

for May 2023

**To:** The Honorable Glenn Youngkin, Governor of Virginia  
The Honorable Barry D. Knight, Chair, House Appropriations Committee  
The Honorable Janet D. Howell, Co-Chair, Senate Finance & Appropriations Committee  
The Honorable George L. Barker, Co-Chair, Senate Finance & Appropriations Committee

**From:** Virginia Information Technologies Agency (VITA)

## BACKGROUND / INTRODUCTION

VITA, on behalf of the Chief Information Officer of the Commonwealth, Robert Osmond, and the Secretary of Administration, Lyn McDermid, respectfully submits this report pursuant to [Item 93\(D\)](#) of the 2022 Appropriation Act, which provides:

“The Chief Information Officer and the Secretary of Administration shall provide the Governor and the Chairs of the House Appropriations and Senate Finance and Appropriations Committees with a report detailing any amendments or modifications to the information technology infrastructure services contracts. The report shall include statements describing the fiscal impact of such amendments or modifications and shall be submitted within 30 days following the signing of any amended agreement.”

In addition to this report, VITA continues to report in detail on the IT infrastructure services contracts and platform through other legislative and executive reporting and through the committees’ staff and Joint Legislative Audit and Review Commission (JLARC) staff.

## REPORT

Copies of amendments (and other contract documents) are made available as soon as practicable on VITA’s public contracts portal at <https://vita.cobblestonesystems.com/public/>. The links below go directly to each contract on that portal.

## Amendments/Modifications

### [Multisourcing Service Integrator \(MSI\) contract with SAIC](#) (VA-170822-SAIC)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
23	5/11/2023	Implements the Statement of Work for Cloud Brokerage Technology Integration, exercises VITA's contractual option for a 2-year renewal, updates VITA's address and related information, and fixes numbering errors.	<p>The continuation of services for additional years will result in charges for the services provided in those years.</p> <p>For cloud brokerage services, one-time costs are ~\$2 million, and services charges over 3 years are estimated at ~\$2.4 - 2.9 million per year. Charges in FY24 will be paid from available Industrial Funding Adjustment (IFA) funds. Beginning in FY25, VITA intends to bill services charges to the agencies that consume those services, as normal, working through the budget &amp; rate process.</p>

### [Voice and Data Network \(VDN\) contract with Verizon](#) (VA-151028-MCI5)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5K	5/1/2023	Adds three services: Software Defined Interconnect, VoIP Inbound Anti-Fraud and Authentication (VIAA), and Microsoft Operator Connect.	The new services are optional, and to the extent agencies use such services, they will incur the charges set forth in the amendment for such services.

### [End User Services-Computing \(EUS\) contract with Iron Bow](#) (VA-180915-IBTL)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
15	5/5/2023	Formalizes renewal of contract for one 2-year period, through November 30, 2025.	The continuation of services for additional years will result in charges for the services provided in those years.

## Other Contract Changes<sup>1</sup>

### [Multisourcing Service Integrator \(MSI\) contract with SAIC \(VA-170822-SAIC\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/3/2023	Key Personnel change	None
5/15/2023	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None
5/22/2023	Key Personnel change	None

### [Managed Security Services \(MSS\) contract with Atos \(VA-180112-ATOS\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/11/2023	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None

### [Server, Storage, and Data Center Services \(SSDC\) contract with Unisys \(VA-180815-UC\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/15/2023	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None

### [Voice and Data Network \(VDN\) contract with Verizon \(VA-151028-MCI5\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/15/2023	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None

### [Messaging Services contract with NTT Data \(VA-210517-NTT\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/11/2023	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None

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<sup>1</sup> The infrastructure contracts permit certain changes to the contract documents, such as updated designations of key personnel or certain changes to service levels, to occur through notices rather than through the formal contract amendment process. Such changes are included in this report to be as thorough and transparent as practicable.

[End User Services-Computing \(EUS\) contract with Iron Bow \(VA-180915-IBTL\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/15/2023	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None

[Managed Print Services \(MPS\) contract with Xerox \(VA-180915-XERX\)](#)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
5/15/23	Implements a change in a service level agreement (SLA) & recurring critical deliverable in conjunction with a project to streamline infrastructure contract SLAs.	None