

OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



REGIONAL AND STATEWIDE TRAINING REGARDING CSA

*Annual Report to the General Assembly, December 2015
In accordance with 2015 Appropriation Act, Chapter 665, Item 279 (B)(6)*

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS develops and implements a robust training plan annually. In accordance with the 2015 training plan, the following activities were implemented:

- The 4th Annual Commonwealth of Virginia CSA Conference, "An Informed System of Care" was provided for an audience of 587 participants. Individual training sessions are summarized on pages 5 through 10 of this report.

Participant Summary:

118 out of 131 CSA local entities were represented

State agency participants	46
Local CSA Staff (Coordinator/UR Specialist/Other)	134
Public Agency Case Managers	15
Local Government Representatives	19
Family Assessment and Planning Team Members	123
Community Policy and Management Team Members	81
Private Providers (registrants & sponsors)	61
Advocate, Parent and/or Child Organization	14
Presenters	39

Note: Not all participants identified the category they represented

- Forty-one regional and stakeholder training sessions were provided to 1,480 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report.
- Online training materials were made available through the Commonwealth of Virginia's Knowledge Center.
- Site-based technical assistance was provided per requests of local and regional CSA stakeholders.
- Online "OCS Help Desk" was upgraded and maintained.

FUNDS EXPENDED FOR REGIONAL AND STATEWIDE TRAINING

4 th Annual CSA Conference	\$ 35,000
On-line Training/Certification: Uniform Assessment Instrument	\$ 22,000
New CSA Coordinators Academy	\$ 5,715
OCS Staff Development	\$ 4,898
TOTAL*	\$ 67,613

**Total does not include costs for mileage, lodging, and training materials for training sessions conducted by the Office of Children's Services.*

TRAINING FOR CSA REGIONAL AND STAKEHOLDER CONSTITUENTS FISCAL YEAR 2015

(Participant evaluations of training sessions are available for review at the Office of Children's Services)

TOPIC (Trainer, Agency/Organization)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Technical Assistance Training (CANS and Service Planning) (Carol Wilson)	Pittsylvania County CSA	7/1/14	24
Technical Assistance Training (Policies, Roles/Responsibilities) (Brady Nemeyer/Anna Antell)	Harrisonburg–Rockingham CSA	7/24/14	13
HFW Family Support Partner Training – Arlington, VA (Youth and Family Training Institute)	HFW FSP	9/8/14– 9/10/14	21
HFW Supervisors Training – Richmond, VA (Youth and Family Training Institute)	ICC Providers	9/29/14	41
CSA Overview (Brady Nemeyer)	Magellan Care Managers	10/15/14	48
High Fidelity Wraparound: Introduction (Days 4 – 5) – Bristow, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 4 – 6)	10/15/14– 10/16/14	28
High Fidelity Wraparound: Bridge – Bristow, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 1 – 3)	10/17/14	21
CSA Roles and Responsibilities for DSS Directors (Susie Clare/Scott Reiner)	New Local DSS Directors Learning Experience	10/22/14	19
Technical Assistance Training FAPT and CPMT Roles and Responsibilities (Brady Nemeyer)	Highland County CSA	10/27/14	13
High Fidelity Wraparound: Introduction (Days 4 – 5) – Richmond, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 4 – 6)	10/27/14– 10/28/14	28
High Fidelity Wraparound: Bridge – Bristow, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 1 – 3)	10/29/14	45
High Fidelity Wraparound: Introduction (Days 4 – 5) – Richmond, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 4 – 6)	10/30/14– 10/31/14	28
Where We Are Headed With the Comprehensive Services Act (Susie Clare/Scott Reiner/Brady Nemeyer)	VCOPPA Annual Meeting	11/6/14	50

