preneed trust
4	accounts.
5	§ 54.1-927.3. ExemptionsA. The provisions of this chapter
6	shall not apply to cemeteries owned and operated by a county, city or
7	town or by a church or by a nonstock corporation not operated for
8	profit if the corporation (i) does not compensate any officer or
9	director except for reimbursement of reasonable expenses incurred in
10.	the performance of official duties, (ii) does not sell or construct or
11	directly or indirectly contract for the sale or construction of vaults
12	or lawn, garden or mausoleum crypts and (iii) uses proceeds from the
13	sale of all graves and entombment rights for the sole purpose of
14	defraying the direct expenses of maintaining the cemetery.
15	B. The provisions of this chapter regarding preneed burial
15	B. The provisions of this chapter regarding preneed burial contracts shall not apply to prearranged funeral plans entered into by
16	contracts shall not apply to prearranged funeral plans entered into by
16 17	contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers.
16 17 18	contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in
16 17 18 19	contracts shall not apply to prearranged funeral plans entered into by <u>licensees of the Board of Funeral Directors and Embalmers.</u> § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the
16 17 18 19 20	<pre>contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the business of a cemetery company in this Commonwealth without having</pre>
16 17 18 19 20 21	<pre>contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the business of a cemetery company in this Commonwealth without having obtained a license from the Department. Each license shall be issued</pre>
16 17 18 19 20 21 22	<pre>contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the business of a cemetery company in this Commonwealth without having obtained a license from the Department. Each license shall be issued for a two-year period. No person shall be issued a cemetery license</pre>
16 17 18 19 20 21 22 23	contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the business of a cemetery company in this Commonwealth without having obtained a license from the Department. Each license shall be issued for a two-year period. No person shall be issued a cemetery license until a compliance agent is designated in writing on forms provided by
16 17 18 19 20 21 22 23 24	contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the business of a cemetery company in this Commonwealth without having obtained a license from the Department. Each license shall be issued for a two-year period. No person shall be issued a cemetery license until a compliance agent is designated in writing on forms provided by the Department. The compliance agent shall meet the qualifications
16 17 18 19 20 21 22 23 24 25	contracts shall not apply to prearranged funeral plans entered into by licensees of the Board of Funeral Directors and Embalmers. § 54.1-927.4. License and payment of fee required to engage in the business of a cemetery companyA. No person shall engage in the business of a cemetery company in this Commonwealth without having obtained a license from the Department. Each license shall be issued for a two-year period. No person shall be issued a cemetery license until a compliance agent is designated in writing on forms provided by the Department. The compliance agent shall meet the qualifications and perform the duties required by this chapter.

1	license fee shall include a minimum registration fee to be determined
2	by the Director, and a graduated fee based on the number of interments
3	conducted by the cemetery company in the previous license period.
4	: C. The Director shall promulgate regulations establishing
5	requirements for licensure of a cemetery company.
6	§ 54.1-927.5. Existing cemetery companiesCemetery companies
7	in existence on the effective date of this Act shall be granted a
8	license upon designation of the required compliance agent. Such
9	companies shall be required to comply with the other provisions of
10	this chapter.
11	§ 54.1-927.6. RegulationsThe Director shall promulgate and
12	enforce regulations to carry out the provisions of this chapter.
13	§ 54.1-927.7. EnforcementIn addition to the other powers
14	granted the Director, the Director shall have the power pursuant to
15	the Administrative Process Act to order restitution of verified
16	damages by a cemetery company to consumers whose purchases were
17	subject to the perpetual care fund requirement or who purchased a
18	preneed burial contract. The Director shall also have the power to
19	modify a cemetery license to suspend, revoke or prohibit the right of
20	a cemetery company to sell preneed burial contracts. A cemetery
21	company's failure to pay a final order of restitution of verified
22	damages may serve as grounds for modification of the cemetery's
23	license as described above.
24	Article 2.
25	Perpetual Care Funds.
26	§ 54.1-927.8. Certain representations unlawful; perpetual care
27	trust fund requiredIt shall be unlawful to sell or offer for sale
28	in the Commonwealth any grave or entombment right in a cemetery, and

