

**Crossroads Design, Development and Implementation WIC System
Status Report
Item 295 G of Chapter 781 of the 2009 Virginia Acts of Assembly**

The Virginia Department of Health's Division of WIC and Community Nutrition Services is a partner with the WIC programs in Alabama, North Carolina, and West Virginia in the Crossroads Consortium. The Consortium is one of three groups working in conjunction with the United States Department of Agriculture (USDA) to design, develop, and implement State Agency Model (SAM) management information systems which will be available for transfer to WIC programs in other states and territories.

This report details the project's progress and is submitted to comply with Item 295 G of Chapter 781 of the 2009 Virginia Acts of Assembly. Item 295 G requires the Commissioner of the Department of Health to provide written reports annually to the Chairmen of the House Appropriations and Senate Finance Committees on the progress of the multi-state procurement of a database formally known as the Crossroads Design, Development and Implementation WIC System. It also describes specific factors the annual reports must include.

The Crossroads SAM system will support all aspects of the WIC program including state and local agency operations, applicant processing and appointment scheduling, and retailer management. The system has completed its planning phase and is initiating the design phase of the project lifecycle. Its implementation plans, including the functional requirements document, were compiled to create an Implementation Advance Planning Document (IAPD) for the Crossroads SAM system. On June 19, 2008, the Consortium received approval of the IAPD from the USDA Food and Nutrition Service. This official approval authorized the project to move forward with design, development, and implementation activities.

In November 2008, the Crossroads Consortium released a Request for Proposals for a design, development and implementation contractor to develop the Crossroads SAM management information system according to the functional requirements specification developed during planning. On February 13, 2009, potential contractors submitted proposals outlining plans for design, development, testing, implementation, pilot, and rollout. On June 12, 2009 the Crossroads Consortium awarded the contract to Computer Sciences Corporation/Covansys (CSC/Covansys). CSC/Covansys will facilitate joint application design sessions, perform iterative development and prototype testing, and support user acceptance and integration testing. It will also complete a user training, pilot, and Consortium-wide system rollout. Following successful integration testing, the Crossroads system will complete pilot implementation. Completion of the pilot is anticipated in the Spring of 2012. Following a successful pilot, the Crossroads system will conduct a phased roll out in each Consortium state.