

Training Report
Office of Comprehensive Services (OCS)
Comprehensive Services Act for at-Risk Youth and Families (CSA)
Fiscal Year (FY) 2010

Report Mandate

Language in the Appropriations Act (Chapter 872, Item #283) was revised by the 2009 General Assembly and reads as follows (italicized portions are new requirements):

B.6. Out of this appropriation, \$50,000 the first year and \$50,000 the second year from the general fund is provided for a combination of regional and statewide meetings for technical assistance to local community policy and management teams, family assessment and planning teams, and local fiscal agents. Training shall include, but not be limited to cost containment measures, *building community-based services, including creation of partnerships with private providers and non-profit groups*, utilization management, use of alternate revenue sources, and administrative and fiscal issues. A state-supported institution of higher education, in cooperation with the Virginia Association of Counties, the Virginia Municipal League, and the State Executive Council, may assist in the provisions of this paragraph. *A training plan shall be presented to and approved by the State Executive Council before the beginning of each fiscal year. A training calendar and timely notice of programs shall be provided to Community Policy and Management Teams and family assessment and planning team members statewide as well as to local fiscal agents and chief administrative officers of cities and counties. A report on all regional and statewide training sessions conducted during the fiscal year, including (i) a description of each program and trainers, (ii) the dates of the training and the number of attendees for each program, (iii) a summary of evaluations of these programs by attendees, and (iv) the funds expended, shall be made to the Chairmen of the House Appropriations and Senate Finance committees and to the members of the State Executive Council by December 1 of each year.* Any funds unexpended for this purpose in the first year shall be reappropriated for the same use in the second year.

This Report is provided to meet the statutory requirement in the above section.

Background

Comprehensive Services Act for At-Risk Youth and Families

The mission of the Virginia Comprehensive Services Act for At-Risk Youth and Families (CSA), enacted in 1993, is to create and maintain a collaborative system of services and funding that is child centered, family focused, community based and cost effective when addressing the strengths and needs of troubled and at-risk youths and their families in the Commonwealth. CSA was envisioned as a multi-agency effort to cross systems to create a model system of care for at-risk children and youth with complex issues that required coordination of services. First introduced and supported by the Federal Government in the late 1980s, “systems of care” for service provision to children with emotional/behavioral problems are now widely recognized as integral to improved outcomes for these youth. Community agencies, service providers and families “come to the table” to create one plan of services tailored specifically to meet that child and family’s needs. Systems of care require flexible funding which may be used to purchase individualized services.

Virginia’s effort is remarkable in that not only does CSA institutionalize interagency collaboration and planning for an individual child, but also combined eight separate funding streams of children’s services. This blended funding, or the “pool fund,” combines state funding with a locality-specific match and permits locally-directed use of dollars to best meet a child’s needs.

CSA established a two-tier management and service structure at both the state and local levels. Local multidisciplinary teams known as Community Policy and Management Teams (CPMTs) were created to authorize funding and provide policy direction and oversight. Local Family Assessment and Planning Teams (FAPTs) were established to coordinate the provision of services to children and families who otherwise might be receiving disjointed services from multiple agencies. Staff from existing child-serving agencies such as the local department of social services, the courts services unit, the school district and the community services board, the health department, private providers, and parents serve on the teams. If eligible for CSA pool funds, children, youth and families can receive a wide variety of services, ranging from community-based services to more restrictive levels of treatment in out of home environments. In Fiscal Year 2010, 17,568 children and youth and their families received CSA-funded services.

The two-tier structure of CPMT and FAPT at the local level is mirrored at the state level by the State Executive Council (SEC), composed of Commissioners or heads of child-serving agencies and chaired by the Secretary of Health and Human Resources, and the State and Local Advisory Team (SLAT), which includes representatives from all involved state agencies, local government representatives and parents. The SEC is the statutorily based supervisory council that provides leadership and oversees the development and implementation of state interagency program and fiscal policies. The SLAT is statutorily required to advise the SEC by managing cooperative efforts at the state level and to provide support to local efforts. SLAT members operationalize SEC decisions in the respective agencies and associations.