"The Doctor Is In" – HHR Session (Susie Clare)	Virginia Association of Counties Annual Meeting	11/10/14	15
High Fidelity Wraparound: Introduction (Days 4 – 5) – Rocky Mount, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 4 – 6)	11/12/14– 11/13/14	22
High Fidelity Wraparound: Bridge – Rocky Mount, VA (Youth and Family Training Institute)	ICC Providers (Cohorts 1 – 3)	11/14/14	12
Demystifying CSA (Scott Reiner)	Statewide CASA Conference (Hampton, VA)	11/14/14	40
CSA Update (Susie Clare)	Virginia Commission on Youth	11/17/14	50
ICC Overview (Anna Antell/Rachelle Butler)	James City County FAPT/CPMT	11/18/14	18
Leadership for Navigating the CSA Process (Susie Clare)	New DOE Special Education Directors	1/6/15	47
Webinar: Supporting Family Support Partners (Anna Antell with UMFS, NAMI and DBHDS)	ICC Provider Agencies	2/24/15	39
CSA Overview (Anna Antell)	Family Support Partners at UMFS	3/10/15	5
New CSA Coordinators Academy (Staff plus invited speakers)	Newly hired CSA Coordinators	3/10/15– 3/12/15	25
CSA for Aspiring Leaders of Special Education (Susie Clare)	VDOE	3/12/15	27
4th Annual CSA Conference	All CSA Stakeholders	4/19/15– 4/21/15	587
Child Serving Agencies Panel (Scott Reiner)	NAMI Family and Youth Leadership Summit	5/2/15	75
CSA Overview (Scott Reiner)	Mecklenburg Best Practices Court Conference	5/15/15	60
CSA Overview (Scott Reiner)	Lynchburg Best Practices Court Conference	5/18/15	150
High Fidelity Wraparound: Introduction (Days 1 – 2) Cohort 7 – Richmond, VA (YFTI, Anna Antell)	ICC Providers	5/18/15– 5/19/15	37
Webinar: The New CSA Treatment Foster Care Guidelines (Carol Wilson)	LCPAs, CSA, LDSS	5/20/15	100

High Fidelity Wraparound Refresher – Richmond, VA (Youth and Family Training Institute)	ICC Providers	5/20/15	16
High Fidelity Wraparound Refresher – Richmond, VA (Youth and Family Training Institute)	ICC Providers	5/21/15	24
High Fidelity Wraparound/Intensive Care Coordination (Anna Antell)	Tidewater TFC Providers	5/27/15	13
CSA Overview (Brady Nemeyer)	Tazewell County Best Practices Court Conference	5/29/15	62
CSA Overview (Carol Wilson)	Accomack Best Practices Court Conference	5/29/15	37
High Fidelity Wraparound/Intensive Care Coordination (Anna Antell)	Augusta County FAPT	6/2/15	11
High Fidelity Wraparound/Intensive Care Coordination (Anna Antell)	Staunton FAPT	6/3/15	9
High Fidelity Wraparound: Introduction (Days 3 – 4) Cohort 7 – Richmond, VA (Youth and Family Training Institute, Anna Antell)	ICC Providers	6/15/15– 6/16/15	33
High Fidelity Wraparound Refresher – Rocky Mount, VA (Youth and Family Training Institute, Anna Antell)	ICC Providers	6/17/15	21
Technical Assistance Training FAPT/CPMT Training (Brady Nemeyer)	Henry/Patrick/Martinsville	6/17/15	38
High Fidelity Wraparound Refresher – Charlottesville, VA (Youth and Family Training Institute)	ICC Providers	6/18/15	25

**Total Number of Participants Trained:
(Not including the Annual CSA Conference) 1,390**

**4th ANNUAL CSA CONFERENCE
BREAKOUT TRAINING SESSIONS
APRIL 19 – 21, 2015**

Participant evaluations for training sessions are available for review at the Office of Children's Services

TOPIC	TRAINER	NUMBER OF PARTICIPANTS
Pre-conference Workshop: Seminar for CSA Coordinators "Leading from the Middle"	Terrie Glass Leadership Solutions	81
Keynote Session:	Gary Blau, Ph.D., Chief, Child, Adolescent and Family Branch, Center for Mental Health Services, U.S. Substance Abuse and Mental Health Services Administration	587
Helping Families Heal: A Trauma-Focused, Cognitive Behavioral Therapy Approach	Bailey Evans, M.Ed., LPC Centra, Bridges Treatment Center	21
Strengthening Community Based Programming for Adolescents Who Commit Sexual Harm: Trauma- Informed Strategies	Jamie Austin, MPC, LPC-E, CSOTP Regional Director, Family Preservation Services, Inc./Providence Human Services	44
Centering the Youth Thrive™ Framework – Key Concepts And Applications	Dr. Rose Renteria, Coordinator of Research and Evaluation, PHILLIPS Programs for Children and Families and Youth Thrive™ Expert Panelist, Center for the Study of Social Policy Dr. Andrew Schneider-Munoz, CYC-P, Youth Thrive™ Consultant, Center for the Study of Social Policy, Youth Thrive™ Expert Panelist, Center for the Study of Social Policy, President, Association for Child and Youth Care Practice, Fellow American Association for Children's Residential Centers	8
Effective Child and Family Teams: An Interactive Experience	Katalin Swanson, MS, Care Coordinator and Bethany Bagnell, BSW, Care Coordinator, Loudoun Department of Mental Health, Substance Abuse and Developmental Services	17
Ensuring Cultural Competency: Your Basic Toolkit	J. Patrick Slifka, Director of Training, National Counseling Group, Inc.	2