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1	in connection therewith to represent to the public, in any manner,
2	express or implied, that the entire cemetery or any grave or
3	entombment right therein will be perpetually cared for, unless
4	adequate provision has been made for the perpetual care of the
5	cemetery and all graves and entombment rights therein as to which such
6	representation has been made.
7	Each cemetery company shall establish in a bank, savings and loan
8	or other federally insured investment banking institution doing
9	business in this Commonwealth an irrevocable trust fund in the amount
10 ·	of at least \$25,000 before the first lot, parcel of land, burial or
11	entombment right is sold. This fund shall be designated the perpetual
12	care fund.
13	§ 54.1-927.9. Who may serve as trusteeA. The trustee of the
14	perpetual care fund shall be appointed by the person owning,
15	operating, or developing a cemetery company. If the trustee is other
16	than a bank, savings and loan or other federally insured banking
17	institution doing business in the Commonwealth, the trustee shall be
18	approved by the Director of the Department of Commerce and shall be
19	subject to supervision by the Department as provided herein.
20	A trustee that is not a bank, savings and loan or other federally
21	insured banking institution doing business in the Commonwealth shall
22	apply to the Director for approval, and the Director shall approve the
23	trustee when he has become satisfied that:
24	(i) The applicant employs and is directed by persons who are
25	qualified by character, experience, and financial responsibility to
26	care for and invest the funds of others;
27	(ii) The applicant will perform its duties in a proper and legal
28	manner and the trust funds and interest of the public generally will

1 not be jeopardized; and

2 (iii) The applicant is authorized to do business in the
3 Commonwealth and has adequate facilities to perform its duties as
4 trustee.

5 If the trustee is other than a bank, savings and loan or в. 6 other federally insured investment banking institution doing business 7 in the Commonwealth, the trustee shall furnish a fidelity bond with corporate surety thereon, payable to the trust established, which 8 shall be designated Perpetual Care Trust Fund for (name of cemetery 9 10 company), in a sum equal to not less than fifty percent of the value 11 of the principal of the trust estate at the beginning of each calendar 12 year, which bond shall be deposited with the Director.

13 C. If the trustee is other than a bank, savings and loan or 14 other federally insured investment banking institution doing business 15 in the Commonwealth and if it appears that an officer, director or 16 employee of the trustee is dishonest, incompetent, or reckless in the 17 management of a perpetual care trust fund, the Director may bring an 18 action in the courts to remove the trustee and to impound the property 19 and business of the trustee as may be reasonably necessary to protect 20 the trust funds.

21 § 54.1-927.10. Deposit in perpetual care trust fund required upon 22 sale of graves, etc. -- Each cemetery company shall deposit a minimum of 23 ten percent of the receipts from the sale of graves and above-ground 24 crypts and niches, excluding below-ground burial vaults, in cash in the perpetual care trust fund within thirty days after the close of 25 26 the month in which such receipts are paid to it. If payment is made 27 on an installment or deferred payment basis, the cemetery company 28 shall have the option of paying ten percent of the amount of principal

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1	in each payment received into the perpetual care trust fund.
2	§ 54.1-927.11. Additional deposit not required upon subsequent
3	sale of same grave, crypt or nicheIf ten percent of the sales price
4	of a grave or above-ground crypt or niche has been deposited in a
5	perpetual care trust fund, no deposit shall be required on subsequent
6	sales of the same grave, crypt or niche.
7	§ 54.1-927.12. Recovery of original perpetual care fund trust
8	depositOnce the cemetery company has deposited in the perpetual
9	care trust fund a sum equal to twice the amount of the original
10 ⁻	deposit, exclusive of the original deposit, the trustee shall allow
11	the cemetery company to recover the original deposit by withholding
12	the money that would otherwise be required to be deposited in the
13	perpetual care trust fund until the amount of the original deposit is
14	recovered. Once the cemetery company has recovered an amount equal to
15	the original deposit, deposits to the perpetual care trust fund shall
16	be resumed.
17	§ 54.1-927.13. Use of income from perpetual care trust fundThe
18	income from the perpetual care trust fund shall be used solely and
19	exclusively for the general care, maintenance, administration and
20	embellishment of the cemetery.
21	§ 54.1-927.14. Financial records requiredThe cemetery company
22	shall maintain detailed accounts of all transactions, receipts and
23	accounts receivable subject to the ten percent trust requirement and
24	of all expenditures of income from the perpetual care trust fund.
25	Records shall be subject to examination by the Director.
26	§ 54.1-927.15. Financial report and written assurance
27	requiredA. Within four months after the close of its fiscal year,
28	the cemetery company shall report the following information to the

