

**Office of Comprehensive Services
Annual Report to the General Assembly**

***Regional and Statewide Training
Regarding the Comprehensive Services Act***

December 2011

Report Mandate

Language in the Appropriations Act, Chapter 890, Item 274, B.6, requires the following:

Out of this appropriation, \$50,000 the first year and \$50,000 the second year from the general fund is provided for a combination of regional and statewide meetings for technical assistance to local community policy and management teams, family assessment and planning teams, and local fiscal agents. Training shall include, but not be limited to cost containment measures, building community-based services, including creation of partnerships with private providers and non-profit groups, utilization management, use of alternate revenue sources, and administrative and fiscal issues. A state-supported institution of higher education, in cooperation with the Virginia Association of Counties, the Virginia Municipal League, and the State Executive Council, may assist in the provisions of this paragraph. A training plan shall be presented to and approved by the State Executive Council before the beginning of each fiscal year. A training calendar and timely notice of programs shall be provided to Community Policy and Management Teams and family assessment and planning team members statewide as well as to local fiscal agents and chief administrative officers of cities and counties. A report on all regional and statewide training sessions conducted during the fiscal year, including (i) a description of each program and trainers, (ii) the dates of the training and the number of attendees for each program, (iii) a summary of evaluations of these programs by attendees, and (iv) the funds expended, shall be made to the Chairmen of the House Appropriations and Senate Finance committees and to the members of the State Executive Council by December 1 of each year. Any funds unexpended for this purpose in the first year shall be reappropriated for the same use in the second year.

Background

The mission of the Virginia Comprehensive Services Act for At-Risk Youth and Their Families (*CSA*), enacted in 1993, is to create and maintain a collaborative system of services and funding that is child centered, family focused, community based and cost effective when addressing the strengths and needs of troubled and at-risk youths and their families in the Commonwealth. *CSA* was envisioned as a multi-agency effort to cross systems to create a model system of care for at-risk children and youth with complex issues that required coordination of services. First introduced and supported by the Federal Government in the late 1980s, "systems of care" for service provision to children with severe emotional/behavioral problems are now widely recognized as integral to improved outcomes for these youth. Community agencies, service providers and families "come to the table" to create one plan of services tailored specifically to meet that child and family's needs. Systems of care require flexible funding which may be used to purchase individualized services.

Virginia's effort is remarkable in that not only does CSA institutionalize interagency collaboration and planning for an individual child, but also combined eight separate funding streams of children's services. This blended funding, or the "pool fund," combines state funding with a locality-specific match and encourages locally-directed use of dollars to best meet a child's needs.

The Commonwealth's CSA system of care is also unique in that it incorporates several populations of children and youth, not solely those with severe emotional/behavioral needs. Children and youth receiving foster care services, including prevention of foster care and placement in foster care, as well as those receiving Special Education services whose Individualized Education Plans reflect the need for private day or residential school placements are eligible, and are required by law to receive services funded by the Comprehensive Services Act (CSA). Wraparound services in the home and community are provided to Special Education youth with disabilities to prevent a more restrictive placement. Lastly, children and youth with mental health needs and who are served in the Juvenile Justice system may be eligible for CSA.

The Comprehensive Services Act established a two-tier structure management and service structure at both the state and local levels. Local multidisciplinary teams known as Community Policy and Management Teams (CPMTs) were created to authorize funding and provide policy direction and oversight. Local Family Assessment and Planning Teams (FAPTs) were established to coordinate the provision of services to children and families who otherwise might be receiving disjointed services from multiple agencies. Professionals from existing child-serving agencies such as the local department of social services, the courts services unit, the school district and the community services board, the health department, private providers, and parents serve on the teams. If eligible for CSA, children, youth and families can receive a wide variety of services, ranging from community based services to more restrictive levels of treatment in out of home environments. In Fiscal Year 2011, 16,500 children and youth and their families received CSA-funded services.

The two-tier structure of CPMT and FAPT at the local level is mirrored at the state level by the State Executive Council (SEC), composed of Commissioners or heads of child-serving agencies and chaired by the Secretary of Health and Human Resources, and the State and Local Advisory Team (SLAT), which includes representatives from all stakeholder state agencies, local government representatives and parents. The SEC is the statutorily based supervisory council that provides leadership and oversees the development and implementation of state interagency program and fiscal policies. The SLAT is statutorily required to advise the SEC by managing cooperative efforts at the state level and to provide support to local efforts. SLAT members operationalize SEC decisions in the respective agencies and associations.

The Office of Comprehensive Services is the statutorily created administrative entity of the SEC and ensures that its decisions are implemented. OCS works collaboratively with all CSA stakeholders to increase the capacity of communities to successfully implement CSA. OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk children and youth and their families. The mission of the Office of Comprehensive Services is to facilitate a collaborative system of care that improves outcomes for troubled and at-risk youth and their families that is child centered, family

focused, community based and cost effective. OCS staff members strive for CSA to be highly regarded as a leader in:

- Improving outcomes for children and their families,
- Partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA,
- Facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA; and
- Maintaining high standards for sound fiscal accountability and responsible use of taxpayer funds.

FY11 Training Activities

Training efforts focus on the objectives identified above and emphasize assisting local governments in improving their ability to collaborate and maximize the potential of CSA. Comprised of eleven staff (including the Executive Director), there is no OCS position dedicated solely to training. Any staff member may be called upon to provide training on a specific topic area depending on his or her experience and expertise. As would be expected, the provision of training is an essential component of the role of the Technical Assistance (TA) Coordinators.

OCS promotes the integration of services across agencies by providing technical assistance in meeting all statutory expectations of localities regarding CSA. These expectations include requirements such as proper fiscal reporting for reimbursement, compilation of demographic, service and fiscal data for each child receiving CSA-funded services, use of Medicaid funding when appropriate, administration of a mandatory uniform assessment instrument and adhering to statutory requirements regarding FAPTs and CPMTs.

All local government reimbursement for services as well as the state match is administered by OCS in conjunction with the Virginia Department of Education (DOE). OCS financial and policy staff maintain the CSA data set, a comprehensive web-based system which contains demographic, service and fiscal data for all children receiving services through CSA. Data set information is submitted three times yearly by local governments. While useful for reporting purposes, the data set also provides a wealth of information regarding a locality's service usage trends and may be analyzed to identify specific training needs. OCS financial staff members work with the Department of Medical Assistance Services (DMAS) to track reimbursements and maintain a database for local governments regarding Medicaid funding for children served by CSA.

