

# OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



## REGIONAL AND STATEWIDE TRAINING REGARDING CSA

*Annual Report to the General Assembly, December 2018  
In accordance with the 2018 Appropriation Act Chapter 2, Item 282 (B)(6)*

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS annually develops and implements a robust training plan. In accordance with the FY2018 training plan, the following activities were implemented:

- The 7<sup>th</sup> Annual Commonwealth of Virginia CSA Conference, "CSA at 25: Honoring the Journey" was provided for an audience of 617 participants. Individual conference training sessions are summarized on pages 5 and 6 of this report.

### Annual Conference Participant Summary:

*111 out of 130 CSA local entities were represented.*

State agency participants/SEC Members	74
Local CSA Staff (Coordinators/UR Specialists/Other)	161
Public Agency Case Managers	54
Local Government Representatives	12
Family Assessment and Planning Team Members	118
Community Policy and Management Team Members	58
Private Providers (participants & sponsors)	59
Advocates, Parents and/or Child Organizations	5

Note: Not all participants identified the category they represented

- Fifty-nine (59) regional and stakeholder training sessions were provided to 1,939 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report.
- Nine (9) on-line training courses were made available through the Virginia Learning Center, with a total enrollment of 466 (non-unique) participants.
- Site-based technical assistance was provided per requests of local and regional CSA stakeholders.
- Online "OCS Help Desk" was maintained with over 820 individual requests answered.

## Funds Expended for Regional and Statewide Training

7 <sup>th</sup> Annual CSA Conference	\$ 42,500
On-line Training/Certification: Uniform Assessment Instrument	\$ 27,000
New CSA Coordinators Academy	\$ 6,268
CANS Super User Training	\$ 7,800
<b>TOTAL*</b>	<b>\$ 83,568</b>

*\*Funds include those appropriated in Program 45303 as well as additional funds from the CSA administrative budget (Program 49901)*

## Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2018

*(Participant evaluations of training sessions are available for review at the Office of Children's Services)*

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA Overview (Scott Reiner)	Sussex County Board of Supervisors	7/20/2017	7
HFW Required Annual Refresher Training – Richmond (Anna Antell)	HFW Workforce	7/24/2017	21
HFW Regional Learning Session – Richmond (Anna Antell)	CSA Stakeholders	7/24/2017	20
HFW Required Annual Refresher Training – Richmond (Anna Antell)	HFW Workforce	7/25/2017	23
HFW Regional Learning Session – Richmond (Anna Antell)	CSA Stakeholders	7/25/2017	13
HFW Required Annual Refresher Training – Hampton (Anna Antell)	HFW Workforce	7/26/2017	25
HFW Regional Learning Session – Hampton (Anna Antell)	CSA Stakeholders	7/26/2017	30
High Fidelity Wraparound: Introduction (Days 1 – 2) – Richmond, VA (Anna Antell)	ICC Providers	8/1– 8/2/2017	33
HFW Regional Learning Session – Petersburg (Anna Antell)	CSA Stakeholders	8/9/2017	15
Webinar: LEDRS Phase 2 Implementation (Preetha Agrawal)	Local CSA Financial Staff	8/9/2017	87
Webinar: LEDRS Phase 2 Implementation (Preetha Agrawal)	Local CSA Financial Staff	8/15/2017	37
Webinar: LEDRS Phase 2 Implementation (Preetha Agrawal)	Local CSA Financial Staff	8/23/2017	49
High Fidelity Wraparound: Introduction (Days 3 – 4) – Richmond, VA (YFTI, Anna Antell)	ICC Providers	8/28– 8/29/2017	29
CSA Overview for Peer Recovery Specialists (Anna Antell)	DBHDS Peer Recovery Specialists	9/8/2017	11
CSA Basics – Lunenburg (Kristi Schabo and Anna Antell)	Lunenburg FAPT, CPMT, County Admin	9/15/2017	18
HFW Required Annual Refresher Training – Richmond (Anna Antell)	HFW Workforce	9/25/2017	17
HFW Required Annual Refresher Training – Rocky Mount (Anna Antell)	HFW Workforce	9/26/2017	20
HFW Regional Learning Session – Rocky Mount (Anna Antell)	CSA Stakeholders	9/26/2017	27
HFW Required Annual Refresher Training – Augusta County (Anna Antell)	HFW Workforce	9/27/2017	18
HFW Regional Learning Session – Augusta County (Anna Antell)	CSA Stakeholders	9/27/2017	8
DOE Training for Private Special Education Schools (Kristi Schabo)	Private School Providers	9/27/2017	116
HFW Required Annual Refresher Training – Prince William County (Anna Antell)	HFW Workforce	9/28/2017	27

