

Report to the Commonwealth and the General Assembly On the Work of Virginia's Legal Aid Programs

2020 FY
2021



Legal Services
Corporation of Virginia

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*This Report was Produced for The
Legal Services Corporation of Virginia
by the Resource for Great Programs,
Inc. www.greatprograms.org.*

December 31, 2021

The Honorable Janet Howell

Chair, Senate Finance and Appropriations Committee
Virginia General Assembly, Richmond, Virginia

The Honorable Luke Torian

Chair, House Appropriations Committee
Virginia General Assembly, Richmond, Virginia

Dear Senator Howell and Delegate Torian:

On behalf of the Legal Services Corporation of Virginia (LSCV) and the Virginia State Bar, please find enclosed our report on the activities of Virginia's legal aid programs for FY 2020-2021.

Virginia's state-funded legal aid programs provided essential, high-quality legal assistance to Virginians struggling through the terrible, ongoing effects of the COVID-19 pandemic. The pandemic continued to exacerbate the problems of the poor, confronted with the threat of eviction, foreclosure, unemployment, domestic violence, school closures, and healthcare restrictions. Our legal aid offices focused on the most vulnerable - children and the elderly - in their efforts to help people through this pandemic.

This report provides data on the over 27,000 cases, including more than 7,500 housing and eviction cases, closed by the nine LSCV programs and statewide resource center, operating out of 35 offices covering every city and county in the Commonwealth in FY 20-21. The work on these cases benefited hundreds of thousands of Virginians. This report also includes some examples of cases legal aid handled for low-income Virginians and the \$226 million in economic benefits inuring to our citizens.

We are very grateful for the support of the General Assembly in our efforts to make our legal system available to all Virginians regardless of their ability to pay. We look forward to continuing to work with you in pursuit of justice for all Virginians.

Yours truly,

Mark D. Braley, Esquire

Executive Director,
Legal Services Corporation of Virginia

Karen A. Gould, Esquire

Executive Director
Virginia State Bar

LSCV AT A GLANCE

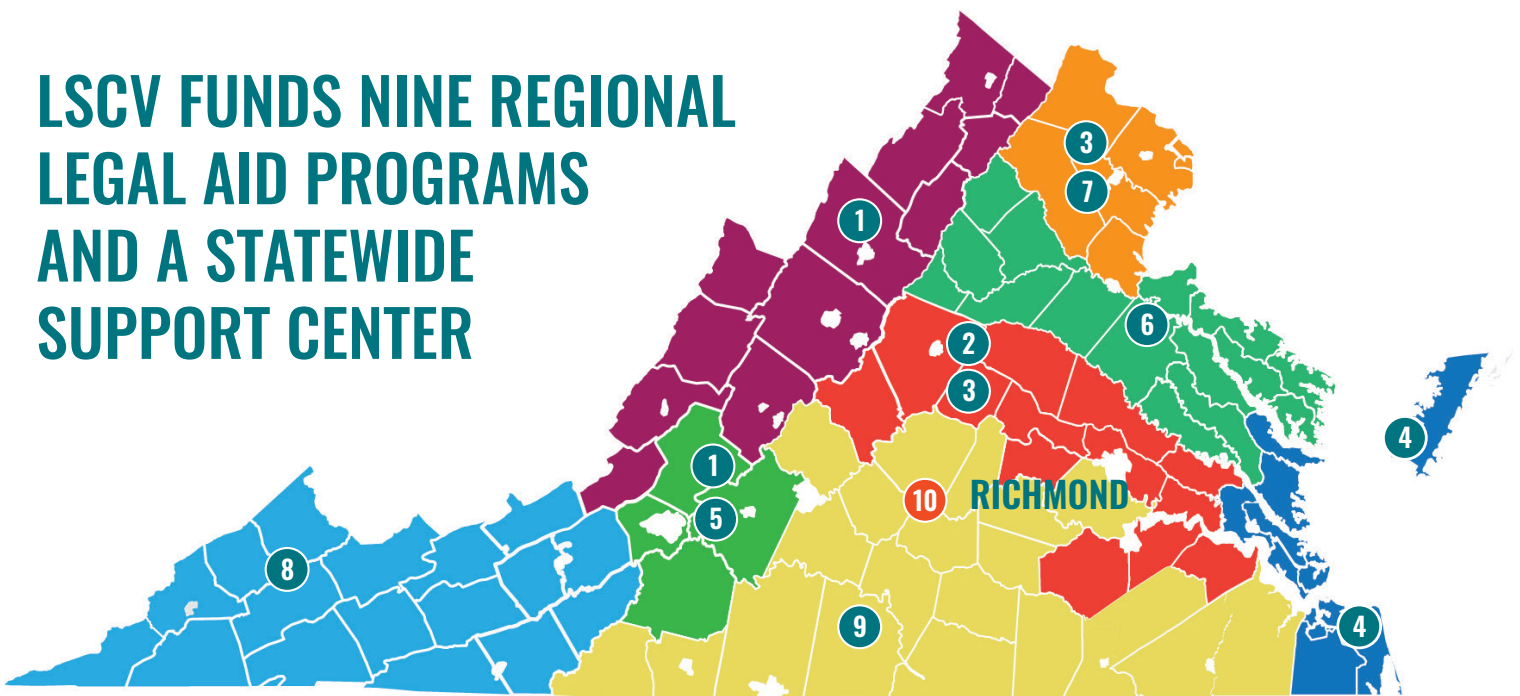
The Legal Services Corporation of Virginia (LSCV) is the largest source for civil legal aid funding for Virginia's nine regional Legal aid programs and a statewide support center – the Virginia Poverty Law Center – operating out of 35 offices and serving every city and county in Virginia. LSCV was formed and incorporated in 1975 by the Virginia State Bar, the Virginia Department of Social Services and the Virginia Legal Aid Association to develop, fund, coordinate and oversee the delivery of civil legal services to the poor in Virginia.

