

Report to the Commonwealth and the General Assembly on the Work of Virginia's Legal Aid Programs

FY 2021-2022



Legal Services
Corporation of Virginia

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This Report was Produced for the
Legal Services Corporation of Virginia
by the Resource for Great Programs,
Inc. www.greatprograms.org.

December 31, 2022

The Honorable Janet Howell

Chair, Senate Finance and Appropriations Committee
Virginia General Assembly, Richmond, Virginia

The Honorable Barry Knight

Chair, House Appropriations Committee
Virginia General Assembly, Richmond, Virginia

Dear Senator Howell and Delegate Knight:

On behalf of the Legal Services Corporation of Virginia (LSCV) and the Virginia State Bar, please find enclosed our report on the activities of Virginia's legal aid programs for FY 2021-2022.

We are very grateful for the support of the General Assembly in our efforts to make our legal system available to all Virginians regardless of their ability to pay. We look forward to continuing to work with you in pursuit of justice for all Virginians.

Virginia's state-funded legal aid programs generated an exceptional \$977 million in economic benefits for Virginia's low-income populations this year. This amount includes \$900 million in unemployment benefits, \$7 million in child support, and \$9 million in social security benefits.

Our legal aid programs won these benefits through the provision of essential, high-quality legal assistance to low-income Virginians still struggling through the ongoing challenges of the COVID-19 pandemic. The pandemic continued to exacerbate the problems of the poor, confronting them with the threat of eviction, foreclosure, unemployment, domestic violence, school closures, and healthcare restrictions. Our legal aid offices focused on the most vulnerable - children and the elderly - in their efforts to help people through this pandemic.

This report provides data on the over 29,000 cases closed by the nine LSCV programs and statewide resource center, operating out of 35 offices covering every city and county in the Commonwealth. The work on these cases benefited hundreds of thousands of Virginians. Additionally, in response to the ongoing pandemic-related eviction crisis and other housing stability issues, legal aid programs closed more than 11,500 housing cases in FY 2021-2022, a 53% increase in case service over the prior year.

You will also find examples of other work that does not get captured in the statistics, including community education and other outreach work done by staff in their local communities. Also included are some examples of cases handled for low-income Virginians and the economic benefits inuring to our citizens as a result of their representation by LSCV funded programs.

Yours truly,

Mark D. Braley, Esquire

Executive Director
Legal Services Corporation of Virginia

Cameron Rountree, Esquire

Executive Director
Virginia State Bar

LSCV AT A GLANCE

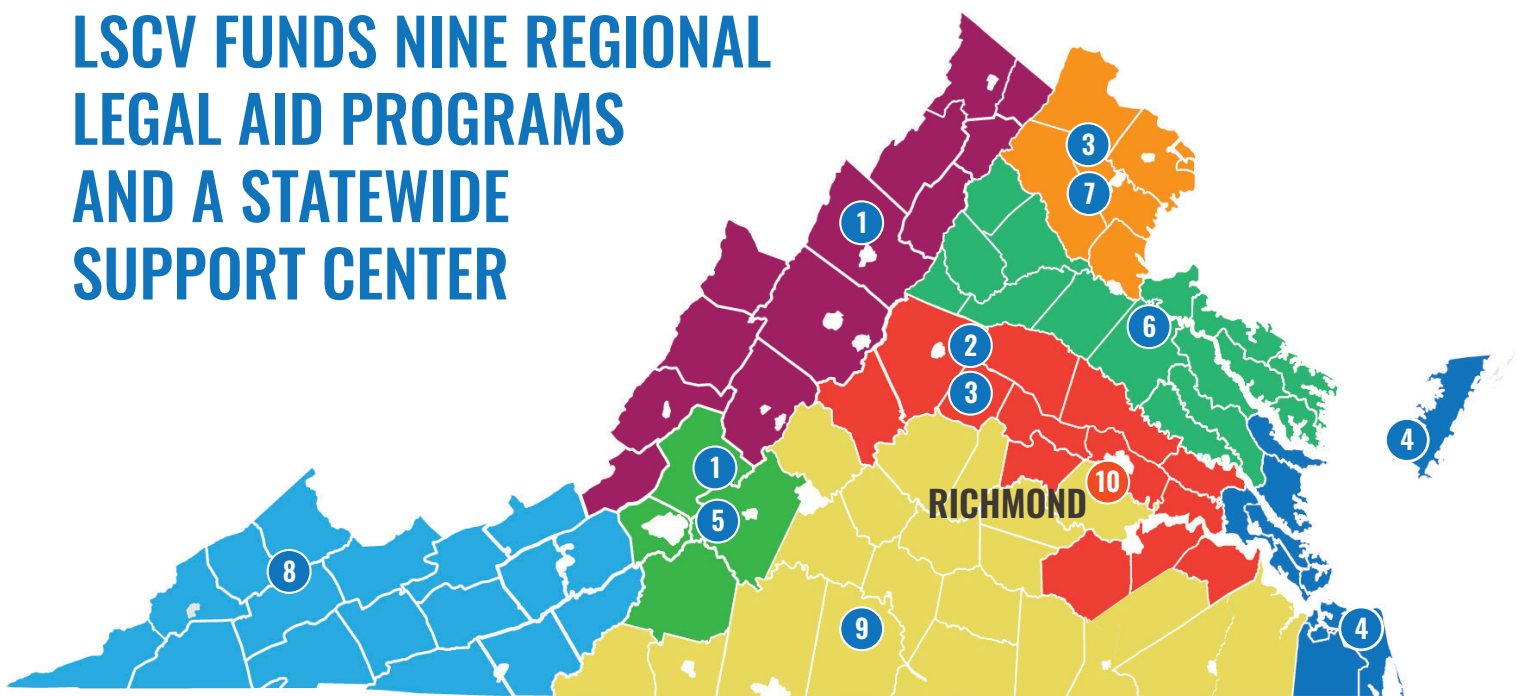
Founded in 1975 by the Virginia State Bar and the Virginia Department of Social Services, Legal Services Corporation of Virginia (LSCV) is the primary funder of civil legal services for the poor in Virginia, supporting nine regional programs and the statewide Virginia Poverty Law Center.

