Washington Metropolitan Area Transit Commission

Sixty-Second
Annual Report
Fiscal Year 2022
July 1, 2021 through June 30, 2022



Washington Metropolitan Area Transit Commission 1010 Wayne Avenue, Suite 1240 Silver Spring, MD 20910-5624

August 16, 2022

To: The Honorable Glenn Youngkin Governor of Virginia

The Honorable Lawrence J. Hogan, Jr. Governor of Maryland

The Honorable Muriel Bowser Mayor of the District of Columbia

This report has been prepared in accordance with Title II, Article XIV, Section 5, of the Washington Metropolitan Area Transit Regulation Compact, Pub. L. No. 101-505, § 1, 104 Stat. 1300 (1990), amended by Pub. L. No. 111-160, 124 Stat. 1124 (2010) (amending tit. I, art. III), (codified at VA. CODE ANN. § 33.2-3000 (2022); MD. CODE ANN. TRANSP. § 10-203 (2022); D.C. CODE § 9-1103.01 (2022)), which provides:

The Commission shall make an annual report for each fiscal year ending June 30, to the Governor of Virginia and the Governor of Maryland, and to the Mayor of the District of Columbia as soon as practicable after June 30, but no later than the first day of January of each year, which may contain, in addition to a report of the work performed under this Act, other information and recommendations concerning passenger transportation within the Metropolitan District as the Commission considers advisable.

Jeffrey M. Lehmann
Executive Director

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Washington Metropolitan Area Transit Commission 1010 Wayne Avenue, Suite 1240 Silver Spring, MD 20910-5624

as of June 30, 2022

Commissioners

Honorable Michael T. Richard	Chairman
Honorable Everett Lott	Vice Chairman

Staff

J. Lehmann	Executive Director/General Counsel
J. Brown	Office Manager
C. Aquino	
S. Hayes	
S. Muhammad	IT Specialist
T. Crowe	Receptionist

ABOUT THE COMMISSION

The Transit Commission has been licensing and regulating private-sector passenger carriers on a regional basis in the Washington Metropolitan Area since 1960 pursuant to the Washington Metropolitan Area Transit Regulation Compact, Pub. L.



No. 86-794, § 1, 74 Stat. 1031 (1960), as amended by Pub. L. No. 87-767, 76 Stat. 764 (1962), Pub. L. No. 101-505, § 1, 104 Stat. 1300 (1990), and Pub. L. No. 111-160, 124 Stat. 1124 (2010)—an interstate agreement among the Commonwealth of Virginia, the State of Maryland, and the District of Columbia. Early in its history, the Commission primarily regulated mass transit bus and trolley operators.

That changed in 1973 when the Washington Metropolitan Area Transit Authority (WMATA) acquired the four mass transit bus companies operating in the area at that time. Today, carriers licensed by the Transit Commission include Capital Transit Company Trolley - 1961 sightseeing, tour and charter bus operators; airport

shuttle companies; wheelchair van operators (including those operating under the District of Columbia's Medicaid program); and some sedan and limousine operators. The Commission also prescribes interstate taxicab rates for the Metropolitan Area.

In 1990, the signatories embraced economic deregulation in the Washington Metropolitan Area by amending the Compact to lower market entry barriers for carriers

licensed by the Commission "while maintaining a regional approach to transportation and keeping those controls necessary for the security of the public." This was accomplished chiefly by eliminating the need for hearings on applications for authority while operating preserving the Commission's power to prescribe insurance and safety requirements.



Taxicab Queue at Ronald Reagan Washington National Airport

The 1990 amendments have succeeded in opening the Metropolitan District to competition as intended. Over 3,300 applicants have been conditionally granted WMATC operating authority since 1990. By comparison, only 176 carriers were granted WMATC operating authority in the Commission's first 30 years. While the Commission's mandate has evolved over the years, the Commission has remained a steadfast guardian of the public interest and is poised to carry out its mission well into the twenty-first century.

THE COMMISSIONERS

The Compact provides for the appointment of three Commissioners, one from each signatory. The Virginia member is appointed by the Governor of Virginia from the Virginia Department of Motor Vehicles, the Maryland member is appointed by the Governor of Maryland from the Maryland Public Service Commission, and the District of Columbia member is appointed by the Mayor of the District of Columbia from an agency with oversight of matters relating to the Commission. The following WMATC Commissioners held office in FY 2022.



Honorable Michael T. Richard, Chairman

Michael T. Richard was appointed as the Maryland member to WMATC on May 2, 2016, by Governor Lawrence J. Hogan, Jr. He was elected Chairman of WMATC on December 20, 2021, a position in which he previously served from December 8, 2017 to December 14, 2018.

