

# OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



## REGIONAL AND STATEWIDE TRAINING REGARDING CSA

Annual Report to the General Assembly, December 2016

In accordance with 2016 Appropriation Act, Chapter 780, Item 285 (B)(6)

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS develops and implements a robust training plan annually. In accordance with the 2016 training plan, the following activities were implemented:

- The 5<sup>th</sup> Annual Commonwealth of Virginia CSA Conference, "Collaboration: It's Work but It's Worth It" was provided for an audience of 583 participants. Individual training sessions are summarized on pages 5 through 8 of this report.

### Participant Summary:

116 out of 131 CSA local entities were represented

State agency participants	37
Local CSA Staff (Coordinator/UR Specialist/Other)	116
Public Agency Case Managers	47
Local Government Representatives	5
Family Assessment and Planning Team Members	124
Community Policy and Management Team Members	71
Private Providers (registrants & sponsors)	55
Advocate, Parent and/or Child Organization	11
Presenters	32

Note: Not all participants identified the category they represented

- Thirty one (31) regional and stakeholder training sessions were provided to 891 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report.
- Online training materials were made available through the Commonwealth of Virginia's Knowledge Center.
- Site-based technical assistance was provided per requests of local and regional CSA stakeholders.
- Online "OCS Help Desk" was maintained with over 850 individual requests answered.

## FUNDS EXPENDED FOR REGIONAL AND STATEWIDE TRAINING

5 <sup>th</sup> Annual CSA Conference	\$ 35,000
On-line Training/Certification: Uniform Assessment Instrument	\$ 22,000
New CSA Coordinators Academy	\$ 7,381
OCS Staff Development	\$ 3,006

TOTAL\* \$ 67,387

\*Total does not include costs for mileage, lodging, and training materials for training sessions conducted by the Office of Children's Services.

## TRAINING FOR CSA REGIONAL AND STAKEHOLDER CONSTITUENTS FISCAL YEAR 2016

*(Participant evaluations of training sessions are available for review at the Office of Children's Services)*

TOPIC (Trainer, Agency/Organization)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
HFW Family Support Partner Training – Richmond, VA (Youth and Family Training Institute)	ICC/HFW Family Support Partners	7/8/15 – 7/10/15	22
HFW Introduction, Days 1 and 2 Richmond, VA (Anna Antell; Youth and Family Training Institute)	ICC Providers	7/13/15 – 7/14/15	31
HFW Refresher Bristow, VA (Youth and Family Training Institute)	ICC Providers	7/15/15	25
HFW Refresher Bristow, VA (Youth and Family Training Institute)	ICC Providers	7/16/15	24
HFW and ICC Overview Rockbridge, VA (Anna Antell)	Rockbridge FAPT	8/4/15	11
CSA Basics Manassas Park, VA (Brady Nemeyer)	Manassas Park CPMT/FAPT	8/6/15	12
HFW Introduction, Days 3 and 4 Richmond, VA (Anna Antell; Youth and Family Training Institute)	ICC Providers	8/10/15 – 8/11/15	29
HFW Refresher Newport News, VA (Youth and Family Training Institute)	ICC Providers	8/12/15	18
HFW Supervisors Richmond, VA (Youth and Family Training Institute)	ICC Supervisors	9/11/15	25
CSA Basics Amelia, VA (Carol Wilson)	Amelia CPMT/FAPT	9/15/15	13

CSA Update Virginia Beach, VA (Scott Reiner)	VALHSO Conference	9/22/15	45
Blending and Braiding Funds/ CSA Update Suffolk, VA (Scott Reiner)	Suffolk CPMT/FAPT	10/8/15	19
CSA Basics Craig/Botetourt, VA (Brady Nemeyer)	Craig/Botetourt CPMT/FAPT	10/19/15	26
CSA Basics Bedford, VA (Brady Nemeyer)	Bedford CPMT/FAPT	10/21/15	10
CANS and Service Planning New Kent, VA (Carol Wilson)	New Kent FAPT/Case Managers	11/9/15	12
CSA Update Richmond, VA (Scott Reiner)	VCOPPA Annual Symposium	11/12/15	80
CSA Financial Reporting Requirements Henrico, VA (Chuck Savage)	CSA Fiscal Agents/Report Preparers	12/1/15	39
CSA Financial Reporting Requirements Portsmouth, VA (Chuck Savage)	CSA Fiscal Agents/Report Preparers	12/3/15	24
CSA Financial Reporting Requirements Galax, VA (Chuck Savage)	CSA Fiscal Agents/Report Preparers	12/9/15	26
CSA Financial Reporting Requirements Roanoke, VA (Chuck Savage)	CSA Fiscal Agents/Report Preparers	12/10/15	31
CSA Financial Reporting Requirements Warrenton, VA (Chuck Savage)	CSA Fiscal Agents/Report Preparers	12/17/15	29
CSA Overview Richmond, VA (Scott Reiner)	State Board of Social Services	2/17/16	15