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA Overview/Relationship to J&DR Courts (Scott Reiner and Eric Reynolds)	Court Improvement Program, Supreme Court of VA	9/28/2017	250
CSA Overview for HHR (Psychology Dept.) Course at VCU (Scott Reiner)	Upper Level VCU Psychology Students	10/2/2017	15
High Fidelity Wraparound: Introduction (Days 1 – 2) – Richmond, VA (Anna Antell)	ICC Providers	10/10– 10/11/2017	31
High Fidelity Wraparound: Family Support Partners – Richmond (Anna Antell)	ICC Family Support Partners	10/17– 10/19/2017	24
Panel Discussion on Private Special Education Programs (Kristi Schabo)	VA Council of Administrators of Special Education	10/20/2017	185
Chesterfield CASA Training (Kristi Schabo)	Chesterfield CASA Volunteers	10/30/2017	16
CSA Update (Scott Reiner)	VCOPPA Annual Issues Symposium	11/8/2017	86
High Fidelity Wraparound: Introduction (Days 3 – 4) – Richmond, VA (YFTI, Anna Antell)	ICC Providers	11/8– 11/9/2017	31
Webinar on CSA (Scott Reiner, Maris Adcock)	Virginia Government Finance Officers Association	11/15/2017	73
Update on CSA for Local DSS Directors (Carol Wilson)	Piedmont Regional LDSS Directors	12/5/2017	40
Webinar on CANVaS Reporting (Carol Wilson)	All CANS Users	12/8/2017	63
Webinar on CANVaS Reporting (Carol Wilson)	All CANS Users	1/9/2018	49
CANS Super User Training (John Lyons)	Local CANS Super Users	2/25– 2/26/2018	52
High Fidelity Wraparound: Family Support Partners – Richmond (Anna Antell)	ICC Family Support Partners	2/28– 3/2/2018	11
DOE Aspiring Special Education Leaders Academy (Scott Reiner)	DOE Local Special Education Leaders	3/8/2018	28
Overview of CSA (Scott Reiner)	Staff of the Supreme Court of Virginia	3/13/2018	10
High Fidelity Wraparound: Introduction (Days 1 – 2) – Winchester, VA (Anna Antell)	ICC Providers	3/13– 3/14/18	15
CSA Basics (Kristi Schabo)	Central VA Rural CSA Network	3/23/2018	60
CPMT Roles and Responsibilities (Carol Wilson)	Nottoway County CPMT	3/26/2018	8
2018 New CSA Coordinator Academy (All OCS Staff)	New CSA Coordinators	3/27– 3/29/2018	27
CSA Overview for HHR (Psychology Dept.) Course at VCU (Scott Reiner)	Upper Level VCU Psychology Students	4/9/2018	15
High Fidelity Wraparound: Introduction (Days 3 – 4) – Winchester, VA (Anna Antell)	ICC Providers	4/11– 4/12/2018	14
CSA Finances (Maris Adcock)	Richmond City Finance Personnel	4/20/2018	17
Chesterfield CASA Training (Kristi Schabo)	Chesterfield CASA	4/24/2018	16
High Fidelity Wraparound: Introduction (Days 1 – 2) – Richmond, VA (Anna Antell)	ICC Providers	4/25– 4/26/2018	31
Utilization Management (Scott Reiner)	Hanover County CPMT/FAPT Retreat	5/18/2018	15
High Fidelity Wraparound: Introduction (Days 3 – 4) – Richmond, VA (Anna Antell)	ICC Providers	5/22– 5/23/18	31
High Fidelity Wraparound Supervisor Training (Anna Antell)	ICC Supervisors	6/12/2018	24

