



COMMONWEALTH of VIRGINIA

Department of Medical Assistance Services

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DIRECTOR

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MEMORANDUM

TO: The Honorable Ralph S. Northam
Governor of Virginia

Delegate Robert D. Orrock, Sr.
Chairman, House Committee on Health, Welfare and Institutions

Senator Stephen D. Newman
Chairman, Senate Committee on Education and Health

FROM: Karen Kimsey
Director, Virginia Department of Medical Assistance Services

SUBJECT: Annual Report: Timeliness of Medicaid Long-Term Services and Supports Screenings – CY2020

This report is submitted in compliance with the Virginia Acts of the Assembly – Section 32.1-330.I., of the Code of Virginia, which states:

The Department shall report annually by August 1 to the Governor and the Chairmen of the House Committee on Health, Welfare and Institutions and the Senate Committee on Education and Health regarding (i) the number of long-term services and supports screenings for eligibility for community and institutional long-term services and supports conducted pursuant to this section and (ii) the number of cases in which the Department or the public or private entity with which the Department has entered into a contract to conduct such long-term services and supports screenings fails to complete such long-term services and supports screenings within 30 days.

Should you have any questions or need additional information, please feel free to contact me at (804) 786-8099.

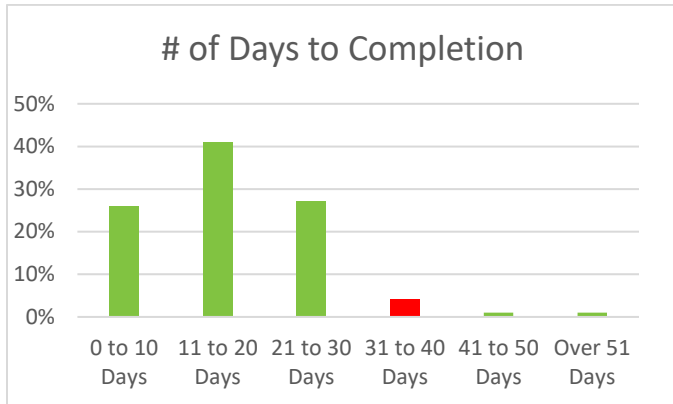
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Enclosure

Pc: The Honorable Daniel Carey, M.D., Secretary of Health and Human Resources

- 26% were completed within 10 days or less;
- 41% were completed within 11 to 20 days; and
- 27% were completed within 21 to 30 days.

For LTSS screenings that were not completed within the required 30 day time frame:

- 4% were completed within 31 to 40 days;
- 1% were completed within 41 to 50 days; and
- 1% were completed in over 51 days.



The primary reason LTSS Screenings were not completed within the 30-day timeframe in CY2020 was due to lack of available staffing at the local level. Staff who conduct LTSS Screenings in communities are local social services and health department staff. Beginning in March 2020 these staff members were often needed to support COVID-19 mitigation efforts including conducting contact tracing. This resulted in temporary staffing shortages in some communities and delays in conducting LTSS Screenings.

Summary

DMAS has made significant progress toward improving the LTSS Screening process for individuals seeking Medicaid long-term services and supports. Currently, 94% of all LTSS screenings in the community are conducted within 30 days of a request. DMAS continues to review LTSS Screening results and make necessary adjustments with technical assistance and outreach provided to LTSS Screeners in both the community and in hospitals. This outreach is specific in addressing issues identified through data review and questions from LTSS Screeners. Finally, DMAS continues its participation in the public engagement process by conducting regular meetings with affected stakeholders.