1	Department:
2	1. The total amount of principal in the perpetual care trust
3	fund
4	2. The securities in which the perpetual care trust fund is
5	invested and the amount of cash on hand as of the close of the fiscal
6	year.
7	3. The income received from the perpetual care trust fund, and
8	the sources of such income, during the preceding fiscal year.
9	4. An affidavit executed by the compliance agent that all
10	applicable provisions of this article have been complied with.
11	5. The total receipts subject to the ten percent trust
12	requirement.
13	6. All expenditures from the perpetual care trust fund.
14	B. An independent certified accountant shall provide a written
15	assurance to the Department on forms provided by the Department that
16	the cemetery company's report of the information required by
17	subdivisions 1, 2, 3, 5 and 6 of this section is true and correct and
18	that the required deposits to the perpetual care trust fund have been
19	made.
20	Article 3.
21	Preneed Burial Contracts.
22	§ 54.1-927.16. Deposit in preneed trust required upon sale of
23	property or services not to be delivered within 120 daysA. Each
24	cemetery company shall deposit into a trust fund forty percent of the
25	receipts from the sale of property or services purchased pursuant to a
26	preneed burial contract, when the delivery thereof will be delayed
27	more than 120 days from the initial payment on said contract. The
28	cemetery company shall establish a special trust fund in a bank,

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1	savings and loan or other federally insured financial institution
2	doing business in the Commonwealth. The trust shall bear the legend
3	"Preneed Trust Account." Deposits are required to be made by the
4	cemetery company within thirty days after the close of the month in
5	which said receipts are paid to it.
6	B. If payment is made on an installment or deferred payment
7	basis, the seller shall have the option of paying forty percent of the
8	amount of principal in each payment received into the preneed trust
9	account.
10	§ 54.1-927.17. Requirements for preneed burial contractsA
11	preneed burial contract shall:
12	1. Be written in clear understandable language and printed in
13	easy-to-read type, size and style;
14	2. Identify the seller, the contract buyer and the person for
15	whom the contract is bought if other than the contract buyer;
16	3. Contain a complete description of the property or services
17	bought;
18	4. Clearly disclose whether the price of the property or
19	services bought is guaranteed;
20	5. Contain the name, address and telephone number of the
21	Department of Commerce and state that the Department is the regulatory
22	agency which handles consumer complaints;
23	6. Provide that if the particular property and services
24	specified in the contract are unavailable at the time of delivery, the
25	seller shall be required to furnish supplies and services similar in
26	size and style and at least equal in quality of material and
27	workmanship and that the representative of the deceased shall have the
28	right to reasonably choose the property or services to be substituted;

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1	7. Comply with all disclosure requirements imposed by the
2	Department; and
3	8. Be executed in duplicate and a signed copy given to the
4	buyer.
5	§ 54.1-927.18. Identification of specific fundsSpecific funds
6	deposited in the trust account shall be identified in the records of
7	the seller by the contract number and by the name of the buyer. The
8	trustee may commingle the deposits in any preneed trust account for
9	the purposes of the management thereof and the investment of funds
10	therein.
11	§ 54.1-927.19. Specific funds and income to remain in preneed
12	trust account; exceptionThe specific funds, after payment of any
13	appropriate trustee fees, commissions and costs, shall remain intact
14	until the property is delivered or services performed as specified in
15	the contract, and the net income from the preneed trust account shall
16	remain in the account and be reinvested and compounded. However, the
17	trustee shall, as of the close of the cemetery company's fiscal year,
18	upon certification to the trustee of a certified public accountant
19	employed by the seller, return to the seller any amount in the
20	seller's account which is in excess of the current cost requirements
21	for all undelivered property or services included in the seller's
22	preneed burial contracts. The seller's cost requirements shall be
23	certified in its records by an affidavit sworn by the compliance agent
24	and shall be determined by the seller as of the close of the cemetery
25	company's fiscal year.
26	§ 54.1-927.20. Disbursement of trust funds upon performance of
27	contractA. Upon performance of the preneed burial contract, the
28	seller shall certify to the trustee by affidavit the amount of