Office of Comprehensive Services (OCS)

The Office of Comprehensive Services is the statutorily created administrative entity of the SEC and ensures that its decisions are implemented. OCS works collaboratively with all CSA stakeholders to increase the capacity of communities to successfully implement CSA. OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for children with emotional and behavioral problems and their families. The mission of the Office of Comprehensive Services is to facilitate a collaborative system of care that improves outcomes for troubled and at-risk youth and their families that is child centered, family focused, community based and cost effective. OCS staff strive for CSA to be highly regarded as a leader in:

- Improving outcomes for children and their families;
- Partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA;
- Facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA; and
- Maintaining high standards for sound fiscal accountability and responsible use of taxpayer funds.

Training efforts focus on these objectives and emphasize assisting local governments in improving their ability to collaborate and maximize the potential of CSA. Comprised of eleven staff (including the Executive Director), there is no OCS position dedicated solely to training. Any staff member may be called upon to provide training on a specific topic area depending on his or her experience and expertise.

OCS promotes the integration of services across agencies by providing technical assistance in meeting all statutory expectations of localities regarding CSA. These expectations include proper fiscal reporting for reimbursement, compilation of demographic, service and fiscal data for each child receiving CSA-funded services, use of Medicaid funding when appropriate, administration of a mandatory uniform assessment instrument and adhering to statutory requirements regarding FAPTs and CPMTs.

All local government reimbursement for services as well as the state match is administered by OCS in conjunction with the Department of Education. OCS financial and policy staff maintain the CSA data set, a comprehensive web-based system which contains demographic, service and fiscal data for all children receiving services through CSA. While useful for reporting purposes, the data set also provides a wealth of information regarding a locality's service usage trends and may be analyzed to identify specific training needs. OCS financial staff works with the Department of Medical Assistance Services (DMAS) to track reimbursements and maintain a database for local governments regarding Medicaid funding for children served by CSA.

Four of the staff are Technical Assistance (TA) Coordinators who are designated to work with specific regions of the Commonwealth. The TA Coordinators provide on-site training and consultation on topics such as the roles of CPMT and FAPT members,

service gaps assessment, resource development and community planning. TA staff are liaisons for the Office with specific state partner agencies, including the Departments for Social Services (DSS), Behavioral Health and Developmental Services (DBHDS), Education (DOE), Medical Assistance Services (DMAS) and Juvenile Justice (DJJ), and assist in coordinating any training relevant to CSA regarding the policies and services of those agencies.

OCS Training Topics in Fiscal Year 2010

CPMT and FAPT Training

Each TA coordinator is expected to work with the localities in his/her region to identify and address training needs. As CPMT and FAPT memberships change, one basic training requested by local governments is regarding the roles and responsibilities of both CPMTs and FAPTs. This training was provided on several occasions during Fiscal Year 2010, including the following:

- “Strength-based Approach to Improving CPMTs”-Hopewell, Southampton and Mecklenburg
- “Regional CPMT Training” –Southwestern Virginia
- “Roles and Responsibilities of CPMT and FAPT”-Lynchburg area and Harrisonburg
- “CPMT and FAPT Team Training” (Historic Triangle)

A new initiative undertaken by the Executive Director of OCS in Fiscal Year 2011 builds upon addressing the identified need to clarify the roles and responsibilities of local teams, particularly the Community Policy and Management Teams. The Executive Director is meeting with CPMT chairs and other invited participants on a regional basis. These meetings have been very informative and are providing direction regarding training topics in the current fiscal year. More information about these regional CPMT Chairpersons’ meetings will be included in the FY 2011 Training Report.

Development of New Community Based Services and Continuum of Care

Both CSA and the federal system of care model reflects the principle that families should be preserved, meaning that children should be maintained in their homes and communities if at all possible in the least restrictive placement to meet their needs. Implementing these principles gained new momentum with the “Children’s Services System Transformation”, introduced in 2008, which encouraged local Departments for Social Services to, rather than place a child in a residential program, work within local communities to develop a broader base of services which may be provided to the child in his own home. At the same time, local match rates for CSA funding were altered to create an incentive for Community Policy and Management Teams and Family Assessment and Planning Teams to work with providers to develop less restrictive, more family friendly, community-based services for all children and families served by CSA.

Consequently much of the training offered by the Office of Comprehensive Services during Fiscal Year 2010 focused on community assessment, coordination of services, development of new community based services, and improving the provision of services. Details including topic, host, venue, number of participants, summary of evaluations and funds spent for all training events are listed in logs maintained by staff. These logs are attached as Excel spreadsheets to this report and are grouped together as Attachment A.

