

## COMMONWEALTH of VIRGINIA

MIRA SIGNER ACTING COMMISSIONER

# DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES

Post Office Box 1797 Richmond, Virginia 23218-1797 Telephone (804) 786-3921 Fax (804) 371-6638 www.dbhds.virginia.gov

August 28, 2019

The Honorable Thomas K. Norment, Jr., Co-chair The Honorable Emmett W. Hanger, Jr., Co-chair Senate Finance Committee The Honorable Chris S. Jones, Chair House Appropriations Committee 900 East Main Street Richmond, VA 23219

Dear Senator Norment, Senator Hanger, and Delegate Jones:

Item 310.L.1. of the 2019 Appropriation Act, required the Commissioner of the Department of Behavioral Health and Developmental Services (DBHDS) to "provide quarterly reports to the House Appropriations and Senate Finance Committees on progress in implementing the plan to close state training centers and transition residents to the community."

Please find enclosed the quarter one report in accordance with Item 310.L.1. Staff at the department are available should you wish to discuss this request.

Sincerely,

Mira Signer

**Acting Commissioner** 

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Enc.

Cc: Hon. Daniel Carey., M.D.

Marvin Figueroa Susan Massart Mike Tweedy

# Fiscal Year 2020 Training Center Closure Plan 1st Quarter Update

(Item 310.L.1 of the 2019 Appropriation Act)

**October 1, 2019** 

DBHDS Vision: A Life of Possibilities for All Virginians

#### Fiscal Year 2020

# **Training Center Closure Plan – 1st Quarter Update**

#### **Preface**

Item 310 L.1 of the 2019 *Appropriation Act* requires the Department of Behavioral Health and Developmental Services (DBHDS) to report on the implementation of the state training center closure plan and the transition of residents to the community on a quarterly basis. The language reads:

- L.1. Beginning October 1, 2013, the Commissioner of the Department of Behavioral Health and Developmental Services shall provide quarterly reports to the House Appropriations and Senate Finance Committees on progress in implementing the plan to close state training centers and transition residents to the community. The reports shall provide the following information on each state training center: (i) the number of authorized representatives who have made decisions regarding the long-term type of placement for the resident they represent and the type of placement they have chosen; (ii) the number of authorized representatives who have not yet made such decisions; (iii) barriers to discharge; (iv) the general fund and nongeneral fund cost of the services provided to individuals transitioning from training centers; and (v) the use of increased Medicaid reimbursement for congregate residential services to meet exceptional needs of individuals transitioning from state training centers.
- 2. At least six months prior to the closure of a state intellectual disabilities training center, the Commissioner of Behavioral Health and Developmental Services shall complete a comprehensive survey of each individual residing in the facility slated for closure to determine the services and supports the individual will need to receive appropriate care in the community. The survey shall also determine the adequacy of the community to provide care and treatment for the individual, including but not limited to, the appropriateness of current provider rates, adequacy of waiver services, and availability of housing. The Commissioner shall report quarterly findings to the Governor and Chairmen of the House Appropriations and Senate Finance Committees.
- 3.The department shall convene quarterly meetings with authorized representatives, families, and service providers in Health Planning Regions I, II, III and IV to provide a mechanism to (i) promote routine collaboration between families and authorized representatives, the department, community services boards, and private providers; (ii) ensure the successful transition of training center residents to the community; and (iii) gather input on Medicaid waiver redesign to better serve individuals with intellectual and developmental disability.
- 4.In the event that provider capacity cannot meet the needs of individuals transitioning from training centers to the community, the department shall work with community services boards and private providers to explore the feasibility of developing (i) a limited number of small community group homes or intermediate care facilities to meet the needs of residents transitioning to the community, and/or (ii) a regional support center to provide specialty services to individuals with intellectual and developmental disabilities whose medical, dental, rehabilitative or other special needs cannot be met by community providers. The Commissioner shall report on these efforts to the House Appropriations and Senate Finance Committees as part of the quarterly report, pursuant to paragraph L.1.

# Fiscal Year 2020 Training Center Closure Plan – 1st Quarter Update

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#### Introduction

This report covers the period of July 1, 2019 to September 30, 2019. As planned, general funds realized from training center closures continue to be reinvested to expand the planned community waiver operations. As of August 13, 2019, the statewide census at the training centers funded through by Virginia's Medicaid Plan service as an Intermediate Care Facility for Individual with Intellectual Disability (ICF/IID), was 112, 41 at CVTC and 71 at SEVTC (SEVTC will remain open with a capacity of 75). Community capacity continues to increase across the commonwealth to meet the needs of individuals leaving the training centers. The Department of Behavioral Health and Developmental Services (DBHDS), with the Department of Medical Assistance Services (DMAS), implemented the amended Medicaid Intellectual and Developmental Disability (I/DD) Waivers in September 2016.