Additionally, LSCV administers the Interest on Lawyers' Trust Accounts (IOLTA) program, the proceeds of which are added to state general revenue and filing fee appropriations to fund civil legal aid in every city and county in Virginia.

ABOUT CIVIL LEGAL AID

Legal aid provides free advice and representation to low-income people with serious legal issues. To be eligible for state-funded legal services in FY 2021-2022, a family of three would generally have to have an annual income at or below 125 percent of the federal poverty level: **\$28,788**.

LSCV FUNDS NINE REGIONAL LEGAL AID PROGRAMS AND A STATEWIDE SUPPORT CENTER



- 1 BRLS – Blue Ridge Legal Services**
Harrisonburg, Winchester, Roanoke, Lexington (\$951,830)
- 2 CVLAS – Central Virginia Legal Aid Society**
Richmond, Petersburg, Charlottesville (\$970,469)
- 3 LAJC – Legal Aid Justice Center; Charlottesville**
Falls Church, Petersburg, Richmond (\$2,146,457)
- 4 LASEV – Legal Aid Society of Eastern Virginia**
Hampton, Norfolk, Virginia Beach, Williamsburg, Belle Haven (\$2,734,032)
- 5 LASRV – Legal Aid Society of Roanoke Valley**
Roanoke (\$765,971)

- 6 LAW – Legal Aid Works (RLS)**
Fredericksburg, Culpeper, Tappahannock (\$837,970)
- 7 LSNV – Legal Services of Northern Virginia**
Alexandria, Arlington, Fairfax, Fredericksburg, Leesburg, Manassas (\$1,656,605)
- 8 SVLAS – Southwest Virginia Legal Aid Society**
Marion, Castlewood, Christiansburg (\$1,400,647)
- 9 VLAS – Virginia Legal Aid Society**
Lynchburg, Danville, Farmville, Suffolk (\$1,585,879)
- 10 VPLC – Virginia Poverty Law Center**
Richmond (Statewide Program) (\$1,104,454)

HIGHLIGHTS

FY 2021-2022

LSCV-Funded Programs Produced Results That Touched Everyone in Virginia.

THE NEED

EACH YEAR,
54.5%*

of low-income households in Virginia experience at least ONE legal problem.

ONLY **17%***

of those are able to get assistance by a lawyer, because:

60% of low-income people are not aware they are eligible for free legal aid.*

85-97% of legal problems that legal aid organizations are unable to fully address are due to a lack of available resources.*

With more funding for legal aid, this “Justice Gap” could be substantially reduced.

**Sources: Virginia Legal Needs Study and LSC Justice Gap Report.*

THE IMPACT

445,901
PEOPLE

directly benefited from the outcomes of legal advice and representation.

\$1.059
BILLION
ECONOMIC
IMPACT

in dollar income for low-income households, cost savings for Virginia taxpayers, revenue for Virginia businesses, and jobs for working Virginians.

\$85.80 TO 1
ECONOMIC
RETURN

for every dollar of VA state funding received by LSCV-funded programs.

29,800
CASES

were completed, including...

11,500 preserving housing stability

by preventing eviction and foreclosures and reducing the need for emergency shelter.

10,000 enhancing family safety, security, and stability

for survivors of domestic violence and other family law clients.

2,800 representing clients with consumer matters

protecting them from creditor harassment, predatory lenders, and abusive debt collection practices.

5,500 representing clients with other legal matters

affecting their jobs, education, individual rights, and health care.

ECONOMIC IMPACTS

FY 2021-2022

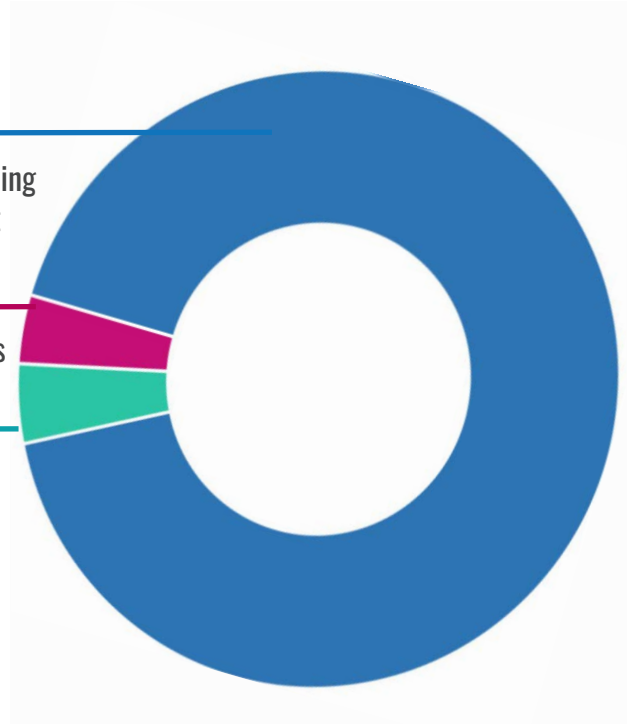
\$1.059 Billion in Economic Benefits and Savings for Clients and Communities.*

ECONOMIC IMPACTS

\$977 Million direct economic impact for low-income families, including income to pay for food, rent, and health care; and for relief from debt that otherwise could have dragged them deeper into poverty.

\$38 Million cost savings for the community from legal aid's success in reducing domestic violence, eviction, and other costly problems.

\$44 Million economic impacts on local economies, including a permanent economic multiplier effect resulting from federal dollars coming into the state each year that otherwise would be lost to communities across Virginia.



**Source of all economic impact estimates in this report: The Resource for Great Programs. Details available on request.*

EXAMPLE OF ECONOMIC IMPACTS ACHIEVED IN FY 2021-2022

Deanna's Social Security Disability check had been drastically reduced because Social Security mistakenly believed she was receiving some type of disability/pension payment from California that would offset her check from them. They claimed she owed \$25,000 for benefits they thought she had been overpaid.