Overview of CSA Richmond, VA (Scott Reiner)	VCU HHR Course	2/22/16	23
CSA Basics Hopewell, VA (Carol Wilson)	Hopewell CPMT/FAPT	2/22/16	18
2016 New CSA Coordinators Academy Richmond, VA (All OCS staff)	New CSA Coordinators	3/8/16 – 3/10/16	27
DOE Aspiring Special Education Leaders Academy Richmond, VA (Scott Reiner)	DOE Local Special Education Leaders	3/10/16	31
Pre-conference Workshop: Collaboration Learning Laboratory	Deloitte Consulting	4/26/16	88
HFW Facilitator Training, Part 1 Richmond, VA (Anna Antell)	New HFW Facilitators	5/3/16 – 5/4/16	30
Case Planning Basics Harrisonburg/Rockingham, VA (Anna Antell)	Harrisonburg/Rockingham CSA Teams	5/16/16	65
HFW Facilitator Training, Part 2 Richmond, VA (Anna Antell; UMFS)	New HFW Facilitators	6/6/16 – 6/7/16	30
HFW Family Support Partner Training Richmond, VA (Anna Antell; UMFS)	New HFW Family Support Partners	6/8/16 – 6/10/16	13

---

**Total Number of Participants Trained:  
(Not including the Annual CSA Conference)      891**

**5<sup>th</sup> ANNUAL CSA CONFERENCE  
BREAKOUT TRAINING SESSIONS  
APRIL 27 – 28, 2016**

*Participant evaluations for training sessions are available for review at the Office of Children's Services*

<b>TOPIC</b>	<b>TRAINER</b>	<b>NUMBER OF PARTICIPANTS</b>
Keynote Session	Elizabeth Gaines, Senior Fellow Forum for Youth Investment, Washington, DC	583
Behaviors Related to Brain Injury: "Who is this Person?"	Debbie Coleman, Nurse – Area Manager Florida Institute for Neurologic Rehabilitation	92
Best Practices in Serving Children with Educational Disabilities in the Least Restrictive Environment	Patricia Haymes, Director, Office of Dispute Resolution and Administrative Services, Virginia Department of Education	40
Building Bridges: An Approach for Advancing Partnerships to Improve Outcomes	Jody Levison-Johnson, MSW Chief Clinical Officer Choices Coordinated Care Solutions (MD)	40
CANVaS 2.0 Overview	Carol Wilson, Program Consultant Office of Children's Services	99
Classrooms Not Courtrooms	The Honorable Ann Holton, Secretary of Education and The Honorable Brian Moran, Secretary of Public Safety and Homeland Security, Commonwealth of Virginia	1
Collaboration Multiplies Impact: Facilitating Diverse Perspectives	Nancy Toscano, Ph.D., LCSW, Vice President, Strategy and Organizational Improvement, United Methodist Family Services	25
Collaboration Multiplies Impact: How to Expand Your System of Care Through the Use of System of Care Community Teams	Rachelle Butler, MSW, System of Care Program Manager, United Methodist Family Services and Mills Jones, CSA Coordinator, Goochland County	12
Conversation with Virginia Juvenile and Domestic Relations District Court Judges	The Honorable Anita Fiilson, The Honorable Frank Somerville, the Honorable Frank Rogers, III, Juvenile and Domestic Relations Court Judges (Moderated by Sandra Karison, Office of the Executive Secretary, Supreme Court of Virginia)	89