Examples of this type of training offered by the Technical Assistance Coordinators are:

- Service Development Spring Regional Workshop
- Provider Issues and Strategies for Changing Models
- Results of the 2009 Service Gaps Assessment
- Assessing Your Community's Strengths and Needs
- Bringing Together Services for Youth

As CSA funding is child specific, there is no easy mechanism to fund "programs" for children and families. However, services may be built using a unit cost basis. The Casey Strategic Consulting Group presented information at training workshops on a cost estimation tool which may be used by local governments to assess anticipated costs of a possible service. This training was offered in February and March 2010 in the Central Region, Southwestern Region, Northern Region and two sessions were held in Eastern Virginia; all sessions were facilitated by the OCS Technical Assistance staff.

Family Engagement Model

Working with the Casey Strategic Consulting Group, the Virginia Department of Social Services and partner child-serving agencies, including OCS, are implementing a new emphasis on traditional social work principles and values with the adoption of a "Practice Model" and a focus on five building blocks to a better way of providing services to children and families in the child welfare system. OCS has been particularly involved with the implementation of two of these building blocks: community-based continuum of care and the Family Engagement Model. As noted above, OCS has joined VDSS in this effort with building a community based continuum of care through workshops on service needs assessment, developing new services, issue for providers and a cost-estimation tool.

While focusing on serving children in less restrictive placements, the Children's Services Transformation initiated a concurrent effort to better engage families in the service planning process. Emphasis is placed on locating relative or kinship care rather than placement of a child outside his/her home into foster care or group care. Working with the Virginia Department for Social Services, the Office of Comprehensive Services joined in the process to develop a new Family Engagement Model (FEM) Policy, endorsed by the State Executive Council, including the use of Family Partnership Meetings. Information regarding implementation of FEM has been disseminated primarily through regional training roundtables which were just beginning to be held in FY 2010, one of which was held in the Central Region on 6/2/2010. The Roundtables are led by a team of presenters composed of OCS TA coordinators, VDSS Permanency and

Child Protective Services Consultants, foster care training staff and Independent Living contract agency staff. Numerous roundtables have been held in FY 2011 and will be included in next year's training report.

Fiscal/Data Set Training

Regional "Statistical: Fiscal and Data Set" trainings are held yearly around the state. This training, conducted by the OCS Business Manager and the Northern Virginia TA coordinator, provides fiscal agents, CSA coordinators and any other interested parties with updates on any changes in the pool fund fiscal reporting system and offers CPMTs the opportunity to learn how to maximize the information in the CSA data set to better inform their work. Three of these trainings were offered in FY 2010 in Abingdon, Roanoke and Warrenton. Offered on a regional basis, this training continued into the current FY for the remainder of the state.

Interagency Guidelines and CSA Parental Agreements

OCS policy staff is called upon to provide training regarding complex issues such as the implementation of the Attorney General's opinion regarding custody relinquishment. This opinion led to the establishment of a process whereby a FAPT may determine a child to be in need of services (CHINS) and provide either CSA-funded foster care prevention services in the community or residential treatment services through a CSA parental agreement. Localities often request consultation and training regarding the FAPT CHINS process, the use of CSA parental agreements and DSS non-custodial agreements. Training on this topic was offered several times during FY 2010 and when possible, in conjunction with the VDSS Regional Permanency Consultant.

CANS and CANVaS

A significant initiative of the Office of Comprehensive Services for the last two years has been the implementation of a new uniform assessment instrument for all children and youth served by CSA. In 2008, the State Executive Council approved the Child and Adolescent Needs and Strengths (CANS) assessment for CSA. Training was needed for case managers on both how to administer the assessment as well as training on use of the online assessment system, known as CANVaS. Because individuals must be trained and certified on the CANS prior to administering it, OCS contracted with The Communimetrics Group to create a web-based training with videos and practice vignettes. After completing the training, individuals are tested by rating a vignette for certification. Communimetrics maintains the database of all CANS certifications for CSA case managers. Over 5,000 individuals have been certified on the Virginia CANS.

To meet the need for better trained clinical regional staff, OCS contracted with Dr. John Lyons, the creator of the CANS, to provide seven "Super User" trainings, two of which were offered in the past fiscal year. These trainings for locally-designated staff provide a more in-depth look at the CANS, how to assist case managers in administering the CANS and ways to use the CANS in service planning and outcomes measurement. Currently

there are over 200 trained CANS Super Users in Virginia. Additional Super User trainings will be held in Fiscal Year 2011.

