

# OFFICE OF COMPREHENSIVE SERVICES

ADMINISTERING THE COMPREHENSIVE SERVICES ACT FOR AT-RISK YOUTH AND FAMILIES



The Comprehensive Services Act (CSA, §2.2-2648 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Comprehensive Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.

## REGIONAL AND STATEWIDE TRAINING REGARDING CSA

*Annual Report to the General Assembly, December 2014*

*In accordance with Appropriation Act, Item 283 (B)(6)*

The mission of the Office of Comprehensive Services (OCS) is to facilitate a collaborative system of services and funding that is child centered, family focused, and community based when addressing the strengths and needs of troubled and at-risk youth and their families in the Commonwealth of Virginia. To support this mission, OCS develops and implements annually a robust training plan. In accordance with the 2014 training plan, the following activities were implemented:

- The 3<sup>rd</sup> Annual Commonwealth of Virginia CSA Conference, *"Embracing Virginia's System of Care: Commitment Matters"* was provided for an audience of 535 participants. Individual training sessions are summarized on pages 5 through 8 of this report.

### Participant Summary\*:

*119 out of 131 localities were represented*

State agency participants	46
Local CSA Staff (Coordinator/UR Specialist/Other)	109
Family Assessment and Planning Team Members	147
Community Policy and Management Team Members	134
Private Providers (registrants & sponsors)	65
Other: Advocate, Parent, Child Organization	15

Note: Not all participants identified the category they represented

- Forty-four regional and stakeholder trainings were provided to 2,219 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report.
- Online training materials were made available through the Commonwealth of Virginia's Knowledge Center.
- Site-based technical assistance was provided per requests of local and regional CSA stakeholders.
- Online "Ask OCS Help Desk" was maintained.

## FUNDS EXPENDED FOR REGIONAL AND STATEWIDE TRAINING

3 <sup>rd</sup> Annual CSA Conference	\$ 35,000
On-line Training/Certification: Uniform Assessment Instrument	\$ 22,000
New CSA Coordinators Academy	\$ 4,246
CANS Super User Training	\$ 5,430
OCS Staff Development	\$ 1,123
<b>TOTAL*</b>	<b>\$ 67,799</b>

*\*Total does not include costs for mileage, lodging, and training materials for training sessions conducted by the Office of Comprehensive Services.*



## OUTREACH TRAINING FOR REGIONAL AND STAKEHOLDER CONSTITUENTS FISCAL YEAR 2014

*(Participant evaluations of training sessions are available for review at the Office of Comprehensive Services)*

TOPIC (Trainer, Agency/Organization)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Technical Assistance Focus Group (Graham, OCS)	Carroll County CSA	07/09/13	16
Pool Fund Reimbursement Categories and Utilization Management (Savage & Fisher, OCS)	Eastern Region (Portsmouth)	07/12/13	45
High Fidelity Wraparound: Engagement Chantilly (University of Maryland)	Center of Excellence HFW Training Cohort II	07/23/13	43
High Fidelity Wraparound: Introduction Blacksburg (University of Maryland)	Center of Excellence HFW Training Cohort II	07/24 – 07/26/13	43
CSA for Aspiring Leaders of Special Education (Clare, OCS)	VDOE	07/30/13	31
CSA for Parents and Advocates (Clare, OCS)	ARC of Virginia	08/08/13	8
High Fidelity Wraparound and CSA – Richmond (Fisher, OCS)	FAPT/CPMT/CSA Coordinators/ UM–UR specialists	08/08/13	62
High Fidelity Wraparound and CSA – Portsmouth (Fisher, OCS)	FAPT/CPMT/CSA Coordinators/ UM–UR specialists	08/12/13	43
High Fidelity Wraparound and CSA – Harrisonburg (Fisher, OCS)	FAPT/CPMT/CSA Coordinators/ UM–UR specialists	08/16/13	26
High Fidelity Wraparound and CSA – Bristol (Pegram, OCS)	FAPT/CPMT/CSA Coordinators/ UM–UR specialists	08/21/13	16
High Fidelity Wraparound: Engagement Blacksburg (University of Maryland)	Center of Excellence HFW Training Cohort III	08/27/13	43
High Fidelity Wraparound and CSA – Lynchburg (Fisher, OCS)	FAPT/CPMT/CSA Coordinators/ UM–UR specialists	08/27/13	35
High Fidelity Wraparound and CSA – Fairfax (Pegram, OCS)	FAPT/CPMT/CSA Coordinators/ UM–UR specialists	09/05/13	67
Technical Assistance Focus Group (Graham, OCS)	Isle of Wight County CSA	09/10/13	24
Webinar: Use of State Pool Funds for CB–BH Services (Wilson & Reiner, OCS)	CPMT & FAPT Members/ CSA Coordinators	09/27/13	26

