# QUARTERLY REPORT ON THE STATUS OF THE

# FAMILY ACCESS TO MEDICAL INSURANCE SECURITY PLAN (FAMIS)

First Quarter 2005

January 1, 2005 – March 31, 2005

Virginia Department of Medical Assistance Services

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## EXECUTIVE SUMMARY

The Family Access to Medical Insurance Security (FAMIS) program is Virginia's State Child Health Insurance program (SCHIP) for low-income children funded under Title XXI of the Social Security Act. This quarterly report conveys the status of the FAMIS program during the first quarter of calendar year 2005 – January, February and March 2005.

During the first quarter of 2005:

- Enrollment in Virginia's SCHIP program (including the separate FAMIS program and the SCHIP Medicaid Expansion program) reached 70,861 representing a net increase of 2,337 children since the end of the previous quarter on December 31, 2004;
- Approximately 95% of children estimated to be eligible for FAMIS Plus (Medicaid) or FAMIS were enrolled, an increase of 2% from the end of the previous quarter;
- On February 18, 2005, the Department of Health and Human Services issued new Federal Poverty Limits (FPL) and these new income limits were immediately implemented for the FAMIS program;
- On February 1, 2005, a new on-line application was initiated on the FAMIS web site. In the first two months (February and March), 1,088 unduplicated applications were submitted electronically;
- The Department of Medical Assistance Services (DMAS) and the Virginia Department of Health (VDH) collaborated to enhance the web-based intake system currently utilized by VDH to automatically prefill a FAMIS/FAMIS Plus application for uninsured children. Six health districts began pilot testing the new system in preparation for statewide implementation;
- The FAMIS Central Processing Unit (CPU) received 39,251 calls, 9,688 applications and 2,715 FAMIS cases transferred from local departments of social services;
- **11,067** children were approved by the CPU and the Department of Social Services for FAMIS;
- Approximately 74% of enrolled children received FAMIS or Medicaid Expansion benefits through a Managed Care Organization (MCO);
- Total first quarter expenditures for medical services for children enrolled in Virginia's Title XXI program were \$27,331,750, and administrative expenditures totaled \$1,176,057 or 4% of total expenditures; and
- DMAS began program planning to implement an expansion of the FAMIS program to cover pregnant women with income up to 150% FPL and to modify the SCHIP premium assistance program as authorized by the 2005 General Assembly.

# I. <u>PURPOSE</u>

Item I of Section 32.1-351 of the Code of Virginia requires the Department of Medical Assistance Services (DMAS) to provide quarterly reports of the FAMIS program to the Virginia General Assembly. This report is distributed to the chairs of the following committees: House Appropriations; House Health, Welfare and Institutions; Senate Finance; Senate Education and Health; and the Joint Commission on Health Care.

DMAS must report on the following topics:

- enrollment, and policies affecting enrollment (such as the exceptions that apply to the prior insurance coverage limitation, and the provisions and impact of the premium and co-payment requirements),
- ➢ benefit levels,
- $\triangleright$  outreach efforts, and
- > other topics (such as expenditure of the funds authorized for the program).

# II. <u>BACKGROUND</u>

The Family Access to Medical Insurance Security (FAMIS) Plan was implemented as Virginia's State Child Health Insurance (SCHIP) program on August 1, 2001. The total enrollment in FAMIS and the SCHIP Medicaid Expansion group as of March 31, 2005 was **70,861** children, an increase of 2,337 over the 68,524 children who were enrolled as of the last day of the previous quarter. As of March 31, 2005, FAMIS Plus (Medicaid) and FAMIS covered an estimated **95% (409,996)** of children living below 200% of poverty in Virginia who are likely to be eligible for state-supported coverage (432,773 children). FAMIS, the Medicaid Expansion group, and all Medicaid Families & Children groups of children are collectively referred to as the Virginia Child Health Insurance Program. (See Section III B for information on the estimate of uninsured children).

Virginia's State Child Health Insurance Program (SCHIP or Title XXI), includes the following program components:

- Coverage of eligible children from birth through age 18 in families with income too high for Medicaid but at or below 200% of the federal poverty level (FPL).
- A combined program consisting of both the separate FAMIS program and the SCHIP Medicaid Expansion. The Medicaid Expansion program was created in September 2002 for uninsured children ages 6 through 18 with income greater than 100% FPL but less than or equal to 133% FPL; thereby allowing all children in most families to be covered by the same program (FAMIS Plus or FAMIS) regardless of age.
- A simplified and coordinated application process for children applying for FAMIS Plus or FAMIS.
- "No wrong door" application processing and eligibility determination to increase access to the programs through the FAMIS Central Processing Unit and all local departments of social services.
- > Comprehensive benefits including well-child and preventive services.

- > Health care delivery system that utilizes managed care organizations where available.
- Subsidized health insurance premiums of eligible children with access to employer-sponsored insurance, which may enable coverage of entire families.

## III. NUMBER OF CHILDREN ENROLLED

#### A. Current Enrollment

Information on the number of children enrolled in the Children's Health Insurance Program as of March 31, 2005, is shown in the table below.

PROGRAM	INCOME	# Enrolled as of 3-31-05	% of Total Enrollment
FAMIS - Children < 19 years	> 133%, ≤ 200%		
	FPL	40,613	10%
MEDICAID Expansion -	> 100%, ≤ 133%		
Children 6-18 years	FPL	30,248	7%
	Subtotal	70,861	17%
MEDICAID - Children < 21	≤ 133% FPL		
years		339,135	83%
	TOTAL	409,996	100%

Source: VaMMIS (Virginia Medicaid Management Information System) 04-01-05

Table #1, attached to this report, displays the March 2005, enrollment by each city and county in Virginia. It also shows the estimated number of remaining eligible but uninsured children by locality, which is discussed below, in section B.

Enrollment of new children into Virginia's Title XXI program (FAMIS and Medicaid Expansion) has been increasing steadily since September 1, 2002. The steady increase in enrollment is the result of aggressive outreach efforts at the State and local level, as well as the implementation of programmatic improvements outlined in Section V.

See Table #2 at the end of this report for the monthly program enrollment numbers since September 1, 2002.

Below is a table that compares FAMIS and Medicaid Expansion enrollment figures from September 1, 2002 (implementation of program changes), January 1, 2003, January 1, 2004, January 1 2005, and end of first quarter 2005.



## B. Progress Toward Enrolling All Eligible Uninsured Children

The estimated number of children potentially eligible for FAMIS and FAMIS Plus was revised in December 2003, using actual poverty level data by locality instead of estimated poverty level data. The new estimate showed that **432,773** children living in Virginia are potentially eligible for coverage. As of March 31, 2005, FAMIS Plus and FAMIS covered approximately **95%** (409,996) of these uninsured children. Approximately 23,000 children in Virginia, who are potentially eligible for FAMIS or FAMIS Plus are not yet enrolled and do not have other health insurance.

# IV. FAMIS OPERATIONS

The FAMIS Central Processing Unit (CPU) was established in August 2002 to provide a statewide call center and application-processing site and is administered by ACS Inc., under contract to DMAS. A one-year extension of the FAMIS CPU contract was implemented in January 2005. Some elements of the new contract that were completed in the first quarter of 2005 include:

- Development and implementation of Electronic Application filing
- Continued reconciling the CPU and VaMMIS Medicaid data.
- Coordination with State DSS in developing Electronic Transfers of approved FAMIS enrollments from local agencies.
- Implementation of outbound calls to applicants for missing information

# A. Call Center Activity

The following table shows the call volume at the CPU for the first quarter of 2005:

MONTH	Incoming Calls Received	Incoming Calls Answered	Abandon Rate	Total Outbound Calls
January 2005	12,501	12,314	1.5%	1,729
February 2005	11,867	11,507	3.0%	1,432
March 2005	14,883	14,600	1.9%	2,766
Totals	39,251	38,421	2.1%	5,927

Source: ACS Monthly Report March 2005.

The average number of calls received per month for the first quarter was 13,084 with an average abandon rate of 2.1% per month. There was a 3% increase from the average of 12,760 calls received per month in the fourth quarter of 2004.

The first quarter abandon rate of 2.1% remained the same as for the previous quarter and is well within the 5% contract standard.

#### **B.** Application Processing

On February 1<sup>st</sup>, 2005, the contractor (ACS) and DMAS implemented the E-Application on the FAMIS website. FAMIS applicants can now complete and submit a FAMIS application electronically directly to the CPU. Currently applicants must printout, sign and mail/fax their signature page, however phase II of this project plan is to allow electronic submission of signatures. In the first month of operation, the CPU received 453 applications via the website and by the end of the 1<sup>st</sup> quarter 1,088 unduplicated applications had been submitted electronically.

