



COMMONWEALTH of VIRGINIA
DEPARTMENT OF SOCIAL SERVICES
Office of the Commissioner

S. Duke Storen
COMMISSIONER

March 1, 2020


MEMORANDUM

TO: The Honorable Ralph S. Northam
Governor of Virginia

The Honorable Janet D. Howell
Chair, Senate Finance Committee

The Honorable Luke E. Torian
Chair, Senate Finance Committee

Daniel Timberlake, Director
Department of Planning and Budget

FROM: S. Duke Storen 

SUBJECT: Semi-annual Progress Report on the Comprehensive Child Welfare Information System

I am pleased to submit the Department of Social Services' semi-annual report on the development of a comprehensive child welfare information system, including implementation status and project expenditures. If you have questions or need additional information, please contact me.

SDS:kc
Attachment

**Department of Social Services
Semi-Annual Report on CCWIS
(July 1, 2019 - December 31, 2019)**

Report Mandate

Items 344 (M) of the 2019 Appropriation Act provides:

(1) "Out of this appropriation, \$7,517,668 the first year and \$7,517,668 the second year from the general fund and \$2,500,000 the first year and \$2,500,000 the second year from nongeneral funds shall be available for the reinvestment of adoption general fund savings as authorized in title IV, parts B and E of the federal Social Security Act (P.L. 110-351)."

(2) "Of the amounts in paragraph M.1. above, \$3,078,595 the first year and \$3,078,595 the second year from the general fund shall be used to develop a case management module for a comprehensive child welfare information system (CCWIS). In the development of the CCWIS, the department shall not create any future obligation that will require the appropriation of general fund in excess of that provided in this Act. Should additional appropriation, in excess of the amounts identified in this paragraph, be needed to complete development of this or any other module for the CCWIS, the department shall notify the Chairmen of the House Appropriations and Senate Finance Committees, and Director, Department of Planning and Budget."

(3) "Beginning September 1, 2018, the department shall also provide semi-annual progress reports that includes current project summary, implementation status, accounting of project expenditures and future milestones. All reports shall be submitted to the Chairmen of the House Appropriations and Senate Finance Committees, and Director, Department of Planning and Budget."

CCWIS (COMPASS) Mobility Solution

From July 1, 2019 through December 31, 2019, the Comprehensive Permanency Assessment and Safety System (COMPASS) Mobile team focused primarily on the development, design, and implementation of the first cloud-based solution at the Virginia Department of Social Services (VDSS). The team concentrated on the system infrastructure in order to interface with the current Child Welfare Legacy System. The COMPASS Mobile project incorporated local users in all aspects of design, development, and testing. This allowed VDSS to meet the goal of providing innovative technology to facilitate case management and real-time reporting capabilities to achieve timely permanency and to ensure the safety and well-being of children in the Commonwealth. During this time, there was a concerted effort regarding change management and implementation. The COMPASS Mobile project worked with national experts at the Quality Improvement Center for Workforce Development to incorporate implementation science at the federal level as outlined by the Administration for Children and Families.

RedMane Technology LLC (RedMane) successfully implemented the approved technical requirements for COMPASS Mobility. VDSS accepted Redmane's COMPASS Mobility solution in October, 2019. VDSS trained approximately 1,500 local family service specialists (FSS) from October, 2019 through January, 2020. For the remainder of 2020, Redmane will be implementing enhancements for Structured Decision Making and for a genogram to assist FSS in establishing family relationships of children in care.

The Governor's Executive Biennial Budget proposes \$17,708,212 in funding for child welfare system improvements. The improvements will combine the four current case management systems and will provide funding to automate title IV-E foster care expenditures.

CCWIS (COMPASS) Case Management System

VDSS is exploring different approaches for obtaining a new child welfare case management system to replace its current legacy system which is more than 20 years old. The replacement system will be CCWIS-compliant and designed to meet the needs of the Commonwealth and the Virginia Local Government and State Child Welfare Program practice requirements. Innovative technologies will be sought to facilitate case management and real-time reporting to achieve timely permanency and to ensure the safety of children in the Commonwealth. Key objectives of a new system include:

- Improved customer service
- Integrated solution
- Flexible design
- Enhanced maintenance support and financial benefit
- Promotion of information exchange
- Eligibility determination
- Case, financial and document management
- Comprehensive Assessment Tool
- Enhance reporting
- Legacy system conversion

CCWIS Expenditures

CCWIS Financial Expenditures			
July 1, 2019 to December 31, 2019			
Category	General Fund	Federal Fund	Total
Salaries	\$ 406,751.93	\$ 182,314.43	\$ 589,066.36
Postage		\$ 12,575.22	\$ 12,575.22
Travel	\$ 10,376.85	\$ 6,034.75	\$ 16,411.60
Office Supplies	\$ 9,925.97	\$ 3,118.65	\$ 13,044.62
Office rental share	\$ 12,273.66	\$ 7,178.25	\$ 19,451.91
Organizational Membership	\$ 1,375.00	\$ 750.00	\$ 2,125.00
Clerical services	\$ 21,035.70	\$ 6,235.70	\$ 27,271.40
Miscellaneous	\$ 1,908.05	\$ 349.89	\$ 2,257.94
Mobility Devices and service plans	\$ 1,446,445.00		\$ 1,446,445.00
Sub-total	\$ 1,910,092.16	\$ 218,556.89	\$ 2,128,649.05
Mobility Vendor	\$ 1,191,085.00		\$ 1,191,085.00
Total	\$ 3,101,177.16	\$ 218,556.89	\$ 3,319,734.05