Several presentations were offered on the CANS and the web-based CANS system during FY 2010, including a presentation at the Judges Conference by the Executive Director of OCS, presentations by policy staff to various interested stakeholders and training to local staff on rating the CANS and using the online assessment system, CANVaS. All CANS training was coordinated or provided by a Policy Analyst staff person at OCS and these trainings are listed in Attachment A. Regional training for users of CANVaS, the online CANS, is planned for the current fiscal year, beginning in January 2011.

Training Calendar

Launched in November 2009, OCS hosts a web-based training calendar which may be accessed by clicking on the calendar icon on the CSA home page at www.csa.virginia.gov or clicking on the "Training and Technical Assistance" link on the left side of the home page. This calendar is updated by OCS staff and partner agency staff and includes notification of, and information about, trainings or workshops that may be of interest to the CSA community, including CSA coordinators, CPMT members, FAPT members, parents and other public or private child-serving agency staff.

Other CSA Training

The Appropriations Act requires that the Department of Medical Assistance Services, the Department of Social Services and the Department of Education all provide training on the interface of their respective policies with CSA. DMAS twice yearly (spring and fall) holds regional trainings which address the use of Medicaid for intensive in-home services, treatment foster care, group home Levels A and B and residential treatment facilities. The Department of Education, working with the OCS Technical Assistance Coordinators, provided regional training (Central Region, Eastern Region, Northern Valley, and Piedmont) during FY 2010 on the responsibility of school districts to provide services for youth with Individual Education Plans and their relationship to CSA. This training continues into Fiscal Year 2011. The Department of Social Services did not provide training on the coordination of foster care policies and process with CSA during FY 2010. The VDSS foster care prevention and out-of-home placement Policy Manual has been in the process of significant revision this year and training on outdated policies would have been unnecessary and irrelevant. OCS will work with VDSS to coordinate this training when the new policy is finalized.

Attachment A: *Office of Comprehensive Services Staff Training Logs*

**Technical Assistance Coordinator
 Central Region Training Log
 FY 2010: July 1, 2009 - June 30, 2010**

Date 7/30/2009

Program Host: Court Improvement Program: Lelia Hopper
 Venue: Sixth District Best Practices Court:
 Topic: Bringing Together Services for Youth

Trainers Dave Nichols, Central Region Technical Assistance Coordinator, OCS
 also: Charlotte McNulty, Executive Director, OCS, Ray Ratke, Special Advisor; Judge Waymack,
 Judge Rider and Judge Saunders

Attendees 47
 Hopewell, Prince George, Greenville, Emporia

Evaluation interesting examples of different practices across communities;
 good topics for discussion at CPMT

OCS Funds none

Date 9/14/2009

Program Host: Rural CSA Consortium
 Venue: Elk Hill Farm
 Topic: Developing Community based Services across the Region

Trainers Dave Nichols
 also: Charlotte McNulty, Executive Director, OCS

Attendees 31
 Buckingham, Cumberland, Fluvanna, Goochland, Louisa, Powhatan

Evaluation helpful to increase buy-in and move the process forward

OCS Funds none

Date 9/30/2009

Program Host: Hopewell CPMT CSA Retreat
 Venue: John Randolph Hospital Foundation
 Topic: Strength based approaches to improving CPMTs

Trainers Dave Nichols
 also: Karen Reilly, Henry Sandoval, Jon Weigel

Attendees 27
 Hopewell, Dinwiddie, Prince George

Evaluation I always have new things to learn about CSA
 good orientation

OCS Funds none

Date 11/4/2009

Program Host: Virginia Juvenile Justice Association
 Venue: 33rd Annual VJJA Fall Institute at Hampton
 Topic: Current updates on Systems Transformation and CSA

Trainers Dave Nichols
 various speakers other sessions

Attendees 35

Evaluation statewide court service unit staff and FAPT/CPMT
I appreciate you also listening to the concerns of local units
good discussion about strategies and best practices

OCS Funds none

Date 12/17/2009

Program Host: Governor's Conference on Children's Services Transformation
Venue: Richmond Hilton
Topic: Assessing your Community's Strengths and Needs

Trainers Dave Nichols
also: Alice Metts, Cumberland County CSA; Karen Reilly Chesterfield County CSA

Attendees 49
statewide stakeholders

Evaluation good practical examples of how to make programs work better
interesting data