The contractor (ACS) received a monthly average of 3,229 new, redetermination and renewal applications; averaged 905 cases transferred from local DSS offices monthly; averaged 1,345 verification documents and 60 correspondence documents per month during the first quarter of 2005. The number of applications, DSS cases transferred, and verifications increased from the end of the prior quarter.

The CPU Eligibility Team ended the quarter processing applications in an average of 12.9 business days from receipt of the completed applications (more than the average 11 day processing time achieved at the end of the previous quarter).

1. The following table shows the number of applications received by the CPU in the first quarter of 2005:

Month	New	Re-app	Redetermin- ation	Renewal	TOTAL
January 2005	1,255	561	65	958	2,839
February 2005	1,447	532	79	1,039	3,097
March 2005	1,744	653	84	1,271	3,752
Total	4,446	1,746	228	3,268	9,688

Source: ACS Monthly Report March 2005.

Application type definitions for the above table follow:

- New A "new" application is one received from an applicant who has never applied, or from an applicant more than 93 days after FAMIS coverage was canceled.
- Re-app A "re-application" is one received from an applicant within 93 days after FAMIS coverage was canceled.
- Redetermination A "redetermination" application is one received from an enrolled applicant family that reports a change in the family's income and/or size.
- Renewal A "renewal" application is the annual application filed by an enrolled family to certify their eligibility for another twelve-month coverage period.

2. As of September 2002, implementation of the "No Wrong Door" policy allowed families to apply for FAMIS at either the FAMIS CPU or at all local departments of social services. The following table shows the number of enrolled cases, by type of application, forwarded from local DSS agencies to the CPU in the first quarter of 2005:

Month	New	Re-app	Redetermination	Renewal	TOTAL
January 2005	762	30	9	2	803
February 2005	824	34	12	2	872
March 2005	992	28	20	0	1,040
Total	2,578	92	41	4	2,715

**3.** The following table shows the number of applications (families) and number of children approved for FAMIS by the CPU and DSS combined, and the number of applications (families) and number of children denied FAMIS (the number of children denied includes 3,908 children who were denied FAMIS because they appeared eligible for FAMIS Plus and were referred to the FAMIS Plus unit for processing):

MONTH	Applications Approved	Children Approved	Applications Denied	Children Denied
January 2005	1,940	3,276	1,624	3,099
February 2005	1,981	3,201	1,516	2,912
March 2005	2,787	4,590	2,210	4,397
Totals	6,708	11,067	5,350*	10,408*

\*3,908 children were denied FAMIS because they appeared eligible for FAMIS Plus and were referred to the FAMIS Plus unit for case processing.

Source: ACS Monthly Reports January - March 2005.

4. The following table shows the number of children denied FAMIS by the CPU in the first quarter of 2005, by denial reason:

DENIAL REASONS	January	February	March	TOTALS
Ineligible immigration status	50	34	78	162
Income is over the limit	437	410	652	1,499
Unauthorized applicant	4	0	5	9
Has or dropped other health insurance	325	343	539	1,207
Not a Virginia resident	1	0	1	2
Over age 19	11	20	29	60
State employee benefits available	32	25	31	88
New & Re-app – Incomplete application	1,687	1,508	1,896	5,091
Renewal – Incomplete application	1,451	1,390	1,430	4,271
FAMIS Plus-likely*	1,178	1,055	1,675	3,908
Total denial reasons**	5,176	4,785	6,336	16,297

<sup>\*</sup> Children identified as likely eligible for FAMIS Plus instead of FAMIS are referred to the FAMIS Plus Unit at the CPU. See Section C below.

\*\*The number of denial reasons is greater than the number of children denied because some children were denied for more than one reason.

Source: ACS Monthly Report March 2005.

**5.** 6,814 children were disenrolled from FAMIS in the first quarter 2005. The following table shows the number by month and disenrollment reason:

DISENROLLMENT REASON	January	February	March	TOTAL
Renewal incomplete	1415	1812	1658	4885
Ineligible immigration status	0	0	0	0
Income is over the limit	146	177	145	468
Child moved out of home	1	0	1	2
Has other health insurance	11	7	2	20
No longer a Virginia resident	31	27	49	107
Over age 19	64	53	43	160
State employee benefits available	16	10	9	35
Requested by applicant	31	39	27	97
Appeal denied	0	0	0	0
FAMIS Plus application not completed	0	0	8	8
Death	1	0	1	2
Cannot locate family	0	0	0	0
DMAS request	0	1	3	4
Child incarcerated	0	0	0	0
Child in institution for treatment of mental diseases	0	0	0	0
FAMIS Plus/Medicaid enrolled*	355	321	350	1,026
Number of children disenrolled	2,071	2,447	2,296	6,814

\* Children enrolled in FAMIS who were found eligible for FAMIS Plus were disenrolled from FAMIS and enrolled in FAMIS Plus; they did not lose coverage during this process.

Source: ACS Monthly Report March 2005.

## C. DMAS FAMIS Plus Unit

The DMAS FAMIS Plus Unit consists of an Eligibility Supervisor, five Eligibility Workers, and three clerical workers, and is located at the FAMIS CPU. The Unit receives Children's Health Insurance applications from the CPU after the CPU screens the applications and finds that the children are likely to be eligible for FAMIS Plus. The Unit determines the children's eligibility for FAMIS Plus and sends approved and enrolled FAMIS Plus cases to the appropriate local Departments of Social Services.

In addition to their normal eligibility determination workload, the five Eligibility Workers in the Unit serve as liaisons to local Departments of Social Services, assisting with various quality assurance measures. The Unit continued to maintain outstanding performance standards during the quarter.

Below is a table that shows the FAMIS Plus Unit's activities in the first quarter of 2005:

ACTIVITY	January	February	March	Total	Average per Month
Referrals received	803	835	1245	2883	961
FAMIS Plus Approved	667	694	956	2317	772

ACTIVITY	January	February	March	Total	Average per Month
FAMIS/FAMIS Plus Denied	34	52	80	166	55
FAMIS Approved	41	43	52	136	45
<b>Total Applications Processed</b>	742	789	1088	2619	873
Applications on Active DSS					
Cases (sent to LDSS)	116	139	147	402	134
Total Cases	858	928	1235	3021	1007
DSS transfers corrected	97	174	273	544	181
DSS Transfer returned	115	96	125	336	112
DSS calls	295	387	465	1147	382
Client calls	115	130	160	405	135

#### D. FAMIS Web Site and E-Application

The FAMIS web site, at <u>www.FAMIS.org</u>, is accessible in both English and Spanish. The website is updated weekly and provides general information, monthly enrollment statistics, and information on eligibility, health plans, outreach, notices, and training.

Web site statistics at the end of the first quarter 2005 are:

January	February	March
Visits = 15,736	Visits = 15,798	Visits = 17,492
Average per Day = $507$	Average per Day = 564	Average per Day = $564$
Average Visit Length = 09:16	Average Visit Length = 10:44	Average Visit Length = 09:13

On February 1, 2005 an on-line version of the Children's Health Insurance Application was made available on the FAMIS web site. This interactive e-application leads the applicant through a series of questions resulting in a completed application, which can be submitted electronically. See section IV B for further information on the new electronic application.

## V. POLICIES AFFECTING ENROLLMENT

## A. "No Wrong Door"

At the start of the FAMIS program on August 1, 2001, applications were processed and eligibility was determined for FAMIS by a Central Processing Unit (CPU). On September 1, 2002, DMAS expanded access to the program by simplifying the application process and by implementing a "No Wrong Door" policy. This policy allows children to apply for, and be enrolled in, FAMIS Plus or FAMIS through the CPU or through their local Department of Social Services (DSS). The steady increase in enrollment since implementing this and other policies shows that families' access to the program has improved. In the first quarter of 2005, the FAMIS CPU and the local departments of social services enrolled **11,067** children in FAMIS.

#### B. Four-Months "Waiting Period"

Month	# Children Denied	# Denied for Current or Recently Dropped Insurance	# Denied for Insurance Dropped within 4 months
January 2005	3,099	304	21
February 2005	2,912	317	26
March 2005	4,397	484	55
Totals	10,408*	1,105	102

\*3,908 children were denied FAMIS because they appeared eligible for FAMIS Plus and were referred to the FAMIS Plus unit for case processing.

Source: ACS Monthly Report March 2005

Applicants are asked if the child had health insurance coverage in the four months prior to application. If so, and there was no "good cause" for canceling the insurance, the child is not eligible for FAMIS for four months from the date the insurance was canceled.