LSCV funds civil legal services to the poor through state general revenue and filing fee appropriations and is charged by statute with administering the Interest on Lawyers' Trust Accounts (IOLTA) program, the proceeds of which are added to state appropriations to fund civil legal aid.

ABOUT CIVIL LEGAL AID

Civil legal aid organizations provide free advice and representation to low-income people who otherwise would not receive help with serious legal issues related to housing, healthcare, immigration, employment, education, family law and domestic violence, disability, consumer problems, and elder issues. To be eligible for legal services in FY2020-21, a family of three would have to have an annual income at or below 125 percent of the federal poverty level: \$27,150.

LSCV FUNDS NINE REGIONAL LEGAL AID PROGRAMS AND A STATEWIDE SUPPORT CENTER



- 1 BRLS – Blue Ridge Legal Services**
Harrisonburg, Winchester, Roanoke, Lexington (\$808,335)
- 2 CVLAS – Central Virginia Legal Aid Society**
Richmond, Petersburg, Charlottesville (\$821,541)
- 3 LAJC – Legal Aid Justice Center; Charlottesville**
Falls Church, Petersburg, Richmond (\$2,021,643)
- 4 LASEV – Legal Aid Society of Eastern Virginia**
Hampton, Norfolk, Virginia Beach, Williamsburg, Belle Haven (\$2,514,655)
- 5 LASRV – Legal Aid Society of Roanoke Valley**
Roanoke (\$791,926)

- 6 LAW – Legal Aid Works (RLS)**
Fredericksburg, Culpeper, Tappahannock (\$772,079)
- 7 LSNV – Legal Services of Northern Virginia**
Alexandria, Arlington, Fairfax, Fredericksburg, Leesburg, Manassas (\$1,547,657)
- 8 SVLAS – Southwest Virginia Legal Aid Society**
Marion, Castlewood, Christiansburg (\$1,339,626)
- 9 VLAS – Virginia Legal Aid Society**
Lynchburg, Danville, Farmville, Suffolk (\$1,507,175)
- 10 VPLC – Virginia Poverty Law Center**
Richmond (Statewide Program) (\$1,004,454)

HIGHLIGHTS

2020-2021

LSCV-Funded Programs Produced Results That Touched Everyone in Virginia.

THE NEED

EACH YEAR,
54.5%*

of low-income households in Virginia experience at least ONE legal problem.

ONLY **17%***

of those are able to get assistance by a lawyer, because:

60% of low-income people are not aware they are eligible for free legal aid.*

85-97% of legal problems that legal aid organizations are unable to fully address are due to a lack of available resources.*

With more funding for legal aid, this “Justice Gap” could be substantially reduced.

**Sources: Virginia Legal Needs Study and LSC Justice Gap Report.*

THE IMPACT

210,325
PEOPLE

directly benefited from the outcomes of legal advice and representation.

\$314
MILLION
ECONOMIC
IMPACT

in dollar income for low-income households, cost savings for Virginia taxpayers, revenue for Virginia businesses, and jobs for working Virginians.

\$27.50 TO 1
ECONOMIC
RETURN

for every dollar of VA state funding received by LSCV-funded programs.

27,400
CASES

were completed, including...

7,600 preserving housing stability

by preventing eviction and foreclosures and reducing the need for emergency shelter.

11,200 enhancing family safety, security, and stability

for survivors of domestic violence and other family law clients.

3,100 representing clients with consumer matters

protecting them from creditor harassment, predatory lenders, and abusive debt collection practices.

5,500 representing clients with other legal matters

affecting their jobs, education, individual rights, and health care.

ECONOMIC IMPACTS

2020-2021

\$314 Million in Economic Benefits and Savings for Clients and Communities.*

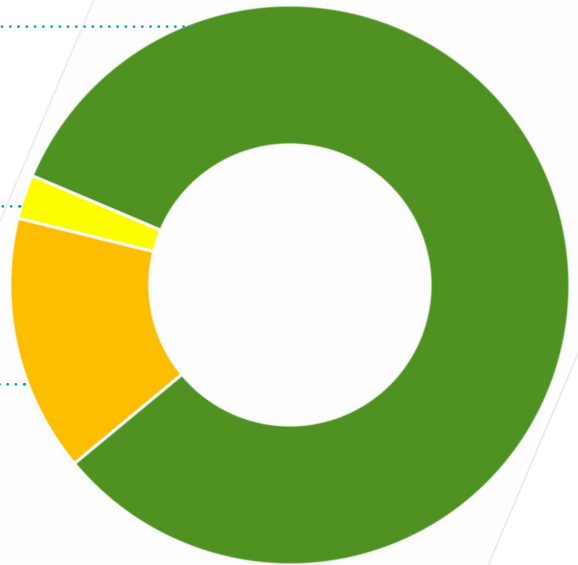
ECONOMIC IMPACTS

\$259 Million direct economic impact for low-income families, including income to pay for food, rent, and health care; and for relief from debt that otherwise could have dragged them deeper into poverty.

\$8.0 Million cost savings for the community from legal aid's success in reducing domestic violence, eviction, and other costly problems.

\$46.6 Million economic impacts on local economies, including a permanent economic multiplier effect resulting from federal dollars coming into the state each year that otherwise would be lost to communities across Virginia.

**Source of all economic impact estimates in this report: The Resource for Great Programs. Details available on request.*



EXAMPLE OF ECONOMIC IMPACTS ACHIEVED IN FY 2020-21

James currently resides at a homeless shelter. He used to be a truck driver but suffered a stroke and is now unable to work. Legal Aid Society of Eastern Virginia (LASEV) initially assisted James by helping him submit his 1040 Tax Return to obtain his Economic Impact Payments (EIP) but, because he was unable to pay driver's license renewal fees, his license expired, and he lacked a valid photo ID needed to commence benefits.