Four OCS staff members are Technical Assistance Coordinators who are designated to work with specific regions of the Commonwealth. The TA Coordinators provide on-site training and consultation on topics such as the roles of CPMT and FAPT members, service gaps assessment, resource development and community planning. The TA staff may also assist in coordinating training with other state agencies, such as the Department of Education. A Policy Analyst provides training on specific policy issues, such as CSA Parental Agreements, usually in conjunction with the Virginia Department of Social Services (VDSS), and coordinates training regarding the CSA mandatory uniform assessment instrument, the

CANS. Fiscal staff members provide training for local governments on topics such as submission of pool fund reimbursement reports and supplemental requests. Following a recommendation from the State Auditor of Public Accounts, the Financial/Policy Analyst provided programmatic training on the Comprehensive Services Act to local auditors. More detailed information regarding the local auditor training will be provided in the FY 2012 Training Report as these sessions were held after July 1, 2011.

The fiscal Year 2011 Training Plan, approved by the State Executive Council at its June 2010 meeting included the following planned events:

- Data Set/Pool Fund Reimbursement Training at two sites
- Parental Agreement Training Lynchburg
- Participation in the Family Engagement Training of Trainers
- Family Engagement Regional Training
- CPMT Training on new SEC policy related to Family Engagement
- CANS training, including training on use of the online assessment instrument, CANVaS, and training on how to use the CANS in service planning
- Regional collaborative training with the Department of Education

These trainings, as well as additional training sessions offered on these topics, were held or incorporated into other events. (For example, the CPMT training on new SEC policy related to Family Engagement was included in the Family Engagement/Family Partnership Implementation Regional sessions which will be described below.) Other specific training was planned and offered as needs were identified.

During the past year, the OCS Executive Director conducted Regional Roundtables which addressed a number of “hot” topics relevant to CSA of interest to local governments. All of these trainings will be discussed in more depth below. The four TA Coordinators and a Policy Analyst maintained 2011 training logs which are included with this report as Attachment A.

Virginia Department of Social Services

The Appropriations Act, Chapter 890, Item 337, requires:

“The **Department of Social Services**, in collaboration with the Office of Comprehensive Services, shall provide training to local staff serving on Family Assessment and Planning Teams and Community Policy and Management Teams. Training shall include, but need not be limited to, the federal and state requirements pertaining to the provision of the foster care services funded under § 2.2-5211, Code of Virginia. The training shall also include written guidance concerning which services remain the financial responsibility of the local departments of social services. Training shall be provided on a regional basis at least once per year. Written guidance shall be updated and provided to local Comprehensive Services Act teams whenever there is a change in allowable expenses under federal or state guidelines. In addition, the Department of Social Services shall provide ongoing local oversight of its federal and state requirements related to the provision of services funded under § 2.2-5211, Code of Virginia.”

During the past fiscal year, OCS Technical Assistance staff devoted a significant amount of time working with the Virginia Department of Social Services and local Departments of Social Services in the implementation of the Family Engagement Model, particularly the “roll-out” of the use of Family Partnership Meetings (FPM). On July 21-22, 2010, the TA Coordinators participated in a “Train-the-Trainer” event which included the formation of implementation teams including the OCS TA Coordinators, the VDSS Regional Permanency Consultants, the regional Project Life staff persons, the regional CRAFFT Consultant and the VDSS Resource Family Consultant. Each of these regional teams held numerous sessions over the past year devoted to the implementation of the FPM model. These sessions provided in-depth technical assistance to localities in three phases of implementation of the use of Family Partnership Meetings and how to meld FPM into the existing CSA framework of service planning and team review. Direction was also provided as to the appropriate use of CSA funds to pay for facilitators for the Family Partnership Meetings. The goals of these trainings were stated as follows:

- Complete online and classroom based trainings with VISSTA,
- Identify and select facilitators to conduct their family partnership meetings (FPM),
- Observe meetings conducted in neighboring communities,
- Conduct local stakeholder orientation meetings for representatives from parent groups, schools, community services boards, court services units, private providers and judges,
- Review CPMT policies regarding the relations between the FPM and the FAPT, descriptions of what costs will be covered for facilitation, changes in referral procedures and review policies to improve family involvement including strategies for preparing family members for both family partnership meetings and FAPT meetings; and
- Promote best practices regarding the use of family services satisfaction surveys.

The level of involvement of the Technical Assistance Coordinator varied by region; for example, the Central Region TA Coordinator provided training on eight occasions as different phases of the model were implemented. Training was also provided in the Eastern Region on the use of Family Partnership Team Meetings as a Multidisciplinary Team in lieu of the Family Assessment and Planning Team. For more details, please refer to the Training Logs included with this report as Attachment A.

The team regional trainings regarding the implementation of the use of Family Partnership Meetings met this requirement during Fiscal Year 2011. These trainings provided a forum for sharing necessary policy and guidance changes regarding the functioning of the FAPT in relationship to the FPM and what costs related to FPM would be considered CSA-allowable costs.

Virginia Department of Education

The Appropriations Act, Chapter 890, Item 133A requires:

“The **Department of Education**, in collaboration with the Office of Comprehensive Services, shall provide training to local staff serving on Family Assessment and Planning Teams and Community Policy and Management Teams. Training shall

include, but need not be limited to, the federal and state requirements pertaining to the provision of the special education services funded under § 2.2-5211, Code of Virginia. The training shall also include written guidance concerning which services remain the financial responsibility of the local school divisions. In addition, the Department of Education shall provide ongoing local oversight of its federal and state requirements related to the provision of services funded under § 2.2-5211, Code of Virginia.”

Federal and state education law and regulations comprise a complicated network of responsibilities, expectations and requirements to students with disabilities. When these expectations are intertwined with the requirements of the Comprehensive Services Act, local governments face a compounded difficulty in sorting through and understanding what is required to accomplish the provision of services. Consequently, training is necessary for local governments on which funding streams are appropriate for services to children and youth with educational disabilities.

During the past two years, efforts were made to ensure that localities gained increased understanding of responsibility for meeting educational needs of those students with disabilities who could be served in the public schools. These efforts resulted in the revision of the CSA data set mandate category known as “Services in the Public Schools.” In January 2011, the State Executive Council adopted a revised title of this category to better align with federal requirements regarding Special Education, re-naming it “Wraparound Services to Children with Disabilities.” This mandate category allows for Family Assessment and Planning Teams to review children who are receiving special education services to determine if there are additional services, i.e., non-educational services, that could be offered to support the child and family in the community. This change provided direction for joint DOE/OCS training including two webinar events held in February 2010 to discuss guidance and answer questions regarding the revised category. Ninety-four sites participated in the webinar broadcasts.

In addition to this specialized training, ongoing annual training with the Department of Education included the trainings below:

- “Non-educational Placements in Residential Facilities” offered in May in Henrico County with forty-eight representatives from private providers of residential school programs in attendance;
- “IEPs and CSA Funding” offered for Special Education Directors in the Middle Peninsula/Northern Neck in September;
- “Special Education Mandates and “CPMT/FAPT Local Policy re: Special Education” on the Eastern Shore in November with approximately forty participants; and
- Additional CPMT/FAPT/DOE trainings in Surry, Lunenburg and Southampton. Although an OCS staff member did not facilitate the session, a DOE representative provided a similar Special Education/CSA training in the Western Region.