Webinar: Use of State Pool Funds for CB–BH Services (Wilson & Reiner, OCS)	CPMT & FAPT Members/ CSA Coordinators	10/01/13	33
Webinar: Use of State Pool Funds for CB–BH Services (Wilson & Reiner, OCS)	CPMT & FAPT Members/ CSA Coordinators	10/09/13	29
FAPT and CPMT Roles and Responsibilities (Fisher, OCS)	Carroll County CSA	10/10/13	14
Structural Supports of CSA: Stakeholder Roles in Building a Strong CSA Foundation (Larkin & Bacote, OCS)	Carroll County CSA	10/10/13	14
CAN CSA Pay? (Fisher, OCS)	Fluvanna County CSA	10/22/13	21
High Fidelity Wraparound and CSA (Fisher, OCS)	Petersburg/Dinwiddie CSA	10/23/13	21
CSA Roles and Responsibilities for DSS Directors (Clare, OCS)	New Local DSS Directors Learning Experience	10/30/13	14
CPMT and FAPT Roles and Responsibilities (Fisher, OCS)	Northern Shenandoah Valley CSA	11/05/13	31
High Fidelity Wraparound: Implementation – Central Virginia (Pegram & Fisher, OCS)	Center of Excellence HFW Training Cohort I	11/06/13	29
New CSA Coordinators Academy (OCS Staff and Various Presenters)	New CSA Coordinators	11/13 – 11/15/13	18
Court Teams and CSA as Partners in a System of Care (Clare & Reiner, OCS)	Statewide Court Improvement Program Conference	12/12/13	~500
CSA: Shared State–Local Responsibility (Clare, OCS)	VACo – New County Supervisors Conference	01/04/14	~70
High Fidelity Wraparound: Implementation – Western Virginia (Pegram, OCS)	Center of Excellence HFW Training Cohort III	01/15/14	31
CSA for New Special Education Directors (Clare, OCS)	VDOE	01/07/14	17
Webinar: Using CANS for Effective Service Planning – Part 1 (Wilson, OCS)	CSA Coordinators/FAPT Members/ Agency Case Mgrs.	02/28/14	108
CSA Overview/Blending and Braiding of Funds (Clare, OCS)	Western Tidewater Best Practices Court Conference	02/28/14	125
CSA for Aspiring Leaders of Special Education (Clare, OCS)	VDOE	03/06/14	40

Mental Health Services for Youth and Families (Clare, OCS w/DMAS & Magellan)	13 <sup>th</sup> Annual Northern Virginia CSA Symposium	03/12/14	80
Keynote Address: The CSA after 20 Years: How the System Continues to Best Serve Children and Families Through Partnership with Private Providers (Clare, OCS)	Annual VAISEF Conference	04/10/14	86
CSA 101: The Process Explained, OCS Resources, and Q & A (Nemeyer & Clare, OCS)	Annual VAISEF Conference	04/10/14	86
CSA Roles and Responsibilities (Wilson & Antell, OCS)	Grayson County CSA	04/16/14	13
Webinar: Using CANS for Effective Service Planning – Part 2 (Wilson, OCS)	CSA Coordinators/FAPT Members/Agency Case Mgrs.	04/25/14	48
Getting the Most Out of CSA for Youth Served by DSS (Reiner & Wilson, OCS)	VLSSE Conference	05/08/14	33
High Fidelity Wraparound: Introduction – Lynchburg (Youth and Family Training Institute)	Center of Excellence HFW Training Cohort IV	05/21 – 5/23/14	35
New CANS Super User Training (John Lyons, Ph.D.)	New CANS Super Users/Statewide	06/02/14	52
Experienced CANS Super User Training (John Lyons, Ph.D.)	Existing CANS Super Users/Statewide	06/03/14	35
High Fidelity Wraparound: Introduction – Reston (Youth and Family Training Institute)	Center of Excellence HFW Training Cohort V	06/02 – 06/04/14	34
High Fidelity Wraparound: Local Coaches and Supervisors – Reston (Youth and Family Training Institute)	Center of Excellence HFW Training	06/05 – 06/06/14	15
High Fidelity Wraparound: Introduction – Richmond (Youth and Family Training Institute)	Center of Excellence HFW Training Cohort VI	06/09/ – 06/11/14	59

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**Total Number of Participants Trained – Regional Training Sessions: 2,219**

**3<sup>rd</sup> ANNUAL CSA CONFERENCE  
BREAKOUT TRAINING SESSIONS  
MARCH 23 – 25, 2014**

*Participant evaluations for training sessions are available for review at the Office of Comprehensive Services*

