

## COMMONWEALTH of VIRGINIA

DEBRA FERGUSON, Ph.D. COMMISSIONER

# DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES Post Office Box 1797 Richmond, Virginia 23218-1797

Telephone (804) 786-3921 Fax (804) 371-6638 www.dbhds.virginia.gov

July 25, 2014

The Honorable Terence R. McAuliffe Office of the Governor Patrick Henry Building, Third Floor Richmond, Virginia 23219

Dear Governor McAuliffe:

Pursuant to Code of Virginia §37.2-319 (HB2533/SB1486, 2011) and Item 315.V.1. of the 2012 *Appropriation Act*, enclosed is the second semi-annual report on Virginia's progress in meeting the milestones in the Settlement Agreement for the period of January 1 – June 30, 2014. This report also describes expenditures associated with the Agreement for FY13 and FY14.

If you have any questions, please feel free to contact me at (804) 786-3921 or via email at <u>debra.ferguson@dbhds.virginia.gov</u>.

Sincerely,

Debra Ferguson

Enc.

Cc: Hon. William A. Hazel Jr., M.D.

Suzanne Gore, Deputy Secretary, HHR

Jennifer Lee, M.D., Deputy Secretary, HHR

Kathy Drumwright, Acting Deputy Commissioner, DBHDS

Connie Cochran, Assistant Commissioner for Developmental Services, DBHDS

Peggy Balak, Settlement Agreement Executive Advisor

Cynthia B. Jones, Director, DMAS

Allyson K. Tysinger, Senior Assistant Attorney General, OAG



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July 25, 2014

The Honorable Charles J. Colgan, Co-Chair The Honorable Walter A. Stosch, Chair Senate Finance Committee 10th Floor, General Assembly Building 910 Capitol Street Richmond, VA 23219

Dear Senator Colgan and Senator Stosch:

Pursuant to Code of Virginia §37.2-319 (HB2533/SB1486, 2011) and Item 315.V.1. of the 2012 *Appropriation Act*, enclosed is the second semi-annual report on Virginia's progress in meeting the milestones in the Settlement Agreement for the period of January 1 – June 30, 2014. This report also describes expenditures associated with the Agreement for FY13 and FY14.

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July 25, 2014

The Honorable S. Chris Jones, Chair House Appropriations Committee General Assembly Building P.O. Box 406 Richmond, VA 23218

Dear Delegate Jones:

Pursuant to Code of Virginia §37.2-319 (HB2533/SB1486, 2011) and Item 315.V.1. of the 2012 Appropriation Act, enclosed is the second semi-annual report on Virginia's progress in meeting the milestones in the Settlement Agreement for the period of January 1 – June 30, 2014. This report also describes expenditures associated with the Agreement for FY13 and FY14.

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### **DOJ Implementation Update**

Pursuant to Code of Virginia §37.2-319 (HB2533/SB1486, 2011) and Item 315.V.I. of the 2012 Appropriation Act

to the Governor and the Chairs of the Senate Finance and House Appropriations Committees

**July 25, 2014** (for the period January 1 – June 30, 2014)

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# DOJ Implementation Update for General Assembly July 25, 2014

#### I. Executive Summary

This report was developed to meet the requirements set forth in both *Virginia Code* § 37.2-319 (HB2533/SB1486, 2011) and Item 315.V.1 of the 2012 *Appropriation Act*. Specifically, Item 315.V.1. addresses the management of the general fund appropriation for the expansion of community-based services in accordance with the settlement agreement with the U.S. Department of Justice (DOJ), and states:

The Department of Behavioral Health and Developmental Services shall provide updates on July 1 and December 1 of each year to the Governor and the Chairmen of the Senate Finance and House Appropriations Committees regarding expenditures and progress in meeting implementation targets established in the agreement.

The enactment clause associated with § 37.2-319 addresses the plan to transition individuals with an intellectual disability from state training centers to community-based settings, and states:

The Secretary shall submit reports on the development and implementation of the plan to the Governor and the Chairmen of the House Committee on Appropriations and the Senate Committee on Finance on the first of July and December of each year beginning July 1, 2011.

This report addresses Virginia's progress in meeting the milestones in the settlement agreement for the period of January 1, 2014 – June 30, 2014 and describes expenditures associated with the agreement for FY 2012, FY 2013, and projected for FY 2014.

A TOTAL OF 405 INDIVIDUALS MOVED FROM TRAINING CENTERS TO THE COMMUNITY
 BETWEEN NOVEMBER 2011 AND JUNE 2014: The following reflects the current and historical census in all five training centers:

Name	Decade Prior to Settlement Agreement			July 1, 2012	Jul 1, 2013	Dec 31, 2013	June 30, 2014
	3			Census	Census	Census	Census
	2000 2005 2010						
	Census Census Ce		Census				
CVTC	679	564	426	350	301	285	288
NVTC	189	182	170	153	135	115	106
SEVTC	194	192	143	106	84	81	75
SVTC	465	371	267	201	114	57	0
SWVTC	<b>SWVTC</b> 218		192	173	156	150	144
Total	1,745	1,523	1,198	983	790	688	613

The dramatic decrease in the census of the training centers includes the successful closure of SVTC in May 2014. This is the first closure of a training center in the Commonwealth. Although the process was lengthy and encountered multiple barriers, DBHDS was able to address those challenges resulting in a very successful effort from which many lessons have been learned and will be used in future closures.

MY LIFE, MY COMMUNITY WAIVER REDESIGN: The Department of Behavioral Health and Developmental Services (DBHDS) and the Department of Medical Assistance Services (DMAS) retained Human Services Research Institute (HSRI) in July 2013 to study the existing Medicaid waivers supporting individuals with intellectual and developmental disabilities and make recommendations regarding redesign. The study is being conducted in two phases. The first phase, which concluded in December 2013, provided recommendations for how to transform Virginia's waivers to better support individuals. These recommendations were based on extensive input from over 1,000 stakeholders statewide.

Phase 2 of the study, which is the Medicaid waiver redesign and rate study, began in January. As a result of the recommendations submitted by HSRI, DBHDS leadership established an advisory committee and five (5) related subcommittees to provide input on the new waiver design and how to enhance system processes.

#### - Waiver Design Advisory Committee

- o Eligibility Subcommittee
- Waiting List Subcommittee
- Case Management Subcommittee
- Services Array Subcommittee
- Provider Advisory Subcommittee

These workgroups are facilitated by DBHDS leadership and staff. Their work is crucial to ensuring transparency and a well vetted rate methodology as the two new waivers are under development. To ensure a broad view of the current services system it is critical that the members represent the diverse character of the Commonwealth. The advisory committee and subcommittee membership is composed of ID and DD self-advocates, family members, representatives from CSBs, provider agencies, and advocacy and parent groups. The responsibilities of the committees and a membership list can be found at: <a href="http://www.dbhds.virginia.gov/MLMC.htm">http://www.dbhds.virginia.gov/MLMC.htm</a>

**IMPLEMENTATION OF CASE MANAGEMENT REPORTING REQUIREMENTS:** Data collection of the frequency, type and duration of face-to-face case management visits by the ID Case Mangers continues. In January of 2014, the CSB began submitting data on quality of life issues that are included in individuals' service plans. This data is being analyzed and will be published in the July Dashboard.

**HOUSING INITIATIVE:** On May 9, 2014, the Virginia Department of Housing and Community Development, in collaboration with the Department of Behavioral Health and Developmental Services, the Virginia Housing Development Authority and the Virginia Department of Medical Assistance Services, submitted a HUD Section 811 application for rental assistance to support 130 rental units for individuals with I/DD and serious mental illness. Individuals in the target population of the settlement agreement will have the highest priority for rental units.

DBHDS is also managing a rental assistance pilot, Rental Choice VA, with one-time funding totaling \$800,000 to provide rental assistance for approximately 20 individuals who currently reside in a congregate setting (e.g., an institution, group home) and wish to move to their own homes or apartments. In April 2014, the Secretary approved an amendment to the project expanding it to cover

individuals living with their family and receiving ID or DD Waiver supports who wish to live independently. The project is managed at the local level through contracts with the Virginia Beach CSB and the Fairfax-Falls Church CSB. The rental assistance bridges the gap between 30% of an eligible individual's income and the fair market rent for a unit which, on average, ranges from \$944- \$1,500 per month. As of May 31, 2014 there are approximately 11 individuals interested in the program with eight (8) residing in Fairfax-Falls Church and three (3) residing in Virginia Beach.

# DOJ Implementation Update for General Assembly July 25, 2014

#### II. Introduction

This report was developed to meet the requirements set forth in both *Virginia Code* § 37.2-319 (HB2533/SB1486, 2011) and Item 315.V.1. of the 2012 *Appropriation Act*. Specifically, Item 315.V.1 addresses the management of the general fund appropriation for the expansion of community-based services in accordance with the settlement agreement with the U.S. Department of Justice (DOJ), and states:

The Department of Behavioral Health and Developmental Services shall provide updates on July 1 and December 1 of each year to the Governor and the Chairmen of the Senate Finance and House Appropriations Committees regarding expenditures and progress in meeting implementation targets established in the agreement.

The enactment clause associated with §37.2-319 addresses the plan to transition individuals with intellectual disability from state training centers to community-based settings, and states:

The Secretary shall submit reports on the development and implementation of the plan to the Governor and the Chairmen of the House Committee on Appropriations and the Senate Committee on Finance on the first of July and December of each year beginning July 1, 2011.

This report addresses Virginia's progress in meeting the milestones in the settlement agreement for the period of January 1, 1014 – July 1, 2014, and describes expenditures associated with the agreement for FY 2012 and FY 2013 and part of FY 2014.