Department of Medical Assistance Services

The Appropriations Act, Chapter 890, Item 306 P, requires:

“The **Department of Medical Assistance Services** in cooperation with the State Executive Council shall provide semi-annual training to local Comprehensive Services Act teams on the procedures for use of Medicaid for residential treatment and treatment foster care services, including, but not limited to, procedures for determining eligibility, billing, reimbursement, and related reporting requirements. The department shall include in this training information on the proper utilization of inpatient and outpatient mental health services as covered by the Medicaid State Plan.”

During September and October, 2010, DMAS conducted this required training regarding treatment foster care and residential placements at five sites: Richmond, Fairfax, Abingdon, Roanoke and Virginia Beach. DMAS provided additional training in the early summer of 2011 regarding the new Medicaid requirement for an independent clinical assessment to determine the medical necessity of need for a child to receive certain Medicaid-funded community mental health services.

Other Involvement with State Agencies

The Executive Director of the Office of Comprehensive Services worked closely with the Virginia Department of Social Services, the Virginia Poverty Law Center and the Office of the Executive Secretary of the Supreme Court to provide seven day-long trainings for attorneys who are involved in Family Partnership meetings, particularly Guardians *ad litem* and parents' attorneys. Sessions were held in Newport News, Richmond, Virginia Beach, Harrisonburg, Fairfax, Roanoke and Abingdon with a total of 176 attorneys in attendance. The vast majority of participants' evaluations was very positive and reflected that the training had met their expectations.

Executive Director Regional Roundtables

The Executive Director of OCS met with CSA stakeholders around the state in a series of Regional Roundtables on a yearly basis. In September-October 2010, she met with the Central Region in Chesterfield, Northern Region in Harrisonburg and Fairfax, in the Eastern Region in the Middle Peninsula/Northern Neck, in Kempsville and in Southside Virginia at the Crossroads Community Services Board for open forum discussions on current CSA issues and to provide guidance on CPMT roles and responsibilities. Approximately 200 stakeholders attended these forums.

In June 2011, the OCS Executive Director began a second series of Regional Roundtables in conjunction with staff from the Department of Medical Assistance Services (DMAS) to provide information and conduct a focused discussion on the advantages and disadvantages of migrating CSA finances to DMAS. One Roundtable was held in the Central Region and three in the Eastern Region during June, with the remainder of these Roundtables held in

the new fiscal year (after July 1, 2011). There were approximately 73 attendees at the four Roundtables held in FY 2011.

Topical Training Events

CSA Roles and Responsibilities

As an integral part of their work, OCS Technical Assistance Coordinators provide FAPT/CPMT/New CSA Coordinator training on CSA roles and responsibilities. These trainings and technical assistance were provided to staff in Carroll, Bland and Craig for the Western region, Culpeper for the Northern region, Mecklenburg and Chesapeake for the Eastern Region, and Charlottesville/Albemarle, Louisa, Cumberland, Fluvanna, Alleghany/Covington, Nottoway, King and Queen and Hopewell for the Central Region.

CSA Statistics

The OCS Business Manager and an OCS TA Coordinator/Utilization Review staff member conduct "CSA Statistics" training for local staff, including fiscal agents, on how to complete data set, pool fund, and supplemental reports as well as how to create local or regional reports using the CSA data set demographic, service and fiscal information. Four of these sessions were held in July and September 2010; two in the Central Region, one in Northern Virginia and one in the Eastern Region with a total of 78 participants. As with the Regional Roundtables conducted by the Executive Director, these trainings often overlap fiscal years and are only those conducted in the relevant fiscal year are included in this report.

CSA Parental Agreements

The OCS Policy Analyst conducted five trainings on the use of the CSA Parental Agreements, three in conjunction with the Central Region VDSS Permanency Consultant. The trainings focused on "CSA Parental Agreements and VDSS Non-Custodians" and assisted LDSS staff as well as FAPT and CPMT members in discerning the differences and the appropriateness in using the two types of agreements. Sixty-one participants attended these three sessions. The OCS Policy Analyst presented the fourth training to the LDSS Eastern Region Child Protective Services/Foster Care Supervisors with approximately 35 participants, and a fifth to approximately ten FAPT members and CSA staff in Lynchburg.

CANS and CANVaS

All children and youth who receive CSA-funded services must be administered the mandatory uniform assessment instrument, which is the Child and Adolescent Needs and Strengths (CANS). Case managers must be certified on the CANS and renew that certification annually to maintain reliability. OCS contracts with the Communimetrics Group to provide the online training and certification process located at www.communimetrics.com/VirginiaCSA/Default.aspx Over 3,500 individuals complete the process of certification yearly on the Virginia CANS website.

In an effort to ensure better understanding of the use of the website which hosts the online CANS assessment, CANVaS, the Office of Comprehensive Services contracted with the

software application vendor, RCR Technology, to provide fourteen sessions entitled “CANVaS Level 1.” Four sessions were held in Richmond in February, four in Virginia Beach in March and the remainder were held in the new fiscal year. A total of 105 participants attended the Richmond and Virginia Beach sessions which were conducted in VISSTA Training labs.

The OCS Policy Analyst played a leadership role in the planning and provision of the “CANS and Service Planning” training hosted by Timber Ridge School in October 2010. This event attracted 47 individuals from numerous localities across CSA stakeholder agencies and presented a mock interview, rating of CANS for the child and FAPT review and use of the CANS in service planning. OCS has identified the need for additional training of this type on a regional basis to assist local case managers in maximizing the use of the CANS as an effective tool and guide to service planning. A pilot curriculum has been developed and will be provided in Northern Virginia to several targeted localities in October 2011.

The OCS Policy Analyst was invited to present on Virginia’s implementation of the CANS at the CANS National Conference in Baltimore in May 2011. Approximately 160 individuals attended the opening session and learned about Virginia’s efforts in adopting a new assessment tool, online training and certification process, development of an online assessment process, etc.

OCS Training Calendar

Launched in November 2009, OCS hosts a web-based training calendar which may be accessed by clicking on the calendar icon or link on the left side of the CSA home page at www.csa.virginia.gov. This calendar is updated by OCS staff and partner agency staff and includes notification of, and information about, trainings or workshops that may be of interest to the CSA community, including CSA coordinators, CPMT members, FAPT members, parents and other public or private child-serving agency staff.

Future Training

Public comments on a proposed policy received by OCS in Fiscal Year 2011 demonstrated the need for a more holistic, well organized, and strategic approach to the provision of CSA training to local governments. The State Executive Council authorized the State and Local Advisory Team to create a workgroup to develop a comprehensive CSA training plan. This workgroup will support the OCS in design and delivery of comprehensive training to improve implementation of the CSA across the state.