Engaging the Reluctant Family	Laura Easter, Ph.D., LPC Director of Community Services; Nikki Bowles, LCSW, Community Services Coordinator; and Ann Abell, LCSW, Community Services Coordinator, Elk Hill	57
Children’s Mental Health Resource Center: Your GPS for Children’s Mental Health	Cristy Corbin, Family Navigator, Children’s Mental Health Resource Center	30
The Good Lives Model as Best Practice	Sam Phifer, LCSW, Executive Director New Hope Carolinas	36
Healing Through Assessment and Beyond	Jennifer Surratt, LCSW, Director of Adoptive Family Support; C. Lynne Edwards, LCSW, Clinician; and Rebecca Ricardo, LCSW, Executive Director, Coordinators ² Inc.	32
Traumatic Reenactment: Living in the Unremembered Past	Shaina Miranda, Director of Trauma Informed Care, Hallmark Youthcare	61
Clarifying the Changes to Community Mental Health Rehabilitation Services for Children	Brian Campbell, Senior Policy Analyst/Behavioral Health, Virginia Department of Medical Assistance Services	93
Family Voice and Choice: What Does it Really Mean?	Maria Torres, MSW, Program Manager, Loudoun Department of Mental Health, Substance Abuse and Developmental Services	51
Vicarious Trauma: Exposure to Their Stories	Valerie Koeppel, M.Ed., Director, Youth Advocate Programs, Inc.	49
Building A Local System of Care: What Every CSA Coordinator and CPMT Member Should Know	James Gillespie, LCSW, MPA, System of Care Director; Janet Bessmer, Ph.D., LCP, CSA Manager, Shanise Allen, LCSW, CSA Management Analyst, Fairfax–Falls Church, Fairfax County Human Services Cristy Gallagher, CPMT Parent Representative, Fairfax–Falls Church CPMT	58
Team Building	Kara Brooks, CSA Coordinator Hanover Department of Social Services	17
Pizazz the Positive: A Look at Strengths–Based Practice	Patricia Ann Ronk, TFC Supervisor and Training Coordinator, DePaul Community Resources	30

Strategic Planning In CSA	Terri Glass, President, Leadership Solutions	83
Introduction to Trauma-Informed Practice: A Collaborative Approach to Services	Judy Grundy, MSW, Family Services Training Manager and Sara Snowden, MSW, Family Services Training Developer, Virginia Department of Social Services	25
Collaboration Multiplies Impact: Using Partnerships to Improve Systems of Care In the Central Region of VA	Rachelle Butler, Project Manager, Systems of Care; Sharon Nye, Data Analyst, UMFS Becky China, CSA Administrator and Steering Committee Member for the SOC Grant and a Parent Representative/Parent Support Partner, UMFS	27
Lessons Learned from UR: State and Local Perspectives	Anna Antell, MSW, Program Consultant, Office of Children's Services (OCS) Beth Tacey, CSA Utilization Review Manager, City of Richmond CSA Office	37
Youth in Transition: Improving Outcomes through Collaboration and Connecting the Dots	Paul McWhinney, MSW, ACSW, MAPA, Deputy Commissioner for Programs, Virginia Department of Social Services Pamela Kestner, MSW, Special Advisor on Families, Children and Poverty, Office of the Secretary of Health and Human Resources	48
Psychotropic Medication and Children: It's a Big Deal	Gary Henschen, MD, Chief Medical Officer and Pat Hunt, Director Child and Family Resiliency, Magellan Healthcare	113
Advanced CSA Contracting	Vanessa Lane, Director, Reimbursement, Grafton Integrated Health Network Becky China, CSA Administrator, City of Richmond	36
Applied Behavior Analysis Outcomes in Group Home Settings	Jason Craig, Director of ABA Services for the Grafton Integrated Health Network	8
Partnering for Creative Community Solutions	Greg Peters, President and Chief Executive Officer, UMFS	38