After working through red-tape, LASEV helped him obtain his birth certificate, social security card and state issued ID. LASEV's attorney and social worker were able to obtain all documents, make an appointment with the IRS, and verify his identity so that he could obtain all three EIPs totaling \$3,200.00. James was extremely grateful to LASEV and said he has never had that much money. LASEV is also helping James to obtain SSI and/or SSDI benefits.



ECONOMIC IMPACT FACTS

Every successful appeal of a denial of Social Security Disability for a disabled veteran or other disabled person produces an average of **\$70,000 in basic income** for that family over the 9.7-year average duration of those benefits.

SPENDING of that income for food, rent, and other necessities **generates additional \$113,000 in revenue** for local businesses and jobs for working Virginians due to the Economic Multiplier effect.

FAMILY SAFETY AND STABILITY

2020-2021

Legal Assistance Provided by LSCV-Funded Programs Enhanced the Lives of **11,200 Clients and Their Families.**

KEY FACTS

The Need is Overwhelming.

Domestic abuse is one of the most common issues facing low-income Virginians, with especially destructive impacts on children.

Legal Services Are Effective.

Studies show that legal services are an especially effective means of ending domestic abuse.*

Prevention Saves Money.

Preventing domestic abuse saves an estimated **\$5,700** in medical, counseling, and law enforcement costs for each case that is successful.*

**Sources: Please see Appendix B.*

IMPLICATIONS of UNMET Need For Legal Help With Domestic Abuse

WITH Legal Help, People Can...

- Get independence from abuser
- Order of Protection
- Custody of children
- Child support
- Divorce
- Attend work and school
- Get referrals to housing, employment, education and other support programs.

WITHOUT Legal Help, People...

- Miss work
- Lose jobs and income
- Have children's schooling disrupted
- Struggle with addiction
- Are unaware of programs that could help.

ECONOMIC IMPACTS of Virginia Programs' FAMILY Legal Aid in FY-2020-21

\$6 Million Cost Savings

by reducing the need for medical treatment and counseling for victims and detention and incarceration of abusers.

\$25 Million Income for Clients

In child and spousal support that helped victims achieve financial independence from their abusers.

ONE OF THE FAMILIES HELPED BY LSCV GRANTEES IN 2020-21

Anne applied to Blue Ridge Legal Services (BRLS) for representation to obtain a Protective Order against her estranged husband after he broke into Anne's home as she slept. She awoke to him sitting on top of her and attempting to physically restrain and hold her hostage in her home. Eventually, Anne was able to escape and call for police assistance. Anne's husband was arrested and charged with assault and battery of a family member, breaking and entering, and abduction.

After the husband pled guilty to abduction and assault and battery charges.



Blue Ridge Legal Services was able to assist Anne in obtaining a 2-year Protective Order against her husband in the Juvenile and Domestic Relations District Court. More importantly, BRLS also filed a motion so Anne could obtain a Protective Order "... for the lifetime of the defendant" (her

husband), providing her with an additional layer of protection and security to get sole legal and physical custody of her children, support.

HOUSING SECURITY

2020-2021 Representation

Funded Programs Preserved Housing Stability in the Middle of a National and Statewide Pandemic Emergency for **7,600 Clients and Their Families.**

KEY FACTS

The Need is Overwhelming.

Five Virginia cities are in the top 10 nationwide for eviction rates.

Legal Services Are Effective.

Legal aid advocates...

- Challenge evictions.
- Prevent foreclosures.
- Enforce laws protecting tenants and homeowners.

Prevention Saves Money and Lives!

- Keeping people in their homes during a national pandemic enhances the safety of all Virginians.
- Preventing eviction saves an estimated **\$6,100** in emergency shelter costs for each case that is successful.
- Preventing foreclosure saves an estimated **\$60,000** per successful case.

IMPLICATIONS of UNMET Need For Legal Help with Housing Security

WITH Legal Help, People Can...

- Keep their homes **72%** of the time*
- Keep their jobs and income
- Access emergency assistance programs
- Keep children in school
- Avoid homelessness

WITHOUT Legal Help, People...

- Miss work and schooling
- Lose their homes **62%** of the time*
- Wind up in shelters
- Are unaware of programs that could help
- Have children's schooling disrupted

**Source: Analysis by The Resource for Great Programs.*

ONE EXAMPLE OF "HOUSING SECURITY" RESULTS ACHIEVED IN 2020-21

Mary works at a warehouse that shut down several times because of workers testing positive for COVID. She received no pay or unemployment benefits during the shut-down periods. Because she was not working, Mary fell behind on rent. She received an email in July claiming she owed more than \$2,000 in back rent and late fees, and then a few days later, another email about the commencement of eviction proceedings.



The warehouse notified Mary that it was about to reopen full-time, which would provide regular income and allow her to pay her rent. She sought assistance from Virginia Legal Aid Society (VLAS) in avoiding eviction.

Mary's VLAS attorney successfully applied recently enacted eviction laws and regulations to get the landlord to apply for the Rent Relief Program on Mary's behalf. The Rent Relief Program paid the entire amount of back rent owed to the landlord and he agreed to dismiss the eviction case. When Mary's lease ended, she was able to move to a new apartment without being penalized because of an eviction on her record.

ECONOMIC IMPACT of Virginia Programs' HOUSING Legal Aid

\$2.0 MILLION

from Preventing Eviction.

Cost savings come from avoiding the cost of providing emergency shelter to individuals and families facing homelessness through eviction.

ADDRESSING BIG PROBLEMS

2020-2021

LSCV-Funded Programs Tackled Systemic Problems Affecting Thousands of Low-Income Virginians.

In November of 2020, a coalition of legal aid organizations (Legal Aid Justice Center, Legal Aid Works and Virginia Poverty Law Center) and two private law firms sent a demand letter to the Virginia Employment Commission (VEC) asking that they speed adjudication of unemployment applications and pay applicants while they wait for restoration of benefits. While VEC agreed to pay out nearly \$200 million to over 50,000 people who had their benefits terminated without a hearing, it failed to fix all the issues the coalition identified.