With guidance from a *Legal Aid Justice Center* Advocate, Deanna was able to prove she had never received any California disability benefits. Her "overpayment" went away, the full amount of her Social Security Disability was reinstated, and she received a retroactive payment of \$7,000 in disability benefits. Besides the joy of getting the money, she said she felt empowered because she was the one who pulled the pension information from California to settle her case.



ECONOMIC IMPACT FACTS

Every successful appeal of a denial of Social Security Disability for a disabled veteran or other disabled person produces an average of **\$66,500 in basic income** for that family over the 9.7-year average duration of those benefits.

SPENDING of that income for food, rent, and other necessities **generates an additional \$101,000 in revenue** for local businesses and jobs for working Virginians due to the economic multiplier effect.

FAMILY SAFETY AND STABILITY

FY 2021-2022

FAMILY Legal Assistance Provided by LSCV-Funded Programs Enhanced the Lives of **10,000 Clients and Their Families.**

KEY FACTS

The Need is Overwhelming.

Domestic abuse is one of the most common issues facing low-income Virginians, with especially destructive impacts on children.

Legal Services Are Effective.

Studies show that legal services are an especially effective means of ending domestic abuse.*

Prevention Saves Money.

Preventing domestic abuse saves an estimated **\$6,090** in medical, counseling, and law enforcement costs for each case that is successful.*

*Sources: Please see Appendix B.

IMPLICATIONS of UNMET Need For Legal Help With Domestic Abuse

WITH Legal Help, People Can...

- Get independence from abuser
 - Order of Protection
 - Custody of children
 - Child support
 - Divorce
- Attend work and school
- Get referrals to housing, employment, education and other support programs.

WITHOUT Legal Help, People...

- Miss work
- Lose jobs and income
- Have children's schooling disrupted
- Struggle with addiction
- Are unaware of programs that could help.

ECONOMIC IMPACTS of Virginia Programs' FAMILY Legal Aid in FY 2021-2022

\$34 Million Cost Savings

by reducing the need for medical treatment and counseling for victims and detention and incarceration of abusers.

\$8 Million Income for Clients

in child and spousal support that helped victims achieve financial independence from their abusers.

ONE OF THE FAMILIES HELPED BY LSCV GRANTEES IN FY 2021-2022

Natalie married her husband Mark in 2017. In 2019 she obtained an emergency protective order after Mark got upset and physically assaulted her throughout the night. She was able to escape only after Mark left for work the next morning.

With legal assistance from *Legal Aid Works*, Natalie obtained a 2-year protective order, then sought more permanent protection by filing for divorce. After many delays due to the Covid pandemic, she was able to



secure the divorce, custody of her children, a \$500 monthly increase in previously granted child and spousal support, and a portion of Mark's retirement account. Natalie can move on with her life knowing that her children will be taken care of and she will be free from fear of abuse.

HOUSING SECURITY

FY 2021-2022 Representation

Legal Aid Programs Preserved Housing Stability Amidst a National and Statewide Pandemic Emergency for **11,500 Clients and Their Families.**

KEY FACTS

The Need is Overwhelming.

Five Virginia cities are in the top 10 nationwide for eviction rates.

Legal Services Are Effective.

Legal aid advocates...

- Challenge evictions.
- Prevent foreclosures.
- Enforce laws protecting tenants and homeowners.

Prevention Saves Money and Lives!

- Keeping people in their homes during a national pandemic enhances the safety of all Virginians.
- Preventing eviction saves an estimated **\$6,100** in emergency shelter costs for each case that is successful.
- Preventing foreclosure saves an estimated **\$60,000** per successful case.

IMPLICATIONS of UNMET Need For Legal Help with Housing Security

WITH Legal Help, People Can...

- Keep their homes **72%** of the time*
- Keep their jobs and income
- Access emergency assistance programs
- Keep children in school
- Avoid homelessness

WITHOUT Legal Help, People...

- Miss work and schooling
- Lose their homes **62%** of the time*
- Wind up in shelters
- Are unaware of programs that could help
- Have children's schooling disrupted

**Source: Analysis by The Resource for Great Programs.*

ONE EXAMPLE OF "HOUSING SECURITY" RESULTS ACHIEVED IN FY 2021-2022

Ann, 73, came to *Central Virginia Legal Aid Society* after she got a foreclosure letter saying she owed the City \$8,230 in unpaid taxes. The letter said she could request a payment plan but when her CVLAS attorney contacted the City they said they did not have the resources to offer one.



Ann's attorney wrote a letter to the city attorney, finance director, and mayor arguing that because so many who face tax sales are disabled, elderly and people of color, the city could, by offering payment plans, promote equity and prevent homelessness.

In less than a week they replied saying they had changed their policy

and were now offering payment plans for any interested citizen. As a result Ann was able to enter into an affordable payment plan and her tax sale case is now on hold. CVLAS continues to monitor the City's actions to ensure that they continue to offer payment plans to those who request them.

ECONOMIC IMPACT of Virginia Programs' HOUSING Legal Aid

\$4.1 MILLION

from Preventing Eviction.

Cost savings come from avoiding the cost of providing emergency shelter to individuals and families facing homelessness through eviction.

ADDRESSING BIG PROBLEMS

FY 2021-2022

Persistence by Legal Aid and Partners Pays Off With Even Greater Results in FY 2021-2022.

In the fall of 2020, as the massive scale of the failures of the Virginia Employment Commission (VEC) to administer unemployment payments became painfully clear, *Legal Aid Justice Center* started collecting hundreds of stories from workers who were suffering while their unemployment insurance claims languished.