The intent of shortening the "waiting period" from six to four months in August 2003 was to deny fewer children FAMIS benefits because of prior insurance coverage. The average number of children per quarter who were denied FAMIS when the waiting period was six months was 82 (average per quarter from January 1, 2002 to July 1, 2003). In the first quarter of 2005, only 34 children (.32% of all denied children) were denied because the child's parent had canceled private health insurance coverage without good cause within four months of applying for FAMIS. This decrease in denials due to prior insurance shows that shortening the waiting period is succeeding in making more children eligible for FAMIS.

## C. Impact of Premiums and Co-payments

Monthly premiums were eliminated from the FAMIS program in April 2002. However, limited copayments are required for most services received by children who are enrolled in a FAMIS MCO. No co-payments are required for preventive care services.

The chart below presents examples of co-payments for medical services. Title XXI places limits on cost-sharing requirements for families whose income is above or below 150% of the federal poverty level (FPL), and Virginia's yearly family co-payment cap is within the federal limits.

Service	Equal to or below 150% FPL*	Above 150% FPL*
Outpatient Hospital or Doctor	\$2 per visit	\$5 per visit
Prescription Drugs	\$2 per prescription	\$5 per prescription
Inpatient Hospital	\$15 per admission	\$25 per admission
Non-emergency use of Emergency Room	\$10 per visit	\$25 per visit
Preventive Health Services	\$0	\$0
Yearly Co-payment Limit per Family	\$180	\$350

\*See Table #3 of this report for the 150% and 200% FPL income limits.

## VI. <u>COVERED SERVICES</u>

## A. Type of Access

Children who are enrolled in FAMIS access covered medical and dental services by either 1) feefor-service, or 2) a managed care organization (MCO). "Fee-for-service" access means receiving services from a medical or dental provider who participates in Virginia's Medicaid Program. Children who live in localities where there is no contracted MCO, access services by fee-forservice. Children who live in localities where there is an MCO available access services by feefor-service for the first one or two months of FAMIS enrollment, and then are enrolled in an MCO.

The fee-for-service benefit package is almost identical to the Medicaid benefit package and does not have any co-pays for services. The MCOs provide the FAMIS benefit package, which is modeled on the State Employee health care plan, and does not include some of the Medicaid covered services, such as EPSDT and non-emergency transportation for medical care. Nominal co-pays of \$2.00 or \$5.00 are required for most services, but there are no co-pays required for preventive care.

## **B.** Delivery System

In response to an ongoing dialogue with dental providers, advocates, clients, and the Virginia Dental Association, the Department announced last year that it would create a new dental program *Smiles for Children*. *Smiles for Children* will provide dental services for all clients enrolled in Medicaid and FAMIS. In March 2005, the Department awarded a contract to Doral Dental to administer this program. Starting July 1, 2005, enrollees in MCOs will no longer access dental services through their assigned MCO.

All eligible clients, regardless of whether they are in an MCO, or FFS will be covered by *Smiles for Children*. The Department and the MCOs will notify enrollees that they will access dental care through the *Smiles for Children* program using their permanent plastic blue and white identification card. While benefits will remain the same, the transition to one dental vendor to deliver care will assure consistency in reimbursement, an improved provider network, and will ease dental provider confusion when attempting to authorize and provide care to clients.

## C. Managed Care Enrollment

At the end of the first quarter of 2005, 52,150 FAMIS and Medicaid Expansion children were enrolled in managed care plans (74% of all children enrolled in FAMIS and Medicaid Expansion as of March 31, 2005). Below is a table showing the Managed Care Organizations contracted with DMAS and the areas they serve.

Managed Care Organization	FAMIS	Medicaid Expansion	Localities & MCO Enrollment Effective June 30, 2004
Optima Family Care	7,378	5,680	69 localities (focused in Tidewater, Central Virginia, Charlottesville, Danville and Halifax)
Anthem HealthKeepers Plus	6,631	4,515	55 localities (focused in Tidewater, Central Virginia and Halifax)

Managed Care Organization	FAMIS	Medicaid Expansion	Localities & MCO Enrollment Effective June 30, 2004
Southern Health – CareNet	988	707	30 localities (focused in Central Virginia)
UniCare Health Plan of Virginia, Inc.	10,250	3,637	19 localities (focused in Northern Virginia and Charlottesville)
Virginia Premier Health Plan	7,703	4,661	73 localities (focused in Tidewater, Central Virginia, Charlottesville and Roanoke)
Total MCO Enrollment	32,950	19,200	

## VII. OUTREACH EFFORTS TO ENROLL ELIGIBLE CHILDREN IN FAMIS

During the first quarter of 2005, the DMAS Maternal & Child Health (MCH) Outreach Team participated in activities throughout the Commonwealth including attending events and conferences, developing and strengthening outreach partnerships, conducting mailings, and supporting retention initiatives.

## A. Events, Conferences, Presentations and Training

The first quarter of the year is typically less active with events and conferences due to the nature of the season, however, this year FAMIS did keep a very busy schedule participating in a variety of events. Overall, the outreach team participated in approximately 22 events, conferences and presentations during this quarter. Some noteworthy events include two mini-MOM dental clinics in Richmond sponsored by the Virginia Dental Association, a series of tax-preparation clinics for immigrants sponsored by the IRS and the Henrico County Hispanic Coalition, and a Hispanic event called *Que Pasa en Mi Comunidad* in Sussex County.

In addition to events, the Team attended and displayed at several key conferences around the state such as the Virginia Early Childhood Education Conference in Richmond and the Annual 4-H Conference at Smith Mountain Lake. The Team also delivered presentations to both community organizations and potential eligible families. Presentations included those given at the Asian American and Pacific Islander Advisory Council's Public Forum and the Virginia Latino Advisory Commission's quarterly meeting.

DMAS continues to contract with *SignUpNow* to provide local Child Health Insurance enrollment training sessions across the state. This quarter, DMAS underwrote three *SignUpNow* workshops. They were held in Alexandria, Abingdon, and Virginia Beach and included over 100 participants. The Outreach Team spent a great deal of time planning and preparing for the pilot *SignUpNow* workshop developed for human resources staff in Virginia Beach. Development of this workshop is one strategy to help institutionalize the FAMIS program within the business community. The pilot training was a success with HR staff representing employers across the Hampton Roads region. The evaluations for the training were very positive and it is anticipated that additional trainings will be held in the second quarter.

### **B.** Special Outreach Partnerships

Two new partnerships were developed with the Richmond City Public Libraries and the Peninsula YWCA during the first quarter of 2005. The Team also strengthened the partnership with VCU Health Systems' Children's Pavilion. VCU has installed an online application station and a CPU direct-dial phone in their NICU. These stations will also be installed in the children's ER and the Children's Pavilion in the near future to help families with uninsured children make immediate application to FAMIS/FAMIS Plus.

## C. Cover the Uninsured Week 2005

During this quarter, the Outreach Team has also focused on planning the program's participation in *Cover the Uninsured Week* 2005, May 1-8th. Plans for the week include highlighting the new FAMIS e-application through a statewide webcast and the modifications to the Health Department's WebVISION system that allows it to prefill a Child Health Insurance application via two statewide videoconferences. The theme for the week will be '*We have the technology...Now let's use it.*' So far ten organizations across the state plan to host a local webcast viewing.

Also planned for the week is a media campaign in the Richmond and Tidewater markets and a special message printed on all Child Support Enforcement checks during the month of May. The team has also requested a proclamation from the Governor.

## **D.** Retention Initiatives

Retention activities were enhanced this quarter by the hiring of a Retention Specialist. The specialist oversees the nine 2<sup>nd</sup> year *Keep 'Em Covered* retention grants and other initiatives aimed at increasing retention of eligible children. The specialist has been busy this quarter making initial technical assistance visits to the nine refunded local departments of social services, as well as, final closing visits to the year one grantees. A conference call with all year two grantees was held in early March and focused on progress made toward implementing the new ex-parte renewal process and the new one-page renewal form.

During this quarter, telephone surveys were conducted with 400 families whose children had recently failed to renew FAMIS and 400 families whose children had failed to renew FAMIS Plus. Data from the surveys are currently being analyzed. In addition, the FAMIS CPU now includes a non-renewal post card in the annual renewal packet that is sent to families approaching their anniversary date. The brightly colored slip asks the family to provide a reason if they are not planning to return the renewal application. The non-renewal slip can be returned to the CPU in the Business Reply envelope provided in the packet. Data from this effort will also be analyzed in the coming months.

## E. Child Health Insurance Program Advisory Committee (CHIPAC)

The CHIPAC Interim Executive Committee met twice via conference call during the quarter to discuss possible expansion of the committee and the agenda for the next full committee meeting. It was decided not to pursue expansion of the committee via legislation, but instead to include additional agencies and advocates through sub-committees and workgroups.

