Report to the Commonwealth and the General Assembly on the Work of Virginia's Legal Aid Programs

FY 2022-2023



Legal Services Corporation of Virginia

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This Report was Produced for the Legal Services Corporation of Virginia by the Resource for Great Programs, Inc. www.greatprograms.org. December 31, 2023

The Honorable Janet Howell
The Honorable George Barker

Co-Chairs, Senate Finance and Appropriations Committee *Virginia General Assembly, Richmond, Virginia*

The Honorable Barry Knight

Chair, House Appropriations Committee Virginia General Assembly, Richmond, Virginia

Dear Delegate Knight and Senators Howell and Barker:

On behalf of the Legal Services Corporation of Virginia (LSCV) and the Virginia State Bar, please find enclosed our report on the work of Virginia's legal aid programs for FY 2022-2023. We are grateful for the support of the General Assembly in making our legal system more accessible to those most in need.

Virginia's state-funded legal aid programs provide essential, high-quality legal assistance to low-income Virginians struggling with the threats of eviction, foreclosure, unemployment, domestic violence, and loss of access to healthcare and educational services. This year, Virginia's legal aid programs generated \$215 million in economic benefits for the low-income populations and communities served. This included \$44.5 million in refunds for borrowers who had fallen victim to predatory internet loans as well as an additional \$53.5 million in other direct economic benefits to clients and their families.

This report provides data on more than 25,000 cases closed by the nine regional LSCV programs and our statewide resource center, covering every city and county in the Commonwealth. The work on these cases benefited tens of thousands of Virginians, including families who were able to stay in their homes thanks to the response of our programs to the ongoing eviction crisis and other housing stability issues.

Thank you for your partnership and support in providing high-quality access to justice in Virginia.

Yours in service.

Tim Freilich, Esquire

Executive Director

Legal Services Corporation of Virginia

Cameron Rountree, Esquire
Executive Director
Virginia State Bar

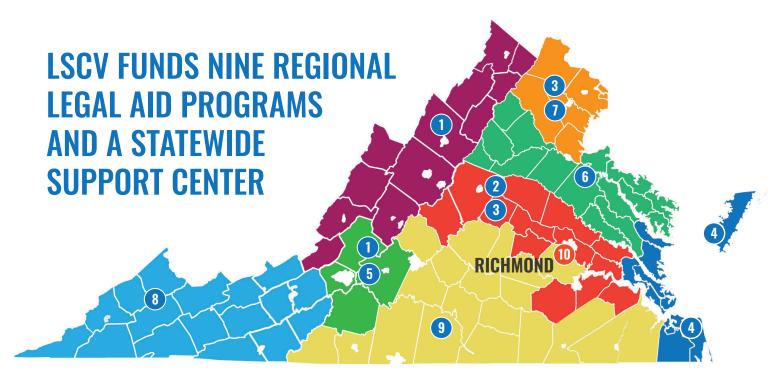
LSCV AT A GLANCE

Founded in 1975 by the Virginia State Bar and the Virginia Department of Social Services, Legal Services Corporation of Virginia (LSCV) is the primary funder of civil legal services for the low-income individuals in Virginia, supporting nine regional programs and the statewide Virginia Poverty Law Center.

Additionally, LSCV administers the Interest on Lawyers' Trust Accounts (IOLTA) program, the proceeds of which are added to state general revenue and filing fee appropriations to fund civil legal aid in every city and county in Virginia.

ABOUT CIVIL LEGAL AID

Legal aid provides free advice and representation to low-income people with serious legal issues. To be eligible for state-funded legal services in FY 2022-2023, a family of three would generally have to have an annual income at or below 125 percent of the federal poverty level: \$31,075.



