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STATE CORPORATION COMMISSION DIVISION OF UTILITY ACCOUNTING AND FINANCE

November 1, 2021

Delivered by Electronic Mail

TO: The Honorable Ralph S. Northam
Governor, Commonwealth of Virginia

The Honorable Janet D. Howell
Chair, Committee on Finance and Appropriations
Senate of Virginia

The Honorable Luke E. Torian
Chair, Committee on Appropriations
Virginia House of Delegates

FROM: Kim Pate
Director, Utility Accounting and Finance

Subject: Information on the Status of SCC-Regulated Utility Customer Accounts

Dear Governor Northam, Senator Howell, and Delegate Torian:

Chapter 1 of the 2021 Virginia Acts of Assembly, Special Session II (House Bill 7001) appropriated \$120,000,000 from American Rescue Plan Act (ARPA) funds received by the Commonwealth, to direct assistance to residential utility customers with accounts over 60 days in arrears, and the cost of administering the program. The State Corporation Commission (SCC) was directed to establish an application process in order to distribute such ARPA assistance directly to utilities. On November 1, 2021, the SCC sent award letters to the SCC-Regulated utilities identifying \$53 million of ARPA Funds provided by the General Assembly for residential customer arrearage assistance.

As also provided in House Bill 7001, the SCC is required to obtain from SCC-regulated utilities certain information concerning customer arrearages as of August 31, 2021. Additionally, these utilities were required to report to the SCC any amount of unspent utility assistance as of

August 31, 2021, previously provided under the federal CARES Act.¹ The SCC is further required to report this information to the Governor and the General Assembly's finance and appropriations committees. Accordingly, the SCC is providing you this information, by utility, in an aggregated, anonymized format. Please see the responses from utilities summarized on the attachment to this letter.

¹ Chapter 56 of the 2020 Virginia Acts of Assembly, Special Session I appropriated \$100,000,000 from the Coronavirus Relief Funds (CRF) received by the Commonwealth to direct assistance to utility customers with accounts over 30 days in arrears. The SCC was directed to establish an application process in order to distribute such CRF directly to utilities. On December 21, 2020, the SCC distributed \$43.5 million of CRF to SCC-regulated utilities. Any unused CRF must be returned by the SCC-regulated utilities to the SCC by December 1, 2021. The SCC will return any unused CRF to the State Treasury by December 31, 2021.

Attachment

Utility Name	Amount of UNSPENT Corona Virus Relief Funds (CRF) as of August 31, 2021	Number of RESIDENTIAL accounts with arrears balances over 60 days as of August 31, 2021	Value of RESIDENTIAL accounts with arrears balances over 60 days as of August 31, 2021	Number of COMMERCIAL accounts with arrears balances over 60 days as of August 31, 2021	Value of COMMERCIAL accounts with arrears balances over 60 days as of August 31, 2021	Number of INDUSTRIAL accounts with arrears balances over 60 days as of August 31, 2021	Value of INDUSTRIAL accounts with arrears balances over 60 days as of August 31, 2021	Total Number of ALL accounts with arrears balances over 60 days as of August 31, 2021	Total Value of ALL accounts with arrears balances over 60 days as of August 31, 2021
A & N Electric Cooperative	0	1,898	1,128,265	76	55,220	12	51,890	1,986	1,235,375
Appalachian Natural Gas Distribution Company	11,540	448	34,119	77	46,423	14	24,829	539	105,371
Appalachian Power Company	4,866	29,117	15,618,413	1,813	860,475	28	88,810	30,958	16,567,698
Aqua Virginia, Inc	84,000	20,842	591,632	454	27,867	0	0	21,296	619,499
Atmos Energy Corporation	47,942	2,284	133,703	278	18,398	2	5,651	2,564	157,752
BARC Electric Cooperative	47,074	854	749,830	8	10,178	5	0	867	760,008
Central Virginia Electric Cooperative	0	3,014	1,641,204	115	63,286	0	0	3,129	1,704,490
Columbia Gas of Virginia	0	42,156	7,701,328	962	259,404	24	2,130,066	43,142	10,090,798
Community Electric Cooperative	534	295	147,369	15	3,134	0	0	310	150,503
Craig-Botetourt Electric Cooperative	0	147	134,442	0	0	1	239	148	134,681
Dominion Energy	0	190,659	103,147,500	8,697	11,665,075	8	144,304	199,364	114,956,879
Kentucky Utilities Company d/b/a Old Dominion Power C	0	2,750	1,550,608	113	63,067	0	0	2,863	1,613,675
Massanutten Public Service Corp	37,751	125	65,258	1	329	0	0	126	65,587
MECKLENBURG ELECTRIC COOPERATIVE	0	2,328	1,964,633	40	39,928	0	0	2,368	2,004,561
Northern Neck Electric Cooperative	0	1,023	879,424	72	33,032	0	0	1,095	912,456
Northern Virginia Electric Cooperative	0	7,902	3,995,116	406	396,898	34	199,826	8,342	4,392,014
Powell Valley Electric Cooperative	2,668	123	42,053	10	303	0	0	133	42,356
Prince George Electric Cooperative	1,383	1,513	549,100	1	5,707	0	0	1,514	554,807
Rappahannock Electric Cooperative	2,906	11,668	9,509,690	360	454,265	10	100,885	12,038	10,064,840
Reston Lake Anne Air Conditioning Corporation	44,000	62	35,037	0	0	0	0	62	35,037
Roanoke Gas Company	0	4,600	1,222,328	239	112,426	4	386	4,843	1,335,140
Sedley Water Company	596	25	1,454	0	0	0	0	25	1,454
Shenandoah Valley Electric Cooperative	0	4,083	3,880,964	250	233,579	2	192,977	4,335	4,307,520
Southside Electric Cooperative	0	3,293	2,354,083	50	65,225	0	0	3,343	2,419,308
SOUTHWESTERN VIRGINIA GAS COMPANY	0	320	63,907	24	5,631	0	0	344	69,538
Virginia Natural Gas	0	29,581	10,778,335	1,512	2,865,927	0	0	31,093	13,644,262
Virginia-American Water Company	0	3,116	850,999	147	99,338	1	2,843	3,264	953,180
Washington Gas Light company	0	22,602	9,856,775	2,189	2,995,524	0	0	24,791	12,852,299
WOODHAVEN WATER COMPANY	<u>10,664</u>	<u>67</u>	<u>11,144</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>67</u>	<u>11,144</u>
Totals	<u>295,923</u>	<u>386,895</u>	<u>178,638,713</u>	<u>17,909</u>	<u>20,380,639</u>	<u>145</u>	<u>2,942,706</u>	<u>404,949</u>	<u>201,762,232</u>

Virginia Natural Gas and Washington Gas Light provided combined Commercial and Industrial customer numbers and values.