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1	specific funds in the trust, identified to the contract performed,
2	which the trustee shall pay to the seller. The seller may in its
3	records itemize the property or services and the consideration paid or
4	to be paid therefor, to which the deposit requirements of this article
5	apply. In such case the seller may, upon certification to the trustee
6	of performance or delivery of such property or services and of the
7	amount of specific trust funds identified in its records to such
8	items, request disbursement of that portion of the specific funds
9	deposited pursuant to the contract, which the trustee shall pay to the
10	seller.
11	B. If the preneed contract provides for two or more persons, the
12	seller may, at its option, designate in its records the consideration
13	paid for each individual in the preneed burial contract. In such
14	case, upon performance of that portion of the contract identified to a
15	particular individual, the seller may request, by certification in the
16	manner described above, the disbursement of trust funds applicable to
17	that portion of the contract, which the trustee shall pay to the
18	<u>seller.</u>
19	§ 54.1-927.21. Seller required to keep recordsEach seller of
20	a preneed burial contract shall record and keep detailed accounts of
21	all contracts and transactions regarding preneed burial contracts, and
22	the records shall be subject to examination by the Director.
23	§ 54.1-927.22. Financial report and written assurance required
24	A. The cemetery company shall report the following information to
25	the Department within four months following the cemetery company's
26	fiscal year:
27	1. The total amount of principal in the preneed trust account;
28	2. The securities in which the preneed trust account is

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1	invested;
2	3. The income received from the trust and the source of that
3	income during the preceding fiscal year;
4	4. An affidavit executed by the compliance agent that all
5	provisions of this article applicable to the seller have been complied
6	with;
7	5. The total receipts required to be deposited in the preneed
8	trust account; and
9	6. All expenditures from the preneed trust account.
10	B. An independent certified accountant shall provide a written
11	assurance to the Department on forms provided by the Department that
12	the cemetery company's report of the information required by
13	subdivisions 1, 2, 3, 5 and 6 of this section is true and correct and
14	that forty percent of the cash receipts required to be deposited in
15	the preneed trust account have been deposited in the account within
16	thirty days after the close of the month in which the payment was
17	received.
18	§ 54.1-927.23. Inclusion of property and services to be
19	delivered within 120 daysNothing in this article shall be deemed to
20	prohibit the sale within the preneed burial contract of property or
21	services to be delivered within 120 days after the receipt of the
22	initial payment on account of such sale. Contracts may specify
23	separately the total consideration paid or to be paid for preneed
24	property or services not to be delivered or provided within 120 days
25	after receipt of initial payment. If a contract does not so specify,
26	the seller shall deposit forty percent of the total consideration for
27	the entire contract.
28	§ 54.1-927.24. Breach of contract by seller; trust to be single

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purpose trust. -- If, after a written request, the seller fails to 1 perform its contractual duties, the purchaser, executor or 2 3 administrator of the estate, or heirs, or assigns or duly authorized representative of the purchaser shall be entitled to maintain a proper 4 legal or equitable action in any court of competent jurisdiction. No 5 6 other purchaser need be made a party to or receive notice of any 7 proceeding brought pursuant to this section relating to the 8 performance of any other contract. 9 The trust shall be a single purpose trust, and the trust funds shall not be available to any creditors as assets of the seller. 10 11 § 54.1-927.25. Trustee may rely on certifications and 12 affidavits.--The trustee may rely upon all certifications and affidavits made pursuant to or required by the provisions of this 13 14 article and shall not be liable to any person for such reasonable 15 reliance. § 54.1-927.26. Transfer of trust funds to another trustee.--The 16 seller may, upon notification in writing to the trustee, and upon such 17 other terms and conditions as the agreement between them may specify, 18 transfer its account funds to another trustee qualified under the 19 provisions of this article. The trustee may, upon notification in 20 writing to the seller, and upon such other terms and conditions as the 21 agreement between them may specify, transfer the trust funds to 22 another trustee qualified under the provisions of this article. 23 24 § 54.1-927.27. Use of trustee's name in advertisements.--No 25 person subject to the provisions of this article shall use the name of the trustee in any advertisement or other public solicitation without 26 written permission of the trustee. 27

