

OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



REGIONAL AND STATEWIDE TRAINING REGARDING CSA

Annual Report to the General Assembly, December 2020

In accordance with the 2020 Appropriation Act Chapter 1289, Item 292 (B)(6)

The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS annually develops and implements a robust training plan. The FY2020 training plan included the intention to move the annual CSA Conference to the fall of 2021. It has previously been held in the Spring. Beginning in March 2020, the COVID-19 pandemic resulted in significant disruptions to the implementation of the training plan. Some scheduled "in-person" events were moved to alternate virtual formats, and others canceled or postponed until FY2021 in accordance with the Governor's executive orders.

In accordance with the FY2020 training plan, the following activities were implemented:

- Forty (40) regional and stakeholder training sessions were provided to 1,815 participants. Training topics, dates, and participant numbers are summarized on pages 2 through 4 of this report. An additional fourteen (14) scheduled events were canceled or postponed until FY2021 due to the COVID-19 pandemic.
- Seventeen (17) on-line training courses were offered through the Virginia Learning Center and the Praed Foundation CANS (Child and Adolescent Needs and Strengths) training site, with a total enrollment of 5,658 (non-unique) participants.
- On-site training or technical assistance was provided per requests of local and regional CSA stakeholders.
- On-line "OCS Help Desk" was maintained with 880 individual requests answered.

Funds Expended for Regional and Statewide Training*

On-line Training/Certification: Uniform Assessment Instrument	\$ 27,000
E-learning Course Development	\$ 14,600
Go-to-Meeting / Go-To-Webinar Subscription	\$ 1,200
TOTAL*	\$ 42,800

**Funds include those allocated explicitly in the Appropriation Act (as well as additional funds from the CSA administrative budget) and do not include OCS staff travel/training materials expenses.*



Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2020

(Participant evaluations of select training sessions are available for review at the Office of Children's Services)

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
High Fidelity Wraparound Supervisor Training (Anna Antell)	ICC Supervisors	7/9/2019	31
High Fidelity Wraparound: Introduction (Days 1 – 2) Richmond, VA (Anna Antell)	ICC Providers	7/22–7/23/2019	28
High Fidelity Wraparound Overview (Anna Antell)	Norfolk Children's Services Providers	7/29/2019	74
High Fidelity Wraparound Refresher Training Norfolk (Anna Antell)	ICC Providers	7/30/2019	21
CSA Financial Procedures (Maris Adcock)	Lancaster County CPMT & Finance Staff	8/8/2019	8
CSA Continuous Quality Improvement (Zandra Relaford)	Prince William County CPMT	8/15/2019	15
High Fidelity Wraparound: Introduction (Days 3 – 4) Richmond, VA (Anna Antell)	ICC Providers	8/15–8/16/2019	27
Overview of the CSA and Relationship to DSS (Scott Reiner)	DSS State Board	8/21/2019	11
High Fidelity Wraparound Overview (Anna Antell)	Radford Child Serving Agencies	8/22/2019	30
High Fidelity Wraparound Refresher Training Richmond (Anna Antell)	ICC Providers	8/27/2019	22
Court Improvement Program – Regional Family First Training (Scott Reiner)	Hampton–Newport News Legal Community	9/5/2019	67
Court Improvement Program – Regional Family First Training (Scott Reiner)	Wytheville Legal Community	9/11/2019	78
Court Improvement Program – Regional Family First Training (Scott Reiner)	Lynchburg Legal Community	9/12/2019	68
Court Improvement Program – Regional Family First Training (Scott Reiner)	Stafford Legal Community	9/17/2019	75
High Fidelity Wraparound Refresher Training – NOVA (Anna Antell)	ICC Providers	9/18/2019	28
High Fidelity Wraparound Refresher Training – NOVA (Anna Antell)	ICC Providers	9/19/2019	21
Court Improvement Program – Regional Family First Training (Scott Reiner)	Richmond Legal Community	9/20/2019	107
High Fidelity Wraparound Refresher Training Staunton (Anna Antell)	ICC Providers	9/24/2019	18
CSA Continuous Quality Improvement (Zandra Relaford)	King William County CPMT	9/24/2019	13
Can CSA Pay? (Kristi Schabo)	Amelia County CPMT and FAPT	10/1/2019	16
CSA and Special Education (Kristi Schabo)	VA Council of Administrators of Special Education	10/4/2019	250

