

MEMORANDUM

To: Gena Boyle, Office of the Governor
Department of Legislative Automated Services

From: Robert S. Young
Acting Deputy Treasurer

Date: September 20, 2006

Re: **HB 110 Reporting Requirements**
Department of the Treasury

Per Secretary Tavenner's directive, this report summarizes the Department of the Treasury's progress for addressing the impact of the aging of the population on services we provide to the public.

1. To the extent such data is available, the number of persons who received services from the agency in the past fiscal year who fell into each of the following age ranges: 65-74; 75-84; and 85 and older.

The only program where the Department can pinpoint the age of our customers is our Unclaimed Property program. According to our records, in FY06 we serviced 2,339 customers who were 65-74, 1,804 customers who were 75-84 and 1,888 customers who were 85 or older. These figures do not include customers who did not provide their birth dates.

We do not have empirical evidence, but staff do feel like they serviced more senior citizens during FY06 than in previous years.

2. Identify the agency services that are utilized by senior citizens 65 and older in significant numbers. Indicate whether the agency has the capacity at present to serve all interested seniors or whether the demand for certain services exceeds the agency's capacity. If so, does the agency maintain waiting lists for services?

Unclaimed Property. Treasury has the capacity to serve all interested seniors.

3. Identify current agency programs, specifically designed to serve seniors 65 and older, that fall into any of the following six categories: Health Care/Wellness; Education; Public Safety; Recreation; Financial Security (including Housing); and Transportation.

We do not have any programs specifically designed to serve seniors.

4. Identify the extent to which your agency provides “consumer-oriented” publications and websites online that are designed to be “senior-friendly.”

Treasury does not provide websites or publications specifically designed to be senior-friendly. We recently hired a public relations specialist to provide outreach and promote the Unclaimed Property program throughout the state. This will include a significant component designed to reach senior citizens.

5. Describe any other services or programs that the agency has implemented or plans to implement in the future to address the impact of the aging of Virginia’s population.

Because Unclaimed Property is Treasury’s only program directly servicing the general public, we have no programs or plans beyond that described above which address the impact of the aging of Virginia’s population.

Thank you for the opportunity to present this information. Additional inquiries may be directed to me at 225-2391 or to Treasury’s Human Resource Director, Douglas Morgan, at 225-3758.

Cc: William Peterson, Virginia Department for the Aging
Bill Murray, Office of the Governor
Douglas Morgan