**Legal Aid Coalition
Cuts Red Tape
for 50,000
Unemployed
Virginians During
Pandemic**

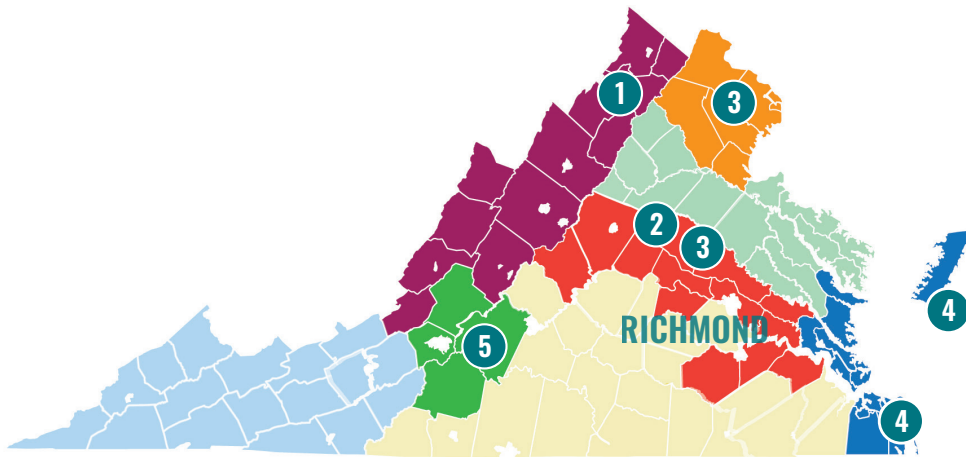


In April of 2021, our legal aid programs and co-counsel filed a class action in the Eastern District federal court. After several weeks of negotiation, the legal aid group settled with the VEC and the court issued an order requiring the VEC to end the backlog of unpaid unemployment insurance claims by a set deadline and to identify and pay Virginians whose benefits were improperly terminated while their cases awaited determination. This lawsuit forced the VEC to confront its failures, set a rigorous timetable for resolving tens of thousands of backlogged cases, and end its illegal practice of cutting off benefits without any hearing.

SNAPSHOTS

Outcomes Achieved
2020-2021

LSCV-Funded Advocates Reformed Unfair Laws, Halted Domestic Abuse, Prevented Evictions, and Slashed Barriers to Employment.



- 1. **BRLS** Blue Ridge Legal Services
- 2. **CVLAS** Central Virginia Legal Aid Society
- 3. **LAJC** Legal Aid Justice Center
- 4. **LASEV** Legal Aid Society of Eastern Virginia
- 5. **LASRV** Legal Aid Society of Roanoke Valley
- 6. **LAW** Legal Aid Works
- 7. **LSNV** Legal Services of Northern Virginia
- 8. **SVLAS** Southwest Virginia Legal Aid Society
- 9. **VLAS** Virginia Legal Aid Society
- 10. **VPLC** Virginia Poverty Law Center; (Statewide)

LEGAL SERVICES DRAMATICALLY EXPANDED

- 1 **Blue Ridge Legal Services (BRLS)** closed the highest number of cases in a decade. In response to ongoing pandemic impacts, BRLS launched a new initiative in which its lawyers worked with local courts to increase unrepresented litigants' awareness of BRLS' free legal services, especially in evictions, resulting in clients' achieving favorable outcomes in over 87% of their court cases and benefiting over 7,000 Valley residents.

26-FOLD INCREASE IN TENANT REPRESENTATION

- 2 **Central Virginia Legal Aid Society (CVLAS)** combined legal representation with community education, and partnerships with other eviction prevention programs to reduce homelessness. According to the RVA Eviction Lab at Virginia Commonwealth University, this contributed to a 26-fold increase in the representation of tenants in Richmond, Chesterfield and Henrico from the previous five years and resulted in a 30% reduction in evictions when tenants had representation.

VIRGINIA'S CRIMINAL RECORD SEALING LAWS IMPROVED

- 3 **Legal Aid Justice Center (LAJC)** helped dozens of individual clients file petitions to clear their criminal records and worked with the Expungement Council to advocate for a system of automatic criminal record sealing in Virginia. The resulting legislation represented the first major change to Virginia's record sealing laws in over 40 years and will eliminate significant barriers to employment, housing, and education for hundreds of thousands of Virginians.

FAIR HOUSING SECURED IN NORFOLK

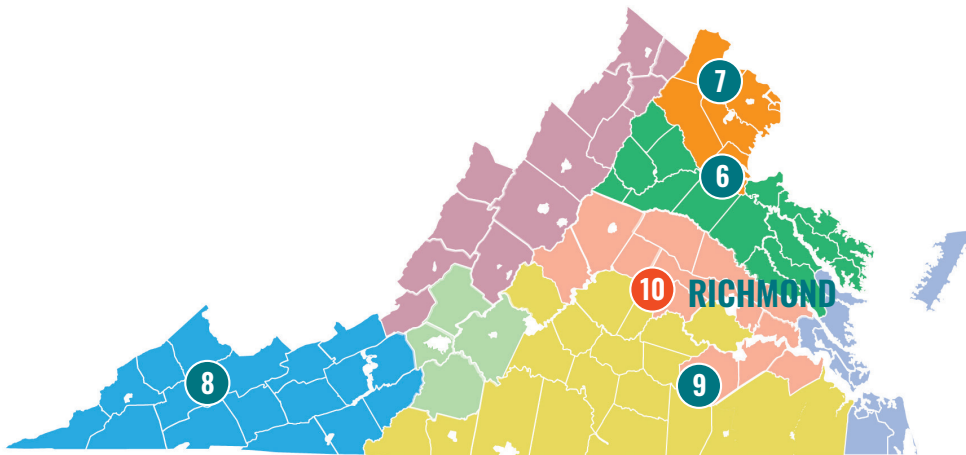
- 4 **Legal Aid Society of Eastern Virginia (LASEV)** partnered with a major law firm and a national civil rights organization to bring a disparate impact fair housing action against the City of Norfolk, Norfolk's housing authority, and HUD over the planned closure and redevelopment of a public housing community. The favorable resolution included more replacement units, an improved relocation package, and the City's commitment to combat source-of-income discrimination.