The Training Plan approved by the State Executive Council in June 2011 for FY 2012 includes the following:

- 1) New requirements in the Appropriations Act (Chapter 874, Item 274) regarding specific training required of OCS
- 2) CSA data set and fiscal reporting requirements

- 3) Child and Adolescent Needs and Strengths (CANS) Assessment and the online system, CANVaS
- 4) Joint training with the Department of Education (DOE)
- 5) Joint training with the Department of Social Services (DSS)
- 6) Joint training with the Department of Medical Assistance Services (DMAS)

During FY12, the OCS will collaborate with the SLAT training workgroup and stakeholders to build increased understanding of the CSA and its effective implementation.

Summary

The Office of Comprehensive Services recognizes the need for a proactive and systematic approach to the delivery of training regarding the Comprehensive Services Act. Multiple strategies including a statewide conference, design and implementation of a “New CSA Coordinator Academy,” development of on-line training modules, and targeted presentations at stakeholder professional conferences/meetings are planned. Additional strategies to ensure the delivery of effective training and technical assistance will include the following:

- Redesign of the TA-Training page on the CSA Web site;
- Reorganization of the Office of Comprehensive Services;
- Redefinition of job roles and responsibilities within the Office of Comprehensive Services.

With expanded collection and analysis of data and the identification of key performance measures and youth/family outcomes, the OCS will be better positioned to identify where practices are effectively producing results for at-risk youth. Such data will enable targeted technical assistance to improve implementation of the CSA statewide.

APPENDIX A

Northern VA Regional Training log FY 2011: July 1, 2010 - June 30, 2011

Date 7/26/2010

Program CSA Data Set/Pool Fund reporting and Statistical Reports
Venue: Northern VA Region Technical Training
Topic: How to read the Reports, fill out Data Set and Pool Fund Reports

Trainers Chuck Savage Business Manager, OCS
Stacie Fisher TA Consultant OCS

Attendees 20

Evaluation 86%Very useful/Useful for pool Fund
93% Very useful/Useful for Reports and Charts

OCS Funds none

Date 7/12/2010

Program Host: VISSTA regional Office
Venue: Richmond VISSTA Training Lab
Topic: How to read the Reports, fill out Data Set and Pool Fund Reports

Trainers Stacie Fisher, TAC OCS
Chuck Savage, Business Manager, OCS

Attendees 20

Evaluation 94%Very useful/Useful for pool Fund
89% Very useful/Useful for Reports and Charts

OCS Funds none

Date 7/19/2010

Program Host: Eastern Region VISSTA
Venue: Eastern VA Regional Training Office
Topic: How to read the Reports, fill out Data Set and Pool Fund Reports

Trainers Stacie Fisher
Chuck Savage

Attendees 28

Evaluation 97%Very useful/Useful for pool Fund
92% Very useful/Useful for Reports and Charts
OCS Funds none

Date 9/7/2010

Program Host: Rural CSA
Venue: Cumberland Technical Center
Topic: CSA Statistical/Data Set and Pool Fund Reporting
Trainers Chuck Savage
Stacie Fisher
Attendees 10

Evaluation 93% Very Useful/ Useful Pool Fund Portion
100% Very Useful/ UsefulStatistical Reports portion
OCS Funds none

Date 10/19/2010

Program Host: Shenandoah DSS
Venue: Shenandoah DSS
Topic: FEM Roundtable
Trainers Stacie Fisher

Attendees 80

Evaluation Done in conjunction with DSS Family Engagment no evaluations completed

OCS Funds none

Date 9/29/2010

Program Host: Harrisonburg/Rockingham CSA
Venue:Rockingham County Administrative Center
Topic: Executive Director Roundtable with CPMTs
Trainers Charlotte McNulty

Attendees 30

Evaluation No evaluation

OCS Funds none

Date 10/6/2010

Program Host: Fairfax County CSA office
Venue: Fairfax County Administrative Office
Topic: Executive Director Roundtable with CPMTs
Trainers Charlotte McNulty

Attendees 24

Evaluation No evaluation

OCS Funds none

Date 4/10/2011

Program Host: Culpeper Juvenile and domestic Courts
Venue: Germanna Community College
Topic: CSA and the Courts: Where They Intersect
Trainers Stacie Fisher

Attendees 85

Evaluation No evaluation information available, part of a larger training

OCS Funds none

Results Central Region Year to Date

Stacie Fisher: 6 trainings to 243 people
Charlotte McNulty: 2 trainings to 54 people

totals: **8 trainings to 297 people**

funds: **\$0.00**

Western Region Training Log

FY 2011: July 1, 2010 - June 30, 2011

Date	7/19/2010
Program	Host: Virginia Dept. of Social Services Venue: Western Regional Office (Abingdon) Topic: Phase I Family Engagement Rollout
Trainers	Brady Nemeyer, Western Region Technical Assistance Coordinator also: Tammy Fransico, Lana Mullins, Mary Norris, Norma Wood, Kathleen Miller & Kim Gilley
Attendees	12 Lee, Washington, Floyd, Radford, and Scott
Evaluation	Nice to be able to see what other localities are doing to roll out FEM's Like the sharing of future planning
OCS Funds	none

Date	7/22/2010
Program	Host: Virginia Dept. of Social Services/ Casey Consultants Venue: Richmond Police Academy Topic: CPMTs and Family Engagement
Trainers	OCS TA Team; VDSS, Casey Consultants Regional FEM Teams
Attendees	42 Regional social services and private technical assistance stakeholders
Evaluation	good team building opportunities getting consultants on "same page" on FEM
OCS Funds	none

Date	8/29/2010
Program	Host: Virginia Dept. of Social Services Venue: Western Regional Office (Abingdon) Topic: Phase I, II & III Family Engagement Rollout
Trainers	Brady Nemeyer, Western Region Technical Assistance Coordinator also: Tammy Fransico, Lana Mullins, Mary Norris, Norma Wood, Kathleen Miller & Kim Gilley
Attendees	35 Lee, Washington, Floyd, Radfor, Schott, Bland, Bristol, Buchanan, Carroll, Dickenson, Galax, Giles, Grayson, Montgomery, Norton, Patrick, Russell, Smyth, Tazewell, Wise & Wythe
Evaluation	Need to continue meetings to share information Would be helpful to meet with Phase one localities
OCS Funds	none

Date	11/4/2010
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Program Host: Virginia Dept. of Social Services
 Venue: Western Regional Office (Abingdon)
 Topic: Phase I Family Engagement Rollout

Trainers Brady Nemeyer, Western Region Technical Assistance Coordinator
 also: Tammy Fransico, Lana Mullins, Mary Norris, Norma Wood, Kathleen Miller
 & Kim Gilley

Attendees Lee, Washington, Floyd, Radford, and Scott

Evaluation Quarterly meetings are not longer needed due to successful implentation
 May want to hold FEM roundtables during supervisor's meetings

OCS Funds none

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Date 2/10/2011

Program Host: Bland County CSA
 Venue: Bland County DSS
 Topic: CPMT/FAPT Roles and Reponsibilities

