



JANET LAWSON  
DIRECTOR

**COMMONWEALTH OF VIRGINIA**  
*Department Of Human Resource Management*

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November 29, 2022

The Honorable Glenn Youngkin, Governor, Commonwealth of Virginia  
The Honorable Barry Knight, Chair, House Appropriations Committee  
The Honorable Janet Howell and George Barker, Co-Chairs, Senate Finance Committee

Subject: Mandated Benefits Report – Fiscal Year 2022

The attached report is pursuant to §2.2-2818 (R.) of the Code of Virginia.

Please contact me if there are any questions.

Sincerely,

A handwritten signature in blue ink that reads "Janet L. Lawson".

Janet L. Lawson  
Director, Department of Human Resource Management

Cc: The Honorable Lyn McDerimid, Secretary of Administration

November 15, 2022

Mr. Gary Johnston  
Director, Office of Health Benefits  
Commonwealth of Virginia  
Department of Human Resource Management  
101 N. 14th Street  
Richmond, VA 23219

**Re: SFY2022 Mandated Benefits Report**

Dear Mr. Johnston,

Aon was retained by the Commonwealth of Virginia's Department of Human Resource Management to review and evaluate the Mandated Benefits Reports as prepared by Anthem and Aetna for the Commonwealth's Health Benefits Plans. The Commonwealth specific reports for Anthem and Aetna for SFY2022 are attached.

The reports provide cost and utilization information for each of the mandated benefits and providers as required. We reviewed and compared the Anthem and Aetna data specific to the Commonwealth's plans alongside the reports submitted for SFY2019-SFY2021. As a reminder, Anthem's SFY2019-SFY2021 reporting logic was reviewed over the past year to better align with SCC guidance. All data prior to SFY2022 was revised to reflect the new reporting logic so that appropriate comparisons can be made.

We have a rolling 4-year period of Anthem and Aetna data to compare, which allows us to draw some general conclusions on cost and utilization patterns related to the mandated benefit provisions. To project future mandate related trends, Aon would need to incorporate data beyond the scope of the reporting requirements of the Mandated Benefits Reports. The Mandated Benefit Reports capture the total claims cost and visits for each mandate and do not contain any information on the cost and utilization patterns related to the specific populations covered by each of the mandated benefits and providers.

Aon did compare overall trends across **Part A: Claim Information - Benefits**, **Part B: Claim Information - Providers** and **Part D: Utilization and Expenditures for Selected Procedures by Provider Type** as per the Anthem and Aetna reports for SFY2019 through SFY2022. We observed reasonable trends in total claims paid, claim cost per contract, and visits per contract, a metric we calculated to measure change in utilization volume year over year.

Note, elective procedures and nonemergency visits were avoided or deferred, resulting in significant changes to the types and frequency of claims incurred by members in SFY2020. In SFY2021, we began to see a return of these services resulting in a large increase year over year due to the suppression observed in SFY2020. SFY2022 claims and utilization were more stable from SFY2021 to SFY2022.



Anthem covers approximately 89% of the contracts for the Commonwealth. Aetna trends are less credible due to the size of the population and the normal volatility of the claims. However, we can still make reasonable observations about trend from the Anthem data and have also included Aetna data for comparison.

Anthem Part A total claims per contract increased at an annual rate of 12.1% and claims cost per visit decreased at an annual rate of 0.9% from SFY2019 to SFY2022. Total utilization, measured by “visits per contract”, has increased at an annual rate of 13.2% in the same time period. Aetna Part A total claims per contract increased at an annual rate of 8.1%, claims cost per visit decreased at an annual rate of 0.5% and total utilization increased at an annual rate of 8.7% from SFY2019 to SFY2022.

Telemedicine claims cost and utilization has increased dramatically over the past 4 years as a result of the COVID-19 pandemic and is included in the Part A information. Telemedicine services provide members an alternative access to care and help to reduce professional spend. While the expansion of telemedicine services may be here to stay beyond the pandemic, it is not expected to drive a major reduction in overall claims. If we remove telemedicine from the data: Anthem Part A total claims per contract increased at an annual rate of 7.2%, claims cost per visit increased at an annual rate of 3.7% and total utilization has increased at an annual rate of 3.5% from SFY2019 to SFY2022. Aetna Part A total claims per contract increased at an annual rate of 7.5%, claims cost per visit increased at an annual rate of 0.3% and total utilization has increased at an annual rate of 7.2% from SFY2019 to SFY2022.