- 1 BRLS Blue Ridge Legal Services
 Harrisonburg, Winchester, Roanoke, Lexington (\$1,143,780)
- **CVLAS Central Virginia Legal Aid Society**Richmond, Petersburg, Charlottesville (\$1,171,783)
- 3 LAJC Legal Aid Justice Center Charlottesville, Falls Church, Petersburg, Richmond (\$2,468,664)
- 4 LASEV Legal Aid Society of Eastern Virginia
 Hampton, Norfolk, Virginia Beach, Williamsburg,
 Belle Haven (\$3,033,108)
- 5 LASRV Legal Aid Society of Roanoke Valley Roanoke (\$782,188)

- 6 LAW Legal Aid Works (RLS)
 Fredericksburg, Culpeper, Tappahannock (\$969,072)
- 1 LSNV Legal Services of Northern Virginia Alexandria, Arlington, Fairfax, Fredericksburg, Leesburg, Manassas (\$2,006,845)
- 8 SVLAS Southwest Virginia Legal Aid Society
 Marion, Castlewood, Christiansburg (\$1,559,844)
- 9 VLAS Virginia Legal Aid Society
 Lynchburg, Danville, Farmville, Suffolk (\$1,715,220)
- 10 VPLC Virginia Poverty Law Center
 Richmond (Statewide Program) (\$1,215,452)

HIGHLIGHTS FY 2022-2023

LSCV-Funded Programs Produced Results That Touched Everyone in Virginia.

THE NEED

EACH YEAR, **54.5%***

of low-income households in Virginia experience at least ONE legal problem.

ONLY 17% *

of those are able to get assistance from a lawyer, because:

60% of low-income people are not aware they are eligible for free legal aid.*

85-97% of legal problems that legal aid organizations are unable to fully address are due to a lack of available resources *

With more funding for legal aid,

this "Justice Gap" could be substantially reduced.

*Sources: Virginia Legal Needs Study and LSC Justice Gap Report.

THE IMPACT

82,769 PEOPLE

directly benefited from legal advice and representation.

\$215 MILLION ECONOMIC IMPACT

for low-income households, cost savings for Virginia taxpayers, revenue for Virginia businesses, and jobs for working Virginians.

\$15.09 TO 1 ECONOMIC RETURN

for every dollar of Virginia state funding received by LSCVfunded programs.

28,700 CASES

were completed, including...

12,500 preserving housing stability

by preventing eviction and foreclosures and reducing the need for emergency shelter.

9,100 enhancing family safety, security, and stability for family law clients and survivors of domestic violence.

2,600 assisting clients with consumer matters

protecting them from creditor harassment, predatory lenders, and abusive debt collection practices.

4,500 representing clients with other legal matters affecting their jobs, education, individual rights, and health care.

ECONOMIC IMPACTS FY 2022-2023

\$215 Million in Economic Benefits and Savings for Clients and Communities *

ECONOMIC IMPACTS

\$104 Million direct economic impact for low-income families, including income to pay for food, rent, and health care; and for relief from debt that otherwise could have dragged them deeper into poverty.

\$59 Million economic impacts on local economies, including a permanent economic multiplier effect resulting from federal dollars coming into the state each year that otherwise would be lost to communities across Virginia.

\$52 Million cost savings for the community from legal aid's success in reducing domestic violence, eviction, and other costly problems.

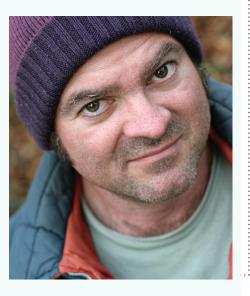
*Source of all economic impact estimates in this report: The Resource for Great Programs. Details available on request.



EXAMPLE OF ECONOMIC IMPACTS ACHIEVED IN FY 2022-2023

In 2008 **Carson** lost four fingers from his right hand and suffered other injuries in an industrial accident. After he was turned down twice for Social Security Disability Income (SSDI) benefits, in 2012 *Legal Services of Northern Virginia* took his case and helped him to reapply for benefits.

Carson's LSNV attorney represented him in three Social Security hearings with two administrative law judges before the government shut down in 2020 due to the COVID-19 pandemic. In February 2023 Carson finally won a fully favorable decision. He was awarded \$98,000 in retroactive benefits and monthly Social Security benefits going forward, which could likely add another \$66,000 over the average 9.7-year duration of SSDI benefits.



ECONOMIC IMPACT FACTS

Every successful appeal of a denial of Social Security Disability for a disabled veteran or other disabled person produces an average of **\$64,300 in basic income** for that family over the 9.7-year average duration of those benefits.

SPENDING of that income for food, rent, and other necessities **generates an additional \$98,000 in revenue** for local businesses and jobs for working Virginians due to the economic multiplier effect.