#### **Overview of the Settlement Agreement**

This section provides a brief overview of the many elements of the Settlement Agreement. Items with parentheses indicate specific elements that tie to the expenditure table in Item 315.V.1. of the 2012 *Appropriation Act*. The full settlement agreement can be accessed online at <a href="http://www.dbhds.virginia.gov/settlement/FullAgreement.pdf">http://www.dbhds.virginia.gov/settlement/FullAgreement.pdf</a>.

#### Serving Individuals in the Most Integrated Settings:

The agreement is based on the following purpose, which was mutually agreed to by DOJ and Virginia:

"To prevent the unnecessary institutionalization of individuals with ID/DD and to provide them opportunities to live in the most integrated settings appropriate to their needs consistent with their informed choice, the Commonwealth shall develop and provide the community services described in this [Agreement]."

The language regarding integrated settings and informed choice is used throughout the agreement as a principle for implementation. DBHDS and partner agencies implementing the agreement for the Commonwealth must develop policies, guidelines, and regulations that reinforce these principles.

#### Target Population:

The target population of the agreement includes individuals with Intellectual Disability (ID) or Developmental Disabilities (DD) who meet any of the following additional criteria:

- 1. Currently reside at a training centers;
- 2. Meet the criteria for the ID Waiver or Individual and Family Developmental Disabilities Support Waiver (IFDDS) wait lists (including those receiving waiver services); or
- 3. Reside in a nursing home or Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/ID).

#### Medicaid Waiver Slots (Facility Transition and Community Waiver Slots):

The Commonwealth will provide 4,170 waiver slots for the target population under the agreement. The waiver slots are available to several distinct populations as itemized in the agreement. Table 1 below shows the slots for each population for years FY 2012-FY 2016.

- **TRAINING CENTER RESIDENT SLOTS:** A minimum of 805 waiver slots will be provided from FY 2012 to FY2020 to transition individuals from training centers to community placements.
- **COMMUNITY ID WAIVER SLOTS:** A minimum of 2,915 waiver slots will be provided from FY 2012 to FY 2021 for individuals who are on the urgent ID waiver wait list. Twenty-five slots each in FY 2013, FY 2014, FY 2015, and FY 2016 are prioritized for youth with ID ages 22 and under who reside in nursing facilities or large ICFs.
- INDIVIDUAL AND FAMILY DEVELOPMENTAL DISABILITES SUPPORT (DD) WAIVER SLOTS: A minimum of 450 waiver slots will be provided from FY 2012 to FY 2021 for individuals on the DD waiver wait list. Fifteen slots each in FY 2013, FY 2014, FY 2015, and FY 2016 are prioritized for youth with DD ages 22 and under who reside in nursing facilities or large ICFs.

Fiscal Year	Training Center	Community ID	IFDDS Waiver
	Resident Slots	<b>Waiver Slots</b>	Slots
2012	60	275	150
2013	160	225	25
2014	160	225	25
2015	90	250	25
2016	85	275	25
Total (FY12-16)	555	1250	250

#### Family Supports (Individual and Family Supports Program):

The agreement requires implementation of an individual and family support program for individuals with ID/DD that the Commonwealth determines are most at risk of institutionalization. In FY 2015 through FY 2021 a minimum of 1,000 individuals will be supported each year. In FY 2014, 1363 individuals received IFSP supports.

Family supports provide a minimal level of support to individuals who do not have alternative services through a waiver; typically these are individuals on the waiver wait lists. Family supports can include respite services, environmental modifications, dental services, professional consultative services, or other supports that enable individuals to remain in their own home or their family's home.

#### *Crisis Services (Crisis Stabilization):*

The agreement requires implementation of a statewide crisis system for individuals with ID/DD. In FY 2013 DBHDS implemented the START (Systemic Therapeutic Assessment Respite Treatment) system statewide through five regional programs to provide crisis services for adults with ID/DD. In January 2014 in collaboration with the START Center at the University of New Hampshire, Virginia START became REACH (Regional, Educational, Assessment, Crisis Services, Habilitation). The system is still based upon the evidence informed practices of START, with more flexibility for each region in implementation of the key elements. A programmatic monitoring tool is being developed in collaboration with the University of New Hampshire and will be tested in July 2014.

In each region of the state, REACH programs provide mobile crisis services that are available 24 hours a day/ 7 days a week to support individuals experiencing crises and their families through in-home supports and community-based crisis services in addition to the operation of a therapeutic crisis stabilization unit. REACH programs also provide crisis prevention and proactive planning to avoid potential crises. The last of the crisis stabilization units, called Crisis Therapeutic Homes, opened in November 2013. These homes are established as short-term alternatives to hospitalization for individuals with ID/DD in crisis. Statewide, mobile crisis coordinators responded to on-site crises, on average, within two hours in FY13 and FY14.

Approximately 600 individuals were accepted into START Services in FY 2013. In FY 2014, the first full year in operation, over 1000 individuals were enrolled into REACH programs. Throughout the year approximately 75% of the individuals enrolled are receiving active crisis prevention and crisis intervention services. The remaining individuals continue to be enrolled and monitored but are no longer in need of active crisis prevention or intervention services. At any time these individuals may contact the REACH programs and again receive active services. Based on FY 2014 REACH services provided, it is reasonable to project that 750 people will be receiving active crisis prevention and intervention services statewide at any one time

DBHDS and the regional programs continue to implement key elements of the START model that have been incorporated into REACH. The five regional programs will continue to meet the expectations as stated in the settlement agreement between the Commonwealth and the U.S. Department of Justice, and deliver the outcomes of providing crisis intervention, behavioral assessments and crisis prevention as required through their contractual agreements with DBHDS.

The Department of Behavioral Health and Developmental Services, in conjunction with community stakeholders, are in the process of developing crisis services for children throughout the state. All five regions submitted plans for the development of programs to meet the needs of this population for their region. Currently each of the regions are engaged in developing an assessment tool to identify the needs of the region around children's crisis services, identifying key stakeholders and services already available to children in the area, and developing strategies to gather the needs assessment information.

#### **Employment:**

The Commonwealth is required to provide individuals in the target population who are receiving services under the agreement with integrated day opportunities, including supported employment. Under the agreement, Virginia must establish a state employment first policy. Such a policy requires case managers and training center personal support teams to discuss employment in integrated work settings as the first and priority service option for individuals. If individuals choose this option, the Commonwealth must seek options to provide these supports to the individual. (The personal support

team is a group consisting of the individual, the authorized representative, training center clinical professionals who have worked most closely with the individual, and the CSB case manager.)

The State Board of BHDS approved the Employment First Policy 1044 (SYS) in December 2013. This policy directs support coordinators and case managers to offer integrated employment opportunities as the first and preferred day activity for the people they serve. The performance contract between DBHDS and the CSBs now requires CSB compliance with this policy. The DBHDS Strategic Plan for Employment First was published and has been revised each year to reflect input from our State Employment Leadership Network Advisory Group and other stakeholders. In March 2013, targets were set for increasing the number of new individuals starting in individual supported employment by 20% the first year. Progress towards these targets has been shared with the State Employment Leadership Network Advisory Group and the Independent Reviewer each quarter. In April 2014, the targets were revised to be more aggressive and are now set to increase the total number of individuals in the target population who are engaged in individual Supported Employment by 5% per year for the next 5 years

With the Employment First Policy adopted and implemented, DBHDS is working with a wide group of stakeholders to develop a plan on the provision of integrated day activities outside of work for those with ID/DD. It is anticipated that an integrated day plan will be approved in the summer of 2014.

#### Community Living Options (Rental Assistance):

The Commonwealth is required to develop a plan to increase access to independent living options including individual homes or apartments. The plan must be developed under the direct supervision of a dedicated housing coordinator at DBHDS in concert with representatives from DMAS, the Virginia Board for People with Disabilities (VBPD), the Virginia Housing Development Authority (VHDA), the Department of Housing and Community Development (DHCD), and others. The plan must establish baseline information regarding the number of individuals who would choose independent living options and make recommendations to provide access to these settings. A one-time funding of \$800,000 was established to provide and administer rental assistance in accordance with the settlement agreement. DBHDS has initiated Rental Choice VA, a pilot program in which the Virginia Beach CSB and the Fairfax-Falls Church CSB have been engaged to administer locally. In April 2014 the Department expanded eligibility for the program which resulted in 11 individuals declaring interest in the program and taking steps to apply to the Fairfax-Falls Church and Virginia Beach CSBs.

#### Discharge Planning and Transition from Training Centers:

The agreement requires changes to Virginia's discharge processes at each of its training centers. Every individual residing at a training center has a person-centered discharge plan based on the individual's strengths, preferences, and clinical needs. The plans document barriers to discharge and are completed by the individual's personal support team. All discharge plans are developed with the informed choice of the individual, and individuals and their authorized representatives are offered a choice of community providers, prior to discharge. Once an individual is discharged, post-move monitoring occurs to ensure the individual's health and safety during the critical time after discharge.

The agreement also calls for the establishment of community integration managers at each training center to oversee discharge processes and requires the creation of Regional Support Teams to review specific situations where barriers to discharge are identified. These teams and positions have been established.