The next two meetings of the full committee will be dedicated to reviewing information dealing with three major areas. The first is policy: How does FAMIS currently work; What policies are in place; and What new policies/programs are planned? The second is process: How are policies changed; What sorts of changes can be approved and enacted from DMAS; What changes need to be approved by the General Assembly; and What changes need to be approved by the federal government/CMS? The third topic is resources: How does CHIPAC go about getting data; and Once CHIPAC has recommendations for changes where would the money come from to fund those changes? Following those meetings the committee members will participate in a retreat designed to help them prioritize the issues they wish to address and to set goals.

## F. New Program Implementations

This quarter, the Outreach team was also heavily involved in implementation planning for FAMIS Select the proposed premium assistance program; FAMIS MOMS, the proposed expansion for pregnant women; and Smiles for Children, the new dental program. The Outreach Manager served on all three implementation teams and staff has developed new promotional and program material for each program.

## **G. Project Connect Grantees**

Below is a table of the *Project Connect* organizations that receive grants from DMAS through the Virginia Health Care Foundation to provide children's health care outreach in their communities. Enrollment for the quarter by the individual projects is summarized in the table.

PROJECT GRANTEE	LOCALITIES SERVED	FAMIS Enrolled	FAMIS Plus Enrolled	Total Enrolled
Alexandria Neighborhood Health Services	Alexandria	55	79	134
Bon Secours Richmond Health System	Richmond	3	44	47
CHIP/Healthy Families of Chesapeake	Chesapeake	54	74	128
CHIP of Roanoke Valley	Botetourt, Craig and Roanoke Counties and the Cities of Roanoke and Salem	48	49	97
Consortium for Infant and Child Health (CINCH)*	Portsmouth, Suffolk, Virginia Beach only (DMAS supported expansion) Project also serves other Tidewater localities with RWJ funds	6	99	105
Cumberland Plateau Health District	Buchanan, Dickenson, Russell, Tazewell	46	79	125
Inova Partnership for Healthier Kids	Fairfax City, Fairfax, Loudoun and Alexandria	131	207	338

PROJECT GRANTEE	LOCALITIES SERVED	FAMIS Enrolled	FAMIS Plus Enrolled	Total Enrolled
Johnson Health Center	Amherst, Appomattox, Bedford City and County, Campbell, Danville, Henry, Lynchburg, Martinsville, And Pittsylvania.	60	55	115
REACH	Richmond	8	52	60
United Way Thomas Jefferson Area (Harrisonburg)	Rockingham/Harrisonburg only (DMAS supported expansion). Project also serves Albermarle, Charlottesville, Fluvanna, Greene, Louisa, and Orange with RWJ funds	0	18	18

# VIII. COORDINATION WITH THE DEPARTMENT OF SOCIAL SERVICES

## **A. Application Procedures**

Applicants can file their FAMIS applications with the FAMIS CPU or their local Department of Social Services. If filed with a local Department of Social Services, the local agency determines FAMIS Plus (Medicaid) eligibility first. If the children are not eligible for FAMIS Plus, the agency determines their FAMIS eligibility. If eligible, the agency enrolls the children in the applicable program. After the children are enrolled in FAMIS, the local Department of Social Services transfers the case record to the FAMIS CPU for case maintenance.

If the applicant files the application with the FAMIS CPU, the CPU screens the application for Medicaid eligibility. If the applicants appear to be "FAMIS Plus-likely," the application is transferred to the DMAS FAMIS Plus Unit located at the CPU. If determined eligible for FAMIS Plus, the FAMIS Plus Unit enrolls the child and then transfers the case to the appropriate local Department of Social Services for case maintenance. This process takes place "behind the scenes" and does not require another application or any further action by the family. DMAS has implemented quality assurance procedures at the CPU and the FAMIS Plus Unit that check and double-check FAMIS Plus referrals to be sure that no application is lost.

## **B. DSS Cases Processed**

During the first quarter of 2005, the CPU received **2,715** FAMIS cases from the local Departments of Social Services throughout Virginia. This is a decrease of 309 over the 3,024 cases received in the fourth quarter of 2004. The efforts of the Department of Social Services have been instrumental in the steady increase in CHIP enrollment.

During the first quarter of 2005, the DMAS FAMIS Plus Unit at the CPU forwarded **2,317** approved FAMIS Plus cases to local Departments of Social Services for case maintenance. This was an increase of 388 from the 1,929 FAMIS Plus cases the Unit transferred to local DSS agencies during the fourth quarter of 2004.

## C. Child Support Enforcement Outreach

A partnership with the Child Support Enforcement Division (DCSE) of DSS began in the second quarter of 2004. The DCSE Customer Service Unit sends out approximately 700 brochures each month with their application packets.

## **D. DSS Retention Grants**

The DMAS Maternal & Child Health Division awarded nine local departments of social services funding for a second year as a *Keep 'Em Covered* retention grantee. The agencies that received funding are: Albemarle, Arlington, Fairfax, Greensville/Emporia, Hanover, Henry Co./Martinsville, James City County, Norfolk, and Westmoreland. See Section VII D for more information on retention activities this quarter.

# IX. EMPLOYER-SPONSORED HEALTH INSURANCE (ESHI)

Employer Sponsored Health Insurance (ESHI) is available through the FAMIS program. ESHI is a premium assistance program that can help families get health insurance through their employer by reimbursing the family for the cost of the FAMIS eligible child's portion of the family premium. To qualify for the ESHI program:

- The children must be eligible for and enrolled in the FAMIS program;
- The children must be eligible for health insurance coverage through their parent's, stepparent's, or guardian's employer;
- The employer must contribute a minimum of 40% of the cost of family coverage; and
- Enrollment of the child in the ESHI program must be cost-effective for the Commonwealth.

DMAS is currently working to implement a revamped SCHIP premium assistance program called FAMSI Select to replace the current ESHI program. The 2005 General Assembly authorized the modification of this program and a waiver application has been submitted to the Centers for Medicare and Medicaid Services (CMS). Pending CMS approval, FAMIS Select will replace the ESHI program July 1, 2005

ESHI Activity	January 2005	February 2005	March 2005	Total for 1 <sup>st</sup> Quarter
Applications sent out	45	50	60	155
Applications received	9	5	5	18
Application disposition				
Approved	8	5	3	16
Denied	1	0	1	2
- not enrolled in FAMIS	1			1
– not cost-effective			1	1
ESHI payments made	\$6,516.00	\$6,975.00	\$6,449.00	\$19,940.00

The following tables show the ESHI activity in the first quarter of 2005:

ESHI Caseload	January 2005	February 2005	March 2005
<b># Families enrolled in ESHI</b>	36	40	45
# Children enrolled	82	92	98
<b>#</b> Families disenrolled	4	0	2

Both the number of children enrolled in ESHI (82) and the total ESHI payments (\$15,362) increased from the fourth quarter of 2004.

# X. FAMIS EXPENDITURES OF FUNDS

DMAS expenditures for the medical services received by FAMIS enrollees for the first quarter of 2005 totaled **\$16,429,086**, an increase of \$40,148 over the prior quarter's expenditures of \$16,388,938. Expenditures for medical services received by the Medicaid Expansion group of enrollees for the first quarter of 2005 totaled **\$10,902,664**, an increase of \$330,890 over the prior quarter's expenditures of \$10,571,774. The total of Title XXI (FAMIS and Medicaid Expansion) expenditures for medical services for the first quarter of 2005 was \$27,331,750, an increase of \$371,038 over the prior quarter's expenditures of \$26,960,712.

Administrative expenditures for FAMIS and Medicaid Expansion in the first quarter totaled **\$1,176,057**, an increase of \$260,545 from the prior quarter's administrative expenditures of \$915,512. Administrative expenditures were approximately 4% of total SCHIP expenditures for the quarter and cover case processing by local departments of social services, administration of the FAMIS Central Processing Unit by ACS Inc., personnel costs for DMAS staff in the Division of Maternal & Child Health, processing of medical claims for SCHIP enrolled children, media services and materials to support program outreach, grant funds to community programs and local departments of social services to assist families, and other related expenses.

The total first quarter Title XXI expenditures for children enrolled in Virginia's Child Health Insurance Program, including the administrative expenses, was **\$28,507,807**, an increase of \$631,583 from the prior quarter's total expenditures of \$27,876,224.

Tables #4 and #5, attached to this report, show the breakdown of the first quarter 2005 expenditures by program and type of service.