HOUSING SECURITY MAINTAINED DURING PANDEMIC

- 5 **Legal Aid Society of Roanoke Valley (LASRV)** has remained fully operational during the pandemic and enabled 662 clients and their families – over **1,400 people** in all – to avoid eviction, mortgage foreclosure, illegal or unfair charges by landlords, and other obstacles to their access to decent, safe housing.

SNAPSHOTS

Continued



- 1. **BRLS** Blue Ridge Legal Services
- 2. **CVLAS** Central Virginia Legal Aid Society
- 3. **LAJC** Legal Aid Justice Center
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- 9. **VLAS** Virginia Legal Aid Society
- 10. **VPLC** Virginia Poverty Law Center; (Statewide)

EVICCTIONS PREVENTED IN 17-COUNTY REGION

- 6. **Legal Aid Works (LAW)** LAW's housing advocates completed 308 housing intakes, helping nearly 1,300 persons. To maximize outreach to tenants at risk of eviction, LAW's housing team sent letters and Know Your Rights information to every tenant facing eviction in the seventeen-county service region, offered assistance at their upcoming court hearing, and conducted in-person outreach at courthouses with high eviction docket numbers.

MULTI-FACETED STRATEGY SUCCESSFUL IN NORTHERN VIRGINIA

- 7. **Legal Services of Northern Virginia (LSNV)** co-convened the Northern Virginia Eviction Prevention and Community Stability Task Force. This group provides a balanced, multi-pronged approach to eviction prevention by addressing the needs of all stakeholders including tenants, landlords and property owners, housing advocates, attorneys, human service providers and representatives of state and local government agencies. The Task Force received the "Best Regional Partnership" Award at the 2021 Virginia Governor's Housing Conference.

SUBSTANCE ABUSE TACKLED IN SW VIRGINIA

- 8. **Southwest Virginia Legal Aid Society (SVLAS)** secured Appalachian Regional Commission grant funding for an attorney who will provide legal services to individuals in recovery from substance use disorder (SUD). These legal services will help to stabilize income, housing and family situations during the recovery process and will complement other services including counseling, health care, skills/job training, and employment, removing barriers to recovery and improving outcomes.

PANDEMIC-RELATED EVICCTIONS ADDRESSED IN PILOT

- 9. **Virginia Legal Aid Society (VLAS)** began an Eviction Prevention Pilot Project in Spring 2020 to assist unrepresented, income-eligible tenants facing pandemic-related eviction. During housing dockets in Suffolk General District Court, VLAS conducts an in-court clinic using a team of attorneys, a paralegal, and a housing navigator. The Project has been very successful, helping tenants and landlords receive over \$730,000 in rental relief program funds.