#### Quality and Risk Management:

The settlement agreement requires several enhancements to Virginia's system of quality oversight and improvement:

- RISK MANAGEMENT: Virginia shall require that all training centers, CSBs, and other community
  providers of residential and day services implement risk management processes. Virginia has
  implemented a real-time, web-based incident reporting system and reporting protocol to
  monitor and investigate serious incidents and deaths. A mortality review committee has been
  established and meets monthly to review all unexpected deaths.
- DATA: Virginia has begun collecting and analyzing data from many different sources to identify
  trends, patterns, and problems at the state, regional, and provider level and develop preventive
  or corrective actions. This data will be used to enhance training and outreach to providers.
  Measures on safety and freedom from harm; physical, mental, and behavioral health; avoiding
  crises; stability; choice and self-determination; community inclusion; access to services; and
  provider capacity are under development. Regional Quality Councils are meeting quarterly and
  beginning to review regional data.
- **PROVIDERS:** All providers are required to develop and implement a quality improvement program and report key indicators from these programs to DBHDS. DBHDS must assess the adequacy of providers' quality improvement strategies.
- CASE MANAGEMENT: Case managers are providing enhanced case management as required and meet with individuals on a regular basis and face-to-face every 30 days if they meet the criteria. At least one of these visits every other month must occur in the individual's place of residence. The protocol for enhanced case management changed during this reporting period and now includes those individual who:
  - o Receive services from providers having conditional or provisional licenses;
  - Have more intensive behavioral or medical needs and are not considered stable;
  - Have an interruption of service greater than 30 days;
  - Encounter the crisis system for a serious crisis or for multiple less serious crises in a three-month period;
  - Have transitioned from a training center within the previous 12 months; or
  - o Reside in congregate settings with 5 or more individuals and are not considered stable.

Virginia has established a case management training program that case managers can take online. There are currently seven (7) modules that include all basic case management components. DBHDS is working on additional modules to enhance access to integrated options and specialty services.

- LICENSING: DBHDS will continue to conduct regular, unannounced licensing inspections of
  community providers. DBHDS will conduct more frequent licensure inspections of providers that
  serve individuals meeting the criteria for enhanced case management. DBHDS licensure
  processes assess the adequacy of the individualized supports and services provided to
  individuals receiving services under the agreement.
- TRAINING: Virginia has established a statewide core-competency-based training program for direct care staff providing services under the agreement. DBHDS has also developed and implemented a training and mentoring program to embed person centered practices throughout the provider system.
- QUALITY SERVICE REVIEWS: Virginia must use Quality Service Reviews (QSRs), which are faceto-face interviews with individuals receiving services, to evaluate the quality of services at the individual, provider, and statewide level. DBHDS is seeking a vendor to perform this function through a competitive bid process.

#### Independent Reviewer:

The independent reviewer is required to provide reports to the court on Virginia's compliance with the settlement agreement twice per year. These reports are available at: http://www.dbhds.virginia.gov/Settlement.htm#Review

#### III. Implementation Status Update

Table 2 (below) shows the milestones in the agreement between March 6, 2012 and June 30, 2014 (the date by which compliance must be shown), and a brief description of Virginia's progress in implementation compared to the January 2014 report. There were two new settlement agreement milestones for the period from January 1, 2014 – June 30, 2014:

- The Commonwealth will ensure reliable data is collected and analyzed from each the specified eight domain areas by June 30, 2014.
- By June 30, 2014, the Commonwealth shall have a sufficient number of mobile crisis teams in each region to respond on site to crises in urban areas within one hour, and in rural areas, within two hours, as measured by the average annual response time.

The following activities were accomplished during this period:

• A TOTAL OF 405 INDIVIDUALS MOVED FROM TRAINING CENTERS TO THE COMMUNITY BETWEEN NOVEMBER 2011 AND JUNE 2014: The following reflects the current and historical census in all five training centers:

Name	Decade Prior to Settlement Agreement			July 1, 2012 Census	Jul 1, 2013 Census	Dec 31, 2013 Census	June 30, 2014 Census
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MY LIFE, MY COMMUNITY WAIVER REDESIGN: The Department of Behavioral Health and Developmental Services (DBHDS) and the Department of Medical Assistance Services (DMAS) retained

Human Services Research Institute (HSRI) in July 2013 to study the existing Medicaid waivers supporting individuals with intellectual and developmental disabilities and make recommendations regarding redesign. The study is being conducted in two phases. The first phase, which concluded in December 2013, provided recommendations for how to transform Virginia's waivers to better support individuals. These recommendations were based on extensive input from over 1,000 stakeholders statewide.

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#### **Waiver Design Advisory Committee**

- Eligibility Subcommittee
- Waiting List Subcommittee
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These workgroups are facilitated by DBHDS leadership and staff. Their work is crucial to ensuring transparency and a well vetted rate methodology as the two new waivers are under development. To ensure a broad view of the current services system it is critical that the members represent the diverse character of the Commonwealth. The advisory committee and subcommittee membership is composed of ID and DD self-advocates, family members, representatives from CSBs, provider agencies, and advocacy and parent groups. The responsibilities of the committees and a membership list can be found at: <a href="http://www.dbhds.virginia.gov/MLMC.htm">http://www.dbhds.virginia.gov/MLMC.htm</a>

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Table 2: March 6, 2012 – December 31, 2013 Milestones in DOJ Settlement Agreement

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
III.C. Enhancement of Communit	y Services				
Waiver Slots					
C.1.a. The Commonwealth shall create a minimum of 805 slots to enable individuals in the target population in the Training Centers to transition	Annual	In November 2012, 60 waiver slots were established out of the DBHDS Trust Fund to move 40 individuals from SVTC and 20 individuals from NVTC to the community. Funding	Slots distributed  158 individuals moved from the training centers to the community during	95 individuals moved from the training centers to the community during this	75 individuals moved from the training centers to the community during this
to the community according to the following schedule: i. In FY 2012, 60 waiver slots ii. In FY 2013, 160 waiver slots iii. In FY 2014, 160 waiver slots		was also approved for one-time start-up funds and CSB case management for these 60 individuals.  60 individuals moved from training centers to the community during this period.	this period.	period.	period.

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
C.1.b. The Commonwealth shall create a minimum of 2,915 waiver slots to prevent the institutionalization of individuals with intellectual disabilities in the target population who are on the urgent wait list for a waiver.  i. In FY 2012, 275 waiver slots  ii. In FY 2013, 225 waiver slots, including 25 slots prioritized for individuals under 22 years of age residing in nursing homes and the largest ICFsIn State FY 2014, 225 waiver slots, including 25 slots prioritized for individuals under 22 years of age residing in nursing homes and the largest ICFs	Annual	DBHDS uses a CMS-approved slot allocation methodology to distribute community ID waiver slots to CSBs. The CSBs then distribute these slots to individuals on their urgent needs wait list.  In June 2011, DBHDS notified CSBs of their slot allocation and the slots were distributed.	Slots distributed  Workgroup formed to determine how to assist children residing in nursing facilities or community-based ICFs who may wish to move to the community.	Revised plan to assist children residing in nursing facilities or community-based ICFs who may wish to move to the community submitted to the Independent Reviewer on October 18, 2013.  Engaged national technical assistance to determine how to leverage the Preadmission Screening and Resident Review (PASRR) process to divert individuals from nursing facility admissions and identify current residents who may wish to transition to community placements.	Amended plan to address children in nursing facilities or community-based ICFs to include diversion of admissions to these facilities as well as augmenting infrastructure to facilitate transition to community settings. Draft revisions submitted to the Independent Reviewer on March 31, 2014.

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
C.1.c. The Commonwealth shall create a minimum of 450 waiver slots to prevent the institutionalization of individuals with developmental disabilities other than ID in the target population who are on the waitlist for a waiver  i. In FY 2012, 150 waiver slots ii. In FY 2013, 25 waiver slots, including 15 slots prioritized for individuals under 22 years of age residing in nursing homes and the largest ICFs iii. In FY 2014, 25 waiver slots, including 15 slots prioritized for individuals under 22 years of age residing in nursing homes and the largest ICFs	Annual	DMAS uses a CMS-approved slot allocation methodology to distribute DD waiver slots to individuals on the DD waiver wait list.  In July 2011, DMAS notified individuals on the DD waiver wait list that they had received a slot.	Slots distributed  Workgroup formed to determine how to assist children residing in nursing facilities or community-based ICFs who may wish to move to the community.	Revised plan to assist children residing in nursing facilities or community-based ICFs who may wish to move to the community submitted to the Independent Reviewer on October 18, 2013.  Engaged national technical assistance to determine how to leverage the PASRR process to divert individuals from nursing facility admissions and identify current residents who may wish to transition to community placements.	Amended plan to address children residing in nursing facilities or community-based ICFs to include diversion of admissions to these facilities as well as augmenting infrastructure to facilitate transition to community settings. Draft revisions submitted to the Independent Reviewer on March 31, 2014.

Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
By June 30, 2012	DBHDS worked to implement the Systemic Therapeutic Assessment Respite and Treatment (START) program to provide crisis services to individuals with ID/DD in Virginia.  At the state level, training and information was provided to the VACSB Emergency Services Council in January 2012 and May 2012.  At the regional level, each region has been with CSB emergency services staff to introduce them to the START program and establish memorandum of understanding with each emergency services team in that region to coordinate	Region I 10% trained  Region II 15% trained.  Region III 50% trained.  Region IV 10-20% trained  Region V 30-50% trained.	Statewide: Training has occurred with all 40 CSBs, and remains ongoing through individual and group meetings.	Statewide: Training has occurred with all 40 CSBs, and remains ongoing through individual and group meetings.
	Date  By June 30,	By June 30, 2012  DBHDS worked to implement the Systemic Therapeutic Assessment Respite and Treatment (START) program to provide crisis services to individuals with ID/DD in Virginia.  At the state level, training and information was provided to the VACSB Emergency Services Council in January 2012 and May 2012.  At the regional level, each region has been with CSB emergency services staff to introduce them to the START program and establish memorandum of understanding with each emergency services team	By June 30, 2012  DBHDS worked to implement the Systemic Therapeutic Assessment Respite and Treatment (START) program to provide crisis services to individuals with ID/DD in Virginia.  At the state level, training and information was provided to the VACSB Emergency Services Council in January 2012 and May 2012.  At the regional level, each region has been with CSB emergency services to introduce them to the START program and establish memorandum of understanding with each emergency services team in that region to coordinate    Jul 1, 2012 – June 30, 2013	By June 30, 2012  DBHDS worked to implement the Systemic Therapeutic Assessment Respite and Treatment (START) program to provide crisis services to individuals with ID/DD in Virginia.  At the state level, training and information was provided to the VACSB Emergency Services Council in January 2012 and May 2012.  At the regional level, each region has been with CSB emergency services staff to introduce them to the START program and establish memorandum of understanding with each emergency services team in that region to coordinate    Qull 1, 2012 – June 30, 2013   (July 1, 2013 – Dec 31, 2013)

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
C.6.b.ii.F. By June 30, 2012, the Commonwealth shall have at least one mobile crisis team in each region that shall respond to on-site crises within three hours.	By June 30, 2012	All five regional START programs are recruiting and hiring staff. Two regions will operate using a private provider, UCP/Easter Seals, and three regions will operate CSB programs.  Regional START teams are providing some consultation to individuals and professionals in each region. Operations of mobile crisis teams will begin according to the schedule below with modified hours of operation. All programs will be fully operational with 24/7 support by January 2013.  Region I (Central Virginia): October 2012 Region II (Northern Virginia): October 2012 Region III (Southwest Virginia): August 2012 Region IV (Greater Richmond/Petersburg Area): September 2012 Region V (Hampton Roads): October 2012	All Mobile Crisis Teams are in place and responding to crisis in Regions 3, 4, and 5. Regions 1 and 2 will be operating in December 2012.  A reporting system is being implemented to track response time and other operational variables. The system is still being implemented at the regional level and data is not yet available.  DBHDS will monitor data to measure response time. Data regarding response time will be available for the July 1, 2013 update.	Each Region has mobile crisis teams in place and fully operational. The average response time as of June 18, 2013 was one hour and 52 minutes with 46% of emergency responses within 2 hours.  Data will continue to be collected on response times and the size and location of the additional mobile crisis teams will be developed accordingly.  DBHDS received \$3.8M in START funding from the General Assembly for FY 14. These resources have been used to add staff to teams as needed to meet the 2 hour response time and 1 hour response time in FY 14.  \$1.25M was also received for children's crisis services. This will address children in the target population. DBHDS is working to develop a plan to distribute these funds to the 5 regions by Spring of 2014.	Each Region has mobile crisis teams in place and fully operational. Teams responded to crisis on average within 2 hours in FY 2014.

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
C.6.b.ii.G. By June 30, 2013, the Commonwealth shall have at least two mobile crisis teams in each region that shall respond to on-site crises within two hours.	By June 30, 2013	Not applicable	See above	The 5 programs added staff to their teams as needed to meet the 2 hour response time.	All five teams continue to be staffed sufficiently to meet an average response time of 2 hours as required.
C.6.b.ii.H. By June 30, 2014, the Commonwealth shall have a sufficient number of mobile crisis teams in each region to respond on site to crises in urban areas within one hour, and in rural areas, within two hours, as measured by the average annual response time.	By June 30, 2014	Not applicable	See above	DBHDS will continue to evaluate that potential need during the second half of FY14.	DBHDS continually evaluates the potential need for additional crisis staff. There is some disparity with respect to whether certain communities are considered to be urban or rural for the purpose of measuring compliance with the agreement's requirement regarding crisis response times. DBHDS will focus on resolving this issue in order to better determine compliance with this measure. A review and alignment of categorization will occur in the first half of FY 2015.

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
C.6.b.iii.F. By June 30, 2012, the Commonwealth shall develop one crisis stabilization program in each region.	By June 30, 2012	start crisis respite homes are under renovation or construction in each of the five regions. They will begin operations according to the schedule below, with full operations by January 2013.  Region I (Central Virginia): October 1 Region II (Northern Virginia): October 1 Region III (Southwest Virginia): January 1 Region IV (Greater Richmond/Petersburg Area): November 1 Region V (Hampton Roads): January 1  Regions have partnership agreements with each other so that those homes coming online earlier can admit individuals from other regions, when beds are available. This will ensure individuals receive some crisis respite supports while the homes are completed.	START crisis respite homes are under renovation or construction in all five regions. The Regions will begin operations according to the schedule below.  Region I (Central Virginia): 12/1/12; Region II (Northern Virginia): 12/1/12; Region IV (Greater Richmond/ Petersburg): 3/1/12; Region IV (Greater Richmond/ Petersburg): 3/1/12; Region V (Hampton Roads): 6/30/13  In Region V, the rehabilitation costs for the original house that was purchased for crisis stabilization were deemed prohibitive, and instead, following START specifications, they have designed and will build a new house.  Regions have partnership agreements with each other, so that programs coming online earlier can admit individuals from other regions, when beds are available. Additionally, all regions will be providing Inhome Crisis Services by 12/31/2012. This will ensure that individuals receive some crisis respite supports while the homes are being completed.	As of November 2013, all 5 Therapeutic Crisis Homes have opened and are providing crisis prevention and crisis stabilization services.	All 5 Therapeutic Crisis Homes have opened and are providing crisis prevention and crisis stabilization services.

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
C.6.b.iii.G. By June 30, 2013, the Commonwealth shall develop an additional crisis stabilization program in each Region as determined necessary by the Commonwealth to meet the needs of the target population in that region.	By June 30, 2013			Based on the statewide usage of the START Therapeutic Homes, the Commonwealth determined that there was no need to develop additional crisis stabilization programs. Usage will continue to be monitored on a yearly	Based on the statewide usage of the REACH Therapeutic Homes, the Commonwealth determined that there was no need to develop additional crisis stabilization programs at this time. Usage will continue to be monitored
C.7.b.i. Within 180 days of this Agreement, the Commonwealth shall develop, as part of its Employment First policy, an implementation plan to increase integrated day opportunities for individuals in the target population, including supported employment, community volunteer activities, community recreational opportunities, and other integrated day activities.	September 6, 2012	Not applicable	The DBHDS Strategic Plan for Employment First was published on November 8, 2012 and the targets required in this section were submitted on March 30, 2013.  An interagency workgroup consisting of DBHDS, DARS, DMAS, DOE, DBVI, and VBPD was convened to address Strategic Plan goals related to interagency collaboration.  The 2013 General Assembly approved language to permit DMAS to make changes to the waiver service Individual Supported Employment (ISE) description in order to align waiver ISE services with DARS ISE services.	basis.  DBHDS has worked with the State Employment Leadership Network (SELN) Advisory Group to update the DBHDS Strategic Plan for Employment First.	on a yearly basis.  DBHDS worked with the State Employment Leadership Network (SELN) Advisory Group to update the DBHDS Strategic Plan for Employment First including the revision of its targets to increase the total number of individuals in the target population who are engaged in individual Supported Employment by 5% per year for the next 5 years.  A draft of the integrated day plan has been developed and is being circulated to stakeholders for comment and feedback prior to finalization.

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C.9the Commonwealth will provide to the General Assembly within one year of the effective date of this Agreement, a plan, developed in consultation with the Chairman of Virginia's House of Delegates Appropriations and Senate Finance Committees, to cease residential operations at four of the five training centers by the end of FY 2021.	March 6, 2013	The "Plan to Transform the System of Care for Individuals with Intellectual Disability in the Commonwealth of Virginia" (Report Document 86) was submitted on February 13, 2012.	The 2013 General Assembly passed Item 314.L. of the Appropriation Act requiring an update to the closure plan by August 23, 2013 in consultation with the chairman of the House Appropriations Committee and the Senate Finance Committee.	A plan was submitted to the chairman of the House Appropriations Committee and the Senate Finance Committee for consultation and review on October 2, 2013. No action has been taken.	A plan was submitted to the chairman of the House Appropriations Committee and the Senate Finance Committee for consultation and review on October 2, 2013. SVTC closed in accordance with this plan.
D.3. Within 365 days of this Agreement, the Commonwealth shall develop a plan to increase access to independent living options such as individuals' own homes or apartments.	March 6, 2013	Not applicable	Interagency workgroup formed to draft plan, includes DBHDS, DMAS, VBPD, DARS, VHDA, DHCD, and others.  "Virginia's Plan to Increase Independent Living Options" completed on March 6, 2013.	Interagency MOU signed during the summer of 2013.	On May 9, 2014, the Commonwealth of Virginia submitted an application to HUD for funding under the Section 811 Project Rental Assistance Program to support 130 housing units in the Northern Virginia and Hampton Roads regions. Individuals with I/DD are prioritized as the target population for these units.  DBHDS is also in the process of seeking approval to redirect approximately \$4.7 million in VPBA bond funding to support the development of rental housing for individuals with I/DD.

