



# COMMONWEALTH of VIRGINIA

DEPARTMENT OF TRANSPORTATION  
1401 EAST BROAD STREET  
RICHMOND, VIRGINIA 23219 2000

**Gregory A. Whirley**  
Acting Commissioner

April 1, 2010

The Honorable Robert F. McDonnell  
Governor of Virginia  
Patrick Henry Building, 3rd Floor  
1111 East Broad Street  
Richmond, Virginia 23219

The Honorable Yvonne B. Miller  
Chair, Senate Transportation Committee  
P.O. Box 452  
Norfolk, Virginia 23501

The Honorable Charles J. Colgan  
Chair, Senate Finance Committee  
10677 Aviation Lane  
Manassas, Virginia 20110-2701

The Honorable Joe T. May  
Chair, House Transportation Committee  
P.O. Box 2146  
Leesburg, Virginia 20177-7538

The Honorable Lacey E. Putney  
Chair, House Appropriations Committee  
P.O. Box 127  
Bedford, Virginia 24523

**Through:**

The Honorable Sean T. Connaughton  
Secretary of Transportation  
1111 East Broad Street - 3rd Floor  
Richmond, VA 23219

Item 462.05C of Chapter 781 of the 2009 Acts of Assembly requests the Commissioner of the Virginia Department of Transportation (VDOT) to submit quarterly progress reports to address appropriation reductions resulting from the economic crisis facing transportation in the Commonwealth. This letter provides an update for the third quarter ending March 31, 2010.

While the reform efforts of VDOT continue, there has been significant progress to address the provisions provided in the Appropriation Act. The following is a list of some of the key accomplishments to date:

- Reduced FY 2010 budget by \$327,590,097 compared to FY 2009 budget;
- Met the Appropriation Act's requirement that the Department's full-time filled positions do not exceed 7,500 by July 1, 2010;
- Reduced the number of equipment repair facilities from 73 to 37. Consolidated area maintenance functions located in the residency offices from 44 to 29;

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- Developed a plan to establish a statewide customer call center to ensure responses are provided to external customer inquiries. Customers will be provided one phone number to contact VDOT. VDOT is maximizing the use of technology while substantially reducing the number of administrative positions in the Area Headquarters. The statewide call center will be housed in two locations, Salem and Northern Virginia and will operate as one virtual call center. The two locations will ensure that VDOT will have a back-up in the event of a system failure at one of the locations;
- Outsourced 74% of VDOT's expenditures with private sector vendors and transfer payment to localities (based on the Department's most recent Outsourcing Report submitted to the General Assembly on November 30, 2009) , exceeding our target of 70%;
- Implemented an organization structure that maintains no more than five supervisory levels from the lowest line staff to the Commissioner or Deputy Commissioner, for a significant majority of the Department; and
- Established a Planning and Investments Management function in each of the districts to continue building partnerships with local governments for local planning, land use activities, and construction project development and delivery.

VDOT continues to works towards accomplishing the goals provided in the Appropriation Act. If you have additional questions or need additional information regarding VDOT's Blueprint, please let me know.

Sincerely,



Gregory A. Whirley, Sr.  
Acting Commissioner