FAMILY SAFETY AND STABILITY

FY 2022-2023

FAMILY Legal Assistance Provided by LSCV-Funded Programs Enhanced the Lives of **9,100 Clients** and Their Families.

KEY FACTS

The Need Is Overwhelming.

Domestic abuse is one of the most common issues facing low-income Virginians, with especially destructive impacts on children.

Legal Services Are Effective.

Studies show that legal services are an especially effective means of ending domestic abuse.*

Prevention Saves Money.

\$6,630 in medical, counseling, and law enforcement costs for each case that is successful.*

*Sources: Please see Appendix B.

IMPLICATIONS of UNMET Need For Legal Help With Domestic Abuse

WITH Legal Help, People Can...

- Get independence from abuser
 - Order of Protection
 - Custody of children
 - Child support
 - Divorce
- Attend work and school
- Get referrals to housing, employment, education and other support programs.

WITHOUT Legal Help, People...

- Miss work
- Lose jobs and income
- Have children's schooling disrupted
- Struggle with addiction
- Are unaware of programs that could help.

ECONOMIC IMPACTS

of Virginia Programs' FAMILY Legal Aid in FY 2022-2023

\$33 Million Cost Savings

by reducing the need for medical treatment and counseling for victims and the detention and incarceration of abusers.

\$6 Million Income for Clients

in child and spousal support that helped victims achieve financial independence from their abusers.

ONE OF THE FAMILIES HELPED BY LSCV GRANTEES IN FY 2022-2023

Sarah endured physical, emotional, and financial abuse including death threats from her husband Scott during their entire marriage. One night after he attacked their children Sarah sought refuge at a neighbor's home and called the police.

An attorney from **Legal Aid Works** helped her get a 2-year protective order against Scott, and later, sole custody of the children, her own housing, and



monthly child support of \$975 per month. Sarah and her children can now live independently, safe from the abuse they had suffered for so many years.

HOUSING SECURITY

FY 2022-2023 Representation.

Legal Aid Programs Preserved Housing Stability Amidst a National and Statewide Pandemic Emergency for **12,500 Clients and Their Families.**

KEY FACTS

The Need is Overwhelming.

Five Virginia cities are in the top 10 nationwide for eviction rates.

Legal Services are Effective.

Legal aid advocates...

- Challenge evictions.
- Prevent foreclosures.
- Enforce laws protecting tenants and homeowners.

Prevention Saves Money and Lives!

- Keeping people in their homes during a national pandemic enhanced the safety of all Virginians.
- Preventing eviction saves an estimated \$25,800 in emergency shelter costs for each case that is successful.
- Preventing foreclosure saves an estimated \$76,700 per successful case.

IMPLICATIONS of UNMET Need For Legal Help with Housing Security

WITH Legal Help, People Can...

- Keep their homes 72% of the time*
- Keep their jobs and income
- Access emergency assistance programs
- Keep children in school
- Avoid homelessness

WITHOUT Legal Help, People...

- Miss work and schooling
- Lose their homes 62% of the time*
- Wind up in shelters
- Are unaware of programs that could help
- Have children's schooling disrupted

*Source: Analysis by The Resource for Great Programs.

ONE EXAMPLE OF "HOUSING SECURITY" RESULTS ACHIEVED IN FY 2022-2023

Heads-up action by an attorney from *The Legal Aid Society of Roanoke Valley* turned a successful defense of one wrongful eviction case into dismissal of another 26 cases brought by the same landlord.

After arriving at the courthouse to represent **Roger**, the attorney noticed



26 more eviction actions brought by the same landlord and set for the same time. The attorney quickly checked the deed records for the apartment complex and saw that the landlord corporation that filed the lawsuits was not the deeded owner of the property. The attorney then arranged to have Roger's case called first. The judge dismissed Roger's eviction because

the landlord was not the owner of the property and had no demonstrated right to possession of the apartment. The judge then called the next 26 eviction actions filed by the landlord and dismissed each one for the same reason.

ECONOMIC IMPACT of Virginia Programs' HOUSING Legal Aid

\$5.1 MILLION

from Preventing Eviction.

Cost savings come from avoiding the cost of providing emergency shelter to individuals and families facing homelessness through eviction.

ADDRESSING BIG PROBLEMS FY 2022-2023

Persistence by Legal Aid and Partners Pays Off With Even Greater Results in FY 2022-2023.