LAJC then worked with the Virginia Poverty Law Center, Legal Aid Works, Kelly Guzzo PLC, and Consumer Litigation Associates

**Legal Aid Coalition
Obtained Additional
\$876 Million
Relief for 132,000
Unemployed
Virginians in
FY 2021-2022.**

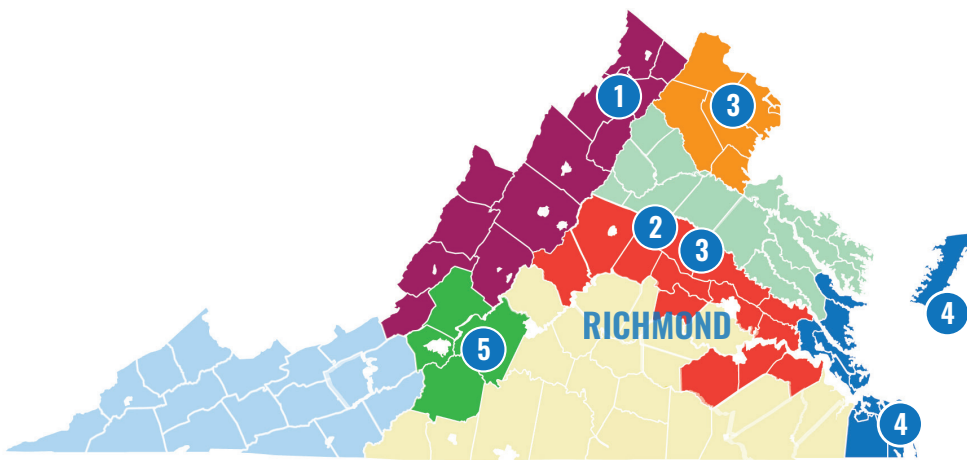


PLC to press the VEC to address this issue. During FY 2020-2021 their efforts had directly led to more than 50,000 individuals receiving over \$200 million in “stuck” payments. During FY 2021-2022, in response to a Freedom of Information Act request from the legal aid coalition, the VEC reported that an additional 132,000 people received over \$876 million in relief since the FY 2020-2021 figures had been reported. These numbers are separate from the people who received relief sooner than they would have because of improvements to the VEC’s capacity and processes.

SNAPSHOTS

Outcomes Achieved
FY 2021-2022

LSCV-Funded Advocates Reformed Unfair Laws, Halted Domestic Abuse, Prevented Evictions, and Slashed Barriers to Employment.



1. **BRLS** Blue Ridge Legal Services
2. **CVLAS** Central Virginia Legal Aid Society
3. **LAJC** Legal Aid Justice Center
4. **LASEV** Legal Aid Society of Eastern Virginia
5. **LASRV** Legal Aid Society of Roanoke Valley
6. **LAW** Legal Aid Works
7. **LSNV** Legal Services of Northern Virginia
8. **SVLAS** Southwest Virginia Legal Aid Society
9. **VLAS** Virginia Legal Aid Society
10. **VPLC** Virginia Poverty Law Center; (Statewide)

ID DOCUMENTS HELP HOMELESS PEOPLE GET BACK ON THEIR FEET

- 1 **Blue Ridge Legal Services (BRLS)** expanded a collaboration with the Roanoke Homeless Assistance Team (HAT) to address the lack of ID and similar documents that raises a significant barrier to homeless people getting housing, jobs, and public benefits. With a fellowship from the Legal Services Corporation, an advocate for BRLS helped 50 homeless individuals apply for copies of their birth certificates, and compiled a resource including information from all fifty states to assist people who do not have birth certificates.

LEGAL AID STOPS A FORECLOSURE... AND CHANGES CITY POLICY

- 2 **Central Virginia Legal Aid Society (CVLAS)**'s advocacy for a 73-year old woman faced with foreclosure prompted a City policy change that now makes affordable tax payment plans available to any residents who request them. (See story on page 7.)

ADVOCACY FOR HOUSING STABILITY PAYS BIG DIVIDENDS

- 3 **Legal Aid Justice Center (LAJC)**'s housing attorneys, organizers, and rent-relief navigators worked throughout FY 2021-2022 to help individuals and families facing housing instability. In addition to the legal outcomes they secured and the systemic issues they addressed, LAJC advocates helped over 400 families get a total of **\$4 million** in rent relief.

LEGAL AID JUMPSTARTS OUTREACH AS COVID LINGERS

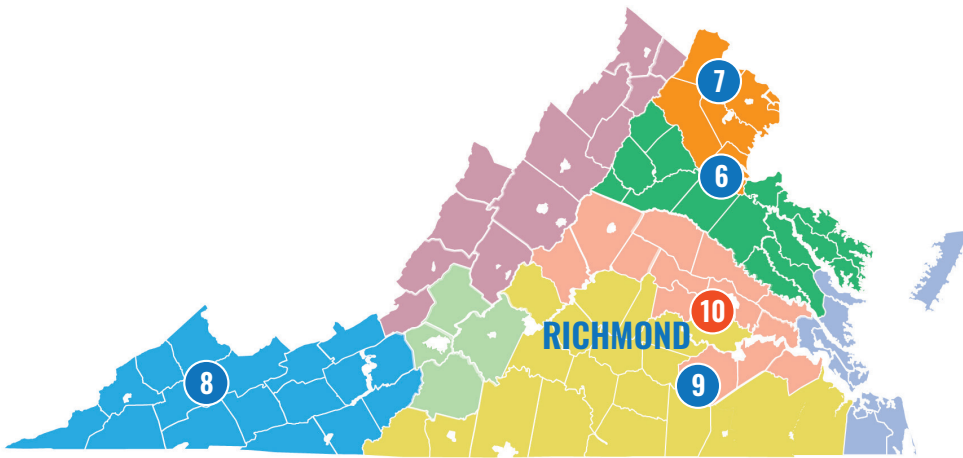
- 4 **Legal Aid Society of Eastern Virginia (LASEV)** ramped up its outreach in the fall of 2021 to homeless people, clients of domestic violence shelters, and women about to be released from the Norfolk City Jail. LASEV's advocates also appeared at housing dockets in General District Courts after the courts reopened. They worked on rent relief program applications and did outreach in subsidized housing and other historically economically disadvantaged communities to keep tenants housed as the COVID crisis refused to go away.

