

OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



REGIONAL AND STATEWIDE TRAINING REGARDING CSA

Annual Report to the General Assembly, December 2017

In accordance with 2017 Appropriation Act Item 285 (B)(6)

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS annually develops and implements a robust training plan. In accordance with the 2017 training plan, the following activities were implemented:

- The 6th Annual Commonwealth of Virginia CSA Conference, "Celebrating Our Strengths" was provided for an audience of 588 participants. Individual conference training sessions are summarized on pages 5 through 7 of this report.

Annual Conference Participant Summary:

118 out of 131 CSA local entities were represented as follows:

State agency participants	47
Local CSA Staff (Coordinators/UR Specialists/Other)	138
Public Agency Case Managers	40
Local Government Representatives	10
Family Assessment and Planning Team Members	116
Community Policy and Management Team Members	66
Private Providers (participants & sponsors)	96
Advocates, Parents and/or Child Organizations	3
Presenters	21

Note: Not all participants identified the category they represented

- Thirty-eight (38) regional and stakeholder training sessions were provided to 1448 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report.
- Eight (8) on-line training courses were made available through the Commonwealth of Virginia's Knowledge Center, with a total enrollment of 850 (non-unique) participants.
- Site-based technical assistance was provided per requests of local and regional CSA stakeholders.
- Online "OCS Help Desk" was maintained with over 800 individual requests answered.

Funds Expended for Regional and Statewide Training

6 th Annual CSA Conference	\$ 35,000
On-line Training/Certification: Uniform Assessment Instrument	\$ 22,000
New CSA Coordinators Academy	\$ 4,416
TOTAL*	\$ 61,416

*Total does not include costs for mileage, lodging, and training materials for training sessions conducted by the Office of Children's Services.

Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2017

(Participant evaluations of training sessions are available for review at the Office of Children's Services)

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
VDH District Health Directors Teleconference (Scott Reiner)	VDH District Health Directors and VDH Central Office Staff	7/20/2016	47
Webinar – CSA Local Expenditure, Data, and Reimbursement System (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents	7/22/2016	75
Webinar – CSA Local Expenditure, Data, and Reimbursement System (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents	7/27/2016	75
CSA and Fraud Risk/CSA Program Audits (Stephanie Bacote/Annette Larkin)	Lynchburg CSA Stakeholders	7/29/2016	40
HFW Facilitators, Days 1 and 2 (Anna Antell)	ICC/HFW Providers	8/16/2016– 8/17/2016	30
HFW Facilitators, Days 1 and 2 (Anna Antell)	ICC/HFW Providers	8/18/2016– 8/19/2016	30
HFW Community Presentation (Anna Antell)	Winchester ICC and CSA Stakeholders	9/8/2016	25
Virginia High Fidelity Wraparound Conference	ICC and CSA Stakeholders (Statewide)	9/19/2016	200
HFW Facilitators, Days 3 and 4 (Anna Antell)	ICC/HFW Providers	9/20/2016– 9/21/2016	30
HFW Facilitators, Days 3 and 4 (Anna Antell)	ICC/HFW Providers	9/22/2016– 9/23/2016	30
Virginia Municipal League (VML) Annual Conference (Scott Reiner)	VML Members	10/10/2016	20
Shenandoah Valley Regional Special Education Program (SVREP) Legislative Dinner (Scott Reiner)	SVREP Stakeholders	10/26/2016	60
Chesterfield Court Appointed Special Advocates (Kristi Schabo)	CASA Volunteers and Staff	11/1/2016	10
Virginia Coalition of Private Provider Organizations (VCOPPA) Annual Critical Issues Symposium (Scott Reiner)	VCOPPA Members	11/2/2016	80

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Virginia League of Social Services Executives (VLSSE) Conference (Stephanie Bacote)	Local Department of Social Services Directors and Leadership Staff	11/3/2016	32
HFW Facilitators, Days 1 and 2 (Anna Antell)	UMFS ICC Facilitators	11/14/2016– 11/15/2016	15
Regional CSA Local Expenditure, Data, and Reimbursement System Training (LEDRS) (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents (Galax)	11/16/2016	26
Regional CSA Local Expenditure, Data, and Reimbursement System Training (LEDRS) (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents (Roanoke)	11/17/2016	27
HFW Overview (Anna Antell)	Arlington CSA Stakeholders	11/17/2016	9
Regional CSA Local Expenditure, Data, and Reimbursement System Training (LEDRS) (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents (Richmond)	12/5/2016	60
Regional CSA Local Expenditure, Data, and Reimbursement System Training (LEDRS) (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents (Newport News)	12/6/2016	32
Regional CSA Local Expenditure, Data, and Reimbursement System Training (LEDRS) (Preetha Agrawal)	CSA Coordinators, Report Preparers, and Fiscal Agents (Warrenton)	12/12/2016	34
HFW Facilitators, Days 3 and 4 (Anna Antell)	UMFS ICC Facilitators	1/17/2017– 1/18/2017	15
Fostering Futures and Adoption Assistance (Carol Wilson)	State CSA Coordinators	1/27/2017	75
Blending and Braiding Funds (Scott Reiner)	Newport News CSA Retreat	2/24/2017	25
CSA for DOE Special Education Leaders (Scott Reiner)	VDOE Aspiring Special Education Leaders Program	3/9/2017	34
New CSA Coordinator Academy (All OCS Staff)	Newly Hired Local CSA Coordinators	3/21/2017– 3/23/2017	20
Working with Generations in the Workplace: CSA Coordinator Pre-Conference Session (Lisa Hansen)	Local CSA Coordinators	4/18/2017	95