Trainers Brady Nemeyer, Western Region Technical Assistance Coordinator

Attendees 16
 Bland County

Evaluation The discussion on CSA policy was most helpful
 It is helpful to know what is expected of both the CPMT and FAPT

OCS Funds none

Date 2/23/2011

Program Host: Carroll County CSA
 Venue: Carroll County DSS
 Topic: New Coordinator Orientation/Training

Trainers Brady Nemeyer, Western Region Technical Assistance Coordinator

Attendees 1
 CSA Coordinator for Carroll County

Evaluation

OCS Funds none

Date 3/28/2011

Program Host: Craig County Administration
 Venue: Craig County Administration Building
 Topic: CPMT Training

Trainers Brady Nemeyer, Western Region Technical Assistance Coordinator

Attendees 16
 Craig County CPMT Members
Evaluation Craig County hasn't had a CPMT for years, it is good to finally see a functional team
 This training was needed for Craig county to have a CSA system in place
OCS Funds none

Date 3/29/2011

Program Host: Craig County Administration
 Venue: Craig County Administration Building
 Topic: FAPT Training
Trainers Brady Nemeyer, Western Region Technical Assistance Coordinator

Attendees 14
 Craig County FAPT

Evaluation I have been on FAPT for years and never knew the majority of what we discussed
 Craig County needs a dedicated CSA Coordinator position
OCS Funds none

Date 4/5/2011

Program Host: Virginia Dept. of Social Services
 Venue: Western Regional Office (Abingdon)
 Topic: Phase II & III Family Engagement Rollout
Trainers Brady Nemeyer, Western Region Technical Assistance Coordinator
 also: Tammy Fransico, Lana Mullins, Mary Norris, Norma Wood, Kathleen Miller & Kim Gilley

Attendees Bland, Bristol, Buchanan, Carroll, Dickenson, Galax, Giles, Grayson, Montgomery, Norton, Patrick, Russell, Smyth, Tazewell, Wise & Wythe

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Evaluation Need additional DSS Training on the VMAT
OCS Funds none

Date 9/7/2010

Program Host: Office of Comprehensive Services
 Venue: Russell County Administration Building
 Topic: CSA Issues/Concerns
Trainers Charlotte McNulty, Executive Director, Brady Nemeyer, Western Region Technical Assistance Coordinator

Attendees		12
	CPMT and FAPT members from Norton, Wise, Lee, Russell, Bristol, Washington County and Smyth	
Evaluation	The round table was helpful in voicing the concerns the localities have in regards to CSA.	
OCS Funds	none	

Date 9/8/2010

Program	Host: Office of Comprehensive Services Venue: Roanoke County Library – Hollins Branch Topic: CSA Issues/Concerns
Trainers	Charlotte McNulty, Executive Director, Brady Nemeyer, Western Region Technical Assistance Coordinator

Attendees		26
	CPMT and FAPT members from Galax, Roanoke City, Roanoke County, Salem, Franklin County, Pulaski County, Floyd, Giles, Montgomery Campbell,	
Evaluation	This forum would be helpful after each general assembly session to discuss any changes to CSA.	
OCS Funds	none	

Results	<u>Central Region FY 11 Year to Date</u>	
July through June totals		
# Trainings		9
# Participants		173
# Communities		22
Cost		0

Central Region Training Log

FY 2011: July 1, 2010 - June 30, 2011

Date 7/16/2010

Program Host: Virginia Dept. of Social Services
Venue: Santa Rosa Training Rooms, Henrico
Topic: Phase II Family Engagement Rollout

Trainers Dave Nichols, Central Region Technical Assistance Coordinator
also: Lisa Tully, Monica Hockaday, Jackie Cowan, Lavinia Hopkins, et al

Attendees 17
Hanover, Amelia, Buckingham

Evaluation good practical discussions
local action plans moving forward

OCS Funds none

Date 7/22/2010

Program Host: Virginia Dept. of Social Services/ Casey Consultants
Venue: Richmond Police Academy
Topic: CPMTs and Family Engagement

Trainers OCS TA Team; VDSS, Casey Consultants

Attendees 42
Regional social services and private technical assistance stakeholders

Evaluation good team building opportunities
getting consultants on "same page" on FEM

OCS Funds none

Date 8/20/2010

Program Host: Virginia Dept. of Social Services
Venue: Santa Rosa Training Rooms, Henrico
Topic: CSA and Family Partnership Training for new LDSS workers

Trainers Dave Nichols, Central Region Technical Assistance Coordinator
also: Lisa Tully, Monica Hockaday, Jackie Cowan, Lavinia Hopkins, et al

Attendees 14
New Kent, Essex, Henrico

Evaluation helpful input
thanks for explaining confusing financial aspects

OCS Funds none

Date 9/3/2010

Program Host: Virginia Dept. of Social Services & OCS
Venue: Santa Rosa Training Rooms, Henrico
Topic: Phase II Family Engagement Rollout

Trainers Dave Nichols, Central Region Technical Assistance Coordinator

Attendees also: Lisa Tully, Monica Hockaday, Jackie Cowan, Lavinia Hopkins, et al
20
Evaluation Hanover, Amelia, Buckingham, Lunenburg, Chesterfield
excellent energy
OCS Funds good discussions on next steps
none

Date 9/13/2010

Program Host: Office of Comprehensive Services
Venue: Chestfield County Community Development Conference Room
Topic: OCS Executive Director CPMT Roundtable
Trainers Charlotte McNulty, OCS Executive Director
Dave Nichols, Central Region Technical Assistance Coordinator
Attendees 25
Amelia, Charles City, Chesterfield, Fluvanna, Fredericksburg, Hanover,
Petersburg, Powhatan, Spotsylvania, Sussex
Evaluation
OCS Funds none

Date 9/14/2011

Program Host: Albemarle and Charlottesville CSA Programs
Venue: Albemarle Dept. of Social Services
Topic: New Coordinator Orientation/Training
Trainers Dave Nichols, Central Region Technical Assistance Coordinator
Attendees 2
New Albemarle and Charlottesville Coordinators
Evaluation
OCS Funds none

Date 11/30/2010

Program Host: Petersburg Dept. of Social Services
Venue: Petersburg DSS Training Room
Topic: Rolling out Family Engagement
Trainers Dave Nichols, Central Region Technical Assistance Coordinator
Brigail Williams-Brown, Richmond City TDM Coordinator
Attendees 22
Petersburg & Prince George social workers, school, csb & csu staff
Evaluation helpful to hear nuts and bolts examples of how FPM are handled
You've given us lots to think about. Please don't give us anything else new
OCS Funds none

Date 12/6/2010

Program Host: Buckingham Dept. of Social Services
Venue: Buckingham Agricultural Building
Topic: Implementing Family Engagement

Trainers Dave Nichols, Central Region Technical Assistance Coordinator
also: Lisa Tully, Monica Hockaday, Lavinia Hopkins