In addition, we compared the trends for some of the preventive mandated benefits. Specifically, we looked at the change in “visits per contract” to measure change in volume of these procedures year over year for SFY2019 through SFY2022. The “number of contracts” reported for each measure represents the entire COVA population and “visits per contract” is defined over the entire COVA population. Generally, industry standard methodology used to report preventive procedure rates involves looking at only the subset of the enrolled population applicable for each measure. Please note that an independent analysis would need to be done to report preventative procedure rates for the measures we reviewed. The results are shown in the tables listed in Exhibit A accompanying this letter. The trends observed for any particular service may not provide a meaningful comparison for SFY2020 and SFY2021 due to the impacts from the COVID-19 pandemic. Looking at the three-year average may be a better measure for the time period.

Anthem Part B total claims paid per contract increased at an annual rate of 8.3% and claims cost per visit increased at an annual rate of 2.0% from SFY2019 to SFY2022. Total utilization, measured by “visits per contract”, increased at an annual rate of 6.2%. Aetna Part B total claims paid per contract increased 13.7%, claims cost per visit increased 11.1%, and visits per contract increased 2.4% from SFY2019 to SFY2022. Part B data includes several mental health providers contributing to the overall trends. There has been a significant demand for mental health services as a result of the COVID-19 pandemic.

Anthem Part D total claims payments for the selected procedures decreased at an annual rate of 5.0% and claims cost per visit decreased at an annual rate of 6.2% over the four-year period. Aetna Part D total claims payments for the selected procedures increased at an annual rate of 16.5% and claims cost per visit increased at an annual rate of 4.7% over the four-year period. The increase in Aetna Part D total claims payments is partially attributable to an average increase in enrollment of 6.5% per year from SFY2019 to SFY2022. The majority of cost and visits reported for Part B and Part D are for Clinical Social Workers, Physical Therapists and Chiropractors.

We will continue to monitor the reports and provide a general comparison of year over year results as additional results become available. Please let me know if you have any questions or concerns regarding these reports at this time. I can be reached at 410.218.8476.

Sincerely,

A handwritten signature in blue ink, appearing to read "Christina Jackson".

Christina Jackson, FSA, MAAA  
Assistant Vice President



Exhibit A

Anthem

	Number of Visits				Number of Contracts				Paid Claims			
	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019	SFY2020	SFY2021	SFY2022
<b>Childhood Immunizations</b>	158,106	139,850	148,941	140,471	77,840	76,138	73,280	71,776	12,769,532	12,221,630	12,421,768	13,252,284
<b>Mammograms</b>	41,405	38,805	40,428	40,147	77,840	76,138	73,280	71,776	9,307,674	8,902,414	9,575,704	9,291,507
<b>Pap Smears</b>	17,895	14,244	16,049	14,546	77,840	76,138	73,280	71,776	652,205	512,221	530,712	485,498
<b>Early Intervention Services</b>	2,752	3,496	4,694	5,809	77,840	76,138	73,280	71,776	324,826	383,374	485,566	568,274
<b>PSA Testing</b>	16,275	12,713	15,235	15,435	77,840	76,138	73,280	71,776	351,086	276,956	309,045	310,580
<b>Colorectal Cancer Screening</b>	25,884	21,616	22,909	24,403	77,840	76,138	73,280	71,776	14,467,553	13,045,466	14,620,021	16,236,953

	Visits Per Contract				Paid Per Visit				Paid Per Contract			
	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019	SFY2020	SFY2021	SFY2022
<b>Childhood Immunizations</b>	2.03	1.84	2.03	1.96	\$81	\$87	\$83	\$94	\$164	\$161	\$170	\$185
<b>Mammograms</b>	0.53	0.51	0.55	0.56	\$225	\$229	\$237	\$231	\$120	\$117	\$131	\$129
<b>Pap Smears</b>	0.23	0.19	0.22	0.20	\$36	\$36	\$33	\$33	\$8	\$7	\$7	\$7
<b>Early Intervention Services</b>	0.04	0.05	0.06	0.08	\$118	\$110	\$103	\$98	\$4	\$5	\$7	\$8
<b>PSA Testing</b>	0.21	0.17	0.21	0.22	\$22	\$22	\$20	\$20	\$5	\$4	\$4	\$4
<b>Colorectal Cancer Screening</b>	0.33	0.28	0.31	0.34	\$559	\$604	\$638	\$665	\$186	\$171	\$200	\$226

