

for April 2023

To: The Honorable Glenn Youngkin, Governor of Virginia
The Honorable Barry D. Knight, Chair, House Appropriations Committee
The Honorable Janet D. Howell, Co-Chair, Senate Finance & Appropriations Committee
The Honorable George L. Barker, Co-Chair, Senate Finance & Appropriations Committee

From: Virginia Information Technologies Agency (VITA)

BACKGROUND / INTRODUCTION

VITA, on behalf of the Chief Information Officer of the Commonwealth, Robert Osmond, and the Secretary of Administration, Lyn McDermid, respectfully submits this report pursuant to [Item 93\(D\)](#) of the 2022 Appropriation Act, which provides:

“The Chief Information Officer and the Secretary of Administration shall provide the Governor and the Chairs of the House Appropriations and Senate Finance and Appropriations Committees with a report detailing any amendments or modifications to the information technology infrastructure services contracts. The report shall include statements describing the fiscal impact of such amendments or modifications and shall be submitted within 30 days following the signing of any amended agreement.”

In addition to this report, VITA continues to report in detail on the IT infrastructure services contracts and platform through other legislative and executive reporting and through the committees’ staff and Joint Legislative Audit and Review Commission (JLARC) staff.

REPORT

Copies of amendments (and other contract documents) are made available as soon as practicable on VITA’s public contracts portal at <https://vita.cobblestonesystems.com/public/>. The links below go directly to each contract on that portal.

Amendments/Modifications

[Multisourcing Service Integrator \(MSI\) contract with SAIC \(VA-170822-SAIC\)](#)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
22	4/19/2023	Annual Economic Change Adjustment (ECA), which the contract provides shall be applied to identified inflation sensitive billing items based on the U.S. Department of Labor's unadjusted Consumer Price Index for All Urban Consumers (the CPI-U), as described in Exhibit 4.0 section 10.	This is the ECA for Contract Year 5 (beginning March 2023). The fiscal impact in FY23 is \$1,565,034 and in FY24 is \$3,130,068. These amounts are already budgeted for recovery in IT service rates.

[Messaging Services contract with NTT Data \(VA-210517-NTT\)](#)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
13	4/19/2023	Annual Economic Change Adjustment (ECA), which the contract provides shall be applied to identified inflation sensitive billing items based on the U.S. Department of Labor's unadjusted Consumer Price Index for All Urban Consumers (the CPI-U), as described in Exhibit 4.0 section 10.	This is the ECA for Contract Year 2. The aggregate fiscal impact over the next four years is estimated at \$1,016,050. This amount is already budgeted for recovery in IT service rates.

Other Contract Changes¹

[Managed Security Services \(MSS\) contract with Atos \(VA-180112-ATOS\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
4/01/2023	Updating Critical Service Level 2.3.4 (Security and Vulnerability Patching) description, metrics, and data sources, aligning the contract with industry standard vulnerability scoring.	N/A
4/12/2023	Waives Operating Level Agreement (OLA) Improvements recurring critical deliverable (RCD) for two quarters, as part of a project to streamline SLAs and align OLAs with SLAs.	N/A

¹ The infrastructure contracts permit certain changes to the contract documents, such as updated designations of key personnel or certain changes to service levels, to occur through notices rather than through the formal contract amendment process. Such changes are included in this report to be as thorough and transparent as practicable.

[Multisourcing Service Integrator \(MSI\) contract with SAIC \(VA-170822-SAIC\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
4/12/2023	Suspends for 6 months a Quality Assurance report that is believed to be duplicative and not add value.	N/A

[Server, Storage, and Data Center Services \(SSDC\) contract with Unisys \(VA-180815-UC\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
04/12/2023	Waives Operating Level Agreement (OLA) Improvements recurring critical deliverable (RCD) for two quarters, as part of a project to streamline SLAs and align OLAs with SLAs.	N/A

[Voice and Data Network \(VDN\) contract with Verizon \(VA-151028-MCI5\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
04/12/2023	Waives Operating Level Agreement (OLA) Improvements recurring critical deliverable (RCD) for two quarters, as part of a project to streamline SLAs and align OLAs with SLAs.	N/A

[Messaging Services contract with NTT Data \(VA-210517-NTT\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
04/01/2023	Updates Critical Service Level 2.3.4 (Security and Vulnerability Patching) description, metrics, and data sources, aligning the contract with industry standard vulnerability scoring.	N/A
04/12/2023	Waives Operating Level Agreement (OLA) Improvements recurring critical deliverable (RCD) for two quarters, as part of a project to streamline SLAs and align OLAs with SLAs.	N/A

[End User Services-Computing \(EUS\) contract with Iron Bow \(VA-180915-IBTL\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
4/12/2023	Waives Operating Level Agreement (OLA) Improvements recurring critical deliverable (RCD) for two quarters, as part of a project to streamline SLAs and align OLAs with SLAs.	N/A
4/25/2023	Notice that VITA has elected to exercise its option to renew the contract for one two-year period, from December 1, 2023, through November 30, 2025.	During the renewal term, the charges set forth in the contract will continue to apply for contract services.