## March 2005 CHIP ENROLLMENT BY CITY/COUNTY PER PROGRAM

FIPS	LOCALITY	FAMIS Plus*	MED EXP	FAMIS	Current TOTAL Enrolled	Estimated Eligibles**	Remaining Eligibles to Enroll***	% Enrolled of Estimated Eligibles
001	ACCOMACK	2817	296	264	3377	3903	526	87%
003	ALBEMARLE	2308	249	355	2912	3075	163	95%
510	ALEXANDRIA	4321	320	917	5558	6963	1405	80%
005/ 560/580	ALLEGHANY/COVINGTON/ CLIFTON FORGE	1364	98	136	1598	1910	312	84%
007	AMELIA	602	49	75	726	710	0	102%
009	AMHERST	1848	246	172	2266	2236	0	100%
011	APPOMATTOX	810	102	98	1010	1235	225	82%
013	ARLINGTON	3903	487	1180	5570	7728	2158	72%
015/790	AUGUSTA/STAUNTON	3850	378	405	4633	4591	0	100%
017	BATH	135	13	35	183	236	53	78%
019/515	BEDFORD CITY/CO	2505	283	416	3204	4902	1698	65%
021	BLAND	239	30	41	310	394	84	79%
023	BOTETOURT	626	82	133	841	1027	186	82%
520	BRISTOL	1464	85	113	1662	1589	0	105%
025	BRUNSWICK	1341	136	117	1594	1626	32	98%
027	BUCHANAN	2112	236	329	2677	3468	791	77%
029	BUCKINGHAM	947	87	96	1130	1529	399	74%
031	CAMPBELL	2943	343	314	3600	3729	129	97%
033	CAROLINE	1475	144	170	1789	1801	12	100%
035	CARROLL	1892	240	200	2332	2356	0	100%
036	CHARLES CITY CO	301	20	32	353	390	37	91%
037	CHARLOTTE	933	79	129	1141	1175	34	97%
540	CHARLOTTESVILLE	2385	196	244	2825	2931	106	96%
550	CHESAPEAKE	9041	755	1017	10813	12319	1506	88%
041/	CHESTERFIELD/						0	1240/
570	COLONIAL HEIGHTS	10255	973	1512	12740	10263	0	124%
043	CLARKE	283	28	40	351	359	8	98%
045	CRAIG	215	31	38	284	296	12	96%
047	CULPEPER	1572	146	290	2008	2025	17	100%
049	CUMBERLAND	721	89	79	889	930	41	96%
590	DANVILLE	4756	259	261	5276	5614	338	94%
051	DICKENSON	1416	207	221	1844	2255	411	82%
053	DINWIDDIE	1356	143	116	1615	1679	64	96%
057	ESSEX	837	55	71	963	926	0	104%
059/ 600/610	FAIRFAX CITY/FAIRFAX CO/FALLS CHURCH	22960	2803	4866	30629	28708	0	107%
061	FAUQUIER	1507	160	211	1878	1940	62	97%
063	FLOYD	706	91	109	906	1058	152	86%
065	FLUVANNA	581	81	157	819	902	83	91%
620	FRANKLIN	854	41	44	939	2419	1480	39%
067	FRANKLIN COUNTY	2707	250	293	3250	2294	0	142%
069	FREDERICK	1906	192	320	2418	2261	0	107%

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FIPS	LOCALITY	FAMIS Plus*	MED EXP	FAMIS	Current TOTAL Enrolled	Estimated Eligibles**	Remaining Eligibles to Enroll***	% Enrolled of Estimated Eligibles
630	FREDERICKSBURG	1357	100	144	1601	1476	0	108%
640	GALAX	619	64	111	794	814	20	98%
071	GILES	918	93	111	1122	1088	0	103%
073	GLOUCESTER	1443	106	247	1796	2017	221	89%
075	GOOCHLAND	418	47	66	531	586	55	91%
077	GRAYSON	1113	172	123	1408	1424	16	100%
079	GREENE	765	63	119	947	903	0	105%
081/595	GREENSVILLE/EMPORIA	1176	91	90	1357	1387	30	98%
083	HALIFAX	2709	296	254	3259	3223	0	101%
650	HAMPTON	9225	830	846	10901	11600	699	94%
085	HANOVER	1923	230	322	2475	2304	0	107%
087	HENRICO	10329	956	1427	12712	11417	0	111%
089/	HENRY/							
690	MARTINSVILLE	5260	514	418	6192	5803	0	107%
091	HIGHLAND	99	5	22	126	173	47	73%
670	HOPEWELL	2248	169	162	2579	2853	274	90%
093	ISLE OF WIGHT	1403	112	115	1630	1878	248	87%
095	JAMES CITY CO	1718	133	189	2040	1879	0	109%
097	KING AND QUEEN	448	39	57	544	862	318	63%
099	KING GEORGE	743	52	112	907	948	41	96%
101	KING WILLIAM	528	50	57	635	487	0	130%
103	LANCASTER	728	78	97	903	1033	130	87%
105	LEE	2407	217	294	2918	3436	518	85%
107	LOUDOUN	3176	297	740	4213	3263	0	129%
109	LOUISA	1286	127	181	1594	1665	71	96%
111	LUNENBURG	868	84	122	1074	1255	181	86%
680	LYNCHBURG	5020	390	446	5856	5752	0	100%
113	MADISON	463	48	59	570	735	165	78%
683	MANASSAS	1917	186	450	2553	1424	0	179%
685	MANASSAS PARK	603	32	158	793	1001	208	79%
115	MATHEWS	365	45	41	451	465	14	97%
117	MECKLENBURG	2057	251	280	2588	2721	133	95%
119	MIDDLESEX	487	47	86	620	698	78	89%
121	MONTGOMERY	2984	293	351	3628	3972	344	91%
125	NELSON	661	79	154	894	993	99	90%
127	NEW KENT	331	25	67	423	464	41	91%
700	NEWPORT NEWS	14692	1193	1127	17012	18051	1039	94%
710	NORFOLK	19989	1123	1193	22305	26567	4262	84%
131	NORTHAMPTON	1184	94	142	1420	1644	224	86%
131	NORTHUMBERLAND	669	91	101	861	853	-8	101%
720	NORTON	371	15	46	432	546	114	79%
135	NOTTOWAY	1220	100	88	1408	1664	256	85%
133	ORANGE	1056	156	170	1382	1464	82	94%
137	PAGE	1276	173	211	1660	1638	-22	101%
135	PATRICK	1318	134	94	1546	1645	99	94%
730	PETERSBURG	3561	201	233	3995	4450	455	90%
150	PITTSYLVANIA	3627	330	235	4242	4182	433	101%

FIPS	LOCALITY	FAMIS Plus*	MED EXP	FAMIS	Current TOTAL Enrolled	Estimated Eligibles**	Remaining Eligibles to Enroll***	% Enrolled of Estimated Eligibles
740	PORTSMOUTH	9306	488	590	10384	11268	884	92%
145	POWHATAN	463	43	92	598	754	156	79%
147	PRINCE EDWARD	1276	108	142	1526	1494	0	102%
149	PRINCE GEORGE	861	78	86	1025	1415	390	72%
153	PRINCE WILLIAM	13541	1041	1792	16374	13097	0	125%
155	PULASKI	2020	210	223	2453	2343	0	105%
750	RADFORD	592	61	60	713	601	0	119%
157	RAPPAHANNOCK	138	35	55	228	270	42	84%
760	RICHMOND	21607	987	1172	23766	28382	4616	84%
159	RICHMOND COUNTY	482	39	64	585	661	76	89%
770	ROANOKE	8277	589	693	9559	9366	0	102%
	ROANOKE CO/							
161/775	SALEM	2854	339	427	3620	3335	0	109%
163/53 0678	ROCKBRIDGE/BUENA VISTA/LEXINGTON	1293	179	182	1654	1686	32	98%
165/	ROCKINGHAM/							
660	HARRISONBURG	4921	408	565	5894	5730	0	103%
167	RUSSELL	2202	258	290	2750	3338	588	82%
169	SCOTT	1441	182	170	1793	2009	216	89%
171	SHENANDOAH	1600	192	230	2022	1825	0	111%
173	SMYTH	2146	226	232	2604	2654	50	98%
175	SOUTHAMPTON	960	107	81	1148	1281	133	90%
177	SPOTSYLVANIA	3557	390	463	4410	3932	0	112%
179	STAFFORD	3374	271	358	4003	3518	0	114%
800	SUFFOLK	4720	358	362	5440	6240	800	87%
181	SURRY	317	37	53	407	576	169	71%
183	SUSSEX	703	78	74	855	954	99	90%
185	TAZEWELL	3403	355	465	4223	4461	238	95%
810	VIRGINIA BEACH	13100	1365	2134	16599	21277	4678	78%
187	WARREN	1408	105	200	1713	1819	106	94%
191	WASHINGTON	2399	278	279	2956	3222	266	92%
820	WAYNESBORO	1342	124	165	1631	1780	149	92%
193	WESTMORELAND	1173	138	89	1400	1467	67	95%
830	WILLIAMSBURG	294	24	19	337	413	76	82%
840	WINCHESTER	1349	120	186	1655	1609	19	103%
195	WISE	3779	298	403	4480	5301	821	85%
197	WYTHE	1612	180	222	2014	2037	23	100%
199/735	YORK/POQUOSON	1073	123	171	1367	2203	836	62%
	TOTALS	339135	30248	40613	409996	432,773	22,777	95%

\* Children under 21 enrolled in a Medicaid Families & Children aid category.
\*\* Estimates of uninsured eligible children in Virginia completed January 2004. Estimates of eligible children are subject to error.
\*\*\* The sum of "remaining eligibles to enroll" at the locality level does not match the statewide total of "remaining eligibles to enroll" because the number of "remaining eligibles to enroll" for localities that have exceeded their estimated target has been set to zero.