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D.4. Within 365 days of this Agreement, the Commonwealth shall establish and begin distributing, from a one-time fund of \$800,000 to provide and administer rental assistance in accordance with the recommendations described in the [Housing Plan].	March 6, 2013	No applicable	Rental assistance pilot, employing the \$800,000, was planned and developed by the Interagency team.	Agreements signed with Virginia Beach CSB and Fairfax CSB to administer the rental assistance pilot.  Pilot was initiated November 2013. Early response to it has been challenging and the DBHDS and team members continue to monitor and make adjustments for its successful implementation.	The Agreements with the two CSBs were amended to accept individuals living at home who wish to live independently. This change resulted in increased interest and as of May 31, 2014 there are approximately 11 individuals in various stages of application process with eight (8) residing in Fairfax-Falls Church and three (3) residing in Virginia Beach

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IV. By July 2012, the Commonwealth will have implemented Discharge and Transition Planning processes at all Training Centers consistent with the terms of this section, excluding other dates agreed upon, and listed separately in this section.	By June 30, 2012	Discharge process standardization began prior to completion of the settlement agreement.  All individuals residing at the training center have a discharge plan.  All training center staff involved with discharges have been trained.  All five Community Integration Managers have been hired (December 2011).  Internal DBHDS guidelines finalized and issued to training centers  Regional meetings with CSBs to learn about process began 5/2012 and will conclude in 7/2012.  Information regarding barriers to discharge is collected and aggregated for training center, regional, and statewide analysis.  Post-move monitoring process in place  All discharge plans updated within 30 days of discharge.  Monthly reports to Central Office regarding individuals moved and types of placements.  Other items that are under development include:  Development of training center education and training plan for Person-Centered Thinking (PCT), and terms of the agreement, discharge process, and community options.  Establishment of Regional Support Teams.	Regional Provider Forums regarding the discharge process were offered in each Region the weeks of September 24 and October 1, 2012.  All new training center employees trained in PCT Virginia. All training center employees receive annual training each January.  DBHDS Director of Community Integration and Discharges provided training to all key training center department heads regarding the settlement agreement during the reporting period.  Regional Support Teams will be established in January 2013 to assist with training center discharges, transitions from nursing facilities and community ICFs, and those coming off the waiver wait lists.	Provider forums held with residential providers in March and employment/ day support providers in May. Providers were interested in supporting individuals with the most complex needs.  Exceptional rates were approved by the 2013 General Assembly to permit individuals with complex needs to receive additional support. These rates will enable DBHDS to more easily meet the settlement agreement discharge process requirements. DMAS and DBHDS have submitted a draft waiver amendment to the federal Centers for Medicare and Medicaid Services (CMS) for review. As of Dec. 31, Virginia had not received authority from CMS to move forward with the implementation of exceptional rate polices.  Regional Support Teams established in Jan. 2013. Teams are meeting monthly. 324 referrals have been made to the RSTs as of December, 2013.  DBHDS, in partnership with The Arc of Virginia, Hope House Foundation, and VAULT, received a	In April 2014, CMS approved the exceptional rate increase to permit individuals with complex needs to receive additional support. Emergency regulations are under development  Regional Support Teams (RST) continue to meet monthly. They collect, aggregate and provide data reports on all referrals received. DBHDS is working to automate this data collection system to help with analysis. All regional data is reviewed by Regional Quality Councils for recommendations for system improvements.

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IV.B.8. For individuals admitted to a Training Center after the date this Agreement is signed by both parties, the Commonwealth shall ensure that a discharge plan is developed as described herein within 30 days of admission. For all individuals residing in a Training Center on the date that this Agreement is signed by both parties, the Commonwealth shall ensure that a discharge plan is developed as described herein within six months of the effective date of this Agreement.	By June 30, 2012	All individuals residing at training centers have a discharge plan.	All individuals residing in training centers have a discharge plan.	All individuals residing in training centers have a discharge plan.	All individuals residing in training centers have a discharge plan.

V.D.3. The Commonwealth Some data shall begin collecting and collected by analyzing reliable data about June 30, of some data in FY12 and to expand serious incidents and providers through CHRIS application on	the CCS 3
individuals receiving services under this Agreement selected from the following areas in FY 2012 and will ensure reliable data is collected and analyzed from each these areas by June 30, 2014.  BBHDS collects data through its additional measures in additional domains must be added by March 1, 2014  BBHDS will be working with providers and CSBs to identify additional measures that will be collected by June 30, 2014 in each of the domains of the domains of the domains and how it will provider regular reports on the measures to providers, CSBs, and the public.  Individuals receiving services data through its office of Human Rights and the mains of the missen of Froject Team shave been established to address new licensure, human rights, risk management, and data analysis requirements in this area.  DBHDS will be working with providers and CSBs to identify additional measures that will be collected by June 30, 2014 in each of the domains. DBHDS will also work with providers and CSBs to identify additional measures that will be collected in each of the domains by June 30, 2014.  DBHDS all be working with providers and CSBs to identify additional measures that will be collected by June 30, 2014 in each of the domains. DBHDS will also work with providers and CSBs to include working with providers and CSBs to identify additional measures to providers, CSBs, and the public.  The project 8 team developed from emeasures to providers, CSBs, and the public.  CSBs have bee submitting dat January 1, 2014.  Additional measures that address individuals' health and well being, stability, community includes working with providers and CSBs to identify additional measures to on the work of these two collected in each of the domains by June 30, 2014.  DBHDS all be working with providers and CSBs to identify additional measures to providers, CSBs, and the providers and CSBs to identify additional measures to providers, CSBs, and the public.  The Project 8 team developed five measures to providers, CSBs, and the public.  The Project B	ehavioral ill being; ment and stability; f- i; and clusion Department o work with ve the of their data  en ta since Project oped a iment to Mangers ction of this impletion of f this data, it ited in the

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
V.E.2. Within 12 months of the effective date of this Agreement, the Commonwealth shall develop measures that CSBs and other community providers are required to report to DBHDS on a regular basis, either through their risk management/critical incident reporting requirements or through their QI programThe measures will be monitored and reviewed by the DBHDS quality improvement committee, with input from the Regional Quality Councils.	March 6, 2013		Plans for the implementation of the Regional Quality Councils are nearing completion. The first meeting which will be in HPR V is scheduled for August with the other 4 meetings to follow.	All 5 Regional Quality Councils are now operational and they have begun to review the data.	The 5 Regional Quality Councils are now in the fourth round of meetings. The mission and function of each committee is becoming formalized as we move forward.

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V.F.3. Within 12 months of the effective date of this Agreement, the individual's case manager shall meet with the individual face to face at least every 30 days, and at least one such visit every two months must be in the individual's place of resident, for any individuals who:	March 6, 2013		Measures including number, type, and, frequency of face to face case management visits were put into place by March 1, 2013. Work has been done by department staff to assist the CSBs with their data collection to ensure accurate data.	Data has been collected for the last 9 months and has been presented on the Health and Human Services Dashboard. The Quality Management staff has analyzed the data monthly and has worked with the individual CSBs to help them reach their	The Department worked with the VACSB to revise CCS 3 to include a data element that specifically identifies individuals who meet the enhanced case management criteria. CSBs have been reporting this data since March, 2014.
<ul> <li>a. Receive services from providers having conditional or provisional licenses;</li> <li>b. Have more intensive behavioral or medical needs as defined by the Supports Intensity Scale ("SIS) category representing the highest level of risk to individuals;</li> <li>c. Have an interruption of service greater than 30 days;</li> <li>d. Encounter the crisis system for a serious crisis or for multiple less serious crises within a threemonth period;</li> <li>e. Have transitioned from a Training Center within the</li> </ul>				targets.	The collection of the first set of data has been refined to reflect the clarifications made to enhanced case management. DBHDS reviews this data to ensure CSB compliance with enhanced case management. New compliance targets for the type, frequency and number of face-to-face case management visits will be determined. The 2 <sup>nd</sup> set of measures is being added to the dashboard and will be published in July 2014.
previous 12 months; or f. Reside in congregate settings of 5 or more individuals.					

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V.F.4. Within 12 months from the effective date of this Agreement, the Commonwealth shall establish a mechanism to collect reliable data from the case managers on the number, type, and frequency of case manager contacts with the individual.	March 6, 2013		See V.F.3		The ECM data element was activated January 1, 2014. CSBs have been applying this new data element to their ID case management caseloads since then, and the Department is monitoring the quality of reporting this new data element in monthly CCS 3 submissions. Not only is this helping case managers to electronically track their caseloads, but it will also improve the quality of the data.
V.F.6. The Commonwealth shall develop a statewide corecompetency-based training curriculum for case managers within 12 months of the effective date of this Agreement.	March 6, 2013		The development of all seven modules has been completed and published. Many of the ID Case Managers have completed the training. DBBHDS continues to monitor the number of ID and DD case managers who complete the training.	Over 4,000 CSB staff has completed the case management curriculum. Approximately 50% of the DD case managers have completed the curriculum. DBHDS is working with DD Waiver officials to improve that number.	DBHDS continues to monitor the number of ID and DD case managers completing the training curriculum. DMAS published a memo to DD case management agencies reminding them that the training is mandatory and that failure to comply could have an impact on their provider agreements. DBHDS expects the number completing the training to now increase.