OCS Funds none

Date 2/16/2010

Program Host: OCS
Venue: Santa Rosa Conference rooms, Henrico
Topic: Developing Cost Estimates & Revenue Models for CSA

Trainers Tom Woods, Casey Consulting Group

Attendees nine (9)
central region CSA coordinators and private providers

Evaluation I may not have occasion to use this personally, but will be useful to those who do
relevant because of application to ICC

OCS Funds none

Date 3/1/2010

Program Host: Virginia Department Behavioral Health & Developmental Services
Venue: Central Region ICC Learning Forum at Henrico CSB
Topic: Results of 2009 Virginia Critical Services Gaps Survey

Trainers Dave Nichols
various speakers other sessions

Attendees 67
central region cpmt, csa coordinators, csb staff

Evaluation very interesting trends
good presentation

OCS Funds none

Date 3/26/2010

Program Host: OCS and DOE
Venue: Santa Rosa training rooms, Henrico
Topic: CSA and Special Education training for CPMT and FAPT

Trainers Susie Clare, DOE
Dave Nichols

Attendees 92
 Central Region and Middle Peninsula/Northern Neck
Evaluation hearing people work through case scenarios was very helpful
 should be required training for all CPMTs
 room was too small and training should have been longer
OCS Funds none

Date 4/29/2010

Program Host: Central Region Roundtable Planning Committee
 Venue: John Tyler Community College, Chester
 Topic: Services Development Spring Workshop
Trainers Les Saltzberg, Licensure Director, DBHDS, Dave Nichols
 CPMT & Provider peer focus groups and discussion
Attendees 65
 CPMT & Providers from metro Richmond, Tri-Cities, Rural CSA & Southside
Evaluation open & honest dialogue w/ Les Saltzberg
 training effective but follow-up needed
 positive networking between localities and providers
OCS Funds \$1,861.72 (515 - facility; 1347 - caterer)

Date 6/2/2010

Program Host: Virginia Dept. Social Services Regional Specialists
 Venue: Santa Rosa training rooms, Henrico
 Topic: Central Region Family Engagement Roundtable
Trainers Dave Nichols, Dawn Howard
Attendees 17
 Phase I localities: Foster Care Supervisors, case workers, CSA Coordinators
 Richmond City; Henrico, Hopewell; King William;
Evaluation Very helpful discussion
 Look forward to further sharing of guidance & lists of resources
OCS Funds none

Results Central Region Year to Date

Dave Nichols: 8 trainings to 338 people
 Tom Woods: 1 training to 9 people
 Susie Clare: 1 training to 92 people

Attendees: 10 trainings to 439 people

Funds: \$1,861.72

Technical Assistance Coordinator
Eastern Region Training Log
FY 2010: July 1, 2009 - June 30, 2010

Date 7/20/2009

Program Host: Eastern Region Foster Care and CPS Consultants

Trainers Venue: Portsmouth Department of Social Services
Topic: Current updates on Children's Systems Transformation & CSA
Dawn Howard, Eastern Region Technical Assistance Coordinator
Charlotte McNulty, OCS Executive Director

Attendees 50

Evaluation Norfolk, Hampton, Portsmouth, Chesapeake, Newport News, Va Beach
Obtained more detailed information re five bldgs blocks of the transformation
Excellent topics for discussion with FC/CPS workers and supervisors

OCS Funds None

Date 7/21/2009

Program Host: Historic Triangle CPMT Meeting
Venue: Williamsburg Department of Social Services
Topic: CPMT and FAPT Team Training

Trainers Dawn Howard

Trainers Charlotte McNulty, OCS Executive Director

Attendees 28

Evaluation James City, Poquoson, Williamsburg and York
Learning more about the use of flexible funding
Continued impact of CHINS

OCS Funds None

Date 7/29/2009

Program Host: Southampton CPMT CSA Retreat
Venue: Southampton Department of Social Services
Topic: Strength based approaches to improving CPMT's

Trainers Dawn Howard
Sharon Spivey, Southampton CSA Coordinator

Attendees 20

Evaluation Franklin, Isle of Wight and Southampton
Always learning new things about CSA
Great orientation

OCS Funds None

Date 7/30/2009

Program Host: Mecklenburg CPMT CSA Retreat
Venue: Mecklenburg Government Complex
Topic: Strength based approaches to improving CPMT's