HOUSING SECURITY MAINTAINED DURING PANDEMIC

- 5 **Legal Aid Society of Roanoke Valley (LASRV)** remained fully operational during the pandemic and in FY 2021-2022 enabled over 450 clients and their families – **1,050 people** in all – to avoid eviction, mortgage foreclosure, illegal or unfair charges by landlords, and other obstacles to their access to decent, safe housing.

SNAPSHOTS

Continued



1. **BRLS** Blue Ridge Legal Services
2. **CVLAS** Central Virginia Legal Aid Society
3. **LAJC** Legal Aid Justice Center
4. **LASEV** Legal Aid Society of Eastern Virginia
5. **LASRV** Legal Aid Society of Roanoke Valley
6. **LAW** Legal Aid Works
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IMPACT INCREASES DRAMATICALLY DURING PANDEMIC

- 6 **Legal Aid Works (LAW)**'s staff rose to the challenge of working remotely during Covid, continuing to represent clients in court as vigorously as ever. In addition LAW was one of three legal aid agencies in the coalition that obtained **\$876 million** relief for **132,000 unemployed** Virginians in FY 2021-2022. (See story on page 8.)

LEGAL SERVICES HELPS FAMILIES PAY RENT IN NORTHERN VIRGINIA

- 7 **The Legal Services of Northern Virginia (LSNV)'s Housing Justice Team** focused on seeking rental assistance as a vital way to prevent families from being evicted due to unpaid rent. Its internal collaboration with other LSNV staff produced over **\$1.6 million** in rental assistance for clients in FY 2021-2022.

INITIATIVE SERVING CAREGIVERS FOR VULNERABLE PEOPLE LAUNCHED IN SW VIRGINIA

- 8 **Southwest Virginia Legal Aid Society (SVLAS)** launched its Kinship Care Child Victim Unit in partnership with Virginia's Kinship Navigator program. SVLAS provides legal services to an underserved population of kinship care givers including elders caring for their child relatives as well as children who suffer from Adverse Childhood Experiences (ACEs) and are often the victims of child abuse, neglect or exploitation.

PANDEMIC-RELATED EVICTIONS ADDRESSED IN PILOT

- 9 **Virginia Legal Aid Society (VLAS)** continued the Eviction Prevention Pilot Project begun in Spring 2020 that helps tenants facing pandemic-related eviction. During housing dockets in Suffolk General District Court, VLAS conducted an in-court clinic using a team of attorneys, a paralegal, and a housing navigator. The Project has been successful in helping tenants and landlords receive **\$450,000** in dollar benefits in FY 2021-2022.

