

COMMONWEALTH of VIRGINIA

Office of the Governor P.O. Box 1475 Richmond, Virginia 23218

January 1, 2009

The Honorable Timothy M. Kaine Governor of Virginia Patrick Henry Building, Third Floor Richmond, Virginia 23219

Dear Governor Kaine:

Item 54.10, Chapter 3, 2006 Acts of Assembly, Special Session I (Appropriation Act), established the Enterprise Applications Public-Private Partnership Project Office (EAPPPO) effective July 1, 2006, for the purpose of modernizing central administrative systems through an Enterprise Applications Public-Private Partnership. The appropriation act language requires the project office director to provide you with reports on the status of the project as well as funding needs, areas of risk, and any major problems.

The following is an outline of activities that have taken place since the last Virginia Enterprise Applications Program (VEAP) status report dated October 1, 2008.

Major Activities of the VEAP

The VDOT/VEAP Financial Management System evaluation team is currently reviewing proposals for a financial system for VDOT and a base financial system for the Commonwealth. The base system will have the ability to replace the thirty year old Commonwealth Accounting and Reporting System (CARS). While VDOT has provided the resources and personnel to the lead in the initial development of the system, VEAP (and DOA) are responsible for resources, additional personnel and setting enterprise standards of the base system. An award is expected by the end of this fiscal year.

In November, VITA Supply Chain Management posted a Request For Proposals (RFP) for a Performance Budgeting (PB) system. VEAP, in conjunction with DPB, has been reviewing and re-evaluating enterprise budgeting requirements over the past six months. The PB team has provided current state demonstrations and future state requirements to interested vendors and repeated this process at the pre-proposal conference held December 12, 2008. Proposals are due January 23, 2009 with an award expected by the end of the fiscal year. This new capability will replace the thirty year old PROBUD system currently in use by DPB. It will also provide an agency budgeting capability with the expectation that other branches of the government can use the capability.

The VEAP Business Intelligence (BI) Initiative team has been working to establish and offer agencies a shared environment where reporting and dashboard applications can be hosted. This environment will host applications developed using the tools associated with the Commonwealth's July 2008 contract award to the BI software vendor, LogiXML. The team is collaborating with various agencies to identify applications well-suited for the shared environment. The Division of Purchasing and Supplies (DPS) within the Department of General Services anticipates being the first user of this environment. In addition, the team has coordinated with agency representatives to plan a Business Intelligence Competency Center (BICC), an industry-recognized best practice that focuses on equipping the users with the information they need to effectively understand, apply and use BI concepts and tools. Planning for the BICC will conclude in the first quarter of CY09.

The CIO/CAO Operations Plan, approved by the ITIB in April 2008, contained three distinct action plans - data management, application portfolio, and application strategies.

The data management plan has divided the required work into four different tracks; data standardization, policy and procedures, organization and governance, and tools. Data standardization is the largest and most time-consuming track of the four. A "Data Standardization Process" for the Commonwealth has been developed and reviewed among the designated agencies. Additionally, data stewards have been designated and are working on determining and modeling the data entities required for the new VDOT/VEAP Financial Management system.

VEAP continues to gather information on the applications run by agencies, which are in the operations and maintenance (O&M) phase of their life cycle. VEAP is collaborating with VITA's Policy, Practices and Architecture division on this effort. To date, 61 of the 70 agencies have responded to the questionnaires. Additionally, VITA has developed a web-based application which allows agencies to update and maintain information pertinent to their applications. This central repository of application data forms the basis for gaining better oversight of our application maintenance and operations spend, and will reduce the number of inquiries agencies must field from various sectors of the IT community, such as security, database, and infrastructure. This repository of applications is central to establishing a roadmap for our applications and achieving a mature portfolio management methodology.

VEAP, along with agencies, VITA and the IT Investment Management Customer Council developed a "Commonwealth of Virginia Strategy for Applications". This document defines a vision for the "To-Be" applications environment and establishes goals, objectives and strategies which support achieving the vision. VEAP anticipates the document will be submitted to the ITIB for approval in the first quarter of 2009. VEAP and VITA have been working together to incorporate key elements of the Strategy into the Recommended Technology Investment Projects (RTIP) and Project Management process.

VEAP continues to work in support of the enterprise through shared services and environments. This is a key area for VEAP, as shared services provide business capability at less cost than the sum of individual agency deployments.

The Enterprise Content Management (ECM) working group completed a viability study and initial business case analysis for an ECM shared service. The costing model predicts a cost recovery of three years for an initial and ongoing investment by VEAP. Virginia Correctional Enterprises (VCE) has volunteered to partner with VEAP to share in the costs and development of the shared service. VCE currently performs scanning services, a first step within ECM, for customers today. Moving into a total ECM environment provides a new business line for VCE. VEAP is currently working with VITA/NG on an initial Request For Services (RFS) to determine timeframes and refine the cost estimates.