Trainers Dawn Howard
Leslie McInturf, Mecklenburg CSA Coordinator

Attendees 20

Evaluation SSCSB Director of Family and Children Services
Very appreciative in listening to the concerns of local stakeholders
Excellent discussion about best practices and strategies

OCS Funds None

Date 10/29/2009

Program Host: Chesapeake Interagency Consortium CPMT Retreat
Venue: Chesapeake Government Complex
Topic: Virginia Children's Services Transformation Model

Trainers Dawn Howard
Charlotte McNulty, OCS Executive Director

Attendees 75
Citywide stakeholders

Evaluation Good discussion on how CIC interacts with other stakeholder's system changes
Hearing examples of community partners re service development

OCS Funds None

Date 12/17/2009

Program Host: Governor's Conference on Children's Services Transformation
Venue: Hilton Garden Inn-Short Pump
Topic: Active Leadership: Exercising Leadership from where you are

Trainers Christopher Behan, Casey Strategic Consultant
Dawn Howard

Attendees 50
Statewide stakeholders

Evaluation Helpful information
Open and honest dialogue with presenter and participants

OCS Funds None

Date 2/17/2010

Program Host: OCS
Venue: City Center at Oyster Point in Newport News (Warwick Room)
Topic: Developing Cost Estimates & Revenue Models for CSA

Trainers Tom Woods, Casey Consulting Group

Attendees 16
Eastern region CSA coordinators, CPMT chairs, fiscal agents and vendors

Evaluation Logical formula for calculating costs
Not sure if my locality will be able to use, just getting started

OCS Funds \$55.09 (Dunkin Donuts & Coffee)

Date 2/17/2010

Program Host: OCS
Venue: Portsmouth DSS (Community Room)
Topic: Developing Cost Estimates & Revenue Models for CSA

Trainers Tom Woods, Casey Consulting Group

Attendees 18
Eastern Region CSA coordinators, DSS Directors, 5th Ct Svcs Director

Evaluation Localities are looking for specific list of consortiums to develop & use tool
Not apart of the carve out process
We have some components of this tool already. Refresher

OCS Funds \$55.09 (Dunkins Donuts & Coffee)

Date 4/12/2010

Program Host: OCS and DOE
Venue: Portsmouth DSS (Community Room)
Topic: CSA and Special Education training for CPMT and FAPT

Trainers Susie Cumbia Clare, DOE
Dawn Howard

Attendees 22
Eastern Region & Middle Peninsula/Northern Neck

Evaluation Very informative since I am new to the FAPT team
Materials and case scenarios very helpful
Good dialogue between localities and providers

OCS Funds None

Date 5/14/2010

Program Host: Eastern Region Roundtable Planning Committee
Venue: City Center at Oyster Point Newport News (James & Warwick rooms)
Topic: Eastern Region Community Collaboration Spring Workshop

Trainers HNNCSB, NNCPS, GWCAC, Williamsburg Community Health Foundation
Patty Hartigan, Richard Dirmeyer, Leigh Stump, Paulette Parker & DBH

Attendees 40
CSA Coordinators, CPMT members, providers, court services and schools from Historic Triangle, MPNN, Western Tidewater and Hampton Roads

Evaluation Good ideas to share of what's happening in other areas of the region
Networking opportunity-Build partnerships to work together

OCS Funds \$649.17

Date 06/02/10

Program Host: Virginia Department of Social Services Regional Consultants
Venue: Santa Rosa training rooms (Henrico Room)
Topic: Central Region Family Engagement Roundtable

Trainers Dawn Howard & Dave Nichols

Attendees Phase I localities: Foster Care Supervisors, case workers & CSA Coordinators
Lancaster, Lunenburg, Middlesex and Westmoreland

Evaluation Informative discussion
Looking forward to additional sharing of policy guidance and lists of resources

OCS Funds None

Results: Eastern Region Year To Date Results

Dawn Howard: 11 trainings to 356 people
Tom Woods: 2 trainings to 34 people
Susie Cumbia Clare: 1 training to 22 people

Attendees: 14 trainings to 412 people

Funds: \$759.35

**Technical Assistance Coordinator
Northern VA Regional Training log
FY 2010: July 1, 2009 - June 30, 2010**

Date 3/3/2010

Program Host: Annie E. Casey and OCS
Venue: Northern VA Region Technical Training
Topic: Developing Cost Estimates and Revenue Models for CSA