THOUSANDS HELPED TO GET FOOD AND HEALTH CARE

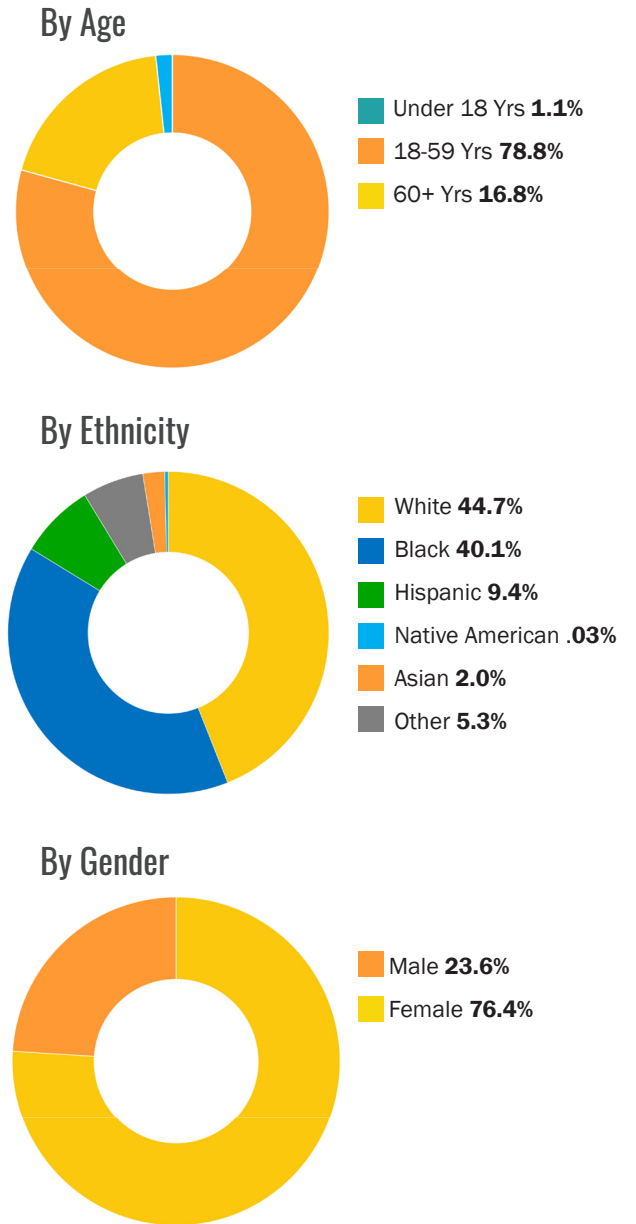
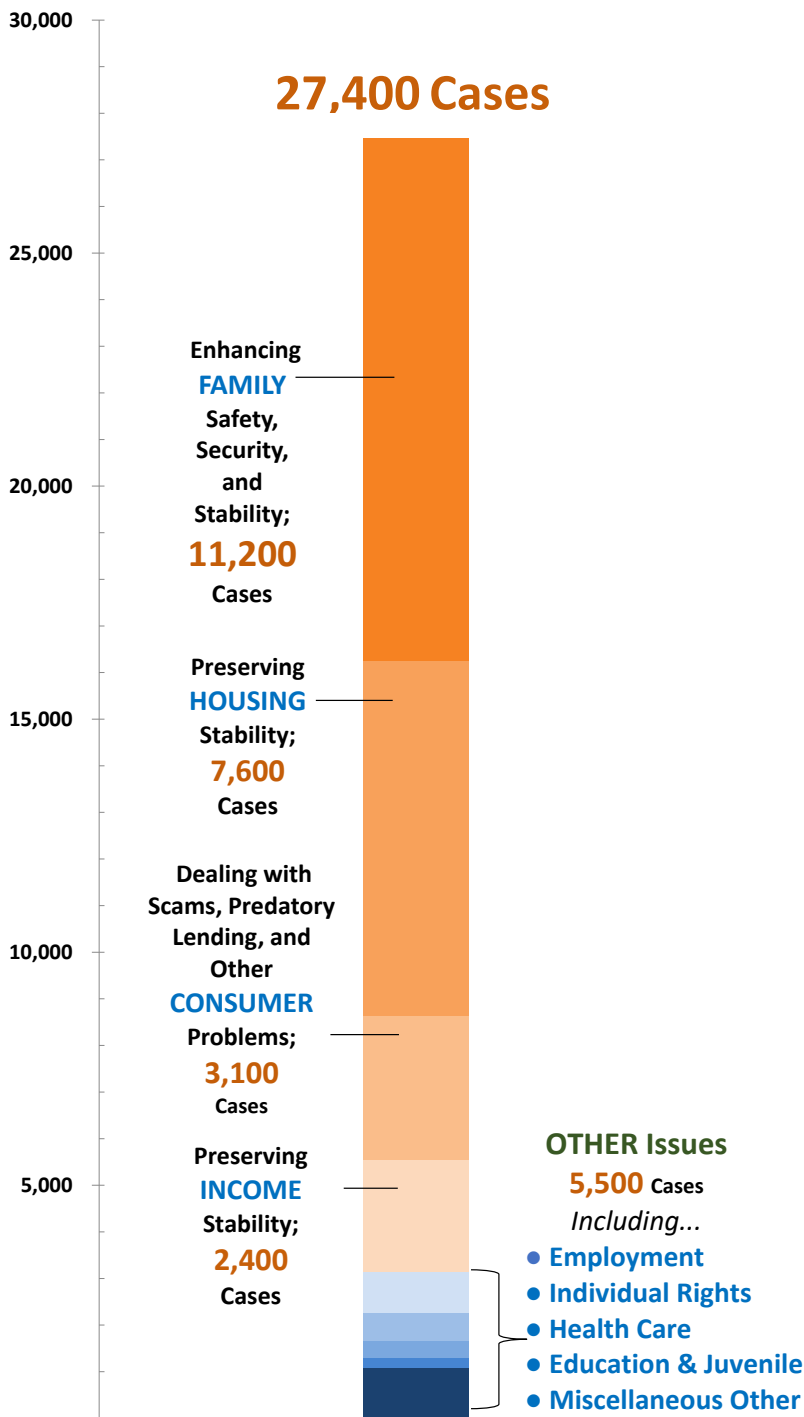
- 10. **Virginia Poverty Law Center (VPLC)** successfully led the effort to expand the federally funded Supplemental Nutrition Assistance Program (SNAP) to more than 25,000 additional families in Virginia. And over 39,000 Virginians attended education events held by VPLC's *Enroll Virginia!* program. In partnership with at least 250 other organizations, VPLC's *Enroll Virginia!* navigators held over 200 outreach events.

CASES COMPLETED

2020-2021

27,400 Cases Enabled 210,325 Low-Income Virginians to Obtain Fair Solutions to Critical Legal Problems.