VEAP has initiated work on a cost recovery model for the Business Intelligence service. Initial investments by VEAP were to cover the first year which included procurement, training and establishment of the BICC. Agencies have expressed a willingness to support future BICC costs in a shared services model.

VEAP is also pursuing a Human Resources/Payroll shared service by expanding the use of the already developed and supported Virginia Department of Alcoholic Beverage Control human resource system.

VEAP is also working with the Department of Health Professions and the Department of Agriculture to formalize a licensing shared service.

VEAP continues to support Business-One-Stop (BOS). BOS Phase I, initiated in May 2008, has been used by more than 4,500 applicants to register new businesses in the Commonwealth. Phase II, in collaboration with the Department of Business Assistance (DBA), Department of Taxation, Department of General Services (DGS), and Department of Minority Business Enterprise, will increase the functionality and commonality of BOS, and decrease the number of overlapping vendor portals facing the citizens. VEAP will provide the initial funding for Phase II. The initial cost will be recovered in three years. The funds for cost recovery and maintenance of the system will come from Delegate Moran's legislation that allows DBA to collect fees for the BOS service.

Secretary of Finance, TAX, and CGI, Inc are cooperating to ensure fair and equitable resources are placed into the Virginia Information Technologies Fund (VITF) as part of a benefits stream for the approved Working Capital Advance (WCA) for VEAP initiatives. As reported last quarter, the CGI/TAX enhanced collections is producing positive returns, but at a level below the assumed baseline for the benefits stream. All agree that CGI, Inc is providing a positive benefit with collections above historical yearly averages. Once TAX has calculated the historical average, the positive benefit provided by CGI, Inc will be determined with a decision made on funds to be placed within the VITF. Department of Accounts, DGS and Department of Medical Assistance Services are all in discussions with the Secretary of Finance to pursue additional benefits streams for the WCA.

In support of the Secretary of the Board of Elections (SBE), VEAP maintained the Virginia Election Registration Information System (VERIS) throughout the Fall election cycle. The VERIS Program Office worked many hours and weekends to ensure a successful local, state and national election on November 4, 2008. VEAP personnel ran the VERIS help desk, provided quality assurance support, assisted on technical issues, supported mailings, absentee balloting, election night results, and supported local registrars and SBE when called upon.

VEAP is currently working with SBE to formalize a Memorandum of Agreement on maintaining the system. VERIS is unique in the Commonwealth in that it is an enterprise, outward (citizen-facing) system. Most enterprise systems are for internal, government use (i.e. financial, human resources, and procurement). The new Commonwealth application strategy accounts for how both of these types of systems should be governed and resourced in the future.

I will continue to advise you on the progress made on these projects. In addition, I will be glad to update you on the program at anytime. Please let me know if you have any questions or concerns.

Sincerely,

Peggy a. Aldren

Peggy A. Feldmann Director, Enterprise Applications

Enclosures



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January 1, 2009

The Honorable Charles J. Colgan Chairman, Senate Finance Committee Virginia General Assembly 10677 Aviation Lane Manassas, VA 20110-2701 The Honorable Lacey E. Putney Chairman, House Appropriations Committee Virginia General Assembly P.O. Box 127 Bedford, VA 24523

Dear Gentlemen:

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Enclosures



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Mr. James F. McGuirk, II Chair, ITIB AKLM Consulting Inc. 18341 Buccaneer Terrace Leesburg, VA 20176

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Enclosures

VEAP Budget Status through November 2008

GENERAL FUND

	Annual	Actual	Remaining
Category	Budget	YTD	Budget
Personnel	610,000	182,289	427,711
Office Space	20,432	28,518	-8,086
. Operational Costs	13,000	4,190	8,810
Other	50,000	14,569	35,432
Contracts	405,764	55,700	350,064 -
Office Supplies	3,000	1,189	1,811
Travel/Business Meals	2,000	356	1,644
Sub-Total	1,104,196	286,811	817,385
Budget Reduction	-179,708		-179,708
Total	924,488	286,811	637,677

WORKING CAPITAL FUND

Category	Annual Budget	Actual YTD	Remaining Budget
Office Space	30,256	34,381	-4,125
Operational Costs	12,500	0	12,500
Other	0	11,460	-11,460
Contracts	9,330,280	601,570	8,728,710
Office Supplies	2,800	90	2,710
Travel/Business Meals	1,000	0	1,000
Sub-Total	11,683,436	849,645	10,833,791
Unallotment for PB:	-5,469,320		-5,469,320
1/4 of contractor cost	-725,000		-725,000
PB RFP	32,000		32,000
Grand Total	5,521,116	849,645	4,671,471