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V.G.2. Within 12 months of the effective date of this Agreement, the Commonwealth shall have and implement a process to conduct more frequent licensure inspections of community providers serving individuals under this Agreement, including: g. Providers who have conditional or provisional licenses; h. Providers who serve individuals with intensive behavioral or medical needs as defined by the Supports Intensity Scale ("SIS) category representing the highest level of risk to individuals; i. Providers who serve individuals who have an interruption of service greater than 30 days; j. Providers who serve individuals who encounter the crisis system for a	March 6, 2013	A project team has been established to develop procedures and measures for more frequent licensure inspections, as required in V.G.2 and V.G.3. Licensure visits have been increased for those individuals discharged from training centers since February 2012. Enhanced visit schedule has been developed and has begun. Protocol and interpretive guidance is being revised.	Enhanced visit schedule has been developed and has begun. Protocol and interpretive guidance is being revised.	Enhanced visits continue to occur. Data regarding those visits is being entered into the Office of Licensing Information System (OLIS). Working on developing reports to aggregate the data from OLIS for review.	Enhanced licensing inspections continue to occur. Data regarding those visits is being entered into the Office of Licensing Information System (OLIS). Working on developing reports to aggregate the data from OLIS for review.
serious crisis or for multiple less serious crises within a three-month period; k. Providers who serve individuals who have transitioned from a Training Center within the					
previous 12 months; or  I. Providers who serve individuals in congregate settings of 5 or more individuals.					28

DOJ Milestone	Compliance Date	Summary of Activity (Mar 6, 2012 – June 30, 2012)	Summary of Activity (Jul 1, 2012 – June 30, 2013)	Summary of Activity (July 1, 2013 – Dec 31, 2013)	Summary of Activity (January 1,2014-June 30, 2014
V.G.3. Within 12 months of the effective date of this Agreement, the Commonwealth shall ensure that the licensure process assesses the adequacy of the individualized supports and services provided to persons receiving services under this Agreement in each of the domains and that these data and assessments are reported to DBHDS.	March 6, 2013	See above	See above	See above	See above

# IV. Future Milestones in the DOJ Settlement Agreement and Stakeholder Involvement

Achieving the implementation of time sensitive milestones in the settlement agreement has not been the only focus of Virginia's efforts to advance the terms of the settlement agreement. DBHDS is working closely with many partner agencies and stakeholders to reach these goals and other long-term goals in the agreement.

Workgroups composed of CSBs, providers, advocacy organizations, peer-advocates, and other interested stakeholders have been formed for 22 project teams. Appendix A shows the different project teams. Please note that project teams 3, 7a, 12, and 13 were adjourned during the previous reporting period because those teams' missions and scope were met and implementation was completed or work had been absorbed into day-to-day operations. Although there is no intention at this time to start additional project teams, several existing teams are being modified to work on additional compliance areas that can now be addressed because prerequisite items have been completed.

DBHDS hosts a Settlement Agreement Stakeholder Group to share implementation activities to date and to listen to stakeholder input about implementation strengths and areas for improvement. The group meets quarterly and serves as a means to share information about implementation and discuss how Virginia will move forward with implementation in future years. Appendix B contains information about the group's membership. There is an opportunity for public comment at each meeting and materials are available at <a href="https://www.dbhds.virginia.gov/Settlement.htm">www.dbhds.virginia.gov/Settlement.htm</a>.

#### Training Center Closures:

An outline of the plan to close four out of five of Virginia's training centers is provided in the Secretary of Health and Human Resources' report on the Trust Fund, "Plan to Transform the System of Care for Individuals with ID in the Commonwealth of Virginia," (Report Document No. 86), submitted to the General Assembly in February 2012 (available at <a href="www.dbhds.virginia.gov/Settlement.htm">www.dbhds.virginia.gov/Settlement.htm</a>). At the direction of the 2009 General Assembly, SEVTC, with capacity to serve 75 individuals, will remain open to serve those with the most significant long-term medical and behavioral needs.

DBHDS is pleased to report that on May 21, 2014, the last four individuals residing at Southside Virginia Training Center (SVTC) moved to new community homes. Staff are now conducting final closure activities and the facility will officially close on June 30, 2014. DBHDS is grateful to the community services boards, private providers and staff who worked intensely with individuals and family members to locate the best fit in a new home where individuals are living full lives in their own communities. SVTC was closed without an over-reliance on the other training centers. Only five (5) of the 408 individuals who moved from SVTC returned to another training center and one of those has already been discharged to the community. Only 10 of the 408 changed to another provider within the first year of discharge indicating a very high rate of success in matching individuals to new living situations and providers of services.

#### V. Expenditures

Please see the table below and the explanation of the expenditures for this reporting period directly underneath the table in the "notes" section.

Table 5: Budget and Expenditures through June 30, 2014 (\$)	Actual FY12	Appropriation Act Budget FY13	Actual FY13	Appropriation Act & Carryforward Budget FY14	Actual FY14	Total Actual Expenses
Facility Transition Costs	-	11,309,540	8,049,024	19,534,660	17,507,752 <sup>(4)</sup>	25,556,776
Community ID and DD Waivers	125,755	19,615,150	17,436,345	27,642,275	25,061,425 <sup>(4)</sup>	42,623,525
Program of Individual and Family Supports	-	2,400,000	1,652,238	3,800,000	3,601,915	5,254,153
Rental Subsidies	-	800,000	-	800,000	88,058	88,058
Crisis Stabilization (1)	-	7,818,289	7,765,570	12,231,711	12,077,224	19,842,794
Facility Closure Costs	-	2,749,885	2,749,885	7,690,099	7,690,099	10,439,984
Administration <sup>(2)</sup>	168,724	1,313,682	1,339,634	1,807,338	1,540,588	3,048,947
DMAS Administration	-	-	-	787,000	196,056	196,056
Quality Management <sup>(3)</sup>	-	1,787,000	159,459	2,744,000	1,291,718	1,451,178
Independent Review	56,062	300,000	305,732	328,000	328,000	689,794
Bridge Funding	-	-	-	3,152,626	-	-
SIS ®	-	-	-	1,207,756	765,953	765,953
Community Provider Training	-	-	-	70,000	25,782	25,782
Facility Savings	-	(5,846,989)	(5,571,989)	(19,364,535)	(16,315,271)	(21,887,260)
Total	350,541	42,246,557	33,885,899	62,430,930	53,859,299	88,095,739

<sup>(1)</sup> The General Assembly approved a budget amendment awarding \$3.8M to the adult crisis program and \$1.3M to the children's crisis program. DBHDS was permitted per Item 315.V.1. (2012 Appropriations Act) to transfer \$2.8M of Crisis Stabilization funds from FY14 to FY13.

<sup>(2)</sup> Includes positions, operating costs for Licensure, trust fund coordinator, Developmental Services, Human Rights and ITS.

<sup>(3)</sup> Includes licensing system, discharge monitoring and data warehouse.

<sup>(4)</sup> State match for waiver slots for those transitioning from the Training Centers to the community and for those on the community waiting list. The match for the facility and community slots is transferred to DMAS at the end of the fiscal year. Until the transfer takes place, DBHDS populates the line items with estimated accrued expenses based on average costs generated by DMAS.

<sup>\*</sup> The FY14 actuals displayed above should not be considered final until the October report is submitted.

## Appendix A: DOJ Project Teams (as of June 30, 2014)

DOJ Project Team 1 (Additional Waiver Slots)		
Team Member	Organization	
Dawn Adams (Lead)	DBHDS	
Sheryl Womeldorph	ILIFF	
Amanda Filtrin	Advocate	
Anne McDonnell	BIAV	
Beverly Soble	Virginia Health Care Association	
Becky Bowers-Lanier	BIAV, Consultant	
Anessa Brooke	Advocate	
Carolyn Turner	DARS	
Margaret Graham	VACSB	
Greg Preston	VACSB	
Jackie Jackson	VACSB	
Jamie Liban	The Arc of Virginia, Executive Director	
Jim Gillespie	VACSB	
Mary Lynne Bailey	VHCA	
Maureen Hollowell	Endependence Center Inc., Center for Independent Living	
Michelle Johnson	VACSB	
Beverly Morgan	DBHDS	
Tracy Harris	Department of Medical Assistance Services	
Ray Ratke	Lutheran Family Services	
Linda Redmond	VBPD	
Ramona Schaeffer	Department of Medical Assistance Services	
Barry Seaver	DBHDS	
Sharon Darby	Children's Hospital	
Cheri Stierer	DBHDS	
Tim Capoldo	VACSB	
Dawn Traver	DBHDS	
Betty Vines	DBHDS	
Susan Ward	Virginia Hospital and Healthcare Association	
Judy Brown	Lake Taylor	
William Giermak	St. Mary's Hospital	
DOJ Pro	ject Team 2 (New Medicaid Waivers)	
Team Member	Organization	

Beverly Rollins (Lead)	DBHDS ODS, Community Supports Services
Connie Cochran	DBHDS Assistant Commissioner of Developmental Services
Kathy Drumwright	DBHDS Assistant Commissioner of Quality Assurance
Don Darr	DBHDS, Assistant Commissioner of Finance
Cheri Stierer	DBHDS ODS, Data Management
Dawn Traver	DBHDS ODS, Waiver Operations Manager
Cherice Jackson	DBHDS Finance
Chris Foca	DBHDS Procurement
Gail Rheinheimer	DBHDS Provider Development Manager
David Meadows	DBHDS Community Resource Consultant
Sam Pinero	DBHDS DD Waiver Manager
Jennifer Kurtz	DBHDS Community Resource Consultant
Nate Carden	DBHDS Project Management Office
Helen Leonard	DMAS
Bill Lessard	DMAS Finance
Tracy Harris	DMAS
Terry Smith	DMAS LTC
Trina Pearson	DMAS
Ann Bevan	DMAS DOJ Liaison
ľ	OOJ Project Team 3 (Individual & Family Support)
	Project closed as of 11/19/2013
DO	J Project Team 4 (Crisis Intervention & Prevention)
Team Member	Organization
Bob Villa (Lead)	DBHDS Office of Developmental Services, ID/DD Crisis Manager
Heather Norton	DBHDS Office of Developmental Services, Development Director
Connie Cochran	Assistant Commissioner for Developmental Services
James Vann	Easter Seals REACH Director for Region I
Philippe Kane	Easter Seals REACH Director for Region II
Denise Hall	New River Valley Community Services, REACH Director for Region III
Autumn Richardson	Richmond Behavioral Health Authority, REACH Director for Region IV
Pam Little	Hampton-Newport News Community Services Board, REACH Director for Region V
	DOJ Project Team 5 (Employment First)
Team Member	Organization
Adam Sass (Lead)	DBHDS Office of Developmental Services, Employment Coordinator
Connie Cochran	Assistant Commissioner of DD