	Change in Visits Per Contract				Change in Paid Per Visit				Change in Paid Per Contract			
	20 vs '19	21 vs '20	22 vs '21	3 yr avg	20 vs '19	21 vs '20	22 vs '21	3 yr avg	20 vs '19	21 vs '20	22 vs '21	3 yr avg
<b>Childhood Immunizations</b>	- 9.6%	+ 10.7%	- 3.7%	- 1.2%	+ 8.2%	- 4.6%	+ 13.1%	+ 5.3%	- 2.2%	+ 5.6%	+ 8.9%	+ 4.0%
<b>Mammograms</b>	- 4.2%	+ 8.2%	+ 1.4%	+ 1.7%	+ 2.1%	+ 3.2%	- 2.3%	+ 1.0%	- 2.2%	+ 11.8%	- 0.9%	+ 2.7%
<b>Pap Smears</b>	- 18.6%	+ 17.1%	- 7.5%	- 4.1%	- 1.3%	- 8.0%	+ 0.9%	- 2.9%	- 19.7%	+ 7.7%	- 6.6%	- 6.9%
<b>Early Intervention Services</b>	+ 29.9%	+ 39.5%	+ 26.3%	+ 31.8%	- 7.1%	- 5.7%	- 5.4%	- 6.1%	+ 20.7%	+ 31.6%	+ 19.5%	+ 23.8%
<b>PSA Testing</b>	- 20.1%	+ 24.5%	+ 3.4%	+ 0.9%	+ 1.0%	- 6.9%	- 0.8%	- 2.3%	- 19.4%	+ 15.9%	+ 2.6%	- 1.4%
<b>Colorectal Cancer Screening</b>	- 14.6%	+ 10.1%	+ 8.8%	+ 0.7%	+ 8.0%	+ 5.7%	+ 4.3%	+ 6.0%	- 7.8%	+ 16.4%	+ 13.4%	+ 6.8%



## Exhibit A

### Aetna

	Number of Visits				Number of Contracts				Paid Claims			
	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019 <sup>1</sup>	SFY2020 <sup>2</sup>	SFY2021 <sup>3</sup>	SFY2022 <sup>4</sup>	SFY2019	SFY2020	SFY2021	SFY2022
Childhood Immunizations	7,603	8,837	9,518	9,511	7,700	8,598	9,117	9,291	\$713,522	\$787,846	\$725,165	\$840,417
Mammograms	4,699	4,348	6,414	7,169	7,700	8,598	9,117	9,291	\$576,762	\$572,809	\$820,557	\$918,438
Pap Smears	2,066	1,947	2,227	2,197	7,700	8,598	9,117	9,291	\$68,419	\$63,164	\$74,308	\$78,478
Early Intervention Services	335	353	498	680	7,700	8,598	9,117	9,291	\$22,388	\$30,796	\$25,885	\$45,630
PSA Testing	686	630	834	943	7,700	8,598	9,117	9,291	\$22,902	\$18,264	\$25,261	\$28,042
Colorectal Cancer Screening	2,503	2,308	2,910	4,102	7,700	8,598	9,117	9,291	\$854,196	\$792,897	\$1,063,977	\$1,564,757

	Visits Per Contract				Paid Per Visit				Paid Per Contract			
	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019	SFY2020	SFY2021	SFY2022	SFY2019	SFY2020	SFY2021	SFY2022
Childhood Immunizations	0.99	1.03	1.04	1.02	\$94	\$89	\$76	\$88	\$93	\$92	\$80	\$90
Mammograms	0.61	0.51	0.70	0.77	\$123	\$132	\$128	\$128	\$75	\$67	\$90	\$99
Pap Smears	0.27	0.23	0.24	0.24	\$33	\$32	\$33	\$36	\$9	\$7	\$8	\$8
Early Intervention Services	0.04	0.04	0.05	0.07	\$67	\$87	\$52	\$67	\$3	\$4	\$3	\$5
PSA Testing	0.09	0.07	0.09	0.10	\$33	\$29	\$30	\$30	\$3	\$2	\$3	\$3
Colorectal Cancer Screening	0.33	0.27	0.32	0.44	\$341	\$344	\$366	\$381	\$111	\$92	\$117	\$168