LEGAL HOTLINES HELP THOUSANDS GET FOOD, CUT RED TAPE

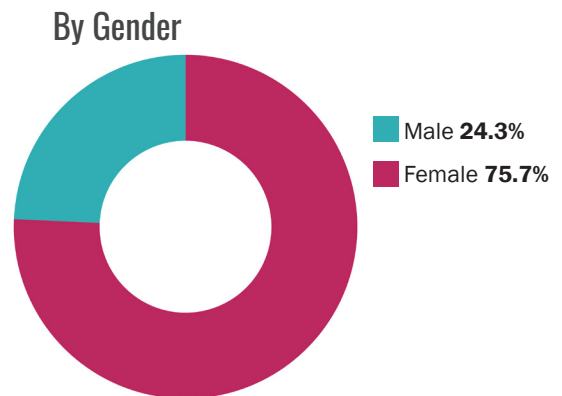
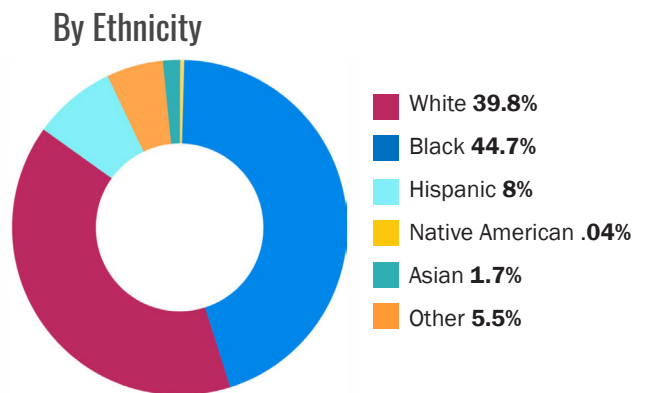
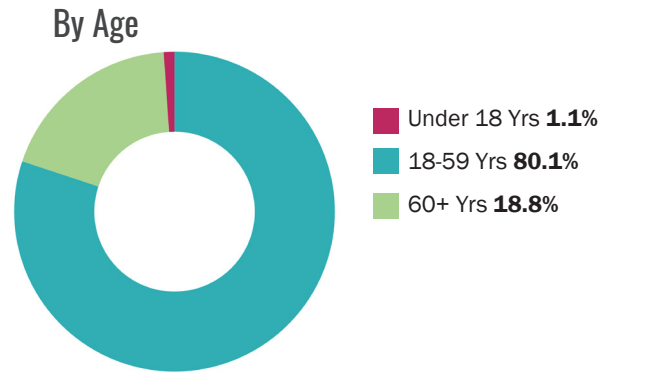
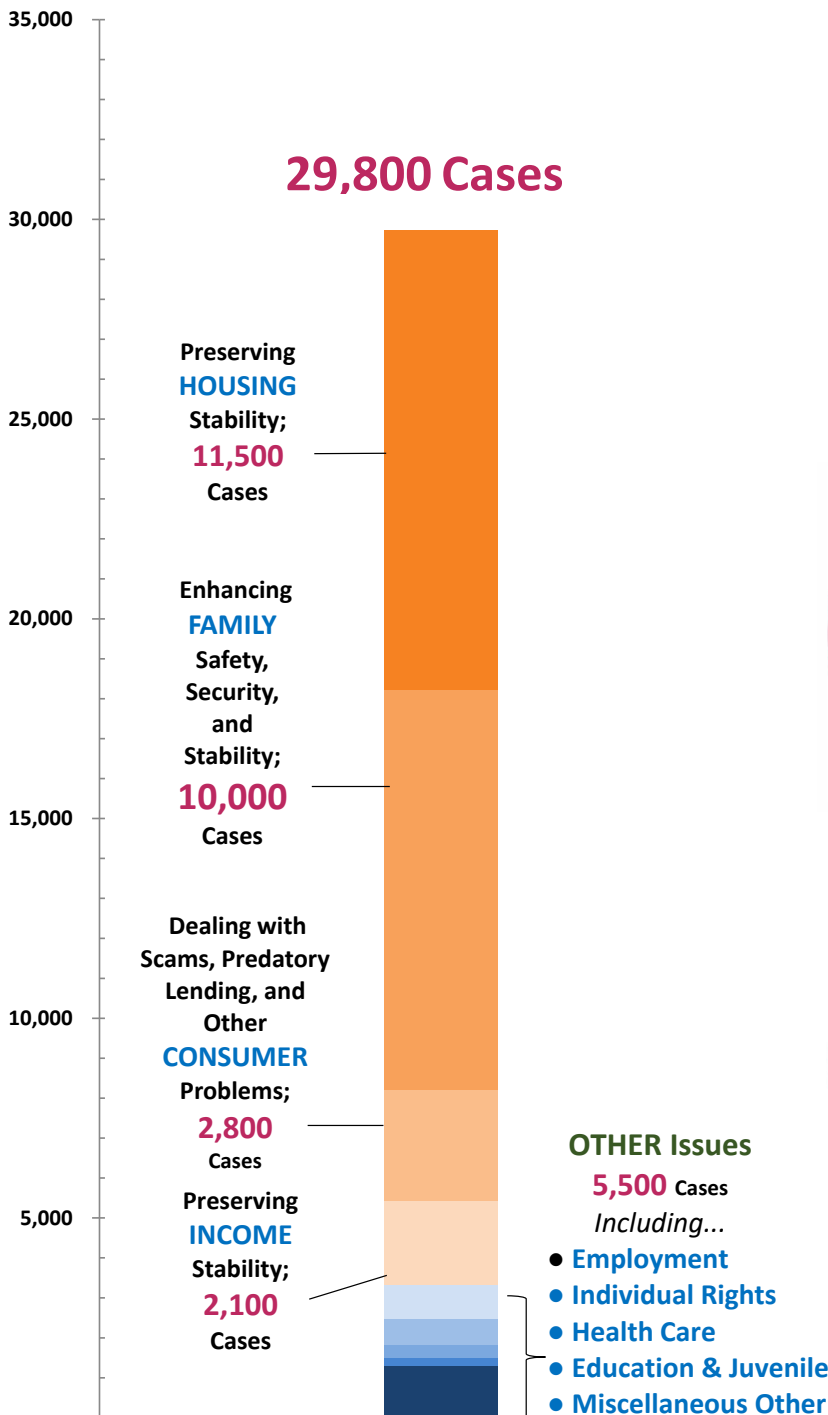
- 10 **Virginia Poverty Law Center (VPLC)** operated legal hotlines in FY 2021-2022 helping thousands of low-income callers navigate issues including unlawful evictions, tenant/landlord disputes, predatory lending schemes, and red tape in programs such as Women, Infants, and Children (WIC) and Supplemental Nutrition Assistance Program (SNAP). Attorneys supported by non-attorney staff and volunteers provided legal information, legal advice, and high quality referrals to private attorneys and Virginia legal aid programs.

CASES COMPLETED

FY 2021-2022

29,800 Cases Enabled 445,901 Low-Income Virginians to Obtain Fair Solutions to Critical Legal Problems.