Heather Norton	DD Operations Manager	
Chris Neal	CSB DMC Representative	
Michael Shank	DBHDS Office of Mental Health Services	
DOJ 5: SELN Advisory Group		
Team Member	Organization	
Cheri Stierer	DBHDS	
Chris Lavach	The Choice Group	
Dana V. Yarbrough	Partners	
Dave Wilber	The Arc of the Peninsula	
Dawn Traver	DBHDS	
Don Conley	Arlington CSB	
Donna Bonessi	DARS	
Ed Turner	Turner and Associates	
Pamela Hinterlong	VCU/RRTC	
Tonya Fowler	The Arc of Southside	
Michelle Howard-Herbin	Didlake	
Jamie Liban	The Arc of Virginia	
Jim Gillespie	Rappahannock CSB	
John Santoski	The Arc of the Piedmont	
Karen Tefelski	VAACCSES	
Kathryn Hayfield	DARS	
Kevin Lafin	Fairfax CSB	
Lance Elwood	Career Supports	
Lisa Morgan	St. John's Community Services	
Lynne Talley	VBPD	
Marshall Henson	Linden Resources	
Phil Nussbaum	Chesterfield CSB	
Robin Metcalf	The Choice Group	
Samantha Hollins	DOE	
Shirley Lyons	Henrico CSB	
DOJ	Project Team 6 (Independent Housing)	
Team Member	Organization	
Eric Leabough (Lead)	DBHDS, Housing Specialist	
Connie Cochran	DBHDS Assistant Commissioner	

Debra Ferguson	DBHDS, Commissioner		
Bill Shelton	Department of Housing and Community Development, Director		
Susan Dewey	Virginia Housing Development Authority, Executive Director		
Jim Rothrock	Department for Aging and Rehabilitative Services, Commissioner		
Heidi Lawyer	Virginia Board for People with Disabilities, Executive Director		
Suzanne Gore	Office of the Secretary of Health and Human Resources, Deputy Secretary		
Karen Kimsey	Department of Medical Assistance Services, Deputy Commissioner of the Policy and Research Division		
Peggy Balak	DBHDS Settlement Agreement Executive Advisor		
Chris Thompson	Department of Housing and Community Development, Deputy Director of Housing		
Herb Hill	Virginia Housing Development Authority, Managing Director of Policy, Planning and Communications		
Bill Ernst	Department of Housing and Community Development, Policy Officer Manager		
Teri Barker Morgan	Virginia Board for People with Disabilities, Program Manager		
Bruce DeSimone	Virginia Housing Development Authority, Community Housing Officer		
Barry Merchant	Virginia Housing Development Authority, Senior Policy Analyst		
Sam Pinero	DBHDS, DD Waiver Program Manager		
Ramona Schaffer	Department of Medical Assistance Services, MFP Manager		
Catherine Harrison	Director of Community Integration, Department for Aging and Rehabilitative Services		
Jeannie Cummins Eisenhour	Fairfax-Falls Church CSB, Invest and Development Manager		
Joy Cipriano	Hampton Newport News CSB, Director of Property and Resource Development		
Maureen Hollowell	Endependence Center (VA CIL), Director of Advocacy and Services		
Ann Bevan	Department of Medical Assistance Services, DOJ Settlement Senior Advisor		
Jamie Liban	The ARC of Virginia, Executive Director		
Lyndsi Austin	Department of Housing and Community Development, Associate Director Housing Policy and Compliance		
DOJ Project Teams 7	DOJ Project Teams 7a (Discharge Process and Community Integration)		
F	Project closed as of 1/10/2014		
DOJ Project Team 7b (Regional Support Teams)			
Team Member	Organization		
Gail Rheinheimer (7b Lead – Regional Support Teams)	DBHDS Division of Developmental Services		

Connie Cochran	DBHDS Assistant Commissioner	
Jae Benz	DBHDS, Director of Training Center Discharges and Community Integration	
Debra Smith	Deputy Director of Training Center Discharges and Community Integration	
Beverly Littlejohn	CVTC Community Integration Manager	
Nancy Mercer	NVTC Community Integration Manager	
Sarah Stansberry	SEVTC Community Integration Manager	
Michelle Laird	SWVTC Community Integration Manager	
Jenni Schodt	SVTC Community Integration Manager	
Kathy Witt	Region 1 Community Resource Consultant, DDS	
Jennifer Kurtz	Region 2 Community Resource Consultant, DDS	
Barry Seaver	Region 2 Community Resource Consultant, DDS	
Karen Poe	Region 3 Community Resource Consultant, DDS	
Wanda Earp	Region 3 Community Resource Consultant, DDS	
Andrea Coleman	Region 4 Community Resource Consultant, DDS	
DOJ Project Team 7c (Family and Peer Mentoring)		
Team Member	Organization	
Dawn Traver (7c Co-Lead – Peer Mentoring)	DBHDS Division of Developmental Services	
Jae Benz (7c Co-Lead – Family Mentoring)	DBHDS Division of Developmental Services	
Debra Smith	DBHDS Division of Developmental Services	
Jenni Schodt	SVTC CIM	
Beverly Littlejohn	CVTC Discharge Compliance Manager	
Nancy Mercer	NVTC CIM	
Sarah Stansberry	SEVTC CIM	
Michelle Laird	SWVTC CIM	
Datt. Minas		
Betty Vines	DBHDS Division of Developmental Services	
Tonya Carr	DBHDS Division of Developmental Services  DBHDS Division of Developmental Services	
Tonya Carr	DBHDS Division of Developmental Services  Team 7d (Provider Capacity Development)	
Tonya Carr  DOJ Project T  Team Member	DBHDS Division of Developmental Services	
Tonya Carr  DOJ Project 7	DBHDS Division of Developmental Services  Team 7d (Provider Capacity Development)	
Tonya Carr  DOJ Project T  Team Member  Beverly Rollins (7d Lead – Provider Capacity Development)	DBHDS Division of Developmental Services  Feam 7d (Provider Capacity Development)  Organization	
Tonya Carr  DOJ Project T  Team Member  Beverly Rollins (7d Lead – Provider Capacity Development) Develop Bridge Funding Plan	DBHDS Division of Developmental Services  Feam 7d (Provider Capacity Development)  Organization  DBHDS ODS, Community Supports Services	

DOJ	Project Team 7e (Individual Support Plan)	
Team Member	Organization	
Michelle Guziewicz	Community Resource Consultant, DBHDS	
David Meadows	Community Resource Consultant, DBHDS	
Karen Poe	Community Resource Consultant, DBHDS	
Gail Rheinheimer	Provider Development Services Manager, DBHDS	
Eric Williams	Community Resource Consultant, DBHDS	
DOJ Project	Team 8 (Quality Improvement & Data Analysis)	
Team Member	Organization	
Peggy Balak	DBHDS Settlement Advisor	
Jae Benz	DBHDS Office of Developmental Services (ODS) Training Center Operations Manager	
Debbie Brinkley	Western Tidewater CSB and VACSB Data Management Committee (DMC) member	
Connie L. Cochran	DBHDS Developmental Services Assistant Commissioner	
Charline A. Davidson	DBHDS Office of Planning and Development Director	
Adrienne H. Ferriss	DBHDS Office of Information Services & Technology (OIS&T)	
Jennifer G. Fidura	Virginia Network of Private Providers Executive Director	
Mike Forster	Harrisonburg Rockingham CSB IT Director and DMC Chairperson	
Dale Francis	New River Valley Community Services IT Director and DMC member	
Paul R. Gilding (Lead)	DBHDS Office of Community Contracting Director	
Marion Y. Greenfield	DBHDS Office of Clinical Quality and Risk Management Director	
Cynthia J. Gwinn	DBHDS ODS Community Resources Manager	
Susan Hoover	RBHA Quality Assurance Director	
Michelle Johnson	Henrico Area Mental Health and Developmental Services Director of Developmental Services and VACSB Developmental Services Council Chairperson	
Rupinder Kaur	DBHDS ODS Data Management Analyst	
Dee Keenan	DBHDS Division of Quality Management and Development (DQM&D) Case Management Coordinator	
Eric S. Leabough	DBHDS ODS Housing Specialist	
Demetrios N. Peratsakis	Western Tidewater CSB Executive Director	
Heather Rupe	New River Valley Community Services Quality Assurance Director	

Les H. Saltzberg	DBHDS Office of Licensing (OL) Director	
Russell S. Sarbora	DBHDS Chief Information Officer/OIS&T Director	
Adam H. Sass	DBHDS ODS Employment Coordinator	
Keven M. Schock	DBHDS OL Associate Director	
Stella Stith	DBHDS DQM&D Data Analyst	
Beverly A. Thomas	DBHDS OIS&T	
Robert J. Villa	DBHDS ODS ID/DD Crisis Manager	
Margaret S. Walsh	DBHDS Office of Human Rights Director	
Lacy T. Whitmore	Harrisonburg Rockingham CSB Executive Director and VACSB Administrative Policy and Technical Committee Chairperson	
Copies to:	Organization	
Ester C. Barber	DBHDS OIS&T	
Kathy B. Drumwright	DBHDS DQM&D Quality Management and Development Assistant Commissioner	
Mario Epps	DBHDS OIS&T	
Donald J. Fletcher	DOJ Settlement Agreement Independent Reviewer	
Luciana Kelty	DBHDS DQM&D Research Associate/Project Coordinator	
Eric Kukanic	DBHDS OIS&T Data Warehouse	
Jessica Moss	DBHDS OIS&T	
Rebecca Reynolds	DMHDS Project Management Office	
Joel B. Rothenberg	DBHDS Community Contracting Administrator	
Margaret Thomas	DBHDS EHRS Project Manager	
DOJ Project Team 9 (Case Management)		
Team Member	Organization	
Dee Keenan (Lead)	DBHDS Office of Quality Management, Case Management Coordinator	
Heather Norton	Director, Community Operations	
Sam Pinero	DBHDS	
Susan Bergquist	Executive Director, Goochland CSB	
Steven King	DD Case Management	
Cheryl Johnson	DD Case Management	
Sharon Taylor	Frontier Health	
Debbie Brinkley	IT Director, Western Tidewater CSB, DMC Representative	
Kathy Drumwright	Assistant Commissioner, DBHDS	
Paul Gilding, Director	Community Contracting, DBHDS	
Les Saltzberg, Director	Office of Licensing, DBHDS	
Gail Rheinheimer	DBHDS	

