

OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



Regional and Statewide Training Regarding the Children's Services Act (CSA)

Annual Report to the General Assembly, December 1, 2022

In accordance with the Appropriation Act Chapter 2 Item 284 (B)(6)

Item 284.B.6. A report on all regional and statewide training sessions conducted during the fiscal year, including (i) a description of each program and trainers, (ii) the dates of the training and the number of attendees for each program, (iii) a summary of evaluations of these programs by attendees, and (iv) the funds expended, shall be made to the Chairmen of the House Appropriations and Senate Finance and Appropriations Committees and to the members of the State Executive Council by December 1 of each year.

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. To support this mission, OCS annually develops and implements a robust training plan that includes proposed training topics, audiences, venues and formats.. In light of the ongoing and resolving COVID-19 pandemic, the implementation of the FY2022 training plan saw the return to some level of in-person training events, while many events remained on virtual delivery platforms. The use of virtual training approaches has proven to be effective in OCS' ability to reach larger numbers of participants spread across geographic regions. Training implementation in future years will likely include a combination of in-person and virtual events. The most recent CSA conference held in November 2022) was an in-person event.

In accordance with the FY2022 training plan, approved by the State Executive Council for Children's Services, the following activities were implemented:

- Thirty-seven (37) local, regional, or statewide training sessions were provided to 1,980 (non-unique) participants. Training topics, dates, and participant attendance numbers are summarized on pages 2 through 4 of this report.
- Twenty (20) online training courses were offered through the Virginia Learning Center and the Praed Foundation CANS (Child and Adolescent Needs and Strengths) training site, with a total enrollment of 8,579 (non-unique) participants. Three (3) new courses were introduced in FY2022.
- The annual CSA Conference was attended by over 500 individuals. This was the second consecutive virtual annual conference. Evaluations indicated advantages of virtual delivery (e.g., lower cost of attendance allowing greater participation, reduction in the need for travel) along with disadvantages (e.g., lack of traditional in-person networking opportunities and fewer breakout sessions).
- The online "OCS Help Desk" was maintained with approximately 700 individual requests answered.

Funds Expended for Regional and Statewide Training*

Annual CSA Conference and CSA Coordinator Pre-Conference	\$ 31,636
New CSA Coordinator Academy	\$ 6,465
On-line CANS Training/Certification	\$ 27,000
E-learning Course Development	\$ 11,085
Go-to-Meeting/Go-To-Webinar Subscription/Zoom Government	\$ 2,000
TOTAL*	\$ 78,186

*Funds include those allocated explicitly in the Appropriation Act (\$50,000) as well as additional funds from the CSA administrative budget.

Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2022

(Participant evaluations of select training sessions are available for review at the Office of Children's Services)

Live (Virtual) Courses			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
High Fidelity Wraparound Refresher (Anna Antell)	HFW Practitioners	7/12/2021	30
High Fidelity Wraparound Refresher (Anna Antell)	HFW Practitioners	7/16/2021	32
High Fidelity Wraparound Refresher (Anna Antell)	HFW Practitioners	7/19/2021	28
High Fidelity Wraparound Refresher (Anna Antell)	HFW Practitioners	7/20/2021	30
Overview of Utilization Review (Anna Antell)	State CSA Utilization Management Group	7/22/2021	20
CANS and Service Planning (Anna Antell and Carol Wilson)	Middle Peninsula/Northern Neck CSA	7/27/2021	43
High Fidelity Wraparound Refresher (Anna Antell)	HFW Practitioners	7/28/2021	26
High Fidelity Wraparound Refresher (Anna Antell)	HFW Practitioners	7/29/2021	25
CANS and Service Planning (Anna Antell and Carol Wilson)	Stafford CSA	8/19/2021	77
HFW Family Support Partner Training (Anna Antell)	HFW Family Support Partners	8/24; 8/26; 8/30; 9/2/2021	30
CSA Coordinators Pre-Conference (Sherida Davis-Bryan)	All CSA Coordinators	10/22/2021	82
Annual CSA Conference (virtual)	All CSA Stakeholders	10/28 – 10/29/2021	520
CANS and Service Planning (Anna Antell and Carol Wilson)	Historic Triangle Area CSAs	11/4/2021	29
Navigating the Changing Landscape of the CSA (Scott Reiner)	Virginia Association of Counties Annual Conference	11/15/2021	30
High Fidelity Wraparound: Introduction (Virtual) (Anna Antell)	ICC Providers	11/29; 12/2; 12/7; 12/9; 12/13; 12/15/2021	32
CSA Update (Scott Reiner)	VCOPPA Annual Critical Issues Symposium	12/8/2021	38
CANS and Service Planning (Anna Antell and Carol Wilson)	Frederick County Area CSA Stakeholders	1/10/2022	28
HFW Supervisor Training (Anna Antell)	HFW Supervisors	3/1; 3/3/2022	31
CSA as an Aid in Maintaining Educational Stability (Scott Reiner)	VDOE/VDSS Joint Conference on Homeless Youth	3/1/2022	25
CANS and CANVaS (Carol Wilson)	VDSS Regional Consultants and Home Office	3/16/2022	43
CANS and Service Planning (Anna Antell and Carol Wilson)	Newport News CSA	3/18/2022	100