Attendees 25
Buckingham, Cumberland, Prince Edward LDSS, CSB, Schools & JDR Juc

Evaluation this was really helpful; is it possible to have another one this winter?
this was a great discussion and hopefully the first in a series

OCS Funds none

Date 12/8/2010

Program Host: Virginia Dept. of Social Services & OCS
Venue: Charterhouse Auditorium, UMFS
Topic: FEM Rollout for Phase III Communities

Trainers Dave Nichols, Central Region Technical Assistance Coordinator
also: Lisa Tully, Jackie Cowan, Lavinia Hopkins, Andrew Martin

Attendees 26
Petersburg, Hopewell, New Kent, Essex, Caroline, Goochland, Powhatan
Prince Edward, Richmond County

Evaluation With each session, I'm getting a firmer grasp on it
This is a big help. Now you need to get State Juvenile Justice on board

OCS Funds none; lunch provided by VDSS

Date 2/8/2011

Program Host: Virginia DOE and OCS
Venue: Webinar via DOE link
Topic: CSA Funding for Students with Disabilities

Trainers Susie Cumbia Clare, Dave Nichols

Attendees 41 sites signed onto the webinar link
mostly special education staff and some csa staff
primarily smaller and rural localities statewide

Evaluation poor audio problems with presentation
appreciation expressed for the power point

OCS Funds 0

Date 2/10/2011

Program Host: Virginia DOE and OCS
Venue: Webinar via DOE link
Topic: CSA Funding for Students with Disabilities

Trainers Susie Cumbia Clare, Dave Nichols

Attendees 53 sites signed onto the webinar link

Evaluation more diverse mix of school and csa staff statewide
thanks for a clear guidance document
OCS Funds positive responses received for clarifying policy
0

Date 3/17/2011

Program Host: Louisa CSA Program
Venue: Louisa County Office Building
Topic: New Coordinator Orientation/Training
Trainers Dave Nichols, Central Region Technical Assistance Coordinator
Attendees 2
New Coordinator and Administrative Office Manager
Evaluation
OCS Funds none

Date 3/21/2011

Program Host: Cumberland County/Rural CSA Group
Venue: Cumberland Fire Dept. Community Room
Topic: Moving Family Engagement Forward
Trainers Dave Nichols, Central Region Technical Assistance Coordinator
Carol Wilson, Program Policy Analyst
Attendees 13 FAPT/CPMT members, private providers
Cumberland and Buckingham counties
Evaluation Issues about facilitators and meetings was helpful
Good discussions; appreciate being able to ask questions
OCS Funds 0

Date 4/5/2011

Program Host: Caroline County CPMT
Venue: Caroline County DSS Conference Room
Topic: Family Engagement
Trainers Dave Nichols, Central Region Technical Assistance Coordinator
Monica Hockaday, Lisa Tully, Andrew Martin
Attendees 16 CPMT and FAPT members, Private Providers
Evaluation Appreciate your contributions to our program
Looking forward to developing more independent living services
OCS Funds 0

Date 4/26/2011

Program Host: Fluvanna County
Venue: Fork Union Military Academy Community Room

Trainers Topic: Legislative Updates on CSA
Dave Nichols, Central Region Technical Assistance Coordinator

Attendees 30 CPMT, FAPT and community stakeholders

Evaluation Always good to have someone from the state join us
Conversation about special education and tutoring was helpful

OCS Funds 0

Date 5/3/2011

Program Host: Office of Comprehensive Services
Venue: OCS Offices, Henrico
Topic: New Coordinator Orientation/Training

Trainers Dave Nichols, Central Region Technical Assistance Coordinator

Attendees 1
New Coordinator for Allegheny/Covington

Evaluation

OCS Funds none

Date 5/10/2011

Program Host: Nottoway CSA Program
Venue: Nottoway Dept. Social Services
Topic: New Coordinator Orientation/Training

Trainers Dave Nichols, Central Region Technical Assistance Coordinator

Attendees 1
New Coordinator for Nottoway

Evaluation

OCS Funds none

Date 5/12/2011

Program Host: Virginia DOE
Venue: Tuckahoe Library, Henrico County
Topic: Non-educational Placements in Residential Facilities

Trainers Susie Cumbia Clare, CSA Liaison, DOE
Dave Nichols, Central Region Technical Assistance Coordinator

Attendees 48 representatives from private residential providers with school programs

Evaluation Well delivered; very helpful to clarify complex issues
Much appreciation for the discussion

OCS Funds 0

Date 5/24/2011

Program Host: Office of Comprehensive Services
Venue: OCS Offices, Henrico
Topic: New Coordinator Orientation/Training

Trainers Dave Nichols, Central Region Technical Assistance Coordinator

Attendees 1
New Coordinator for King and Queen

Evaluation

OCS Funds 0

Date 6/20/2011

Program Host: Hopewell CPMT
Venue: Hopewell Dept. of Social Services and CSA Building
Topic: CSA Trends and priorities for the coming year

Trainers Dave Nichols, Central Region Technical Assistance Coordinator

Attendees 9 CPMT members

Evaluation Hadn't noticed the TFC trends; will have to give it some attention
Applying for a Randolph Foundation grant is a real possibility

OCS Funds 0

Date 6/28/2011

Program Host: OCS
Venue: Chesterfield Community Development Conference Room
Topic: Potential Migration of CSA Financial System

Trainers Charlotte McNulty, Executive Director, OCS
Bonnie Winn, Manager Payment Processing, DMAS

Attendees 20 CSA Coordinators and Fiscal Agents
Dinwiddie, Petersburg, Hopewell, Sussex, Cumberland, Prince Edward,
Chestfield, Hanover, Surry, Fluvanna, Spotsylvania

Evaluation

OCS Funds 0

Results Central Region FY 11 Year to Date

July through June totals

# Trainings	21
# Participants	428
# Communities	35
Cost	0

Eastern Region Training Log
FY 2010: July 1, 2010 - June 30, 2011

Date 7/16/2010

Program Host: Chesapeake CSA Coordinator
 Venue: Chesapeake Department of Social Services
 Topic: Current updates on Family Engagement and MDT overview

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator

Attendees 15
 Chesapeake CPMT members

Evaluation Obtained detailed information re use of MDT among CPMT & FAPT teams
 Continued learning about CSA
 Appreciative of sharing policy guidance and list of resources

OCS Funds None

Date 7/28/2010

Program Host: Southampton CSA Coordinator
 Venue: Southampton Department of Social Services
 Topic: CPMT and FAPT Team/DOE Training

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator

Trainers Susie Clare, DOE-Division of Special Education & Student Services

Attendees 20
 Southampton, Franklin City and Isle of Wight

Evaluation Good dialogue between localities and local Community Services Board
 Materials very helpful

OCS Funds None

Date 9/24/2010

Program Host: Middle Peninsula-Northern Neck Special Education Directors
 Venue: Essex County School Board Building Conference Room
 Topic: IEP's and CSA Funding