<b>TOPIC</b>	<b>TRAINER</b>	<b>NUMBER OF PARTICIPANTS</b>
Pre-conference Workshop: Seminar for CSA Coordinators	Karen Reilly-Jones, CSA Coordinator Chesterfield-Colonial Heights	85
Keynote Session:	Linda Fisher Thornton Leading in Context LLC	535
Compassion Fatigue and Burnout	J. Patrick Slifka, LCSW, Director of Training Stephan Stark, VP, Planning and Development National Counseling Group	56
Developmentally-Informed Responses to Youth in the Juvenile Justice System	Jeffrey Aaron, PhD, Facility Director Commonwealth Center for Children and Adolescents	60
Outcomes vs. Processes: What are you measuring?	Betsy Clark, MSW, CSA Coordinator Denise Galloway, Deputy Director/Dept. of Human Services City of Hampton, VA	27
Practical Application: Applying the Highest Ethics in Our Agencies	Linda Fisher Thornton Leading in Context LLC	12
Supporting Students Experiencing Homelessness: What Family Assessment and Planning Teams Need to Know	Patricia Popp, PhD, State Coordinator Project Hope-VA  Pam Kestner, MSW, Homeless Outcomes Coordinator Office of the Secretary of Health and Human Resources	27
Where do "U" Fit in UM	Mills Jones, CSA Coordinator Goochland County, VA	59
Bringing Systems of Care to Scale in Virginia	Janet Lung, Director Office of Child and Family Services, VDBHDS	21

Engaging Families Before, During and After a Crisis	Peggy Sinclair, CPMT Parent Rep.  Audrey Brown, Parent Liaison, UMFS  Cate Newbanks, FACES of Virginia Families	29
Strengthening Team Development and Rapport	FAPT and CPMT Members City of Alexandria, VA	38
Understanding and Working with Children Exposed to Trauma	Valerie Koepfel, MEd, Director  Dan Karlow, MS, National Training Coord. Youth Advocate Programs Roanoke, VA	55
Promoting Evidence-Based Practices in Children's Mental Health	Amy Atkinson, Executive Director Virginia Commission on Youth  Margaret Nimmo Crowe, Exec. Director Voices for Virginia's Children	82
Strategies for a Family-Driven and Youth Guided Approach in Policy and Practice	Stephany Melton Hardison, MSW, Director of Children & Youth Policy & Programs, NAMI Virginia  Amanda Long, MSW, Virginia Family Network Youth Coordinator NAMI Virginia	33
AIM FORWARD: A Trauma Informed Model for Recovery	Allison Sampson, PhD Vice President of Clinical Operations Providence Service Corporation	~75
CSA Program Audits: Self-Assessment Workshop	Stephanie Bacote, Program Auditor Annette Larkin, Program Auditor Office of Comprehensive Services	41
Prevalence, Identification and Entry into Domestic Minor Sex Trafficking (Parts 1 and 2)	Elizabeth Scaife, Director of Training Shared Hope International  Courtney Gaskins, Dir. Program Services Youth for Tomorrow	63
What You Need to Know About Special Education	Patricia Haymes Virginia Department of Education.	24

Two Roads Converge: Navigating Issues at the Intersection of Juvenile and Domestic Court and Comprehensive Services Act	Hon. Anita Filson, Judge, J & DR Court Hon. Frank Somerville, Judge, J & DR Court Hon. Philip Trompeter, Judge, J & DR Court	58
Blending and Braiding Funds to Support a System of Care	Lelia Hopper, Director, Court Improvement Program, Office of the Executive Secretary Supreme Court of Virginia Susan Clare, Executive Director Scott Reiner, Assistant Director Office of Comprehensive Services	24
CHINS and CSA Parental Agreements	Carol Wilson, Policy Analyst Office of Comprehensive Services	25
Trauma Past, Trauma Present: Relevance of Trauma to Stakeholders Serving Court Involved Youth	Allison Sampson, PhD Vice President of Clinical Operations Providence Service Corporation	~75
Unraveling the Mysteries of Medicaid	Brian Campbell, Senior Policy Analyst– Behavioral Health Steve Ankiel, Program Manager–Division of Long Term Care VA Dept. of Medical Assistance Services	23
What’s New in Child Welfare	Alex Kamberis, Assistant Director, Division of Family Services VA Department of Social Services	37
Challenging CSA Cases: A Dialogue and Brainstorming Session	Anna Antell, Program Consultant Brady Nemeyer, Program Consultant Office of Comprehensive Services	27
Interface of Managed Behavioral Health Services with CSA Services	Latanya Hairston, Foster Care and Adoption Assistance Coordinator VA Department of Social Services Jim Forrester, EdD, Director System of Care, Magellan of Virginia Stacy Gill, MSW Clinical Director, Magellan of Virginia Varun Choudhry, MD Medical Director, Magellan of Virginia	18

When Attachment Issues Come to School: Understanding and Applying Attachment Principles to Reach and Teach Difficult Children	Stephen Armstrong, EdD, Clinical Counselor Timber Ridge School	5
When Good People Do Nothing	Michael Gasper, MSW, Executive Director Abigail Shreiner, MSW, Policy Planning and Community Relations Manager Extra Special Parents	13

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**Total Cumulative Count of Individuals Trained in Breakout Sessions: 1598**

***NOTE:** conference participants had the opportunity to participate in up to six breakout sessions in addition to the Keynote Session*