Source: VAMMIS 04-01-05

# Enrollment in the Children's Health Insurance Program Since the 9/1/2002 Program Changes

MONTH & YEAR	FAMIS	Medicaid Expansion (PD 094)	MEDICAID	Total Number of Enrolled Children	Monthly Gain (Loss)
September 1, 2002	28,603	9,427	259,000	297,030	
October 1, 2002	28,838	11,664	260,424	300,926	3,896
November 1, 2002	30,788	12,847	265,311	308,946	8,020
December 1, 2002	31,814	14,137	267,620	313,571	4,625
January 1, 2003	31,528	15,083	268,517	315,128	1,557
February 1, 2003	32,411	16,173	271,575	320,159	5,031
March 1, 2003	32,626	17,076	274,187	323,889	3,730
April 1, 2003	32,362	18,021	276,585	326,968	3,079
May 1, 2003	31,663	18,866	279,923	330,452	3,484
June 1, 2003	31,725	19,771	282,795	334,291	3,839
July 1, 2003	32,083	20,244	287,383	339,710	5,419*
August 1, 2003	32,132	20,749	286,528	339,409	(-301)*
September 1, 2003	32,684	21,179	293,998	347,861	8,452*
October 1, 2003	32,342	20,446	296,935	349,723	1,862
November 1, 2003	33,524	21,047	306,361	360,959	11,236**
December 1, 2003	34,116	21,104	308,838	364,058	3,099
January 1, 2004	35,030	21,228	312,328	368,586	4,528
February 1, 2004	35,156	21,080	314,516	370,752	2,166
March 1, 2004	35,618	21,091	317,326	374,035	3,283
April 1, 2004	35,673	21,006	319,218	375,897	1,862
May 1, 2004	36,448	20,937	322,371	379,756	3,859
June 1, 2004	36,658	20,891	323,894	381,443	1,687
July 1, 2004	37,616	21,060	324,632	383,308	1,865
August 1, 2004	38,018	20,950	323,552	382,520	-788
September 1, 2004	38,532	23,362	324,091	385,985	3,465
October 1, 2004	38,749	24,965	326,113	389,827	3,842
November 1, 2004	39,515	26,522	330,143	396,180	6,353
December 1, 2004	39,903	27,714	332,712	400,329	4,149
January 1, 2005	39,970	28,554	334,330	402,854	2,525
February 1, 2005	40,162	29,272	336,827	406,261	3,407
March 1, 2005	40,129	29,770	337,189	407,088	827
April 1, 2005	40,613	30,248	339,135	409,996	2,908

\* Data fluctuations are due to implementation of the new VAMMIS.

\*\* Report methods were corrected this month.

## FAMIS FPL (Federal Poverty Limit) INCOME LIMITS (Effective February 18, 2005)

Size of Family	150% FPL Monthly Income Limit (for lower co-pays)	200% FPL Monthly Income Limit (income eligibility limit)
1	\$1,197	\$1,595
2	1,604	2,139
3	2,012	2,682
4	2,419	3,225
5	2,827	3,769
6	3,234	4,312
7	3.642	4,855
8	4,049	5,399
For each additional person, add	408	544

## FAMIS EXPENDITURES BY TYPE OF SERVICE – January to March 2005

FAMIS EAFENDITUKES DY TYPE OF SERVICE	2 – Januar y R			
SERVICE TYPE	JANUARY	FEBRUARY	MARCH	TOTAL
1 Health Care Insurance Premiums	4,136,751	4,176,732	4,167,678	12,481,161
123744 ESHI Premiums	6,516	6,975	6,449	19,940
123747 HMO-Options Capitation Payments	0	0	0	0
123748 HMO-MEDALLION II Capitation Payments	4,130,235	4,169,757	4,161,229	12,461,221
123749 FAMIS Premium Refunds	0	0	0	0
2 Inpatient Hospital Services	317,574	431,575	232,069	981,218
123319 Long Stay Inpatient Hospital	0	0	0	0
123341 General Hospital	317,574	431,575	232,069	981,218
123348 Rehabilitation Hospital	0	0	0	0
3 Inpatient Mental Health	0	0	0	0
123459 Inpatient MH Services	0	0	0	0
4 Nursing Care Services				
123416 Nurses Aides				
123541 Skilled Nursing Facilities				
123591 Miscellaneous Nursing Home				
5 Physician and Surgical Services	168,939	212,814	224,952	606,705
123441 Physicians	168,939	212,814	224,952	606,705
123457 MC Providers - FFS Payments				0
6 Outpatient Hospital Services	124,622	105,507	106,293	336,422
123141 Outpatient Clinic	124,622	105,507	106,293	336,422
123349 CORF				0
7 Outpatient Mental Health Facility Services	189,356	221,627	170,874	581,857
123143 Community Mental Health Clinic	79,727	62,568	59,760	202,055
123243 Dental - MHMR	0	0	0	0
123317 Medical Surgical MR	0	0	0	0
123340 Psych Residential Inpatient Services	5,110	10,560	16,225	31,894
123449 MH Community Services	16,219	33,233	25,322	74,773
123451 MR Community Services	0	0	0	0
123461 Private MH & SA Community	88,301	115,266	69,567	273,134
8 Prescribed Drugs	225,322	256,233	284,520	766,074
123445 Prescribed Drugs	225,322	256,233	284,520	766,074
9 Dental Services	67,385	76,963	72,476	216,824
123241 Dental	63,450	72,001	68,296	203,747
123242 Dental Clinic	3,935	4,962	4,179	13,077
10 Vision Services	10,824	12,125	9,274	32,224
123443 Optometrists	10,824	12,125	9,274	32,224
11 Other Practitioner's Services	8,168	10,640	13,861	32,669
123444 Podiatrists	295	208	433	935
123446 Psychologists	1,822	1,548	1,565	4,934
123447 Nurse Practitioners	3,162	5,592	6,377	15,130
123491 Miscellaneous Practitioners	2,890	3,293	5,487	11,669
12 Clinic Services	62,150		73,888	204,661
123142 Other Clinic	428	00,029	466	893
123147 Ambulatory Surgical Clinic	3,799		400 5,790	14,392
123148 Rural Health Clinic	20,000	4,803	24,333	66,538
123460 Federally Qualified Health Center	10,179	11,288	13,148 20,144	34,616
123473 School Rehab Services	27,737	30,267	30,144	88,148
123474 School Health Clinic Services	7	60	6	73
13 Therapy Clinic Services	6,657	12,247	4,813	23,717
123144 Physical Therapy Clinic	6,657	12,247	4,813	23,717

Quarterly Report on the Status of the
Virginia Family Access to Medicaid Insurance Security Plan (FAMIS)
2005 First Quarter: January 1, 2005 through March 31, 2005

14 Laboratory and Radiological Services	15,492	18,990	17,451	51,934
123641 Lab and X-ray	15,492	18,990	17,451	51,934
15 Durable and Disposable Medical Equipment	11,541	5,727	6,685	23,953
123484 Medical Appliances	11,541	5,727	6,685	23,953
134241 Medical Appliances				(
18 Screening Services	24,431	26,305	23,233	73,969
123145 EPSDT Screening	24,431	26,305	23,233	73,969
19 Home Health	0	o	190	190
123442 Home Health	0	0	190	190
21 Home/CBC Services				
123545 Private Duty Nursing				
123566 Personal Care				
22 Hospice				
123435 Hospice Care				
23 Medical Transportation	1,793	345	333	2,470
128641 Transportation	1,793	345	333	2,470
24 Case Management	2,229	5,206	5,602	13,037
123448 Maternal Infant Care	2,229	5,206	5,602	13,037
123465 Treatment Foster Care Case Mgmt.	0	0	0	(
Total Expenditures for FAMIS Medical Services	5,373,234	5,641,660	5,414,192	16,429,086
Administrative Expenditures	305,131	291,044	579,882	1,176,057
Total FAMIS Expenditures	5,678,365	5,932,704	5,994,074	17,605,143