OUR CLIENTS



FINANCIAL PERFORMANCE

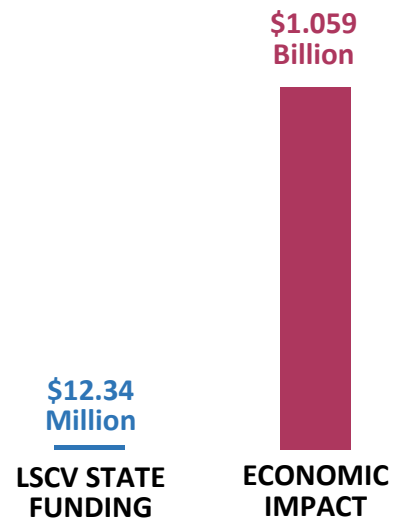
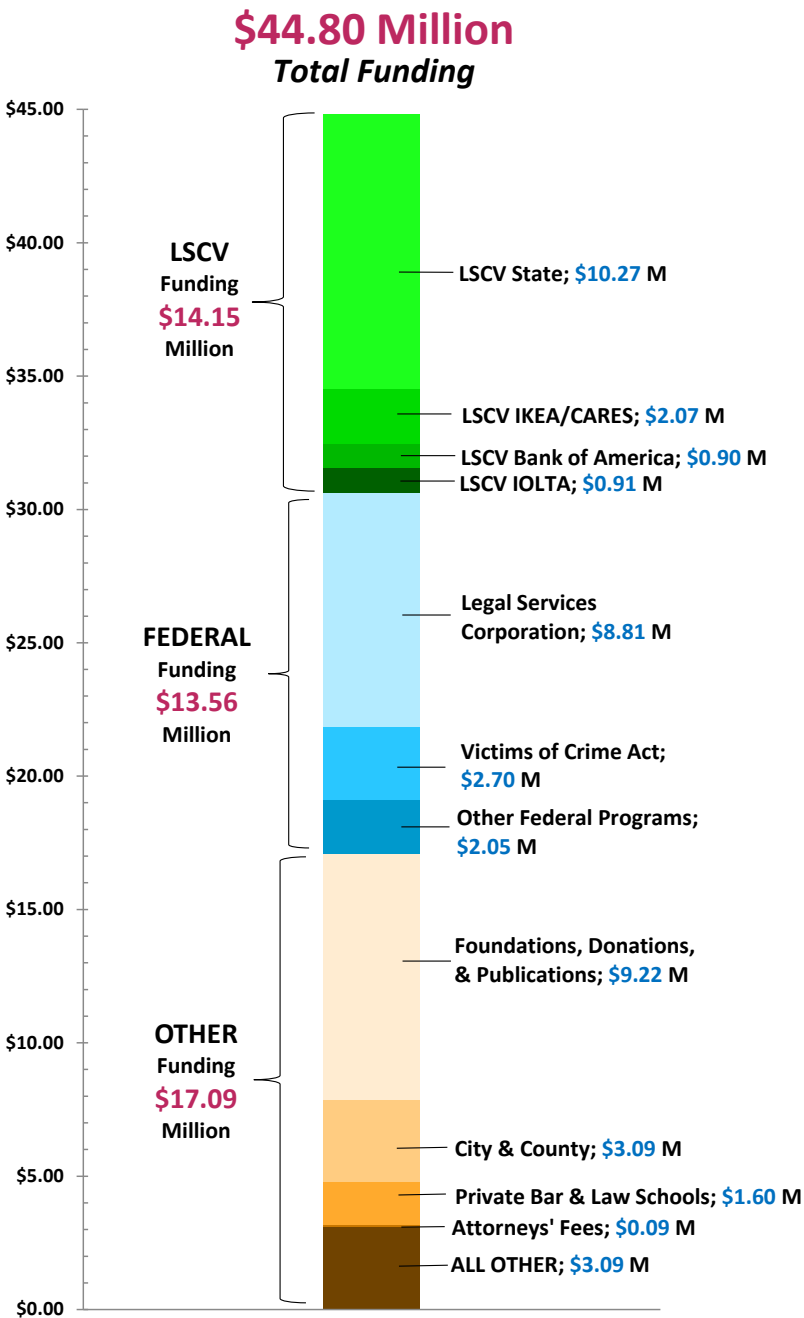
FY 2021-2022

LSCV-Funded Programs Leveraged the State's **\$12.34 Million Investment** by Attracting Additional Funds and Having a Big Economic Impact.

RETURN ON INVESTMENT

\$85.80 Economic Impact for Every Dollar of State Funding

See Page 4



ACCOUNTABILITY

- EVALUATION**
 LSCV evaluates each grantee every 3-5 years.
- METRICS**
 Grantees are evaluated against national and state performance benchmarks.
- QUALITY ASSESSMENT**
 Desk Reviews are performed applying the ABA Standards for Providers of Civil Legal Aid and the LSC Performance Criteria.
- ANNUAL FINANCIAL AUDITS**
 Independent CPA firms evaluate financial compliance with Generally Accepted Accounting Criteria.

APPENDIX A

Case Statistics and Outcomes Produced for Clients.

I. CASE STATISTICS: Number of Cases Closed, By Major Reason Closed

Data Source: Grantee Final Reports, FY 2021-2022, Part Two: Data, Case Service Reports (CSRs).

Grantee	Counsel & Advice	Limited Action	Negotiated without Litigation	Negotiated with Litigation	Admin. Agency Decision	Court Decision- Uncontested	Court Decision- Contested	Court Decision- Appeals	Other	Extensive Service	Grand Total
Blue Ridge Legal Services	1,174	525	44	129	27	402	238	2	0	125	2,666
	44%	20%	2%	5%	1%	15%	9%	0%	0%	5%	100%
Central Virginia Legal Aid Society	2,402	528	72	113	27	270	335	0	0	82	3,829
	63%	14%	2%	3%	1%	7%	9%	0%	0%	2%	100%
Legal Aid Justice Center	722	145	66	82	122	51	112	3	21	56	1,380
	52%	11%	5%	6%	9%	4%	8%	0%	2%	4%	100%
Legal Aid Society of Eastern Virginia	4,722	995	64	313	97	288	518	0	0	1,603	8,600
	55%	12%	1%	4%	1%	3%	6%	0%	0%	19%	100%
Legal Aid Society of Roanoke Valley	789	456	274	99	6	113	78	0	23	134	1,972
	40%	23%	14%	5%	0%	6%	4%	0%	1%	7%	100%
Legal Aid Works	227	82	10	33	4	76	101	2	11	12	558
	41%	15%	2%	6%	1%	14%	18%	0%	2%	2%	100%
Legal Services of Northern Virginia	3,398	605	49	144	30	261	229	2	0	172	4,890
	69%	12%	1%	3%	1%	5%	5%	0%	0%	4%	100%
Southwest Virginia Legal Aid Society	2,144	166	39	65	10	459	196	1	0	104	3,184
	67%	5%	1%	2%	0%	14%	6%	0%	0%	3%	100%
Virginia Legal Aid Society	1,864	232	60	146	30	158	162	1	4	66	2,723
	68%	9%	2%	5%	1%	6%	6%	0%	0%	2%	100%
Virginia Poverty Law Center	<i>Not Applicable</i>										
Total	17,442	3,734	678	1,124	353	2,078	1,969	11	59	2,354	29,802
Percent Total Cases	59%	13%	2%	4%	1%	7%	7%	0%	0%	8%	100%

APPENDIX A

Continued

II. OUTCOMES: Major Benefits Produced for Clients

Data Source: Grantee Final Reports, FY 2021-2022

Top benefits of extended representation* cases are listed below in decreasing order by number of people directly affected, followed in each legal problem category by benefits of limited representation cases**.

