



**COMMONWEALTH OF VIRGINIA**  
*Department of Charitable Gaming*

September 21, 2006

Dear Members of the General Assembly:

Attached please find the Department of Charitable Gaming's report on "Impact of Aging Population" as required by § 2.2-5510 of the *Code of Virginia*.

The Department of Charitable Gaming is a service organization that controls all charitable gaming in the Commonwealth through prescribed regulations that seek to ensure the integrity of charitable gaming, maintain the highest quality environment to eliminate fraud, and provide assistance to qualified organizations to enhance their charitable fund raising activities.

If you have any questions about the report please contact me at (804) 786-1681.

Sincerely,

A handwritten signature in black ink that reads "Harry M. Durham".

Harry M. Durham  
Interim Director

# **REPORT OF THE DEPARTMENT OF CHARITABLE GAMING**

## **IMPACT OF AGING POPULATION**

### **I. Number of Persons Who Received Services By Age Ranges**

The Department of Charitable Gaming (DCG) provides services to permitted organizations not directly to individuals. Therefore, we do not have statistical information on persons in specific age groups.

### **II. Agency Services Utilized by Senior Citizens**

DCG does not offer services specifically for senior citizens. As a part of our mission statement, to provide assistance to qualified organizations to enhance their charitable fund raising activities, we provide services through our webpage, publications and training sessions that are in compliance with the Americans with Disabilities Act (ADA) and with sensitivity to senior citizens as well.

### **III. Description of Agency Programs Specifically Designed to Serve Seniors**

DCG does not have programs specifically designed for senior citizens.

### **IV. Consumer-Oriented Publications & Websites Designed To Be “Senior-Friendly”**

The agency’s website provides accessibility under the guidelines of the ADA. The site is also being reviewed by the Department of General Services –IT Section to be in full compliance with Virginia Information Technologies Agency (VITA) web policies and standards.

The departmental forms that are required for permitted organizations to report their gaming information was developed with a “user friendly” environment for all and especially for the many organization “volunteers” who are probably senior citizens.

## **V. Other Services or Programs Implemented or Plans for the Future**

The agency's Strategic Plan was reviewed for any impact the aging population will have on our ability to deliver services and we found no direct impact. However, permitted organizations have told us, as well as our own observations during training sessions and game inspections, that they are noticing more older bingo game participants than previously. This trend is also prevalent with the many volunteers assisting their organizations with bingo and raffles.

DCG continues to be committed to ensure gaming regulations are enforced to a consistent standard and provide maximum assistance to all of our constituents throughout the Commonwealth for the purposes of enhancing their ability to raise funds by conducting bingo and raffles. As we continue this mission, we will be considering the effect of the aging population on our requirements and strategic planning as to being aware of the needs of senior citizens.