SERVICE TYPE	JANUARY	FEBRUARY	MARCH	TOTAL
1 Health Care Insurance Premiums	2,132,107	2,210,206	2,214,639	6,556,953
123757 HMO-Options Capitation Payments				C
123758 HMO-MEDALLION II Capitation Payments	2,132,107	2,210,206	2,214,639	6,556,953
2 Inpatient Hospital Services	200,322	104,953	190,535	495,810
123350 General Hospital	200,322	104,953	190,535	495,810
123352 Rehabilitation Hospital	,-	- ,	,	,
3 Inpatient MH - Regular Payments	61,796	9,714	76,436	147,946
123303 Psych.Resident Inpatient Facility	59,866	1,703	48,712	110,281
123357 Inpatient Psychology Under 21 (Private)	1,930	0	15,442	17,372
123358 Long Stay Inpatient Hospital (MH) 123363 Inpatient Psychology Under 21 (MHMR)	0	8,010	12,282	0 20,293
4 Nursing Care Services		-,	,	
123554 Skilled Nursing Facilities				
123559 Miscellaneous Nursing Home				
5 Physician and Surgical Services	186,244	199,920	215,212	601,376
123424 Physicians	186,244	199,920	215,212	601,376
123425 MC Providers - FFS Payments	,	,		,
6 Outpatient Hospital Services	129,308	118,196	119,237	366,741
123116 Outpatient Hospital	129,308	118,196	119,237	366,741
123321 CORF				
7 Outpatient Mental Health Facility Services	272,375	310,622	353,867	936,864
123115 Mental Health Clinic	81,762	77,683	91,467	250,912
123420 MH Community Services	65,269	66,417	89,475	221,160
123421 MR Community Services	260	260	260	780
123422 Private MH & SA Community	125,084	166,262	172,665	464,011
8 Prescribed Drugs	286,877	337,783	353,179	977,839
123426 Prescribed Drugs	286,877	337,783	353,179	977,839
9 Dental Services	105,699	130,937	124,198	360,834
123205 Dental	97,523	122,732	114,629	334,883
123206 Dental Clinic	8,176	8,205	9,569	25,950
10 Vision Services	15,337	20,164	15,740	51,241
123455 Optometrists	15,337	20,164	15,740	51,241
11 Other Practitioner's Services	6,282	9,214	7,317	22,813
123437 Podiatrists	813	1,044	2,220	4,077
123438 Psychologists	1,578	701	544	2,823
123439 Nurse Practitioners	2,445	5,584	3,198	11,226
123440 Miscellaneous Practitioners	1,447	1,886	1,355	4,688
12 Clinic Services	41,168	50,834	57,719	149,721
123117 Other Clinic	651	0	612	1,263
123118 Ambulatory Surgical Clinic	372	1,909	3,264	5,545
123124 Rural Health Clinic	14,498	15,939	19,695	50,131
123471 Federally Qualified Health Center	8,012	10,827	11,072	29,910
123462 School Rehab Services	17,610	20,113	23,067	60,790
123463 School Health Clinic Services	25	2,047	9	2,081
13 Therapy Clinic Services	4,172	6,054	6,837	17,064
123119 Physical Therapy Clinic	4,172	6,054	6,837	17,064
14 Laboratory and Radiological Services	20,690	21,703	22,710	65,103
123651 Lab and X-ray	20,690	21,703	22,710	65,103
15 Durable and Disposable Medical Equipment	1,370	4,920	677	6,967

18 Screening Services	7,750	9,664	10,680	28,095
123123 EPSDT Screening	7,750	9,664	10,680	28,095
19 Home Health	2,253	2,124	1,090	5,467
123466 Home Health	1,664	1,816	649	4,130
123467 Community MR Services Waiver	589	308	441	1,337
21 Home/CBC Services	37,961	27,639	23,085	88,685
123476 Developmental Disabilities Waiver	37,961	27,639	22,909	88,510
123481 Developmental Disability Support Coordinator	0	0	175	175
123553 Private Duty Nursing				C
123560 Personal Care				(
22 Hospice				
123470 Hospice Care				
23 Medical Transportation	2,713	5,841	2,830	11,383
128651 Transportation	2,713	5,841	2,830	11,383
24 Case Management	2,278	4,197	5,288	11,763
123468 Maternal Infant Care	2,278	4,197	5,288	11,763
123469 Treatment Foster Care Case Mgmt.				
Total Expenditures for Medical Services	3,516,703	3,584,685	3,801,276	10,902,664
Administrative Expenditures	0	0	0	(
Total MEDICAID EXPANSION Expenditures	3,516,703	3,584,685	3,801,276	10,902,664

# APPENDIX I

#### Joint Legislative and Audit Review Commission (JLARC) Recommendations

Senate Joint Resolution 441 from the 2001 General Assembly Session directed the Joint Legislative and Audit Review Commission (JLARC) to conduct an evaluation of the development, management, utilization, and funding for the health and mental health services provided through the Department of Medical Assistance Services (DMAS). JLARC's report, *A Review of Selected Programs in the Department of Medical Assistance Services* (Senate Document 22, 2002), focused on four program areas, including the Child Health Insurance Program (Section II of the report). JLARC made six recommendations in the report.

Recommendation number 1 stated that the Medicaid enrollment data should be reported whenever FAMIS enrollment data is reported. DMAS added the Medicaid children enrollment figures to the Monthly Child Health Insurance Program Enrollment Report beginning with October 2002 data. The enrollment data in this report includes the Medicaid child enrollment numbers for the first quarter of 2005. (See Section III A of this report for current enrollment information).

Recommendation number 2 in the JLARC report recommended that DMAS, in conjunction with the FAMIS Outreach Oversight Committee, develop a telephone and/or mail survey to track the reasons why children drop out of the FAMIS program. DMAS has undertaken several initiatives to learn more about why children drop out of the FAMIS and FAMIS Plus programs. In addition to ongoing analysis of data from VaMMIS, during this quarter telephone surveys were conducted with 400 families whose children had recently failed to renew FAMIS and 400 families whose children had failed to renew FAMIS Plus. Data from the surveys are currently being analyzed. In addition, the FAMIS CPU now includes a non-renewal post card in the annual renewal packet that is sent to families approaching their anniversary date. The brightly colored slip asks the family to provide a reason if they are not planning to return the renewal application. The non-renewal slip can be returned to the CPU in the Business Reply envelope provided. Data from this effort will also be analyzed in the coming months.

Recommendation number 3 directed DMAS to develop an up-to-date projection of the total number of uninsured children in Virginia, the number of children potentially eligible for Medicaid, and the number of children potentially eligible for FAMIS. DMAS worked with the Community Health Resource Center (consultant), the Virginia Health Care Foundation, the Virginia Hospital & Health Care Association, and the Virginia Poverty Law Center, to update the estimated number of children remaining uninsured in Virginia who are potentially eligible for Medicaid or FAMIS. The revised estimate was based on the 2001 Virginia Health Access Survey, the 2000 census data, and other indicators of rates of insurance. The estimates were completed in December 2002. The figures showed that 411,642 children living in Virginia are potentially eligible for Medicaid or FAMIS because their family income is below 200% of poverty, and they do not have health insurance coverage. Medicaid and FAMIS covered approximately 76% (315,128) of these children as of December 31, 2002. The projection methodology was updated in December 2003. See Section III B for details.

Recommendation number 4 in the JLARC report recommended that DMAS adopt a single eligibility level of 133 percent of the federal poverty level for all medically indigent children under age 19 in the Medicaid program. The 2002 General Assembly authorized DMAS to make this change, which was effective on September 1, 2002. Approximately 9,000 children were transferred from FAMIS to

Medicaid as a result of implementing the SCHIP Medicaid Expansion group that increased the Medicaid income limit for all children under age 19 to 133 percent of the Federal Poverty Level (FPL).

These children are funded by Title XXI funds (state child health insurance dollars) at the higher federal match rate. As of the end of the first quarter of 2005, there were **30,248** children enrolled in the Medicaid Expansion group. This represents a **227% increase** (21,406 additional children) since its implementation on September 1, 2002.

Recommendation number 5 of the JLARC report directed the Department of Medical Assistance Services, in cooperation with the Virginia Department of Social Services (DSS), to develop a detailed plan to improve ongoing communication and coordination between the Medicaid and FAMIS programs. DMAS staff met with state and local DSS staff to develop policies and procedures to improve communication and work flows between local DSS agencies, the DMAS FAMIS Plus Unit and the FAMIS CPU. Detailed procedures were developed by the two departments' staff to implement the single Children's Health Insurance application form for Medicaid and FAMIS, uniform verification procedures and the "No Wrong Door" policy.