Dawn Traver	DBHDS		
Heather Rupe	New River Valley CSB		
Michael Shank	DBHDS		
Bonnie Neighbor	Vocal Virginia		
Stella Stith	DBHDS		
Eric Williams	DBHDS, CRC		
Adrienne Ferriss	DBHDS		
DOJ Project Team 10 (Case Manager Training)			
Incorporated into DOJ 9: Case Management			
DOJ Projec	ct Team 11 (Provider Risk Management)		
Team Member	Organization		
Marion Greenfield (lead)	DBHDS Office of Clinical Quality and Risk Management, Director		
Ann Bevan	Department of Medical Assistance Services		
Kathy Drumwright	DBHDS Office of Quality Management and Development, Assistant Commissioner		
Denise Dunn	DBHDS Office of Facility Investigations and Management		
Donald Fletcher	DOJ Independent Reviewer		
Michelle Guziewics	DBHDS		
Luciana Kelty	DBHDS Office of Quality Management and Development		
David Meadows	Office of Intellectual Disabilities		
Mary O'Hara	DBHDS Office of Quality and Risk Management		
Elizabeth Poe	CEO, Richmond Residential Services, Inc.		
Keven Schock	DBHDS Office of Licensing, Associate Director		
DOJ P	roject Team 12 (Incident Reporting)		
I	Project closed as of 12/2/2013		
DOJ P	Project Team 13 (Mortality Review)		
	Project closed as of 1/7/2014		
DOJ Project Team 14 (Licensing)			
Team Member	Organization		
Les Saltzberg (Lead)	DBHDS Office of Licensing, Director		
Kathy Drumwright (Reports to)	DBHDS Office of Quality Management and Development, Assistant Commissioner		
Keven Schock	DBHDS Office of Licensing, Associate Director		
Chanda Braggs	DBHDS Office of Licensing, Associate Director		
Michelle Johnson	Henrico CSB		

David Meadows	Community Resource Consultant		
Natasha Fedyszyn	Private Provider		
Carla Keith	DBHDS Office of Licensing. Data Analyst		
DOJ Proj	DOJ Project Team 15 (Quality Service Reviews)		
Team Member	Member Organization		
Charline Davidson (Lead)	DBHDS Office of Planning and Development		
Kathy Drumwright (Reports to)	DBHDS Office of Quality Management and Development, Assistant Commissioner		
Ann Bevan*	Department of Medical Assistance Services		
Parthy Dinora	Partnership for People with Disabilities, Virginia Commonwealth University		
Jim Gillespie	VACSB ID Council, Rappahannock Area CSB		
Dee Keenan	DBHDS Office of Quality Management and Development		
Jamie Liban	Arc of Virginia, Executive Director		
Carolyn Lankford	DBHDS Quality Improvement Coordinator		
Deb Lochart	DBHDS Office of Human Rights		
Karen Moten	DBHDS Quality Management and Development, Data Analyst		
Jerome Newsome*	VACSB Data Management Committee, Fairfax-Falls Church CSB		
Sam Piñero	DBHD Developmental Services, DD Waiver		
Gail Rheinheimer	DBHDS Office of Developmental Services		
Beverly Rollins	DBHDS DOJ Consultant		
Keven Schock	DBHDS Office of Licensing		
Cheri Stierer	DBHDS Office of Developmental Services		
Jeanette Trestrail*	DMAS, QMR		
Michele Whittingham	One Diversity, Private Provider		
DOJ P	roject Team 16 (Facilities Closures)		
Team Member	Organization		
Connie Cochran (lead)	DBHDS Assistant Commissioner of Division of Developmental Services		
Jae Benz	Director, Community integration Services		
Don Darr	Assistant Commissioner for Finance and Administration		
Florence Wells	Cost Accounting Manager, DBHDS Cost Accounting and Reimbursement		
Ken Gunn	Director, Budget and Financial Reporting		
Mark Diorio	Director, Northern Virginia Training Center		
Catherine Kost	Fiscal Director, Northern Virginia Training Center		

Tom Burgess	Administrative Director, Northern Virginia Training Center	
Cynthia Lott	Human Resources Director, Northern Virginia Training Center	
Joe Rajnic	Residential Director, Northern Virginia Training Center	
Linda Muniz	Administrative Assistant, Northern Virginia Training Center	
India Sue Ridout	Workforce Development Manager, Human Resources Development and Management	
Joe Cronin	Director, Architecture and Engineering	
Neila Gunter	Director, Human Resources Development & Management	
Andrew Diefenthaler	Director, Budget Develop. & Analysis	
Debbie Smith	Assistant Director, Community Integration Services	
Mickie Jones	Capital Project Manager, Architecture and Engineering	
Nancy Mercer	Community Integration Manager, Community Integration Services	
Deidre Hairston	Community Integration Quality Manager, Community Integration Services	
	DOJ Project Team 17 (Provider Training)	
Team Member	Organization	
Gail Rheinheimer (Lead)	Provider Development, DBHDS Division of Developmental Services	
Eric Williams	Region 1 Community Resource Consultant, Division of Developmental Services	
Kathy Witt	Region 1 Community Resource Consultant	
Jennifer Kurtz	Region 2 Community Resource Consultant	
Barry Seaver	Region 2 Community Resource Consultant	
Wanda Earp	Region 3 Community Resource Consultant	
Karen Poe	Region 3 Community Resource Consultant	
Andrea Coleman	Region 4 Community Resource Consultant	
David Meadows	Region 4 Community Resource Consultant	
Michelle	Guziewicz Region 5 Community Resource Consultant	
Vacant	Region 5 Community Resource Consultant	
	DOJ Project Team 18 (DDHSN)	
Team Member	Organization	
Dr. Dawn M. Adams (Lead)	DBHDS	
Connie Cochran	DBHDS Deputy Commissioner	
Jen Kurtz	SWVTC, Community Resource Consultant	
Karen Poe	NOVA, Community Resource Consultant	

Mark Diorio	NVTC, Director	
Barry Mayberry	MD	
Nancy Cottingham	Southern and Southwestern regions, Executive Director Horizon Behavioral Health	
Lynnie McCrobie	Middle Peninsula Northern Neck CSB, Director of Community Options	
Donna Knarr	Parent of Consumer and Mentor for Families of Individuals Leaving Training Centers, Individual Consumer	
John Knarr	NVTC, Director	
Jennifer Fidura	Fidura and Associates, Virginia Network of Private Providers Executive Director	
Peggy Balak	DBHDS Settlement Agreement Executive Advisor	
John Pezzoli	DBHDS, Deputy Commissioner	
Michele Laird	SWVTC CIM	
Kathy Drumwright	DBHDS Quality Management and Development, Assistant Commissioner	
Keven Schock	DBHDS Office of Licensing, Associate Director	
John Jackson	DBHDS	
DOJ Project Team 19 (Access and Availability of Services)		
Project under development		

## Appendix B: DBHDS Settlement Agreement Stakeholder Group (June 30, 2014)

Category	Appointee Name	Designee	
HOST AGENCY			
DBHDS	Debra Ferguson, Commissioner		
	Connie Cochran, Assistant Commissioner, Developmental		
DBHDS	Services		
DBHDS	Peggy Balak, Settlement Agreement Executive Advisor		
OTHER STATE AGENCIES			
DMAS		Ann Bevan, DOJ Settlement	
	Karen Kimsey, Deputy Director for Complex Care	Advisor	
DARS and CIAC	Catherine Harrison, Director, CIAC		
SERVICE RECIPIENTS			
Parent/Family of Individual	Betty Thompson		
Parent/Family of Individual	Vicki Beatty		
Parent/Family of Individual	Cathleen S. Lowery		
Parent/Family of Individual	Pat Bennett		
PROVIDERS/ASSOCIATIONS			
VNPP	Brenda Sasser President	Jennifer Fidura	
VACIL	Karen Michalski-Karney, Chair		
vaACCSES	Dave Wilber, President		
VACSB	Karen Grizzard, Chair		
CSB ID Director	Michelle Johnson, Henrico CSB		
CSB Executive Director	Lisa Moore, Mt. Rogers CSB		
DD Case Management	Josie Williams, Commonwealth Catholic Charities		
CSB Case Manager	Linda Wilson, Rappahannock Area CSB		
Non-Congregate Setting			
Provider	Peter Leddy, President	Lynne Seagle	
ADVOCACY/OTHER			
The Arc of Virginia	Glenn Slack, President	Jamie Liban	
Autism Org: Autism Society of			
Central Va.	Sandi Wiley, President	Bradford Hulcher	
State Human Rights			
Committee	Donald H. Lyons, Chair, SHRC		
VBPD	John Kelly, Chair	Heidi Lawyer	
Peer Advocate DD	Marisa Loais, Member, The Arc of Northern Virginia		
Peer Advocate ID	Katherine Olson, Voices of VA		