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Chesterfield Court Appointed Special Advocates (Kristi Schabo)	CASA Volunteers and Staff	5/2/2017	11
CSA and FAPT (Scott Reiner and Eric Reynolds)	Juvenile and Domestic Relations Court Judges Conference	5/3/2017	50
Child Serving Agencies Panel (Anna Antell)	NAMI Family and Youth Leadership Summit	5/6/2017	80
HFW Facilitators, Days 1 and 2 (Anna Antell)	ICC/HFW Providers	5/8/2017–5/9/2017	44
HFW Supervisors Refresher (Ann Antell)	ICC/HFW Clinical Supervisors	5/12/2017	30
CSA Eligibility and FAPT Functioning	Hopewell FAPT Members	6/14/2017	5
High Fidelity Wraparound Overview	James River Community Collaborative (Lynchburg)	6/16/2017	6
HFW Facilitators, Days 3 and 4 (Anna Antell)	ICC/HFW Providers	6/19/2017–6/20/2017	44
HFW Family Support Partner Training (Anna Antell)	ICC Family Support Partners	6/27/2017–6/29/2017	22
On–Line: CSA for New LDSS Staff: Module 1	New LDSS Family Service Workers	Ongoing	166
On–Line: CSA for New LDSS Staff: Module 2	New LDSS Family Service Workers	Ongoing	187
On–Line: CSA for New LDSS Staff: Module 3	New LDSS Family Service Workers	Ongoing	152
On–Line: CSA for New LDSS Staff: Module 4	New LDSS Family Service Workers	Ongoing	136
On–Line: CSA for New LDSS Staff: Module 5	New LDSS Family Service Workers	Ongoing	135
On–Line: CSA Audit Training	All CSA Stakeholders	Ongoing	8
On–Line: CSA Utilization Management	All CSA Stakeholders	Ongoing	21
On–Line: Can CSA Pay?	All CSA Stakeholders	Ongoing	45

6th Annual CSA Conference
Breakout Sessions
APRIL 19 – 20, 2017

Participant evaluations for training sessions are available for review at the Office of Children's Services

TOPIC	NUMBER OF PARTICIPANTS
Keynote Session: Trauma and Resiliency, Dr. Allison Jackson	583
Minimizing Physical Restraint and Seclusion Initiative: Safety You Can Count On	14
Changes to DMAS Delivery Systems: CCC+ ARTS – Integrating Complex Populations With Managed Care	76
Begin with the End in Mind: Needs of Families and Adoptees Post-18	51
Developing Cultural Humility	62
Promoting Safe and Stable Families	79
Parent and Family Peers: How They Can Help Build Family and Child Resiliency	71
Cultural Competency	36
Implementation of the Psychotropic Medication Monitoring: Best Practice Model for Child Welfare in Fairfax County	44
Building a Good Life through the New DD Waivers	49
CANS – It's Not Just for CSA! The DSS-Enhanced CANS	87
Behaviors Related to Brain Injury: "Who is This Person?"	26
Improving Child Safety and Reducing Child Fatalities by Utilizing Trauma-Informed Services	43
Managing Stress and Communication for a Happier Healthier You	81
Engaging Work Culture to Thrive Through Change	68
Program Improvement: How Audit Results can be used to Promote Best Practices and Meaningful Decisions to Improve Local Children's Services Act (CSA) Programs	56
Transition Planning for Youth Eligible for Fostering Futures	41
Stewards of Children	21
Local CSA Funding Options for IEP Required Private Special Education Services	49

TOPIC	NUMBER OF PARTICIPANTS
Strengthening Team Development and Rapport: The Body is Only as Good as Its Individual Parts	47
What Now? The Ins and Outs of Managing Job Stress and Work-Related Trauma	67
Resilience and Case Planning: Focusing on What is Strong, Not What is Wrong	80
Characteristics of Quality UR: Putting a Framework into Action	32
Three Branch Institute on Improving Child Safety	32
Who is Responsible for Services for Youth who are in Foster Care at the Time of Commitment to DJJ? Working Collaboratively to Resolve an Old Problem	39
Using Thomas Brothers for CSA Reporting	50
Wraparound: Advance Understanding Through the Life of Super Heroes	43
Parent Referrals: What's Working Well?	34
Changes to Residential Treatment and Therapeutic Group Home Programs and Independent Certification Process	100
Building Community Resources in Your Locality Through Natural Supports and the Open Table Movement	45
High School Outside the Norm: Northpoint Academy	24
Building and Sustaining Effective Local Teams to Ensure Educational Stability for Youth in Foster Care	24
ARC Reflections: A Trauma Informed Training for Foster Parents	32
Preparing Staff to Present at FAPT	53
Sex, Money, and My Crew: Screening, Treatment, and Safety Planning for At-Risk Youth Suspected or Involved in Sexual Exploitation	100
CSA Data, Financial Reports and Medicaid Reconciliation	64
Tiger Taming - Empowering Self- Regulation	63
The Good Lives Model, A New Paradigm	15
The Tipping Point - A Community's Call to Action in Minor Sex Trafficking Cases	53
DJJ's Building of a Statewide Continuum of Services for Youth and Families	40
How Rude?! Customer Service, Collaboration and You	33

TOPIC	NUMBER OF PARTICIPANTS
Strengthening Substance Abuse Treatment with a Trauma Informed Response	37
Our Most Vulnerable Clients: Safety Risks to Consider When Supporting Individuals with ASD and Related Developmental Disabilities	17
Cultural Change in Residential Placements: Unifying the Team Approach	9

NOTE: Conference participants had the opportunity to participate in up to six breakout sessions in addition to the Keynote Session