



COMMONWEALTH of VIRGINIA
DEPARTMENT OF SOCIAL SERVICES
Office of the Commissioner

S. Duke Storen
COMMISSIONER

September 1, 2019

MEMORANDUM

TO: Honorable Ralph S. Northam
Governor of Virginia

Honorable Thomas K. Norment, Jr.
Co-Chairman, Senate Finance Committee

Honorable Emmett W. Hanger, Jr.
Co-Chairman, Senate Finance Committee

Honorable S. Chris Jones
Chairman, House Appropriations Committee

FROM: S. Duke Storen 

SUBJECT: Semi-annual Progress Report on the Comprehensive Child Welfare Information System

I am pleased to submit the Department of Social Services' semi-annual report on the development of a comprehensive child welfare information system, including implementation status and project expenditures. If you have questions, please contact me at (804) 726-7011.

SDS:kc
Attachment

Department of Social Services
Semi-Annual Report on the Comprehensive Child Welfare Information System
January 1, 2019 – June 30, 2019

Report Mandate

Items 344 (M) of the 2018 Appropriation Act provides:

- (1) "Out of this appropriation, \$7,517,668 the first year and \$7,517,668 the second year from the general fund and \$2,500,000 the first year and \$2,500,000 the second year from nongeneral funds shall be available for the reinvestment of adoption general fund savings as authorized in title IV, parts B and E of the federal Social Security Act (P.L. 110-351).

- (2) Of the amounts in paragraph M.1. above, \$3,078,595 the first year and \$3,078,595 the second year from the general fund shall be used to develop a case management module for a comprehensive child welfare information system (CCWIS). In the development of the CCWIS, the department shall not create any future obligation that will require the appropriation of general funds in excess of that provided in this Act. Should additional appropriation, in excess of the amounts identified in this paragraph, be needed to complete development of this or any other module for the CCWIS, the department shall notify the Chairmen of the House Appropriations and Senate Finance Committees, and Director, Department of Planning and Budget.

- (3) Beginning September 1, 2018, the department shall also provide semi-annual progress reports that includes current project summary, implementation status, accounting of project expenditures and future milestones. All reports shall be submitted to the Chairmen of the House Appropriations and Senate Finance Committees, and Director, Department of Planning and Budget."

CCWIS (COMPASS) Mobility Solution

The Commonwealth entered into a contract with a mobility vendor (Redmane) in September 2018 to provide family services specialists and local departments of social services (LDSS) mobile capacities for the current child welfare information system (OASIS). Implementation and deployment of the mobility application is scheduled for October 2019 (pilot) through January 2020 (statewide). Joint Application Design (JAD) sessions were conducted and Functional Design Documents (FDD) were approved. Structured Decision Making JAD sessions and FDD were scheduled for August 2019. Development sprints and user validations are underway. Technical requirements for the mobility devices are in place. The security architecture to authenticate users with mobile devices is in place, and site-to-site virtual private network connections were established to allow development of COMPASS mobility with the current child welfare system. Procurement of mobile devices and asset management processes has been established.

CCWIS Case Management Request for Proposals

The name of Virginia's new child welfare information system is COMPASS (Comprehensive Permanency Assessment and Safety System). Virginia Department of Social Services (VDSS) issued the case management Request for Proposals (RFP) in January 2019 and subsequently withdrew the RFP in February 2019, in order for the agency to undertake an agency-wide

Application Platform Assessment. VDSS intends to create reusable services across multiple business programs using a limited number of technology solutions to improve deployment speed, create efficiencies and reduce risks and costs associated with multiple technology solutions. Agency executive leadership is reviewing Application Platform Assessment recommendations and implementation roadmaps, including CCWIS case management.

The replacement case management system will be CCWIS-compliant and designed to meet the needs of the Commonwealth, localities and state child welfare practice requirements. Innovative technologies will be used to facilitate case management and real-time reporting to achieve timely permanency and to ensure the safety of children in the Commonwealth. Key objectives of a new system include:

- Integrated solution
- Flexible design
- Enhanced maintenance support and financial benefit
- Promotion of information exchange
- Eligibility determination
- Financial management
- Comprehensive assessment tool
- Modern technology
- Document management
- Enhanced reporting capabilities
- Improved case management advantages
- Increased and improved automation
- Retention of needed existing functionality
- Improved customer services
- Data exchange
- Legacy system conversion

CCWIS Financial Status – CY2019

| | CY 2019 | CY 2019 | CY 2019 |
|------------------------------|-----------------------|---------------------|-----------------------|
| | Gen Fund | Fed Fund | Total |
| | (Q1 & Q2) | (Q1 & Q2) | (Q1 & Q2) |
| CCWIS | | | |
| Personnel | \$419,934.26 | \$162,546.09 | \$582,480.35 |
| Travel | \$12,239.82 | \$3,851.99 | \$16,091.81 |
| Training | \$0.00 | \$0.00 | \$0.00 |
| Supplies and Materials | \$33,698.61 | \$18,694.63 | \$52,393.24 |
| Overhead | \$113,283.20 | \$113,282.09 | \$226,565.29 |
| Software Purchases | \$0.00 | \$0.00 | \$0.00 |
| Security (including Backup) | \$0.00 | \$0.00 | \$0.00 |
| Site and Facility | \$5,874.96 | \$5,874.96 | \$11,749.92 |
| System Testing | \$0.00 | \$0.00 | \$0.00 |
| Utilities | \$0.00 | \$0.00 | \$0.00 |
| Sub total | \$585,030.85 | \$304,249.76 | \$889,280.61 |
| Contractual Services PAPD | \$0.00 | \$0.00 | \$0.00 |
| Sub total | \$0.00 | \$0.00 | \$0.00 |
| | | | |
| Mobile Vendor* | \$399,732.00 | \$0.00 | \$399,732.00 |
| Equip. Lease & Maintenance | \$31,302.80 | \$0.00 | \$31,302.80 |
| Mobile Device Management | \$19,706.66 | \$0.00 | \$19,706.66 |
| Shipping | \$0.00 | \$0.00 | \$0.00 |
| Installation | \$0.00 | \$0.00 | \$0.00 |
| Software Purchasing | \$0.00 | \$0.00 | \$0.00 |
| Procurement | \$0.00 | \$0.00 | \$0.00 |
| Direct Support Services | \$0.00 | \$0.00 | \$0.00 |
| Case Management | \$0.00 | \$0.00 | \$0.00 |
| Case Management Vendor | \$0.00 | \$0.00 | \$0.00 |
| Case Management Design | \$0.00 | \$0.00 | \$0.00 |
| OASIS Decommissioning Design | \$0.00 | \$0.00 | \$0.00 |
| Procurement | \$0.00 | \$0.00 | \$0.00 |
| Sub total | \$450,741.46 | \$0.00 | \$450,741.46 |
| TOTAL | \$1,035,772.31 | \$304,249.76 | \$1,340,022.07 |