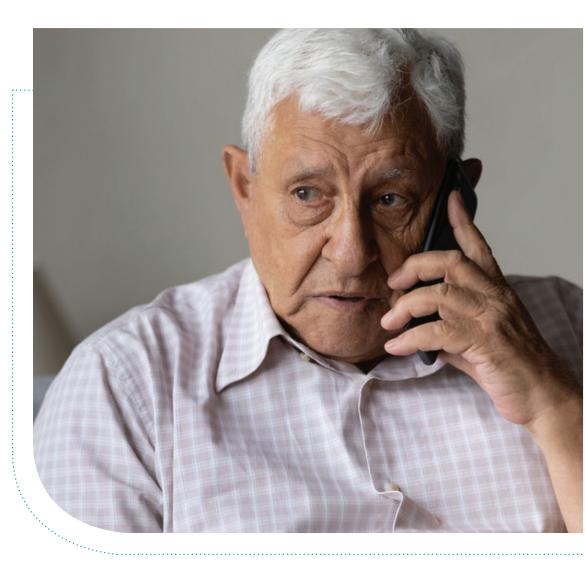
A team including the **Virginia Poverty Law Center** and two probono partners reached a settlement in August 2022 that added **\$44 million** in refunds to consumers to **\$870 million** in refunds and debt relief previously agreed to by unscrupulous lenders as an outcome of class action litigation which had also propelled passage of **Virginia's 2020 Fairness in Lending Act.**

Final Settlement
Adds \$44 million
for Victims of
Illegal Internet
Lending Schemes

The US District Court for the Eastern District of Virginia approved this settlement in the last of nine class action lawsuits against a group

of out-of-state internet companies, investors and shareholders that sought to evade state and federal law by making extremely high interest internet loans in Virginia and other states.

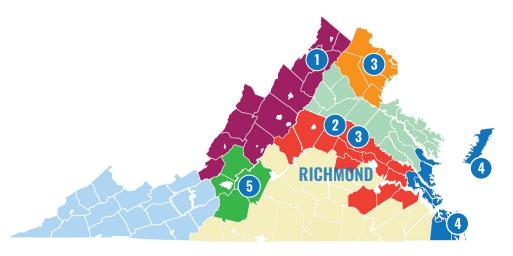
The settlements come after years of litigation by the team which in addition to the Virginia Poverty Law Center included pro bono work by consumer advocacy firms Kelly Guzzo PLC and Consumer Litigation Associates PLC.



SNAPSHOTS

Outcomes Achieved FY 2022-2023

LSCV-Funded Advocates Reformed Unfair Laws, Halted Domestic Abuse, Prevented Evictions, and Slashed Barriers to Employment.



- **1. BRLS** Blue Ridge Legal Services
- 2. CVLAS Central Virginia Legal Aid Society
- 3. LAJC Legal Aid Justice Center
- 4. LASEV Legal Aid Society of Eastern Virginia
- 5. LASRV Legal Aid Society of Roanoke Valley
- **6. LAW** Legal Aid Works
- 7. LSNV Legal Services of Northern Virginia
- 8. SVLAS Southwest Virginia Legal Aid Society
- 9. VLAS Virginia Legal Aid Society
- **10. VPLC** Virginia Poverty Law Center; (Statewide)

PEOPLE FACING EVICTION GET A LAWYER JUST IN TIME

Blue Ridge Legal Services (BRLS) attorneys accompany their clients to court, but are also often able to represent other people facing eviction that same day if needed. Several judges in the region have begun to allow legal aid lawyers to make an announcement offering their services before the eviction docket is called for this resaon.

EVICTION DEFENSE LEADS TO TRANSFER OF BUILDING TO HOUSING AUTHORITY

Central Virginia Legal Aid Society (CVLAS)'s representation of one eviction client led to representation of 15 others against the same tax-delinquent landlord. Facing prosecution for failure to pay taxes, the landlord deeded the building to the Richmond Housing Authority and all 16 tenants remained in their homes.

COORDINATED STRATEGY KEEPS FAMILIES IN THEIR HOMES

3 **Legal Aid Justice Center (LAJC)** coordinated with Legal Services of Northern Virginia (LSNV) to represent 47 residents of a large housing complex in Northern Virginia facing eviction. Of the 47 eviction filings, only three resulted in decisions against legal aid clients.