OUR CLIENTS

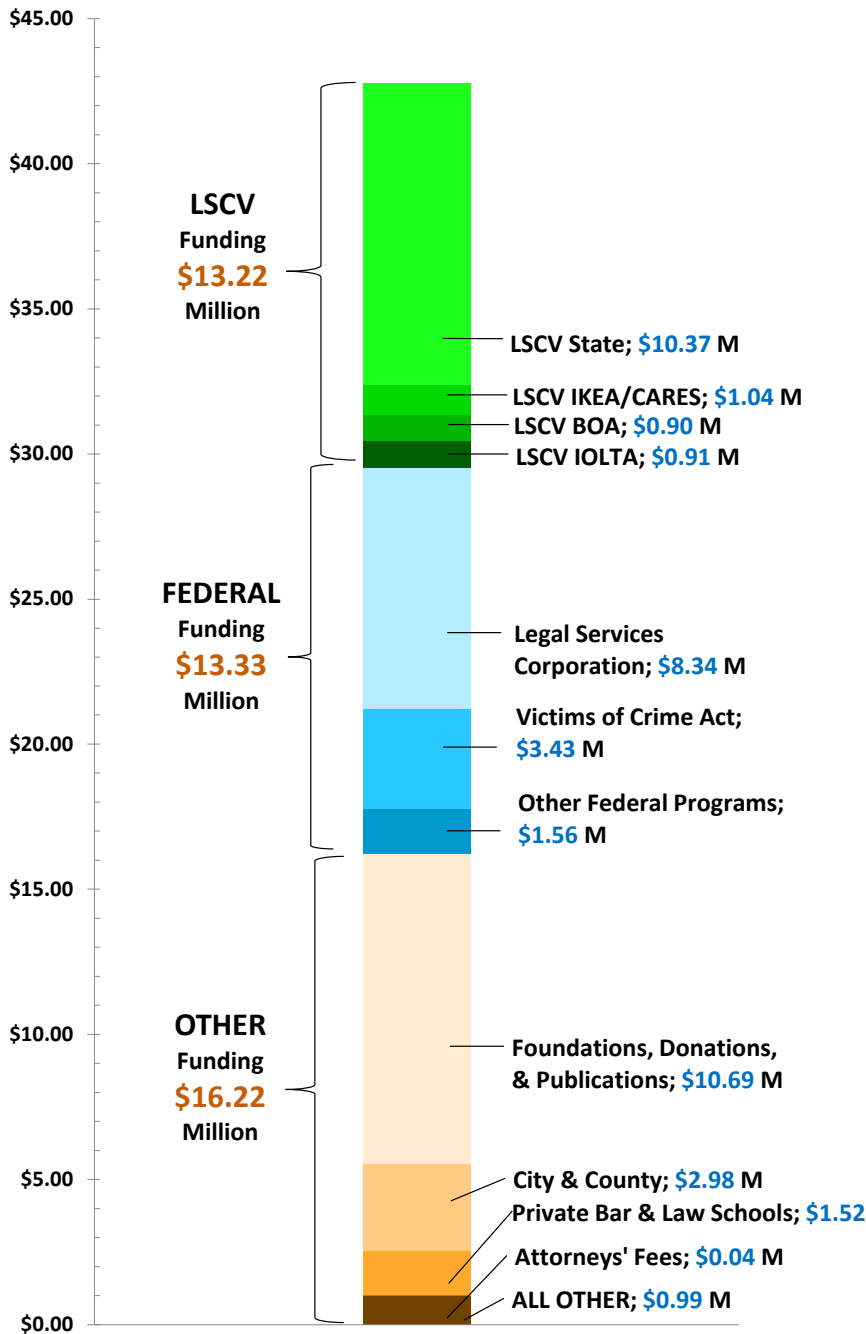


FINANCIAL PERFORMANCE

2020-2021

LSCV-Funded Programs Leveraged the State's **\$11.4 Million Investment** by Attracting Additional Funds and Having a Big Economic Impact.

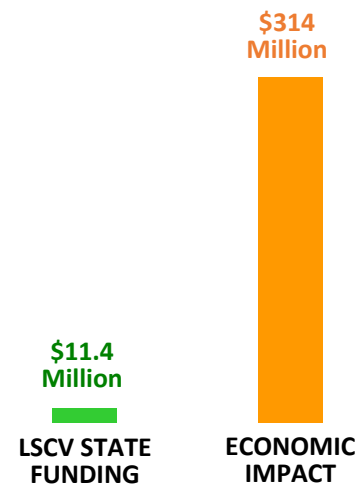
\$42.77 Million
Total Funding



RETURN ON INVESTMENT

\$27.50 Economic Impact for Every Dollar of State Funding

See Page 4



ACCOUNTABILITY

EVALUATION

LSCV evaluates each grantee every 3-5 years.

METRICS

Grantees are evaluated against national and state performance benchmarks.

QUALITY ASSESSMENT

Desk Reviews are performed applying the ABA Standards for Providers of Civil Legal Aid and the LSC Performance Criteria.

ANNUAL FINANCIAL AUDITS

Independent CPA firms evaluate financial compliance with Generally Accepted Accounting Criteria.

APPENDIX A

Case Statistics and Outcomes Produced for Clients.

I. CASE STATISTICS: Number of Cases Closed, By Major Reason Closed

Data Source: Grantee Final Reports, FY 2020-2021, Part Two: Data, Case Service Reports (CSRs).

Grantee	Counsel & Advice	Limited Action	Negotiated without Litigation	Negotiated with Litigation	Admin. Agency Decision	Court Decision- Uncontested	Court Decision- Contested	Court Decision- Appeals	Other	Extensive Service	Grand Total
Blue Ridge Legal Services	1,214 47%	432 17%	47 2%	132 5%	18 1%	421 16%	196 8%	1 0%	0 0%	114 4%	2,575 100%
Central Virginia Legal Aid Society	2,496 64%	499 13%	100 3%	149 4%	53 1%	313 8%	239 6%	1 0%	0 0%	56 1%	3,906 100%
Legal Aid Justice Center	594 34%	202 11%	49 3%	621 35%	101 6%	16 1%	75 4%	8 0%	35 2%	57 3%	1,758 100%
Legal Aid Society of Eastern Virginia	4,692 75%	345 5%	50 1%	257 4%	100 2%	304 5%	463 7%	2 0%	0 0%	75 1%	6,288 100%
Legal Aid Society of Roanoke Valley	656 51%	379 29%	23 2%	44 3%	6 0%	88 7%	62 5%	1 0%	10 1%	26 2%	1,295 100%
Legal Aid Works	109 25%	116 26%	18 4%	40 9%	12 3%	55 13%	48 11%	0 0%	6 1%	35 8%	439 100%
Legal Services of Northern Virginia	3,780 71%	735 14%	59 1%	113 2%	43 1%	277 5%	210 4%	4 0%	0 0%	111 2%	5,332 100%
Southwest Virginia Legal Aid Society	2,041 65%	205 7%	26 1%	117 4%	6 0%	388 12%	232 7%	0 0%	0 0%	109 3%	3,124 100%
Virginia Legal Aid Society	1,768 67%	243 9%	64 2%	96 4%	31 1%	149 6%	221 8%	0 0%	1 0%	79 3%	2,652 100%
Virginia Poverty Law Center	<i>Not Applicable</i>										
Total	17,350	3,156	436	1,569	370	2,011	1,746	17	52	662	27,369
Percent Total Cases	63%	12%	2%	6%	1%	7%	6%	0%	0%	2%	100%

APPENDIX A

Continued

II. OUTCOMES: Major Benefits Produced for Clients

Top benefits of extended representation* cases are listed below in decreasing order by number of people directly affected, followed in each legal problem category by benefits of limited representation cases**.