28 § 54.1-927.28. Construction and development of mausoleums and

1	garden cryptsWithin four years after the date of the first sale, a
2	cemetery company or other seller of mausoleums and garden crypts shall
3	be required to start construction or development of that undeveloped
4	ground or section of a mausoleum or garden crypt in which sales,
5	contracts for sales, or agreements for sales are being made. The
6	construction or development of such undeveloped mausoleum section or
7	garden crypt shall be completed within five years after the date of
8	the first such sale. Completed construction shall be deemed
9	performance for purposes of this article.
10	<u>§ 54.1-927.29. Waiver of article voidAny provision of any</u>
11	contract which purports to waive any provision of this article shall
12	be void.
13	2. That Article 3.1 of Chapter 3 of Title 57 and Article 6 of Chapter
14	3 of Title 57 of the Code of Virginia, consisting of §§ 57-35.1
15	through 57-35.10 and §§ 57-39.8 through 57-39.18 respectively, are
16	repealed.
17	3. That the provisions of this act shall become effective on January
18	1, 1990.
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· APPENDIX B

January 23, 1989

Dear Legislator:

As a member of the Joint Cemetery Sub Committee and as owner of two cemeteries with 30 years experience in the industry, I wish to share my thought on HJR 73.

I submit, involving the Department of Commerce, a compliance agent, licensing of each cemetery, a Cemetery Advisary Board etc., all proposes too much unnecessary regulations with a costly budget, and will end up costing the public. With only 86 cemeteries 'performing over 20,000 annual burials, this new bill is an over kill. The repeated unprofessional conduct complaints against the one cemetery in Northern Virginia should be addressed through a local court.

Summary of my thought and recommendations:

ITEMS IN THE BILL SHOULD BE TRUST FUND REPOSTS independent CPA audited _____ referred to Local Cemetery LOCAL COMPLAINTS then to VCA Ethics Committee* REPEATED COMPLAINTS UNSOLVED BY VCA _____ handled by local courts LICENSING OF CEMETERIES strike from bill DEPARTMENT OF COMMERCE ______ strike from bill (unqualified to review fiduciary) REGISTRATION OF ALL CEMETERIES not necessary but could be at the Commissioner of Accounts statewide office. ENFORCEMENT OF LAW controlled by CPA report, Commissioner's view and subpoena.

After Sub Committee complete study and careful consideration, I feel the indepedendt CPA audit report of the prepetual care and merchanise trust deposits is the only new legislation needed to protect the public.

Very truly yours, ticking A-daly Philip N, Daly Sub Committee Member

* VCA - Virginia Cemetery Association

COMMONWEALTH OF VIRGINIA



POST OFFICE BOX 3-AG RICHMOND, VIRGINIA 23208

IN RESPONSE TO THIS LETTER TELEPHONE (804) 786-3591 FAX (804) 786-0913

E. M. MILLER, JR. DIRECTOR

DIVISION OF LEGISLATIVE SERVICES

January 19, 1989

Mr. Philip Niland Daly, Sr. 109 Primrose Place Danville, Va. 24541

Dear Mr. Daly:

Enclosed is a copy of the minutes of the cemetery meeting of January 10, 1989, and a copy of the draft legislation. I am in the process or preparing the final report of the subcommittee. Please sign and return the statement below so that I may include your recommendation in the report.

Sincerely yours,

Micha-

Suzanne C. Elkin, Staff Attorney

I recommend the legislation proposed by the Subcommittee Studying the Business Practices of For-Profit Cemeteries.

I do not recommend the legislation proposed by the Subcommittee Studying the Business Practices of For-Profit Cemeteries. See attached letter:

Philip

Enclosures

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