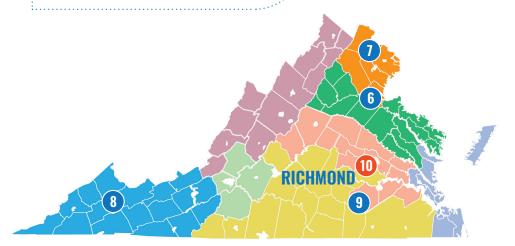
EXPANDED
COMMUNITY
PRESENCE MEANS
LEGAL HELP FOR
250 NEW CLIENTS

4 Legal Aid Society of Eastern Virginia (LASEV) expanded its community presence through 11 outreach events attended by more than 3,500 people. LASEV attorneys and staff opened 250 new cases through these efforts.

GRANDMOTHER AVOIDS WINTER EVICTION Legal Aid Society of Roanoke Valley (LASRV) represented a mobile home tenant in rural Franklin County after her landlord forced her and her granddaughter out of their mobile home in mid-November by cutting off the electricity, cutting off the water, changing the locks, and suing for eviction. Her LASRV attorney filed a counterclaim and won several thousand dollars in compensation from the landlord.

SNAPSHOTS

Continued



- 1. BRLS Blue Ridge Legal Services
- 2. CVLAS Central Virginia Legal Aid Society
- 3. LAJC Legal Aid Justice Center
- 4. LASEV Legal Aid Society of Eastern Virginia
- **5. LASRV** Legal Aid Society of Roanoke Valley
- **6. LAW** Legal Aid Works
- **7. LSNV** Legal Services of Northern Virginia
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- **10. VPLC** Virginia Poverty Law Center; (Statewide)

A MILESTONE
AND A STATEWIDE
AWARD FOR
EXCELLENCE
REACHED

Legal Aid Works (LAW) celebrated fifty years of providing free legal aid in the Fredericksburg area. Separately, LAW Managing Attorney Tamara Moore received the 2023 Virginia Legal Aid Award for innovation, creativity in advocacy, excellence in service, and impact beyond her own program's service area.

LEGAL SERVICES
HELPS STROKE
SURVIVOR KEEP
HER HOME

Legal Services of Northern Virginia (LSNV) represented a woman facing a lawsuit by her homeowners' association for unpaid monthly fees – the kind that all too often results in a forced judicial sale – due to a stroke several years ago. Her LSNV attorney got some of the fees forgiven and a repayment plan for the rest, thereby saving her home.

SINGLE MOM
AVOIDS
COLLECTION AFTER
IDENTITY THEFT

Southwest Virginia Legal Aid Society (SVLAS) represented a single mother of three kids who found an unauthorized \$9,000 loan on her credit report and realized she was a victim of identity theft. After a collection agency took her to court, SVLAS challenged the agency to prove she was the one who took out the loan. They could not and the lawsuit was dropped.

MOTHER OF TWO WINS PROTECTIVE ORDER AGAINST ABUSIVE PARTNER

9 Virginia Legal Aid Society (VLAS) represented a mother of two who suffered escalating abuse from her partner including threats to kill her while her children were present. After he kicked her car door—a violent act that knocked out one of her teeth—VLAS won a two-year protective order. She was able to stabilize her family life and raise her children without the threat of constant violence