Trainers Susie Clare, DOE-Division of Special Education & Student Services
 Dawn Howard, Eastern Region Technical Assistance Coordinator

Attendees 10
 Colonial Beach, Essex, Gloucester, King & Queen, Middlesex & West Point

Evaluation Clarification of special education "other"
 Reviews of what FAPT & CPMT teams are responsible for

OCS Funds None

Date 10/1/2010

Program Host: Middle Peninsula-Northern Neck CPMT/CSA Roundtable Forum

Trainers Venue: Northern Neck Electric Cooperative Training Facility
Topic: Written policy requirements for CPMT & Family Engagement
Dawn Howard, Eastern Region Technical Assistance Coordinator
Charlotte McNulty, OCS Executive Director

Attendees 20

Evaluation CSA Coordinators, CSB & DSS Directors, Fiscal Agents & Private Providers
Very appreciative in listening to the concerns of local stakeholders
Excellent discussion about best practices and strategies

OCS Funds None

Date 10/5/2010

Program Host: Eastern Region CPMT/CSA Roundtable Forum
Venue: Kempsville Recreation Center
Topic: Roles & responsibilities in re to fiscal mgmt & Family Engagement

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Charlotte McNulty, OCS Executive Director

Attendees 38

Evaluation CSA Coordinators, CSB & DSS Directors, Fiscal Agents & Private Providers
Good discussion on how localities interact w/other stakeholder's system changes
Hearing examples of community partners regarding service development

OCS Funds None

Date 10/7/2010

Program Host: Southside Region CPMT/CSA Roundtable Forum
Venue: Crossroads Community Services Board
Topic: Role of CSA Coordinators & Family Engagement

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Charlotte McNulty, OCS Executive Director

Attendees 25

Evaluation CSA Coordinators, CSB & DSS Directors, Fiscal Agents & Private Providers
Good dialogue between localities and providers
Helpful information

OCS Funds None

Date 10/28/2010

Program Host: Essex CSA Coordinator
Venue: Richmond County General District Court Conference Room
Topic: Middle Peninsula DSS/CSA Training on Family Engagement

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Lisa Tully, Central Region Permanency Program Consultant

Attendees 17

Evaluation DSS Directors, local DSS attorneys, Judge McKenney & MP CSA Coordinators
Materials received very helpful
Discussions that everyone had an opportunity to weigh in on

OCS Funds None

Date 11/9/2010

Program Host: Northampton and Accomack DSS
Venue: Shore Savings Corporate Offices

Trainers Topic: Spec ed mandates & CPMT/FAPT local policy clarification re special ed
Dawn Howard, Eastern Region Technical Assistance Coordinator
Susie Clare, DOE-Division of Education and Student Services

Attendees 40

Evaluation CSB, DSS & Special Ed Directors, Ct Svcs Unit and DSS staff
Addressed real issues. Informative discussion
Materials and case scenarios very helpful
Appreciate listening to concerns of local stakeholders

OCS Funds None

Date 12/14/2010

Program Host: Mecklenburg Fiscal Agent
Venue: Mecklenburg Board of Supervisors Conference Room
Topic: Southside VA CPMT and FAPT Training

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator

Attendees 22
Brunswick, Halifax and Mecklenburg CPMT&FAPT members & private providers

Evaluation Very informative since I am the new CSA Coordinator. Great orientation
Learning more about the use of flexible funding
Excellent discussion about best practices and strategies
Opportunity to re-establish partnerships with community stakeholders

OCS Funds None

Date 4/27/2011

Program Host: Chesapeake Community Needs Assessment Steering Committee
Venue: Chesapeake DSS
Topic: Overview of CPMT role re use of PSSF funds & CSA Gaps Analysis

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator

Attendees Lyndell Lewis, VDSS Family Stabilization Program Manager
20
CSA Coordinator, CPMT members, providers, court services and schools from Chesapeake and Western Tidewater

Evaluation Good ideas to share of what is occurring in other areas of the region
Networking opportunity-Build partnerships to work together

OCS Funds None

Date 5/12/2011

Program Host: Eastern Region Independent Living Coordinators
Venue: Newport News DSS
Topic: OCS Overview

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator

Attendees 12

Evaluation Independent Living Coordinators from the eastern region to include Newport News, Norfolk, Portsmouth & Virginia Beach
Informative discussion
Excellent topics for conversation with IL workers and supervisors
Continued learning of new things about CSA

OCS Funds None

Date 5/17/2011

Program Host: Surry CSA Coordinator
Venue: Surry DSS
Topic: CPMT/FAPT/DOE Training

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Susie Clare, DOE Division of Education and Student Services

Attendees 14

Evaluation CSB, DSS & Special Ed Directors, Ct Svcs Unit, DSS staff, Fiscal Agent and private providers in Surry
Materials received extremely helpful
Allowed for all involved to know about services that are available to youth

OCS Funds None

Date 6/17/2011

Program Host: Crossroads Community Services Board (Lunenburg)
Venue: Lunenburg Board of Supervisors Conference Room
Topic: CPMT/FAPT/DOE Training

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Susie Clare, DOE-Division of Education and Student Services

Attendees 12

CSB, DSS & Special Ed Directors, Ct Svcs Unit, DSS /School staff & fiscal agent
from Lunenburg

Evaluation Open and honest discussion with presenters and participants
Glad to receive policy guidance and clarification

OCS Funds None

Date 6/20/2011

Program Host: Eastern Region CPMT/CSA Roundtable Forum
Venue: City Center Oyster Point-Newport News
Topic: Potential impact of migrating CSA financial system to DMAS

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Charlotte McNulty, OCS Executive Director

Attendees 38

CSA Coordinators, CSB & DSS Directors, Fiscal Agents & Private Providers
from Accomack, Chesapeake, Hampton, Poquoson, Williamsburg & York

Evaluation Informative discussion

Looking forward to additional sharing of policy guidance and list of resources

OCS Funds None

Date 6/21/2011

Program Host: Middle Peninsula-Northern Neck Region CPMT/CSA Roundtable Forum
Venue: Church of the Nazarene-White Stone, VA
Topic: Potential impact of migrating CSA financial system to DMAS

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator
Charlotte McNulty, OCS Executive Director

Attendees 15

CSA Coordinators, CSB & DSS Directors, Fiscal Agents & Private Providers
from King William, Lancaster, Loudoun, Northumberland & Westmoreland

Evaluation Good discussion on how stakeholder's system changes
Reviewing CSA policy as it relates to educational services

OCS Funds None

Date 6/27/2011

Program Host: Southside Region CPMT/CSA Roundtable Forum
Venue: Southside Community College-Christann Campus (Alberta, VA)
Topic: Potential impact of migrating CSA financial system to DMAS