Trainers Tom Woods Annie E. Casey Associate
Stacie Fisher Technical Assistance Coordinator, OCS

Attendees six (6)

Evaluation five (5) people found it useful, one (1) found it somewhat useful

OCS Funds none

Date 5/7/2010

Program Host: Lynchburg CSA
Venue: Central VA Community College
Topic: DOE and CSA and Roles and Responsibilities of CPMT and FAPT

Trainers Stacie Fisher
Susie Cumbia Clare, DOE

Attendees 54

Evaluation 76% Very useful/Useful for CPMT portion
65% Very useful/Useful for DOE portion

OCS Funds none

Date 5/21/2010

Program Host: Northern Valley CSA
Venue: Rockingham County Government Center
Topic: DOE and CSA and Roles and Responsibilities of CPMT and FAPT

Trainers Stacie Fisher
Susie Cumbia Clare

Attendees 73

Evaluation 94% Very useful/Useful for CPMT portion
100% Very useful/Useful for DOE portion

OCS Funds none

Date 5/17/2010

Program Host: OCS
Venue: Warrenton VISSTA Training Room
Topic: CSA Statistical/Data Set and Pool Fund Reporting

Trainers Chuck Savage, Business Manager, OCS
Stacie Fisher

Attendees 15
Evaluation 93% Very Useful/ Useful Pool Fund Portion
100% Very Useful/ Useful Statistical Reports portion
OCS Funds none

Date 6/7/2010

Program Host: OCS
Venue: Abingdon VISSTA Training Site
Topic: CSA Statistical/Data Set and Pool Fund Reporting
Trainers Chuck Savage, Business Manager, OCS
Stacie Fisher
Attendees 20
Evaluation 100% Very Useful/ Useful Pool Fund Portion
100% Very Useful/ Useful Statistical Reports portion
OCS Funds none

Date 6/15/2010

Program Host: OCS
Venue: Roanoke VISSTA Training Room
Topic: CSA Statistical/Data Set and Pool Fund Reporting
Trainers Chuck Savage, Business Manager, OCS
Stacie Fisher
Attendees 33
Evaluation 91% Very Useful/ Useful Pool Fund Portion
91% Very Useful/ Useful Statistical Reports portion
OCS Funds none

Results Northern Region Year to Date

Stacie Fisher: 8 trainings to 211 people
Tom Woods: 1 training to 6 people
Chuck Savage 6 trainings to 68
Susie Clare: 2 training to 127 people

Attendees: 8 trainings to 211 people

Funds: none

Technical Assistance Coordinator
Southwest Region Training Log
FY 2010: July 1, 2009 - June 30, 2010

Date 2/24/2010

Program Host: OCS
Venue: Roanoke County Government Building
Topic: Developing Cost Estimates & Revenue Models for CSA
Trainers Tom Woods, Casey Consulting Group

Attendees 12
Southwest region CSA coordinators and private providers

Evaluation This tool would be more useful for our Fiscal Agent, My CPMT may use this for ICC, As a CSA coordinator I would not use this tool. Private providers can use this tool to create services.

OCS Funds none

Date 5/12/2010

Program Host: OCS
Venue: Russell County Conference Center
Topic: Regional CPMT Training

Trainers Brady Nemeyer, Technical Assistance Coordinator, OCS

Attendees 16
Southwest region CPMT Chairs and CSA coordinators

Evaluation the "state," The discussion about DOE was most helpful, We need more training on the roles of the different CSA groups (FAPT, CPMT), We need to hav

OCS Funds none

Results Southwest Region Year to Date:

Brady Nemeyer: one training to 16 people
Tom Woods: one training to 12 people

Attendees: 28

Costs: None

Policy Analyst
Training Log
Fiscal Year 2010 (July 1, 2009-June 30, 2010)

Date 9/25/2009

Program Host: Association of Visiting Teachers and School Social Workers
Venue: Henrico County Public Library, Fairfield Branch, Laburnum Road
Topic: CANS and CANVaS

Trainers Carol Wilson, Policy Analyst, OCS

Attendees 25
Richmond Region SW and VT; some on FAPT/some rating CANS

Evaluation "outstanding presentation on the CANS"

OCS Funds none

Date 10/5/2009

Program Host: VDSS Child Welfare Licensing Unit
Venue: VISSTA Training Center
Topic: CANS in Service Planning