LEGAL PROBLEM CATEGORY	MAJOR BENEFIT ACHIEVED	Number of Cases	Number of People Directly Affected
Family Security	Obtained a divorce or annulment	1,098	2,622
	Obtained protection from domestic violence	1,048	2,506
	Obtained or maintained custody of children	575	1,694
	Obtained representation in a Family matter-no other outcome	549	1,435
	Obtained assistance with safety planning	285	730
	Obtained name change	220	566
	Obtained limited representation services* for a Family matter	8,223	21,436
Housing Security	Prevented eviction from private housing	741	2,111
	Obtained representation on a Housing matter-no other outcome	328	817
	Delayed eviction providing time to seek alternative housing	301	813
	Avoided, or obtained redress for, illegal or unfair charges by landlord	203	530
	Obtained other benefit on a Housing matter	198	483
	Prevented eviction from subsidized housing	185	512
	Enforced rights to decent, habitable housing	80	1,253
	Overcame denial of tenant's rights under lease	69	1,509
	Prevented denial of public housing tenant's rights	20	2,005
	Obtained limited representation services* for a Housing matter	6,053	14,617
Income Maintenance	Obtained, preserved or increased unemployment insurance benefits/rights	108	127,028
	Obtained limited representation services* for an Income Maintenance matter	1,450	2,825
	Obtained other benefit on an Income Maintenance matter	590	1,545
Consumer Protection	Stopped or reduced debt collection activity	222	6,150
	Obtained limited representation services* for a Consumer matter	2,380	5,244
Other Benefits	Obtained a living will and/or health proxy or power of attorney	572	830
	Other, none of the above	4,985	11,064
TOTAL ***		30,483	210,325

*Extended representation services consist of negotiation with opposing parties and representation in court or administrative proceedings.

**Limited representation services consist of legal information, advice, and/or other assistance to an eligible client from a lawyer or paralegal.

***Note: Total number of cases exceeds number of cases closed because some cases produced more than one outcome.

APPENDIX B

Economic Impacts Breakdown

A. Benefits and Savings for Low-Income Families

	Back Awards	Monthly Awards	Duration in Years	Subtotals	Total (\$ Millions)
1. Federal benefits for low-income families					\$28.7
Social Security/SSI	\$507,991	\$71,457	9.7	\$8,825,586	
Other Federal Awards	\$328,457	\$43,147	3	\$1,881,749	
Federal operating grants for legal aid programs (LSC, Title III, Other Federal Funds)				\$13,329,874	
Federal share of Medicaid benefits received				\$4,619,326	
2. Income from child support payments					\$24.1
Family Law: Child Support*	\$258,124	\$221,012	9	\$24,127,380	
3. Income from other legal aid outcomes					\$206.4
A. Unemployment Compensation	\$200,249,155	\$97,861	1	\$201,423,487	
B. Family Law - Alimony	\$109,756	\$45,085	1	\$650,770	
C. Affirmative Landlord	\$863,842	\$88,303	1	\$1,923,478	
D. Affirmative Employment	\$1,157,358	\$3,500	1	\$1,199,358	
E. Affirmative Consumer	\$1,004,063	\$15,765	1	\$1,193,243	
F. Affirmative Education	\$1,103	\$0	1	\$1,103	
G. Other Benefits	\$0	\$0	1	\$0	
Total Direct Impact on Low-Income Families					\$259.2

B. Cost Savings for Taxpayers and Communities

1. Savings in costs related to domestic violence					\$6.0
Cases for which families obtained protection from Domestic Violence				1,056	
Average cost per victim**				\$5,652	
Calculation (Cases x Average cost per victim)				\$5,968,741	
2. Savings in emergency shelter costs					\$2.0
Cases for Which Eviction was Avoided or Delayed or Foreclosure was Averted				1327	
Percentage for which homelessness was avoided***				25%	
Average cost to taxpayers per homeless family****				\$6,086	
Calculation (Cases x Percent homelessness avoided x Average cost to taxpayers)				\$2,019,031	
Total Savings for Taxpayers					\$8.0

C. Economic Impacts on Local Economies

Federal benefits for low-income families (A1 Above)				\$28.7	
Multiplier (per U.S. Dept. of Commerce "RIMS II" Data)				1.63	
Economic stimulus from Federal dollars circulating in local economies					\$46.6
Total Estimated Economic Impacts					\$313.8

*This estimate is derived by subtracting the average age of children at time of divorce (9 years) from age of maturity, 18 years. In "Attachment and Parental Divorce: A Test of the Diffusion and Sensitive Period Hypotheses," Chris Fraley analyzed data from 7,735 survey respondents; over one third of respondents had parents who divorced, and the average age of a child at the time of divorce was nine years (Personality and Social Psychology Bulletin, September 2013). An average age of nine years is also reported in Liu "The Effect Parental Divorce and Its Timing on Child Educational Attainment: A Dynamic Approach," 2007, page 17.

** This measure was estimated using a model developed by The Resource for Great Programs that applies per-incident cost figures derived from estimates by consultant Jeffrey Baliban for use in testimony to the Chief Judge's Task Force to Expand Access to Civil Legal Services in New York in 2011. See his report at the First Judicial Department Hearing September 26, 2011. The costs derived by Mr. Baliban have been adjusted for inflation to reflect current dollars.

*** Source: "Losing Home: The Human Cost of Eviction in Seattle", Seattle Women's Commission and the Housing Justice Project of the King County Bar Association, 2018, page 60. This study found that 25 percent of evicted tenants moved into sheltered or transitional housing. The reason this percentage is less than 100 is that some portion of the families who are evicted or foreclosed avoid homelessness by moving in with friends or family or by finding a rental in a different location.

****This measure was estimated using a model developed by The Resource for Great Programs that applies national statistics on average stay of a family in emergency shelter and local statistics on lowest cost per day of emergency shelter to derive a conservative estimate of average total cost of providing emergency shelter to a homeless family in the local region. Source for national statistics: U.S. Conference of Mayors, 2008 Status Report on Hunger & Homelessness, available at http://usmayors.org/pressreleases/documents/hungerhomelessnessreport_121208.pdf. Source for local statistics: lowest cost listed by Travelocity.com for a hotel room in the area.