The sixth recommendation directed DMAS to expand the quarterly report to include information about how it is implementing the recommendations in the report. This information is included in the subject sections of this report.

## APPENDIX II

## 2002, 2003, 2004 and 2005 General Assembly Legislation

#### A. 2002 Legislation

The 2002 General Assembly passed legislation that improved the access and outreach for the FAMIS program. These actions included:

## 1. House Bill 1062

This bill directed DMAS to work with the Departments of Health and Education to identify children in the Women, Infants, and Children (WIC) and school lunch programs who may also be eligible for FAMIS or Medicaid. DMAS continued to implement these interdepartmental initiatives during the first quarter of 2005.

## 2. House Bill 790

This bill allows an adult caretaker relative to submit a FAMIS application on behalf of a child. DMAS implemented this provision on July 1, 2002.

## 3. Budget language

Language in the Budget bill directed DMAS to:

- a. Provide an exception to the six-month waiting period for dropping insurance for reasons of affordability. DMAS implemented this provision on July 1, 2002.
- b. Allow a caretaker relative to apply on behalf of a child (same as House Bill 790). DMAS implemented this provision on July 1, 2002.
- c. Adopt a single income level for Medicaid eligibility at 133 percent of the federal poverty limit for all children under age 19. DMAS implemented this provision on September 1, 2002. See Section III A of this report for information on the SCHIP Medicaid Expansion.

The continued increase in numbers of children enrolled in Virginia's Child Health Insurance Program attests to the success of this legislation in improving families' access to the program.

## B. 2003 Legislation

The 2003 General Assembly passed legislation that improved the access to FAMIS and the retention of enrolled children. DMAS implemented these changes on August 1, 2003. Several provisions to create an "umbrella program" for Child Health Insurance in Virginia were passed, including the name change for the medically indigent Medicaid-enrolled children to "FAMIS Plus," and the coordination of administration of the FAMIS and FAMIS Plus programs. The legislation included:

# 1. House Bill 2287 & Senate Bill 1218

This legislation amended the FAMIS law for the following items, which were implemented on August 1, 2003:

a. Coordination with "FAMIS Plus", the new name for the medically indigent groups of Medicaid-enrolled children, and provided for a single application form for FAMIS and FAMIS Plus. In order to start phasing-in an umbrella program of Child Health Insurance, children who meet medically indigent criteria under the Medicaid program rules are covered under the new name, "FAMIS Plus", effective August 1, 2003.

FAMIS Plus children continue to receive the full Medicaid benefit package and have no cost-sharing responsibilities. As stocks were depleted, the Medicaid and FAMIS member handbooks, the FAMIS brochures, the FAMIS MCO contracts, the managed care organizations' member handbooks, and mailings from DMAS were revised to reference "FAMIS Plus" as the new name for children's Medicaid. The enrollee eligibility verification systems used by service providers was changed to reference "FAMIS Plus" instead of "Medicaid" for children who are enrolled in the medically indigent aid categories. The system change was partially completed in May 2004 and the remainder was completed in the first quarter of 2005.

DMAS staff meets regularly with Department of Social Services (DSS) staff to discuss administrative procedures that will make the administration of both FAMIS and FAMIS Plus efficient and seamless for the families, and to discuss computer systems-related issues. The procedures for coordinating administration, including outreach, enrollment, reenrollment and services delivery, of the FAMIS and FAMIS Plus programs were developed by DMAS in partnership with DSS and the FAMIS contractor.

The combined Child Health application form was implemented on September 1, 2002, and is a single application form currently used to determine eligibility for both FAMIS and Medicaid medically indigent children. This application form was revised to reference FAMIS Plus, and will continue to be used for both programs, FAMIS and FAMIS Plus.

- b. Co-payments for FAMIS benefits will not be decreased from the amounts in effect as of January 1, 2003. Co-payments for FAMIS children enrolled in managed care are based on the family's income. The co-payments that were in effect as of January 1, 2003, are outlined in Section V. C.
- c. The six months prior insurance coverage limitation ("waiting period") changed to four months. Beginning August 1, 2003, families are asked if the child had health insurance coverage in the four months prior to application. If so, and there was no "good cause" for dropping the insurance, the child is ineligible for FAMIS for four months from the date the insurance was canceled. The revised eligibility policy was implemented on August 1, 2003. See Section V. B for more information on the impact of the four-month waiting period.
- d. Specific mental health services were added to the FAMIS benefit package. Effective August 1, 2003, the following community mental health services are covered for FAMIS recipients:
  - intensive in-home services,
  - case management services,
  - $\blacktriangleright$  day treatment, and

#### ➢ 24-hour emergency response.

Enrollees and service providers were notified of these new covered services in July 2003. The services are provided in the same manner and with the same coverage and service limitations as they are provided to children under the state plan for Medicaid. These services are "carved out" of the managed care plans and are reimbursed directly to the service provider by DMAS. Coverage of these services under FAMIS should reduce the general fund dollars utilized by the Comprehensive Services Act Program.

#### 2. House Bill 2594

This legislation amended the FAMIS law by adding the sentence "Eligible children, residing in Virginia, whose family income does not exceed 200 percent of the federal poverty level during the enrollment period shall receive 12 continuous months of coverage as permitted by Title XXI of the Social Security Act."

For FAMIS, families are required to report a change in their income only when the family's gross monthly income increases to an amount that is over the 200% federal poverty level for the family size. Families of enrolled FAMIS children were notified of this change in the reporting requirements prior to the August 1, 2003, implementation of the change. Effective August 1, 2003, enrollment in FAMIS is for 12 continuous months, unless one of the following events occurs before the annual renewal:

- a. an increase in gross monthly income to above 200% FPL,
- b. a child moves out of state,
- c. a child turns age 19,
- d. a child dies,
- e. the family requests cancellation, or
- f. the family applies for Medicaid and the child is determined eligible for Medicaid.

Families must report the following changes before the annual renewal:

- increase in gross monthly income only if it goes above 200% FPL,
- change in the family size, and
- move to an out-of-state address.

If none of the above changes is reported, FAMIS eligibility will be renewed annually.

#### C. 2004 Legislation

#### House Bill 836

This legislation revises the name, purpose, membership, and responsibilities of the current Outreach Oversight Committee to Family Access to Medical Insurance Security (FAMIS) to create the Children's Health Insurance Program Advisory Committee and declares the purpose of the committee to be to assess policies, operations and outreach for FAMIS and FAMIS Plus (Medicaid for children) and to evaluate various enrollment, utilization, and outcomes of children for these programs. The committee's membership is limited to 20 members and will include the Joint Commission on Health Care, the Department of Social Services, the Department of Health, the Department of Education, the Department of Mental Health, Mental Retardation and Substance Abuse Services, the Virginia Health Care Foundation, various provider associations and children's advocacy groups, and other individuals with significant

knowledge and interest in children's health insurance. The committee will make recommendations on FAMIS and FAMIS Plus to the Director of the Department of Medical Assistance Services and the Secretary of Health and Human Resources. See Section VII E for further information about committee activity during this quarter.

#### D. 2005 Legislation

The 2005 General Assembly authorized the expansion of the FAMIS program to pregnant women with income up to 150% of the Federal Poverty Level and modification of the current premium assistance program currently know as ESHI (Employer Sponsored Health Insurance).

#### House Bill 2284

This legislation removed the requirement that the Family Access to Medical Insurance Security (FAMIS) plan provide wraparound benefits through supplemental insurance when benefits equivalent to the Virginia Medicaid program are not included in the employer-sponsored health insurance benefit plan.

#### Budget Item 324 L

This budget item gave the Department of Medical Assistance Services the authority to amend the Family Access to Medical Insurance Security Plan and related regulations to expand medical coverage to pregnant women who are over the age of 19 with annual family income in excess of the Medicaid limit but less than or equal to 150 percent of the Federal Poverty Level and to simplify the administration of the premium assistance program available to families with children eligible for FAMIS who have access to an employer-sponsored health insurance program. It also gave the department authority to promulgate emergency regulations to implement this amendment within 280 days or less from the enactment date of the act.

DMAS has submitted a waiver to the Centers for Medicare and Medicaid Services (CMS) to implement the two programs provided for by the 2005 General Assembly. During this quarter, DMAS staff has developed policies, regulations and materials to support the programs. In addition, the necessary computer system changes for both VaMMIS and the FAMIS CPU have been developed. Pending CMS approval, both the FAMIS MOMS program for pregnant women up to 150% FPL and the FAMIS Select program to replace ESHI will be implemented July 1, 2005.