	Change in Visits Per Contract				Change in Paid Per Visit				Change in Paid Per Contract			
	20 vs '19	21 vs 20'	22 vs 21	3 yr avg	20 vs '19	21 vs 20'	22 vs 21	3 yr avg	20 vs '19	21 vs 20'	22 vs 21	3 yr avg
Childhood Immunizations	+ 4.1%	+ 1.6%	- 1.9%	+ 1.2%	- 5.0%	- 14.5%	+ 16.0%	- 2.0%	- 1.1%	- 13.2%	+ 13.7%	- 0.8%
Mammograms	- 17.1%	+ 39.1%	+ 9.7%	+ 8.1%	+ 7.3%	- 2.9%	+ 0.1%	+ 1.4%	- 11.1%	+ 35.1%	+ 9.8%	+ 9.7%
Pap Smears	- 15.6%	+ 7.9%	- 3.2%	- 4.1%	- 2.0%	+ 2.9%	+ 7.1%	+ 2.6%	- 17.3%	+ 10.9%	+ 3.6%	- 1.7%
Early Intervention Services	- 5.6%	+ 33.0%	+ 34.0%	+ 18.9%	+ 30.5%	- 40.4%	+ 29.1%	+ 0.1%	+ 23.2%	- 20.7%	+ 73.0%	+ 19.1%
PSA Testing	- 17.8%	+ 24.8%	+ 11.0%	+ 4.4%	- 13.2%	+ 4.5%	- 1.8%	- 3.8%	- 28.6%	+ 30.4%	+ 8.9%	+ 0.5%
Colorectal Cancer Screening	- 17.4%	+ 18.9%	+ 38.3%	+ 10.7%	+ 0.7%	+ 6.4%	+ 4.3%	+ 3.8%	- 16.9%	+ 26.5%	+ 44.3%	+ 14.9%

<sup>1</sup> SFY 2019 contracts were estimated using subscriber enrollment from the June 2019 IBNR valuation. Aetna provided average member count for SFY 2019 of 16,043.

<sup>2</sup> SFY 2020 contracts were estimated using subscriber enrollment from the June 2020 IBNR valuation. Aetna provided average member count for SFY 2020 of 17,827.

<sup>3</sup> SFY 2021 contracts were estimated using subscriber enrollment from the June 2021 IBNR valuation. Aetna provided average member count for SFY 2021 of 19,471.

<sup>4</sup> SFY 2022 contracts were estimated using subscriber enrollment from the June 2022 IBNR valuation. Aetna provided average member count for SFY 2022 of 20,112.



## Anthem - FY 2022

### Form MB1 - Part A: Claim Information - Benefits

#### GROUP TOTAL CLAIMS PAID OR INCURRED

	Number of Visits	Number of Days	Total Claim Payments	Number of Contracts / Certificates	Claim Cost Per Contract / Certificate	Annual Admin Cost
Dependent Children (Handicapped)	3,635	149	1,931,650	71,776	27	44,428
Doctor to Include Dentist			no data available			
Newborn Children	13,431	686	9,380,040	71,776	131	215,741
Child Health Supervision Services	31,272	0	3,534,591	71,776	49	81,296
Childhood Immunizations	140,471	0	13,252,284	71,776	185	304,803
Infant Hearing Screening and Related Diagnostics	10,742	0	306,835	71,776	4	7,057
<b>Mental Health Services</b>						
Inpatient	2,335	2,431	4,010,203	71,776	56	92,235
Partial Hospitalization	14	0	1,315	71,776	0	30
Outpatient	111,443	0	11,576,243	71,776	161	266,254
<b>Substance Abuse Services</b>						
Inpatient	820	1,835	1,637,815	71,776	23	37,670
Partial Hospitalization			no data available			
Outpatient	12,317	0	1,449,606	71,776	20	33,341
Biologically Based Mental Illness	116,322	4,377	20,782,420	71,776	290	477,996
<b>Obstetrical Services</b>						
Normal Pregnancy	1,285	106	1,989,604	71,776	28	45,761
Other	8,534	4,985	21,145,035	71,776	295	486,336
<b>Other</b>						
Postpartum Services	2,370	13	444,150	71,776	6	10,215
Pregnancy from Rape / Incest			no data available			
Mammograms	40,147	0	9,291,507	71,776	129	213,705
Pap Smears	14,546	0	485,498	71,776	7	11,166
Bones and Joints	16,428	39	4,210,348	71,776	59	96,838
Hemophilia and Congenital Bleeding Disorders	903	14	489,786	71,776	7	11,265
Reconstructive Breast Surgery	666	0	1,049,301	71,776	15	24,134
Early Intervention Services	5,809	1	568,274	71,776	8	13,070
PSA Testing	15,435	0	310,580	71,776	4	7,143
Colorectal Cancer Screening	24,403	0	16,236,953	71,776	226	373,450
Clinical Trials for Treatment Studies on Cancer	17	0	4,295	71,776	0	99
Minimum Hospital Stay for Hysterectomy	156	0	723,458	71,776	10	16,640
Diabetes	856	0	1,394,032	71,776	19	32,063
Hospice Care	310	0	49,329	71,776	1	1,135
Hospitalization and Anesthesia for Dental Procedures			no data available			
Treatment of Morbid Obesity	21	0	40,742	71,776	1	937
Lymphedema	815	0	196,898	71,776	3	4,529
Prosthetic Devices			no data available			
Telemedicine	180,021	0	18,332,293	71,776	255	421,643
Autism Spectrum Disorder			no data available			