Trainers Carol Wilson

Attendees 10

Evaluation CW Licensing staff who review case records incorporated into licensing review

OCS Funds none

Date 10/22/2009

Program Host: Fluvanna County CSA Retreat
Venue: Fork Union Military Academy
Topic: Update on CANS and CANVaS

Trainers Carol Wilson

Attendees 30
CSA, DSS, CSB, CSU, staff; FAPT/CPMT members-Fluvanna County

Evaluation helpful; need assistance with accessing CANVaS

OCS Funds none

Date 11/23/2009

Program Host: Montgomery County CSA
Venue: Montgomery County Health and Human Services Building, Community Room
Topic: CANS and CANVaS

Trainers Carol Wilson

Attendees approximately 10 CSA Coordinators and UM/UR staff from Southwestern Virginia

Evaluation answered questions re: OCS expectations; provided new information

OCS Funds none

Date 2/22/2010

Program Host: Winchester/Frederick CSA
Venue: Grace Lutheran Church (Lutheran Family Services)
Topic: CANS and CANVaS; Service Planning

Trainers Carol Wilson

Attendees 35

Evaluation helpful, but still need more information about incorporating CANS into service planning

OCS Funds none

Date 3/22/2010

Program Host: Amelia County/Planning District 14
Venue: Amelia County Library
Topic: Interagency Guidelines: CSA Parental Agreements and VDSS Non-Custodial Agreements

Trainers Carol Wilson
 Lisa Tully, VDSS Permanency Consultant

Attendees 19 DSS, CSB, CSA Staff from PD 14 (Amelia, Buckingham, Cumberland, Lunenburg, Nottoway and Prince Edward)

Evaluation Majority "very useful"
 "most helpful-defining the different agreements and who is responsible"
 "most helpful-sitting with partner agencies and multiple counties in our region to hear the guidelines AND discuss issues"
 "least helpful-there was nothing that was not helpful"

OCS Funds none

Date 4/13/2010

Program Host: Bedford County CSA
 Venue: Welcome Center, Bedford
 Topic: Overview of CANS and CANVaS

Trainers Carol Wilson

Attendees two sessions; 17 in morning; 13 in afternoon
 DSS, school, CSA, FAPT members in region

Evaluation "most helpful" going over vignettes and ratings
 belief that instrument is difficult to rate

OCS Funds none

Date 5/13/2010-05/14/2010

Program Host: OCS
 Venue: Chesterfield County Government Complex
 Topic: CANS Super User Training

Trainers John Lyons, Ph.D., University of Ottawa
 Carol Wilson

Attendees 29 staff from Accomack, Dinwiddie, Newport News, Halifax, Chesterfield, Henrico
 Greensville/Emporia, Hopewell, Cumberland, Wise, Buckingham, Middlesex, Fairfax, New Kent,
 Prince Edward, Norfolk, Sussex, Prince George DSS, CSU, schools, CSA

Evaluation Dr. Lyons did an excellent job
 "everything was well-needed"

OCS Funds \$218.58
 training funds not used for Dr. Lyons' costs; separate CANS funding

Date 6/7/2010

Program Host: VDSS Health Plan Advisory Committee
 Venue: Santa Rosa training rooms, Henrico
 Topic: CANS Overview

Trainers Carol Wilson

Attendees 20
 members of committee; local and state DSS staff

Evaluation none

OCS Funds none

Date 06/17/2010-06/18/2010

Program Host: OCS
Venue: Stafford County Sheriffs' Building
Topic: CANS Super User Training

Trainers John Lyons, Ph.D., University of Ottawa
Carol Wilson

Attendees 34 staff from Stafford, Spotsylvania, Cumberland, Rappahannock, Alexandria, Westmoreland, Frederick, Richmond, Hopewell, Essex, Danville, Winchester, Loudoun, Fairfax, Charlottesville, Culpeper, Fauquier, Northampton, Gloucester, Lynchburg

Evaluation "really good to talk to other localities about how they are implementing CANS"
"most helpful-small group exercise/discussion of scoring and larger group discussion that followed"
"It's not easy to keep my attention during training, but Dr. Lyons' presentation did"

OCS Funds none
training funds not used for Dr. Lyons' costs; separate CANS funding

Results Policy Analyst Year to Date

Carol Wilson 10 trainings to 258 people
John Lyons 2 trainings to 63 people

Attendees: 12 trainings to 321 people

Funds: \$218.58