A Conversation with Virginia Juvenile and Domestic Relations Judges	Honorable Leisa Ciaffone, Chief Judge 23 rd Judicial District, Juvenile and Domestic Relations District Court	96
	Honorable Anita Filson, Chief Judge 25 th Judicial District, Juvenile and Domestic Relations District Court	
	Honorable Frank Somerville, Judge 16 th Judicial District, Juvenile and Domestic Relations District Court	
	Lelia Hopper, Director, Court Improvement Program, Office of the Executive Secretary, Supreme Court of Virginia (Moderator)	
Best Practices for Determining Educational Services for Youth in Out of Home Placements: A Multi-Agency Perspective	Pat Haymes, Director of the Office of Dispute Resolution and Administrative Services, Virginia Department of Education	38
	Patricia Popp, Ph.D., State Coordinator, Project HOPE-VA and Clinical Associate Professor, School of Education, College of William and Mary	
	Renee Garnett, Independent Living Specialist, Division of Family Services, Virginia Department of Social Services	
Commission on Youth Study on Private Educational Placements	Amy Atkinson, Executive Director and Leah Mills, Senior Policy Analyst, Virginia Commission on Youth	55
Informing Treatment Goals Using the ACE Survey	Scott Cone, Ph.D., Director of Clinician Operations, Harbor Point Behavioral Health Care	55
CANVaS 2.0 (for Designated Super Users/Report Administrators (DSU/RAs) only)	Carol Wilson, Program Consultant, Office of Children's Services	72
CSA Service Names and Definitions	Brady Nemeyer, Program Consultant, Office of Children's Services	98
Trauma Informed Care	Nina Marino, MSW, LCSW, Director of Treatment Foster Care and Adoption, Lutheran Family Services of Virginia	44

Overview of the New CSA Treatment Foster Care Guidelines	Carol Wilson, Program Consultant, Office of Children’s Services	85
	Phyllis Savides, Albemarle County Department of Social Services Marcy Johnson, UMFS; Tom Hall, DePaul; Mills Jones, Goochland CSA; and Kellie Evans, The UP Center	
Lessons from Managed Behavioral Health Care	William Phipps, MSW, LCSW, General Manager; Stacey Gill, Director of Clinical Services; and Jim Forrester, Director, System of Care, Magellan of Virginia	41
Building a Network of Providers for a CSA System of Care	Barbara Martinez, CSA Contracts Coordinator for the Fairfax–Falls Church CPMT	16
	Tracy Davis, Contracts Analyst and Ameer Vyas, Contracts Analyst, Fairfax Department of Administration of Human Services, Contracts and Procurement Management	
Beyond FAPT and MDT: Establishing a Framework for Successful High Fidelity Wraparound	Joseph Wilson, MSW, Executive Director, Loudoun County Community Services Board	45
	Kiran Dixit, LCPC, Partner and Ayesha Bajwa, MS,Ed. Partner at STRATIGIX Consulting	
	Heather Dziejewski, Child Services Administrator, Loudoun County Department of Family Services	
	Ellen Rider, Board President, Family Alliance Network of Loudoun County	
	Katalin Swanson, MS, Care Coordinator, Loudoun County Department of Mental Health, Substance Abuse and Disability Services	
Overview of the Local CSA Training Academy	Betsy Clark, CSA Administrator, Hampton CSA/Hampton Department of Social Services	26

CSA Program Audits – Self Assessment Workshop Presentation	Stephanie Bacote, Program Audit Manager, Office of Children’s Services	19
Building Your Community’s System of Care Strategic Plan	Karen Reilly–Jones, LCSW, CSA Administrator, Chesterfield/Colonial Heights CSA	26
Maximizing Vocational and Independent Living Skills for Young Adults with Autism	Crystal Collette, MS, BCBA, LBA, Coordinator of Autism Services, Central Autism Programs, Rivermont Schools	35
Using Concurrent Planning to Increase Timeliness to Permanency	Em Parente, Foster Care Program Manager, Virginia Department of Social Services Jenny Jones, Chief of Services, Charlottesville Department of Social Services	23
The Agony and the Ecstasy of Regional CSA Collaborations	Summer Tetterton, M.Ed., LPC, NCC, CSA Coordinator, Campbell County Youth, Adult and Community Services	11
Collaboration of Title IV–E	Laura Polk, Program Manager Title IV–E, Virginia Department of Social Services	53

NOTE: conference participants had the opportunity to participate in up to six breakout sessions in addition to the Keynote Session