#### **Training Center Census Reduction**

The first training center that officially closed operation in May 2014 was Southside Virginia Training Center (SVTC). Northern Virginia Training Center (NVTC) officially closed operations in March 2016. Southwest Virginia Training Center (SWVTC) officially closed operations on August 31, 2018. Central Virginia Training Center (CVTC) is scheduled to close in June 2020. See figure 1.

Figure 1: Training Center Census Changes, 2000 – August 13, 2019					
Training Center	2011 Census	Census as of August 13, 2019	Percent Reduction Since 2011	Closure Date	
SVTC	242	0	100%	May 2014	
NVTC	157	0	100%	March 2016	
SWVTC	181	0	100%	August 2018	
CVTC	381	41	89%	June 2020	
SEVTC	123	71	42%	Remains Open	
Total	1084	112	90%		

#### **Training Center Discharge Information**

#### **Placements Chosen by Authorized Representatives**

Currently there are 41 individuals remaining at CVTC and 71 at SEVTC. Figures 2 and 3 below provide the number of individuals and families who have indicated a preference for moving to the community or are actively exploring their options. These families and authorized representatives are either in the process of moving, are actively considering community options or are willing to participate in the discharge process.

Figure 2: CVTC Training Center Preference for Yes and Maybe as of August 13, 2019				
Training Center	Yes - Currently in the Discharge Process	Maybe – Considering Options and Willing to Participate	Total	
CVTC	15	9	24	

Figure 3: SEVTC Training Center Preference for Yes and Maybe as of August 13, 2019				
Training Center	Yes - Currently in the Discharge Process	Maybe – Considering Options and Willing to Participate	Total	
SEVTC	2	5	7	

Figure 4 below references the type of homes selected by the authorized representatives of the 833 individuals who have moved from the training centers since 2011.

Figure 4: Types of Homes Chosen by the Individuals Who Transitioned from Training Centers As of August 13, 2019		
833 Discharges: Types of Homes Chosen		
Own Home	0	
Leased Apartment	1	
Family	4	
Sponsored	53	
Supervised Living	1	
Waiver (4 beds or less)	341	
Waiver (5 beds or less)		
Community ICF/IID (4 beds)		
Community ICF/IID (5 or more beds)		
Interstate Transfer		
State Facility	0	
Nursing Facility		
Hospital Hospice Care		
Medicaid Ineligibility		
Transfer to Other Training Center (ICF/IID)		

#### **Authorized Representatives Who Have Not Yet Made Decisions**

Figures 5 and 6 below provide preference indicators for family members and individuals who are saying "not yet" or "no" to the discharge process (most likely postponing action until closer to the closing date). Authorized Representatives are either not reachable, unwilling to engage in discussions related to options, or have stated they will not participate in the discharge process at the current time. Seventeen AR's/families representing individuals at CVTC have not actively engaged, at this point, in exploring options that are more integrated. Historical data for the three closed facilities indicates that many families who had not engaged in the process for selecting a provider until the last year, elected to transition to a new community home instead of transferring to another training center as they closure date approached. DBHDS is confident with current and

developing capacity, CVTC will remain on schedule to close by June 2020, as more families engage in the process of identifying and potentially selecting a community provider.

Figure 5: CVTC Training Center Preference for Not Yet and No as of August 13, 2019						
Training Center	Training Center Tentative, Not Saying No Totals  Always Responsive or Not Yet					
CVTC	5	12	17			

SEVTC remains open with capacity to serve 75 individuals Figure 6: SEVTC Training Center Preference for Not Yet and No as of August 13, 2019				
Training Center Tentative, Not Saying No Totals  Always Responsive or Not Yet				
SEVTC	20	44	64	

#### **Barriers to Discharge**

The primary barrier to discharge from the training centers is the reluctance of a family/authorized representative to engage in the process.

Although some families are reluctant to participate in the process, DBHDS has found that twenty-five percent to eighty percent of families and authorized representatives from the three closed training center became more willing to explore and choose alternative placements with education related to available options as the established closure, dates draw closer. As indicated above, there has been a shift in the last quarter at CVTC, moving from 17 "no" to the current 12.

#### Total Cost of the Services Provided to Individuals Transitioning

The statewide average cost of supporting individuals in training centers in FY 2018 was \$396,973 per person, per year. The projected cost per person will increase due to the fixed costs allocated to a declining census in the facilities as well as discharges and natural deaths. Using FY 2017 data, the average annual cost of supporting former residents who have moved into community homes was \$154,339.

#### Increased Medicaid Reimbursement for Congregate Residential Services

The rates for the Developmental Disability Waivers include a tiered approach payment structure for some services, which reimburses providers for the cost of serving individuals with more intensive behavioral and/or medical support needs. Customized rates support individuals with support needs that exceed reimbursement through the current rate structure. For a provider to receive a customized rate, the provider must demonstrate increased costs are required for staffing and or programmatic oversight. Receipt and approval of applications occur on an individual basis for each person and provider.