Live (Virtual) Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CANS and Service Planning (Anna Antell and Carol Wilson)	Franklin County CSA	3/23/2022	27
Overview of High Fidelity Wraparound (Anna Antell)	Prince William County CSA	3/24/2022	10
Overview of High Fidelity Wraparound (Anna Antell)	Suffolk CSA	4/19/2022	26
CPMT/FAPT Roles and Responsibilities (Mary Bell, Carol Wilson)	Loudoun County CSA	4/20/2022	12
HFW Family Support Partner Training (Anna Antell)	HFW Family Support Partners	4/20; 4/22; 4/27; 4/29/2022	30
CANS and Service Planning (Anna Antell and Carol Wilson)	CSA Stakeholders (Statewide)	5/6/2022	121
New CSA Coordinator Academy	Newly Hired Local CSA Coordinators	5/10 – 5/12/2022	20
Strategic Planning (Anna Antell and Carrie Thompson)	Cumberland CPMT	5/16/2022	9
State Agency Panel Discussion (Scott Reiner)	J&DR Judges Conference	5/17/2022	141
Funding for Children's Services (Scott Reiner)	J&DR Judges Conference	5/17/2022	141
Strategic Planning (Anna Antell)	Bedford CSA Teams	5/23/2022	21
High Fidelity Wraparound: Introduction (Virtual) (Anna Antell)	ICC Providers	6/7; 6/9; 6/14; 6/16; 6/21; 6/29/2022	21
CANS and Service Planning (Anna Antell and Carol Wilson)	Louisa County CSA Stakeholders	6/13/2022	10
CSA Programmatic Resources (Scott Reiner)	J & DR Judges Pre-Bench Training	6/14/2022	12
Cross-Sector Collaboration to Make an Impact (Scott Reiner)	CMS Innovation Model (Integrated Care for Kids) Summit	6/22/2022	43
CSA Overview (Carol Wilson and Mary Bell)	DMAS Foster Care Service Utilization Action Group	6/27/2022	37
Total			1,980

On-Line Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1	New LDSS Staff and Other Interested Parties	Continuous	639
CSA for New LDSS Staff – Module 2	New LDSS Staff and Other Interested Parties	Continuous	624
CSA for New LDSS Staff – Module 3	New LDSS Staff and Other Interested Parties	Continuous	568
CSA for New LDSS Staff – Module 4	New LDSS Staff and Other Interested Parties	Continuous	588
CSA for New LDSS Staff – Module 5	New LDSS Staff and Other Interested Parties	Continuous	560
CSA for FAPT Members	Local FAPT Members	Continuous	104
Special Education Wraparound Funding Under the CSA	All CSA Stakeholders	Continuous	38
CSA Continuous Quality Improvement	All CSA Stakeholders	Continuous	81
Can CSA Pay? (Standalone Course)	All CSA Stakeholders	Continuous	99
CPMT Training – Module 1 (The Big Picture)	CPMT Members and Other Interested Parties	Continuous	75
CPMT Training – Module 2 (CPMT/FAPT Roles and Responsibilities)	CPMT Members and Other Interested Parties	Continuous	98
CPMT Training – Module 3 (Funding and Eligibility)	CPMT Members and Other Interested Parties	Continuous	45
CPMT Training – Module 4 (Can CSA Pay?)	CPMT Members and Other Interested Parties	Continuous	48
CPMT Training – Module 5 (Utilization Review)	CPMT Members and Other Interested Parties	Continuous	42
CPMT Training – Module 6 (Audit)	CPMT Members and Other Interested Parties	Continuous	47
CSA Fiscal Overview	CSA Finance Staff and Other Interested Parties	Continuous	50
CSA for FAPT/CPMT Parental Representatives	All CSA Stakeholders	Continuous	45
CSA IT Security Training	All CSA Stakeholders	Continuous	301
CSA Parental Agreements	All CSA Stakeholders	Continuous	36
CANS Certification/Recertification Training	All Local CSA Case Managers	Continuous	4,492
Total			8,579