## Anthem - FY 2022

### Form MB1 - Part B: Providers

#### Group Values

	Number of Visits	Total Claim Payments	Number of Contracts / Certificates	Claim Cost Per Contract / Certificate	Annual Admin Cost
Chiropractor	81,082	3,569,082	71,776	50	82,089
Optometrist	14,996	1,485,161	71,776	21	34,159
Optician	5	502	71,776	0	12
Ophthalmologist	25,126	6,985,371	71,776	97	160,664
Psychologist	32,779	3,824,524	71,776	53	87,964
Clinical Social Worker	157,780	15,274,751	71,776	213	351,319
Podiatrist	15,072	1,844,169	71,776	26	42,416
Professional Counselor	2,659	183,416	71,776	3	4,219
Physical Therapist	122,773	8,952,789	71,776	125	205,914
Clinical Nurse Specialist	1,538	282,299	71,776	4	6,493
Audiologist	2,564	319,564	71,776	4	7,350
Speech Pathologist	19	1,210	71,776	0	28
Certified Nurse Midwife	2,289	483,473	71,776	7	11,120
Licensed Acupuncturist			no data available		
Psychiatrist	31,725	3,919,980	71,776	55	90,160
Marriage and Family Therapist			no data available		
Physician	450,299	68,589,190	71,776	956	1,577,551





Anthem - FY 2022

Form MB1 - Part D: Utilization and Expenditures for Selected Procedures by Provider Type

	Number of Visits	Claim Payments	Cost Per Visit
<b>1. 99203 - Office Visit, Intermediate Service to New Patient</b>			
Chiropractor	1,773	84,426	48
Clinical Nurse Specialist	8	714	89
Clinical Social Worker		no data available	
Physical Therapist	16	1,708	107
Podiatrist	2,924	272,680	93
Professional Counselor		no data available	
Psychiatrist	40	4,315	108
Psychologist		no data available	
Physician	10,523	1,159,808	110
Certified Nurse Midwife	75	6,044	81
Marriage and Family Therapist		no data available	
Ophthalmologist	439	41,702	95
Optician		no data available	
Optometrist	407	33,107	81
<b>2. 90806-90807, 90818-90819 - Individual/Medical Psychotherapy, 45 to 50 Minute Session</b>			
Clinical Nurse Specialist		no data available	
Clinical Social Worker		no data available	
Professional Counselor		no data available	
Psychiatrist		no data available	
Psychologist		no data available	
Physician		no data available	
Marriage and Family Therapist		no data available	
<b>3. 90853 - Group Psychotherapy</b>			
Clinical Nurse Specialist		no data available	
Clinical Social Worker	1,815	18,699	10
Professional Counselor		no data available	
Psychiatrist	178	3,574	20
Psychologist	407	7,969	20
Physician	93	1,167	13
Marriage and Family Therapist		no data available	
<b>4. 92507 - Speech, Language or Hearing Therapy, Individual</b>			
Audiologist	1	46	46
Physical Therapist		no data available	
Speech Pathologist	15	949	63
Physician		no data available	
<b>5. 97110 - Physical Medicine Treatment, each 15 minutes, Therapeutic Exercise</b>			
Chiropractor	18,762	506,635	27
Physical Therapist	97,229	3,402,564	35
Physician	406	20,319	50
Podiatrist	39	1,011	26
Speech Pathologist	3	60	20
Clinical Nurse Specialist		no data available	
Clinical Social Worker	2	52	26
<b>6. 97124 - Physical Medicine Treatment, Massage</b>			
Chiropractor	5,565	217,267	39
Physical Therapist	65	1,724	27
Physician	15	397	26
Podiatrist		no data available	
<b>7. 97035 - Physical Medicine Treatment, Ultrasound, each 15 minutes</b>			
Chiropractor	3,313	29,915	9
Physical Therapist	1,894	24,657	13
Physician	16	157	10
Clinical Nurse Specialist		no data available	
<b>8. 92352 - Fitting of Spectacle Prosthesis for Aphakia, monofocal</b>			
Ophthalmologist		no data available	
Optician		no data available	
Optometrist		no data available	
Physician		no data available	
<b>9. 11750 - Excision of Nail and Nail Matrix, Partial or Complete, for Permanent Removal</b>			
Physician	19	2,851	150
Podiatrist	450	88,734	197