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
High Fidelity Wraparound: Introduction (Days 1 – 2) Richmond, VA (Anna Antell)	ICC Providers	10/3–10/4/2019	21
High Fidelity Wraparound: Family Support Partners Richmond (Anna Antell)	ICC Family Support Partners	10/16– 10/18/2019	16
CSA Basics for Court Appointed Special Advocates (CASA) (Kristi Schabo)	Henrico and Chesterfield CASA	10/19/2019	13
CSA Continuous Quality Improvement (Zandra Relaford)	Dinwiddie County CPMT	10/23/2019	14
CSA Eligibility and Funding (Carol Wilson)	Richmond CSA Stakeholders	10/23/2019	15
High Fidelity Wraparound Refresher Training Williamsburg (Anna Antell)	ICC Providers	10/29/2019	31
Franklin County CSA Summit (Scott Reiner)	Franklin County CSA Stakeholders	11/1/2019	30
CANS, Service Planning and Utilization Review (Anna Antell and Carol Wilson)	Culpeper Area CSA Teams	11/7/2019	19
CSA Update (Scott Reiner)	VCOPPA Annual Critical Issues Symposium	11/7/2019	77
CSA Continuous Quality Improvement (Zandra Relaford)	York/James City/Poquoson/ Williamsburg CSA Teams	11/15/2019	12
High Fidelity Wraparound: Introduction (Days 3 – 4) Richmond, VA (Anna Antell)	ICC Providers	11/19– 11/20/2019	21
Application of High Fidelity Wraparound in the DSS Context (Anna Antell)	DSS Annual Adoption Conference	11/21/2019	18
Use of the CSA Model IFSP (Kristi Schabo)	Sussex FAPT and CPMT	12/12/2019	14
CSA Continuous Quality Improvement (Zandra Relaford)	Northumberland CSA Teams	1/9/2020	18
CSA Continuous Quality Improvement (Zandra Relaford)	Essex County CPMT	1/13/2020	7
CANS, Service Planning and Utilization Review (Anna Antell and Carol Wilson)	Staunton/Augusta/Waynesboro CPMT	1/28/2020	25
High Fidelity Wraparound Overview (Anna Antell)	Central Region DSS Directors	2/12/2020	25
CANS, Service Planning and Utilization Review (Anna Antell and Carol Wilson)	Lynchburg CSA Teams	3/6/2020	52
Evolutions in Virginia's System of Care (Scott Reiner)	Northern VA CSA Symposium (Fairfax)	3/11/2020	393
J&DR Pre–Bench Orientation	New J&DR Judges	6/16/2020	8
2020 New CSA Coordinator Academy (Virtual)	New CSA Coordinators	6/5; 6/12; 6/19/2020	26

On-Line Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1	New LDSS Staff and Other Interested Parties	Continuous	140
CSA for New LDSS Staff – Module 2	New LDSS Staff and Other Interested Parties	Continuous	123
CSA for New LDSS Staff – Module 3	New LDSS Staff and Other Interested Parties	Continuous	126
CSA for New LDSS Staff – Module 4	New LDSS Staff and Other Interested Parties	Continuous	109
CSA for New LDSS Staff – Module 5	New LDSS Staff and Other Interested Parties	Continuous	107
Special Education Wraparound Funding Under the CSA	All CSA Stakeholders	Continuous	30
CSA Continuous Quality Improvement	All CSA Stakeholders	Continuous	55
Can CSA Pay? (Standalone Course)	All CSA Stakeholders	Continuous	63
CPMT Training – Module 1 (The Big Picture)	CPMT Members and Other Interested Parties	Continuous	49
CPMT Training – Module 2 (CPMT/FAPT Roles and Responsibilities)	CPMT Members and Other Interested Parties	Continuous	94
CPMT Training – Module 3 (Funding and Eligibility)	CPMT Members and Other Interested Parties	Continuous	58
CPMT Training – Module 4 (Can CSA Pay?)	CPMT Members and Other Interested Parties	Continuous	59
CPMT Training – Module 5 (Utilization Review)	CPMT Members and Other Interested Parties	Continuous	70
CPMT Training – Module 6 (Audit)	CPMT Members and Other Interested Parties	Continuous	99
CSA Fiscal Overview	CSA Finance Staff and Other Interested Parties	Continuous	105
CANS Certification/Recertification Training	All Local CSA Case Managers	Continuous	4268
CSA Parental Agreements	All CSA Stakeholders	Continuous	103