Chairman Richard has served as a member of the Maryland Public Service Commission since January 2016. Prior to that, he served as Deputy Chief of Staff to Governor Hogan, advising the

Governor on a portfolio of issues and helping to manage cabinet agencies that included Agriculture, Energy, Environment, Lottery and Gaming, Natural Resources and Transportation.

Chairman Richard worked for more than 10 years at the Nuclear Energy Institute as Legislative Programs Director and Congressional Information Program Director. He then served in Governor Robert Ehrlich's administration as Deputy Secretary of Appointments and as Director of the Maryland Energy Administration.

In 2005, he was appointed to a post at the U.S. Department of Energy—first serving as Executive Director of the Secretary of Energy Advisory Board and later as Deputy Assistant Secretary for Congressional and Intergovernmental Affairs where his issues included nuclear energy, radioactive waste management, and legacy environmental remediation. In 2008, Chairman Richard was hired by Westinghouse Electric Company as Director of Government and International Affairs. He rejoined Maryland state government in 2015.

Chairman Richard is a past President of the Organization of PJM States, Inc. (OPSI) and currently serves as its Treasurer and sits on its Market Monitoring Advisory Committee, and is a member of the Committee on Energy Resources and the Environment for the National Association of Regulatory Utility Commissioners (NARUC).

Chairman Richard earned his B.A. from Brigham Young University in Provo, Utah, and an M.B.A. from the University of Maryland, College Park. He attended a French language program at L'Université Laval in Québec City, Canada. Chairman Richard lives in Fort Washington, Maryland.



Honorable Everett Lott, Vice Chairman

Everett Lott was appointed as the WMATC member from the District of Columbia on February 10, 2021, by Mayor Muriel Bowser. He was elected Vice Chairman of WMATC on December 20, 2021.

Vice Chairman Lott is the Director of the District Department of Transportation (DDOT). He brings more than 28 years of experience in administration, including human resources, budget and finance, grants, labor and employee relations, and facilities

management. Prior to joining DDOT, Vice Chairman Lott worked for the Federal Highway Administration as the Senior Advisor for Shared Services within the Office of Administration. He was appointed to the Senior Executive Service (SES) in 2016 as the Associate Administrator for Administration for the Pipelines and Hazardous Materials Safety Administration (PHMSA).

Prior to his appointment to the SES, Vice Chairman Lott was part of the leadership team at the Health Resources and Services Administration (HRSA) in the HIV/AIDS Bureau as the Director of the Office of Operations and Management. Vice Chairman Lott also has worked for the District government. He previously served as the Acting Budget Director for the District of Columbia Public Schools, Senior Manager in the

Executive Office of the Mayor, and as Deputy Director/Chief of Staff in the District's emergency 911 communications center.

Vice Chairman Lott earned his B.A. and M.A. from Texas Tech University and completed additional graduate work at Harvard University. He is also a graduate of the Federal Executive Institute's Leadership for a Democratic Society.



Honorable Richard D. Holcomb, Commissioner (Term July 21, 2010 to January 14, 2022)

Richard D. Holcomb was the WMATC member from Virginia at the beginning of FY 2022. He was appointed to WMATC on July 21, 2010, by Governor Robert F. McDonnell, reappointed on May 23, 2014, by Governor Terence R. McAuliffe, and reappointed again on January 15, 2018, by Governor Ralph S. Northam, and served until January 14, 2022.

In his capacity as Commissioner of the Virginia Department of Motor Vehicles (VADMV), he managed a state agency with a budget of over \$270 million and a statewide workforce of more than 2,000 employees. He oversaw the collection of approximately \$3.1 billion in revenue annually, which funds a significant portion of the state's new roads, and highway construction and maintenance.

Commissioner Holcomb also served as the Governor's Highway Safety Representative. He was chairman of the Virginia Motor Vehicle Dealer Board and a past chairman of the American Association of Motor Vehicle Administrators (AAMVA) international board of directors.

This was Commissioner Holcomb's second stint as the head of VADMV, which serves more than eight million customers each year and provides an impressive selection of service options to the citizens of the Commonwealth. Governor Northam was the fifth governor to entrust Chairman Holcomb with the top post at VADMV. Commissioner Holcomb was first named VADMV Commissioner in 1994 by Governor George F. Allen and reappointed by Governor James S. Gilmore in 1998. In 2010, Commissioner Holcomb was again appointed VADMV Commissioner by Governor McDonnell, then reappointed by Governors McAuliffe and Northam.

During his initial seven-year tenure as Commissioner at VADMV, Commissioner Holcomb revolutionized the agency to provide the ultimate in customer service, surpassing public and private sector service organizations. Under his leadership,

Virginia became the first state in the world to offer secure online driver's license renewals.

During his most recent term as VADMV Commissioner, he launched the robust DMV Connect program. A nationally-recognized program, fourteen DMV Connect teams provide ID card services to incarcerated individuals prior to their release which contributes to Virginia's reduced recidivism rate. DMV Connect teams also serve customers at nursing homes and group homes, military bases, corporate and government complexes, and senior communities.