### **Service and Support Needs**

#### Survey of Supports and Availability

DBHDS conducts a quarterly comprehensive survey to identify support needs for each individual residing in the training center scheduled to close. Figure 7 below contains data detailing the support needs for individuals residing at the training centers as of August 13, 2019. The numbers reflect the aggregated need and capacity available. DBHDS does not utilize the surveys to match individuals and providers. In addition, the table does not contain data on vacancy rates or provider capacity.

Figure 7: Behavioral and Medical Supports Required and Their Availability						
Training Center	Number of Individuals who require Supports			Provider beds available or in development		
	Behavioral	Medical	Both	Behavioral	Medical	Both
CVTC	12	13	10	24	14	12
SEVTC	23	14	33	26	19	34
Total	35	27	43	50	33	46

#### **Regional Support Teams**

In addition, DBHDS implemented five Regional Support Teams (RSTs) in March 2013. The RSTs are comprised of professionals with experience and expertise in serving individuals with developmental disabilities in the community, including individuals with complex behavioral and medical needs. The RST seeks to resolve individual, regional or system barriers that prevent individuals from receiving services in the most integrated setting of their choice.

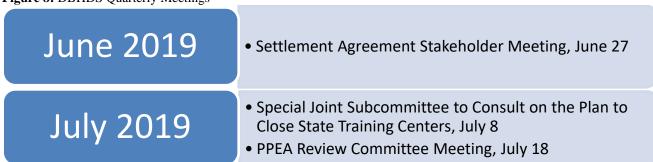
There were 7 referrals presented to RST for review in FY2020 from CVTC and SEVTC. CVTC residents originate from all regions in Virginia, making the identification of providers and homes in an individual's home region easily achievable. With the expected closure of CVTC, SEVTC and Hiram Davis Medical Center (HDMC) will be the remaining state facilities to support individuals with Developmental Disabilities.

#### **Stakeholder Collaboration**

#### **Quarterly Meetings**

DBHDS facilitates various meetings to promote collaboration with stakeholders as listed below in Figure 8. Settlement Agreement Stakeholder meetings have been held since July 2012 regarding the implementation of the Department of Justice (DOJ) Settlement Agreement, Medicaid waiver redesign, and training center closures. The quarterly Stakeholder meeting is conducted by the DBHDS Commissioner or designee and includes representation from families, individuals receiving services, CSBs, private providers, advocacy organizations, and others from each region of the Commonwealth. The public is invited to attend for providing comment at Settlement Agreement Stakeholder meetings. Information related to the meeting can be viewed at <a href="http://www.dbhds.virginia.gov/doj-settlement-agreement">http://www.dbhds.virginia.gov/doj-settlement-agreement</a>

Figure 8: DBHDS Quarterly Meetings



# **Community Provider Capacity Availability of Waiver Funded or ICF Funded Group Homes**

Figure 9 below shows the statewide training center census and provider capacity status.

Figure 9: Summary of Statewide Training Center Census and Provider Capacity Status (8/13/19)				
CVTC		SEVTC		
Closure: 2020		Remains Open		
Current Census	41	Current Census	71	
Community Providers utilized this quarter	10	Community Providers utilized this quarter	7	
Available options	23	Available options	79	
Providers in development	4	Providers in development	0	
Options in development	30	Options in development	0	
Total number of options available by December 2019	53	Total number of options available by December 2019	79	

#### Regional Support Centers for Specialty Services/Health Support Network

The Regional Support Centers have traditionally provided dental and mobile rehab engineering. In addition, the community nursing team was created to provide technical assistance for provides working with individuals with a developmental disability. The Health Support Network (HSN) has or is in the process of developing or ensuring key services are present in community settings. Figure 10 below provides data on the current impact of moving dental services and mobile rehab engineering into the community as well as providing technical assistance through Community Nursing.

Figure 10: Health Support Network Current Impact				
Dental Program (DP)	<ul> <li>▶ DP received referrals for 1714 individuals with 1355 individuals currently, active and receiving services in the program.</li> <li>▶ Of the patients' active, 29 % require sedation with only 0.2% require general anesthesia.</li> </ul>			
Mobile Rehab Engineering (MRE)	MRE made 1933 repairs to medical durable equipment  ➤ Approximately 80% of the repairs resulted from needs identified during a safety assessment as opposed to requested repairs.  ➤ Repairs reduced the risk of bodily injury in approximately 81% of the cases.			
Community Nursing (CN)	<ul> <li>CN provided nursing technical assistance to 740 individuals and providers.</li> <li>CN provided community educational programs throughout the Commonwealth with over 111 participants attending.</li> </ul>			