## Aetna - FY 2022

### Part A: Claim Information - Benefits

#### GROUP TOTAL CLAIMS PAID OR INCURRED

	Number of Visits	Number of Days	Total Claim Payments	Number of Contracts / Certificates <sup>1</sup>	Claim Cost Per Contract / Certificate	Annual Admin Cost <sup>2</sup>
Dependent Children (Handicapped)	73	0	5,925	20,112	0	296
Doctor to Include Dentist	1,477	0	199,008	20,112	10	9,944
Newborn Children	787	673	670,134	20,112	33	33,487
Child Health Supervision Services	3	0	113	20,112	0	6
Childhood Immunizations	9,511	235	840,417	20,112	42	41,996
Infant Hearing Screening and Related Diagnostics	5	1	220	20,112	0	11
<b>Mental Health Services</b>						
Inpatient	251	1,436	1,049,399	20,112	52	52,439
Partial Hospitalization	0	0	0	20,112	0	0
Outpatient	12,671	0	1,961,162	20,112	98	98,000
<b>Substance Abuse Services</b>						
Inpatient	77	262	246,190	20,112	12	12,302
Partial Hospitalization	0	0	0			
Outpatient	1,210	0	339,068	20,112	17	16,943
Biologically Based Mental Illness	6,947	812	3,267,673	20,112	162	163,286
<b>Obstetrical Services</b>						
Normal Pregnancy	1,281	5	337,031	20,112	17	16,841
Other	4,631	1,675	3,141,879	20,112	156	157,000
<b>Other</b>						
Postpartum Services	767	21	64,052	20,112	3	3,201
Pregnancy from Rape / Incest	0	0			0	
Mammograms	7,169	0	918,438	20,112	46	45,894
Pap Smears	2,197	0	78,478	20,112	4	3,922
Bones and Joints	3,229	79	398,462	20,112	20	19,911
Hemophilia and Congenital Bleeding Disorders	898	179	446,927	20,112	22	22,333
Reconstructive Breast Surgery	124	0	160,646	20,112	8	8,027
Early Intervention Services	680	0	45,630	20,112	2	2,280
PSA Testing	943	0	28,042	20,112	1	1,401
Colorectal Cancer Screening	4,102	0	1,564,757	20,112	78	78,191
Clinical Trials for Treatment Studies on Cancer	222	0	400,525	20,112	20	20,014
Minimum Hospital Stay for Hysterectomy	8	0	66,587	20,112	3	3,327
Diabetes	3,855	0	304,505	20,112	15	15,216
Hospice Care	44	7	21,049	20,112	1	1,052
Hospitalization and Anesthesia for Dental Procedures	30	0	5,578	20,112	0	279
Treatment of Morbid Obesity	1	0	1,362	20,112	0	68
Lymphedema	90	50	25,772	20,112	1	1,288
Prosthetic Devices	0	0			0	
Telemedicine	4,064	0	323,869	20,112	16	16,184
Autism Spectrum Disorder	31,503	110	2,339,080	20,112	116	116,884

<sup>1</sup> Aetna provided average member count for FY 2022

<sup>2</sup> Aetna provided total administrative cost paid during FY 2022 of \$4,027,350. Administrative cost by benefit was estimated by allocating the total administrative fees paid during FY 2022 using the total claim payments by benefit and Aon's total incurred claims estimate for the plan from the June 2022 IBNR valuation.