A champion for customer service, Commissioner Holcomb's "one-stop shopping" philosophy led to the expansion of government services through partnerships with other Virginia agencies. VADMV customers could then apply for and receive Virginia vital records (e.g., birth, marriage, divorce, and death certificates), obtain E-ZPass transponders, purchase hunting and fishing licenses, and title and register boats at all VADMV customer service centers.

Commissioner Holcomb also believes that our dedicated military members who have given so much for our nation deserve every effort we can make to provide opportunities for their futures. He conceived VADMV's Troops to TrucksSM program, which provided testing, training, and potential career opportunities for military members after service. This outreach effort, recognized by the White House, was a collaboration between VADMV, Virginia military installations, and private transportation industry groups. The program helped provide employment opportunities to our military as truck or bus drivers, or in other transportation-related jobs after service.

Commissioner Holcomb formerly served as the General Counsel and Senior Vice President for Law and Regulatory Affairs for the American Trucking Associations, the national trade association for the trucking industry. In this capacity, he managed the in-house staff of attorneys and outside counsel on an array of complex legal matters such as corporate compliance, tax, employment law, election law, patents, copyrights, trademarks and anti-trust. He advanced the association's interests through the court system, protected the association from legal action, managed legal defense through the interpretation of legal documents, and advised ATA leadership on legal and regulatory matters.

Commissioner Holcomb served as chief of staff to three members of Congress and as General Counsel to the U.S. Senate Judiciary Subcommittee on Security and Terrorism. He served as a law clerk for a federal judge and also worked in private practice.

Commissioner Holcomb holds an undergraduate degree in political science from Hampden-Sydney College and a Juris Doctorate degree from the University of Richmond School of Law. He also a graduated of Virginia Commonwealth University's Virginia Executive Institute.

DEVELOPMENTS & ACCOMPLISHMENTS

FORMAL PROCEEDINGS

The Commission accepted 174 applications to obtain, transfer, amend, or terminate WMATC operating authority in FY 2022, an increase from the 159 accepted in FY 2021. The Commission also initiated 90 formal investigations of carrier compliance with WMATC rules and regulations in FY 2022, down from 173 in FY 2021.

In total, 264 new formal proceedings were commenced in FY 2022, down from 332 formal proceedings in FY 2021. The Commission issued 396 orders in formal proceedings in FY 2022, as compared to 522 orders in FY 2021.

INFORMAL PROCEEDINGS

Commission staff received four informal complaints against WMATC carriers in FY 2022. This compares to zero such complaints received in FY 2021. Commission staff processed three interstate taxicab complaints in FY 2022, up from one such complaint in FY 2021.

Commission staff also initiated seven informal investigations in FY 2022, which typically involve minor or technical violations committed by WMATC carriers.

CARRIER CERTIFICATES & VEHICLES

The Commission issued 53 certificates of authority in FY 2022, including 1 by reason of transfer and 2 by reason of amendment. This compares to 37 issued in FY 2021. The Commission revoked 28 certificates of authority in FY 2022. Most were revoked for willful failure to comply with the Commission's insurance requirements. The Commission terminated another 18 certificates of authority in FY 2022 upon request by the carriers.

The Commission reinstated one certificate of authority in FY 2022. The number of carriers holding a certificate of authority at the close of FY 2022 stood at 379, up from 373 at the close of FY 2021, and almost 4 times the 97 that held authority at the end of FY 1990, before the barriers to entry were lowered beginning in 1991.

The number of carrier vehicles in service reported to WMATC stood at 4,351 as of June 30, 2022. This compares to 4,533 vehicles operated under WMATC authority as of June 30, 2021.

FINANCIAL INFORMATION

BUDGET

The Commission receives appropriations from the three Compact signatories: Virginia, Maryland, and the District of Columbia. The Commission allocates its expenses among the signatories in the proportion that the population of each signatory within the Metropolitan District bears to the total population of the Metropolitan District, based on the most recent census data available at the time the budget is proposed. Comparative budget numbers for FY 2021 and FY 2022 are as follows.

Total	Budget
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	FY 2021	FY 2022
Salaries	\$567,000	\$587,000
Benefits	196,000	189,000
Rent	113,000	118,000
Other	125,000	107,000
Total	\$1,001,000	\$1,001,000

Allocated Budget

	FY 2021	FY 2022
DC	\$165,365	\$166,266
MD	461,761	461,861
VA	373,874	372,873
Total	\$1,001,000	\$1,001,000

REVENUE

The Commission does not retain any of the fees, forfeitures, and other non-appropriations revenue that it collects. All such revenue is returned to the signatories according to the proportions used for allocating expenses.