LEGAL PROBLEM CATEGORY	MAJOR BENEFIT RECEIVED	Number of Cases with Outcomes	Number of People Directly Affected
Family Security	Obtained a divorce or annulment	1,293	2,518
	Obtained protection from domestic violence	1,019	1,980
	Obtained or maintained custody of children	517	1,320
	Obtained representation in a Family matter-no other outcome	785	1,109
	Obtained name change	312	661
	Obtained, preserved, or increased child support	170	440
	Obtained limited representation services* for a Family matter	8546	17656
Housing Security	Prevented denial of public housing tenant's rights	38	7,810
	Obtained rental relief assistance	2,062	4,010
	Prevented eviction from private housing	1,974	3,858
	Obtained representation on a Housing matter-no other outcome	634	889
	Delayed eviction providing time to seek alternative housing	364	823
	Prevented eviction from subsidized housing	246	486
	Avoided, or obtained redress for, illegal or unfair charges by landlord	197	411
	Obtained assistance in development/renovation of affordable housing	5	330
	Prevented eviction from public housing	86	255
Obtained limited representation services* for a Housing matter	9,872	17,931	
Income Maintenance	Obtained, preserved or increased unemployment insurance benefits/rights	96	363,143
	Obtained limited representation services* for an Income Maintenance matter	2,142	2,863
Consumer Protection	Stopped or reduced debt collection activity	225	450
	Obtained limited representation services* for a Consumer matter	2,785	4,667
Other Benefits	Obtained a living will and/or health proxy or power of attorney	4,839	8,784
	Other, none of the above	2,270	3,507
TOTAL ***		40,477	445,901

*Extended representation services consist of negotiation with opposing parties and representation in court or administrative proceedings.

**Limited representation services consist of legal information, advice, and/or other assistance to an eligible client from a lawyer or paralegal.

***Note: Total number of cases exceeds number of cases closed because some cases produced more than one outcome.

A. Benefits and Savings for Low-Income Families

	Back Awards	Monthly Awards	Duration in Years	Subtotals	Total (\$ Millions)
1. Federal benefits for low-income families					\$29.2
Social Security/SSI	\$626,216	\$71,153	9.7	\$8,908,425	
Other Federal Awards	\$72,051	\$54,753	3	\$2,043,159	
Federal operating grants for legal aid programs (LSC, Title III, Other Federal Funds)				\$13,560,889	
Federal share of Medicaid benefits received				\$4,641,414	
2. Income from child support payments					\$6.8
Family Law: Child Support*	\$288,091	\$60,012	9	\$6,769,387	
3. Income from other legal aid outcomes					\$941.0
A. Unemployment Compensation	\$896,463,927	\$2,653	0.5	\$896,479,845	
B. Family Law - Alimony	\$307,201	\$35,303	1	\$730,837	
C. Affirmative Landlord	\$3,195,494	\$12,082	1	\$3,340,478	
D. Affirmative Employment	\$793,847	\$0	1	\$793,847	
E. Affirmative Consumer	\$39,447,421	\$167	1	\$39,449,425	
F. Affirmative Education	\$165,000	\$1,200	1	\$179,400	
G. Other Benefits	\$0	\$0	1	\$0	
Total Direct Impact on Low-Income Families					\$976.9

B. Cost Savings for Taxpayers and Communities

1. Savings in costs related to domestic violence					\$33.9
Cases for which families obtained protection from Domestic Violence				5,598	
Average cost per victim**				\$6,050	
Calculation (Cases x Average cost per victim)				\$33,867,263	
2. Savings in emergency shelter costs					\$4.1
Cases for Which Eviction was Avoided or Delayed or Foreclosure was Averted				2,693	
Percentage for which homelessness was avoided***				25%	
Average cost to taxpayers per homeless family****				\$6,086	
Calculation (Cases x Percent homelessness avoided x Average cost to taxpayers)				\$4,097,400	
Total Savings for Taxpayers					\$38.0

C. Economic Impacts on Local Economies

Federal benefits for low-income families (A1 Above)				\$29.2	
Multiplier (per U.S. Dept. of Commerce "RIMS II" Data)				1.52	
Economic stimulus from Federal dollars circulating in local economies					\$44.3
Total Estimated Economic Impacts					\$1,059.2

*This estimate is derived by subtracting the average age of children at time of divorce (9 years) from age of maturity, 18 years. In "Attachment and Parental Divorce: A Test of the Diffusion and Sensitive Period Hypotheses," Chris Fraley analyzed data from 7,735 survey respondents: over one third of respondents had parents who divorced, and the average age of a child at the time of divorce was nine years (Personality and Social Psychology Bulletin, September 2013). An average age of nine years is also reported in Liu "The Effect Parental Divorce and Its Timing on Child Educational Attainment: A Dynamic Approach," 2007, page 17.

** This measure was estimated using a model developed by The Resource for Great Programs that applies per-incident cost figures derived from estimates by consultant Jeffrey Baliban for use in testimony to the Chief Judge's Task Force to Expand Access to Civil Legal Services in New York in 2011. See his report at the First Judicial Department Hearing September 26, 2011. The costs derived by Mr. Baliban have been adjusted for inflation to reflect current dollars.

*** Source: "Losing Home: The Human Cost of Eviction in Seattle", Seattle Women's Commission and the Housing Justice Project of the King County Bar Association, 2018, page 60. This study found that 25 percent of evicted tenants moved into sheltered or transitional housing. The reason this percentage is less than 100 is that some portion of the families who are evicted or foreclosed avoid homelessness by moving in with friends or family or by finding a rental in a different location.

****This measure was estimated using a model developed by The Resource for Great Programs that applies national statistics on average stay of a family in emergency shelter and local statistics on lowest cost per day of emergency shelter to derive a conservative estimate of average total cost of providing emergency shelter to a homeless family in the local region. Source for national statistics: U.S. Conference of Mayors, 2008 Status Report on Hunger & Homelessness, available at http://www.ncdsv.org/images/USCM_Hunger-homelessness-Survey-in-America's-Cities_12%202008.pdf. Source for local statistics: lowest cost listed by Travelocity.com for a hotel room in the area.