Coordination of Service and Care for Medicaid Members in Virginia	Brendan Shane, MSW, LCSW, LIUCSW, MBA, Director Clinical Care Services, Stacie Fisher, MCO Liaison, Cheryl DeHaven, Manager, Recovery and Resiliency, Magellan of Virginia	15
Creating a Local Dedicated Funding Stream	Elizabeth Gaines, Senior Fellow Forum for Youth Investment	26
CSA and Local Government: Beyond the Fiscal Impact	Jessica Webb, CSA Coordinator and Daniel O'Donnell, Assistant County Administrator, Roanoke County	59
CSA Strategic Planning: Tool to Help Leaders Lead	Karen Reilly-Jones, CSA Administrator Chesterfield/Colonial Heights	35
Dispelling the Myth: Applied Behavior Analysis in 2015 and Why It's Effective	Crystal Collette, MS, BCBA, LBA, Autism Services Manager, Abby Hard, MS, BCBA, LBA, Coordinator of Autism School Services, Jennifer Watson Jamison, MSS, Ed, BCBA, LBA, Clinic Site Supervisor, Tara Ernst, BCBA, LAA, Greater Petersburg School Site Supervisor, Cindie Allen, MED, Grad Cert ABA, Lynchburg School Lead Counselor, Jaci Clark, Roanoke School Lead Counselor, Centra Autism and Developmental Services/Rivermont Schools	39
DMAS Residential Treatment Regulatory Changes	Brian Campbell, Senior Policy Analyst, Virginia Department of Medical Assistance Services and Staff of Magellan of Virginia IT Infrastructure Partnership	48
Family Driven Practice: Using Family Feedback to Improve CSA Practice	Paul Baldwin, CSA Coordinator, Bedford County Department of Social Services, Summer Tetterton, MS, CSA Coordinator and Brittany McGeoch, CSA Case Manager, Campbell County Youth, Adult and Community Services	52
Financial Fun Facts! Funding and Contracting Topics in CSA	Vanessa Lane, Director, Revenue Cycle Management/Accounts Receivable, Grafton Integrated Health Network	24
Fraud Risk and CSA	Stephanie Bacote, Audit Program Manager and Annette Larkin, Program Auditor, Office of Children's Services	63

Positive Effects of Support and Unity in the Workplace: It Takes Everyone	Nicole Williams Akindoyo, Mental Health and Substance Abuse Counselor, Family Maintenance Counseling Group, Inc.	71
Private School Placements and the Special Education Continuum of Services	Angela Neely, Executive Director of Special Education, Culpeper County Public Schools and President-Elect, Virginia Council of Administrators of Special Education (VCASE), Michael Asip, Director of Exceptional Education, Chesterfield County Public Schools and President, VCASE, VCASE Members	27
Promoting Educational Stability in Your Organization	Patricia Popp, PhD, State Coordinator for the Education of Homeless Children and Youth in Virginia, Virginia Department of Education and Brenda Renee Garnett, Med, Independent Living Specialist, Virginia Department of Social Services	5
Promoting Safe and Stable Families (PSSF)	Patrick Plourde, Program Consultant and Administrator, Virginia Department of Social Services – Division of Family Services	34
Records Management: Back to Basics	Corey Smith, Records Analyst, Library of Virginia	30
Supporting the Transition of Foster Care Youth into Adulthood	Em Parente, Foster Care Program Manager and Carl Ayers, Director of Family Services, Virginia Department of Social Services	109
The Strength of the Team	Betsy Clark, CSA Administrator, City of Hampton, Stephanie Afonja, Chief Executive Officer, Family Restoration, LLC	57
The Virginia Tiered Systems of Supports (VTSS): A Data Informed Approach to Promote Effective Systems of Care for School Age Children	Thomas Manthey, VTSS Coordinator, Virginia Department of Education, Sophia Farmer, VTSS Implementation Specialist, Virginia Commonwealth University – Center for School Community Collaboration	16
Transforming Children’s Mental Health Policy Into Practice: Lessons from and Other States’ Experience with Creating and Sustaining Comprehensive Systems of Care	Allison Ventura, PhD, Clinical Assistant Professor, University of Florida School of Medicine, Department of Psychiatry and Robert Cohen, PhD, Center for Child Well Being, Arizona State University	29

Transforming Juvenile Justice in Virginia	Valerie Boykin, Deputy Director of Community Programs, Kathy Kirven, Community Placement Programs Counselor, Beth Stinnett, Program Manager, Stephanie Garrison, Program Manager, Ashaki McNeil, Program Manager, Virginia Department of Juvenile Justice	59
Trauma-Informed Community Network of Greater Richmond: A Collaborative Success	Rebeca Ricardo, LCSW, Executive Director, C2Adopt	4
Trauma-Informed Leadership Teams: How to Engage, Motivate and Measure for Clear Results	Nina Marino, Director, Treatment Foster Care and Adoption, Lutheran Family Services of Virginia	44
Using a Logic Model to Effectively Identify and Measure Outcomes to Ensure an Effective System of Care	Courtney Gaskins, PhD, Vice President of Programs, Youth for Tomorrow and Member, State Executive Council for Children's Services	38
Using CSA Data and Fiscal Reports	Chuck Savage, Business Manager, Office of Children's Services	21
Utilization Review at the Local Level	Anna Antell, LCSW, Program Consultant, Office of Children's Services	74
Wraparound Loudoun	Maria Torres, Program Manager, Katalin Swanson, Team Coordinator, Mahum Hameed, Care Coordinator, and Ashleigh Albright, Care Coordinator, Loudoun County Department of Mental Health, Substance Abuse and Developmental Services	27

***NOTE:** conference participants had the opportunity to participate in up to six breakout sessions in addition to the Keynote Session*