Trainers Dawn Howard, Eastern Region Technical Assistance Coordinator

Attendees	Charlotte McNulty, OCS Executive Director 20
Evaluation	CSA Coordinators, CSB & DSS Directors, Fiscal Agents & Private Providers from Charlotte, Greenville\Emporia, Halifax, Lunenburg, Mecklenburg & Nottoway Interested in policy development outcome of CSA&DMAS financial system migrate
OCS Funds	Numerous changes concerning CSA & more training is needed to keep up None

Eastern Region Year To Date Results

Dawn Howard: 15 trainings to 328 people

Totals: **15 trainings to 328 people**

Training Log

Fiscal Year 2010 (July 1, 2009-June 30, 2010)

Date 7/8/2010

Program Host: Lynchburg CSA
 Venue: Lynchburg Department for Social Services, 99 9th Street, Lynchburg
 Topic: CSA Parental Agreement Training

Trainers Carol Wilson, OCS Policy Analyst

Attendees Lynchburg FAPT members, CSA staff-approximately ten

Evaluation "helpful"-clarification about role of CSU

OCS Funds none

Date 8/18/2010

Program Host: Richmond City Department for Social Services
 Venue: Southside Plaza DSS office, Richmond Virginia

Topic: CSA Parental Agreements and DSS Non-Custodial Agreements

Trainers Carol Wilson, OCS Policy Analyst
 Lisa Tully, VDSS Central Region Permanency Specialist

Attendees Two sessions; 42 participants; primarily LDSS foster care, family stabilization staff, CSA from Richmond, but also CSA Coordinator from Middlesex

Evaluation "Yes, our agency has developed procedures, but we need to refine policy"; "excellent-this specific training should be offered on an ongoing basis"; "Trainers were very knowledgeable about subject"; "distinction between the two (CSA Parental Agreement & Non-custodial most helpful"

OCS Funds none

Date 10/1/2010

Program Host: Timber Ridge School
 Venue: Timber Ridge School,
 Topic: CANS and Service Planning
 Ken Weigand, Ph.D., Timber Ridge, Ann Lamanna, Clarke County CSA Coordinator, Sherri

Trainers McFaden, Prince William UM/UR Specialist, Carol Wilson, OCS Policy Analyst

Attendees 47 individuals, included staff from Clarke, Page, Warren, Winchester, Frederick, Augusta, Alexandria and Shenandoah Valley DSS, 26th District CSU staff, Frederick and Warren

County Public Schools, Northwestern, Henrico and MP/NN CSBs and Orange County
Department for Youth, private providers
Evaluation role play interview and FAPT helpful;
OCS Funds none

Date 10/18/2011

Program Host: VDSS Eastern Region Child Protective Services /Foster Care Consultants
Venue: Chesapeake DSS

Trainers Topic: CSA Parental Agreements and DSS Non-Custodial Agreements
Carol Wilson, OCS Policy Analyst

Attendees appx. 35 Eastern Region Local Department for Social Services CPS/FC Supervisors
(numerous localities)

Evaluation "Wish had been presented earlier; topic confusing in past so this has been very helpful"
OCS Funds none

Date February 15-16, 2011

Program Host: Office of Comprehensive Services
Venue: VISSTA Training Labs, 1604 Santa Rosa Road, Richmond, Virginia 23229

Trainers Topic: CANVaS Level 1 Training (4 sessions; 2 each day)
Christopher Sears, RCR Technology
Carol Wilson, OCS Policy Analyst

Attendees 54 total participants; from numerous local DSS, CSB, CSU, school districts and CSA
(Charles City, Dinwiddie, New Kent, Lancaster, Mecklenburg, Prince George, King William, Chesterfield, Middlesex, Richmond City, West Point, Mecklenburg, Henrico, Portsmouth, Madison, Southside CSB, Fredericksburg, RRCSB, Hanover, Hopewell, Essex, Richmond County, Louisa, Northumberland, 9th District CSU, Region 10 CSB, Gloucester)

Evaluation "The CANVaS handout/book is great to share w/co-workers!" "Excellent training-many questions & concerns were addressed"; "Too basic for existing users...great for new users!"

OCS Funds "thought this training was about how to rate CANS"; "excellent trainer"
Costs for this training were paid through the CANS budget line.

Date March 15-16, 2011

Program Host: Office of Comprehensive Services
 Venue: VISSTA Training Offices, Virginia Beach
 Topic: CANVaS Level 1 Training (4 sessions; 2 each day)

Trainers Christopher Sears, RCR Technology
 Carol Wilson, OCS Policy Analyst

Attendees 51 total participants, from numerous local DSS, CSU, CSB, school districts and CSA
 (King & Queen, Franklin City, Portsmouth, Accomack, Virginia Beach, Suffolk, Newport News, Chesapeake, Northampton, Isle of Wight, Gloucester, 7th District CSU, Sussex, 4th District CSU, Lunenburg, Crossroads CSB, Brunswick, Norfolk, 2A CSU

Evaluation "Most helpful-learning how to correctly input data...very informative";
 "most helpful was the information on the reassessments and modules as I've been completing modules unnecessarily" ; Trainers were very knowledgeable";

OCS Funds Costs for this training were paid through the CANS budget line.

Date May 15-16, 2011

Program Host: National CANS Conference-John S. Lyons, Ph.D. and the Praed Foundation
 Venue: Marriott Inner Harbor at Camden Yards, Baltimore, Maryland
 Topic: Implementation of the CANS in Virginia

Trainers Carol Wilson, OCS Policy Analyst, other speakers from states/jurisdictions outside Virginia

Attendees 160 individuals from many states and jurisdictions either involved in the use of or implementation of the CANS, including some from Virginia

Evaluation "helpful to new jurisdiction implementing CANS"; "great job presenting on Virginia's work"

OCS Funds registration fee waived as presenter; hotel and per diem not charged to training budget

Date 5/26/2011

Program Host: Essex County DSS
 Venue:

Trainers Topic: CSA Parental Agreements and VDSS Non-Custodial Agreements
 Lisa Tully, VDSS Central Region Permanency Consultant
 Carol Wilson, OCS Policy Analyst

Attendees 19 representatives of FAPT, CPMT, DSS, one GAL and Judge from Richmond, Lancaster, Westmoreland and Essex Counties

Evaluation "Clear presentation and handouts"; "thank you to DSS & OCS for making this training available"; "most helpful-explaining difference in non-custodial and parental agreement; "having all parties at table; "glad you said FAPT & CPMT need a protocol to determine appropriate case manager"

OCS Funds none

Date 3/21/2011

Program Host: Cumberland County CSA/Rural CSA Group
Venue: Fire Department Building, Cumberland
Topic: Family Engagement
CANS and CANVaS; Service Planning

Trainers Dave Nichols, OCS Technical Assistance Coordinator
Carol Wilson, OCS Policy Analyst

Attendees 13 Cumberland FAPT and CPMT members, private providers

Evaluation already knew CANS information, but good refresher

OCS Funds none

Results: Policy Analyst Trainings for FY 2011 (July 1, 2010- June 30, 2011)
Trainings 11
Participants 431
Localities approx 77

Funds: none