## Aetna - FY 2022

### Part B: Providers

Group Values

	Number of Visits	Total Claim Payments	Number of Contracts / Certificates <sup>1</sup>	Claim Cost Per Contract / Certificate	Annual Admin Cost <sup>2</sup>
Chiropractor	14,162	249,844	20,112	12	12,485
Optometrist	2,670	164,435	20,112	8	8,217
Optician	15	951	20,112	0	48
Ophthalmologist			no data available		
Psychologist	2,571	241,481	20,112	12	12,067
Clinical Social Worker	4,992	323,442	20,112	16	16,162
Podiatrist	1,516	110,046	20,112	5	5,499
Professional Counselor	8,309	866,618	20,112	43	43,305
Physical Therapist	5,820	208,314	20,112	10	10,409
Clinical Nurse Specialist	8	1,668	20,112	0	83
Audiologist	375	10,404	20,112	1	520
Speech Pathologist	669	39,290	20,112	2	1,963
Certified Nurse Midwife	339	76,377	20,112	4	3,817
Licensed Acupuncturist	38	1,451	20,112	0	72
Marriage and Family Therapist	486	29,561	20,112	1	1,477
Physician			no data available		

1 Aetna provided average member count for FY 2022

2 Aetna provided total administrative cost paid during FY 2022 of \$4,027,350. Administrative cost by benefit was estimated by allocating the total administrative fees paid during FY 2022 using the total claim payments by benefit and Aon's total incurred claims estimate for the plan from the June 2022 IBNR valuation.



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Part D: Utilization and Expenditures for Selected Procedures by Provider Type

	Number of Visits	Claim Payments	Cost Per Visit
<b>1. 99203 - Office Visit, Intermediate Service to New Patient</b>			
Chiropractor	185	13,918	75
Clinical Nurse Specialist		no data available	
Clinical Social Worker		no data available	
Physical Therapist		no data available	
Podiatrist	224	19,440	87
Professional Counselor		no data available	
Psychiatrist		no data available	
Psychologist		no data available	
Physician	2,813	313,764	112
Certified Nurse Midwife	15	1,454	97
Marriage and Family Therapist		no data available	
Ophthalmologist		no data available	
Optician		no data available	
Optometrist		no data available	
<b>2. 90806-90807, 90818-90819 - Individual/Medical Psychotherapy, 45 to 50 Minute Session</b>			
Clinical Nurse Specialist		no data available	
Clinical Social Worker	1,462	78,305	54
Professional Counselor	1,352	78,172	58
Psychiatrist		no data available	
Psychologist	89	8,471	95
Physician	881	61,870	70
Marriage and Family Therapist	85	4,242	50
<b>3. 90853 - Group Psychotherapy</b>			
Clinical Nurse Specialist		no data available	
Clinical Social Worker	44	1,432	33
Professional Counselor	142	5,373	38
Psychiatrist		no data available	
Psychologist	53	3,124	59
Physician	6	0	0
Marriage and Family Therapist		no data available	
<b>4. 92507 - Speech, Language or Hearing Therapy, Individual</b>			
Audiologist		no data available	
Physical Therapist	399	18,231	46
Speech Pathologist	465	26,172	56
Physician	40	1,176	29
<b>5. 97110 - Physical Medicine Treatment, each 15 minutes, Therapeutic Exercise</b>			
Chiropractor	1,713	28,038	16
Physical Therapist	1,871	76,557	41
Physician	166	4,742	29
Podiatrist		no data available	
Speech Pathologist	8	207	26
Clinical Nurse Specialist		no data available	
<b>6. 97124 - Physical Medicine Treatment, Massage</b>			
Chiropractor	135	2,474	18
Physical Therapist		no data available	
Physician		no data available	
Podiatrist		no data available	
<b>7. 97035 - Physical Medicine Treatment, Ultrasound, each 15 minutes</b>			
Chiropractor	228	1,518	7
Physical Therapist	15	125	8
Physician		no data available	
Podiatrist		no data available	
<b>8. 92352 - Fitting of Spectacle Prosthesis for Aphakia, monofocal</b>			
Ophthalmologist		no data available	
Optician		no data available	
Optometrist		no data available	
Physician		no data available	
<b>9. 11750 - Excision of Nail and Nail Matrix, Partial or Complete, for Permanent Removal</b>			
Physician		no data available	
Podiatrist	36	3,759	104