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Community Programmatic Resources – CSA (Scott Reiner)	New J&DR Judges (Supreme Court of Virginia)	6/13/2018	7
CSA Audit Overview (Stephanie Bacote)	James River Collaborative (Lynchburg)	6/15/2018	6
Intensive Care Coordination Overview (Anna Antell)	James River Collaborative (Lynchburg)	6/15/2018	25
Fostering Futures and CSA (Carol Wilson)	James River Collaborative (Lynchburg)	6/15/2018	15
CSA Basics (Scott Reiner)	Grayson County CPMT/FAPT	6/20/2018	17
CSA for New LDSS Staff – Module 1 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	86
CSA for New LDSS Staff – Module 2 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	61
CSA for New LDSS Staff – Module 3 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	61
CSA for New LDSS Staff – Module 4 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	58
CSA for New LDSS Staff – Module 5 (On-Line)	New LDSS Staff and Other Interested Parties	ongoing	61
Special Education Wraparound Funding Under the CSA (On-Line)	All CSA Stakeholders	ongoing	62
CSA Audit Training (On-Line)	All CSA Stakeholders	ongoing	14
CSA Utilization Management Training (On-Line)	All CSA Stakeholders	ongoing	14
Can CSA Pay? (On-Line)	All CSA Stakeholders	ongoing	49

**7<sup>th</sup> Annual CSA Conference**  
**Breakout Sessions**  
**May 1 – 2, 2018**

*Participant evaluations for training sessions are available for review at the Office of Children's Services*

TOPIC	NUMBER OF PARTICIPANTS
Pre-Conference Workshop for CSA Coordinators (April 30)	96
Keynote Session: Trauma and Resiliency, Ron Suskind	617
The ABCs of CSBs	52
CSA Financial and Data Reporting	63
Ready for Success – An Innovative Public School Program for Elementary Students with Challenging Behavior	33
Innovative Health Techniques for Children and Adolescents	49
Effectively Interacting with Limited English Proficiency Families	21
Bouncing Forward: From ACE's to Resilience	50
Predictive Analytics: Aligning Community Resources for Prevention	62
Continuing the Conversation: A Dialogue Around Life, Animated: A Tale of Autism and Hidden Potential with Ron Suskind, Conference Keynote	74
Creating a Kin First Culture in VA	34
CSA 101 – Improving CSA	60
Guardian Ad Litem Panel	39
Hip Hop, Letter Writing, Yoga, and Other Expressive Approaches to Make Talking about Trauma Safe	59
Culturally Relevant Transformative Practice: Considering the Impact of Cultural Competency with the Field of Mental Health	32
Avoiding the Middle Finger – A Primer for Strength-Based Relationships	113
What's in Your Toolbox?	28
Outcomes... What is Important to You, Your Clients, and the People That Pay Your Bills?	32
Do For, Do With, Cheer On ...!!! – ICC in a High Fidelity Wraparound Model	15
Back to Basics: A Training on Special Education Compliance	27
CSA Program Audit Workshop: Self-Assessment Workbook	41
Fostering Futures: Finding the "Sweet Spot" Between Enabling and Abandoning	41
Safely Through the Rapids: Changing the Entrenched Negative Behaviors of Teenagers	67
Recovery is a Journey: Identifying and Addressing Underlying Needs	38
Effective Interventions to Promote Academic Success for Students with Mental Illness	67
A Youth's Perspective in a System of Care	51
What Can LEAN do for your CSA Program?	42
Vision 21 –Linking Systems of Care: Supporting Child and Youth Victims of Crime	17
DMAS Program Changes – Learning the New DD Waivers and the CCC Plus Waiver	39
Fostering Connections and the Every Student Succeeds Act: Educational Stability for Children and Youth in Foster Care	30
Hitting the Re-Set Button	76
The Good Grief of Adoption	29
Bringing the WOW back into Strategic Planning	37
Professional Development at Your Fingertips	26
Banana Yellow Piano: How to Better Understand Parents to Drive Engagement	103
Virginia Systems of Care: Building a Sustainable Plan for Family Driven Services Statewide	38

TOPIC	NUMBER OF PARTICIPANTS
Neurofeedback: An Effective Intervention for Emotional and Behavioral Issues	63
CSA 102–CSA Basics: Eligibility and Funding	47
Telehealth: A Solution to Service Gaps, Large and Small	14
Family Engagement: 3 Steps to Set Your Team up for Success	53
Building Attachment: The Importance of Connection and Relationship in Healing	36
Closing Keynote Session: “What’s Your Happy?”, Vernon Brown	325

*NOTE: Conference participants had the opportunity to participate in up to five breakout sessions in addition to the two Keynote Sessions*