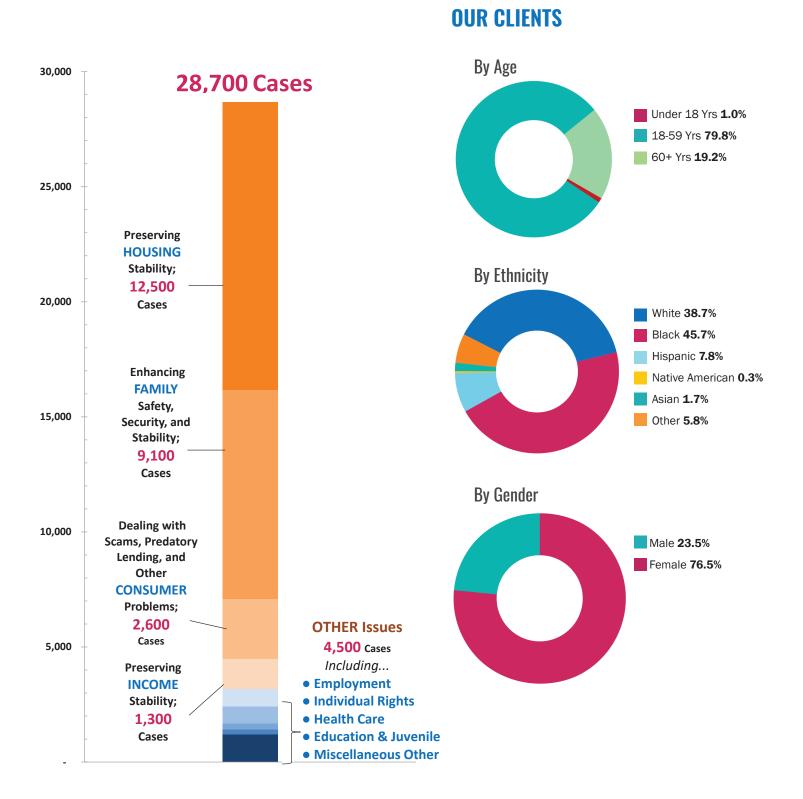
VPLC AND ENROLL
VIRGINIA CELEBRATE
10 YEARS OF
PRESERVING
MEDICAID COVERAGE

Virginia Poverty Law Center (VPLC) continued to play a key role in ensuring underserved communities' access to Medicaid coverage across the Commonwealth through the strategic deployment of enrollment specialists along with targeted outreach and media efforts.

CASES COMPLETED FY 2022-2023

28,700 Cases Enabled 82,769

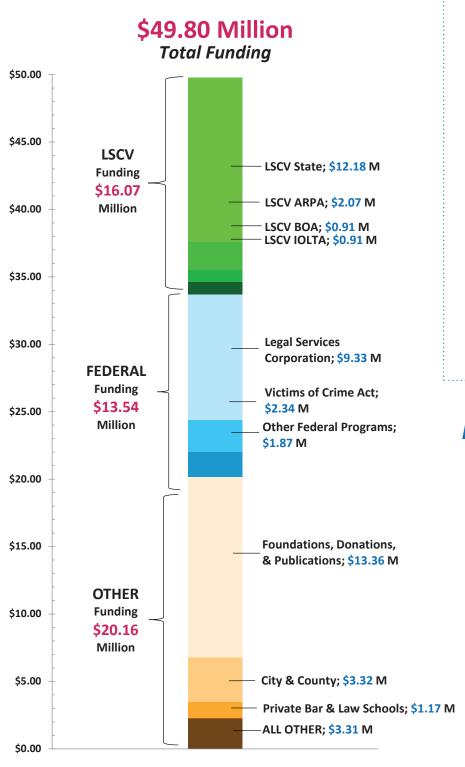
Low-Income Virginians to Obtain Fair Solutions to Critical Legal Problems.



FINANCIAL PERFORMANCE

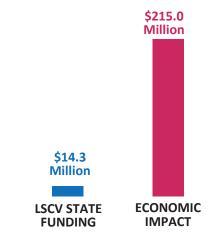
FY 2022-2023

LSCV-Funded Programs Leveraged the State's **\$14.3 Million Investment** by Attracting Additional Funds and Having a Big Economic Impact.



RETURN ON INVESTMENT

\$15.09 Economic Impact for Every Dollar of State Funding See Page 4



ACCOUNTABILITY

EVALUATION

LSCV evaluates each grantee every 3-5 years.

METRICS

Grantees are evaluated against national and state performance benchmarks.

QUALITY ASSESSMENT

Desk Reviews are performed applying the ABA Standards for Providers of Civil Legal Aid and the LSC Performance Criteria.

ANNUAL FINANCIAL AUDITS

Independent CPA firms evaluate financial compliance with Generally Accepted Accounting Criteria.

APPENDIX A

Case Statistics and Outcomes Produced for Clients.

I. CASE STATISTICS: Number of Cases Closed, By Major Reason Closed

Data Source: Grantee Final Reports, FY 2022-2023, Part Two: Data, Case Service Reports (CSRs).

Grantee	Counsel & Advice	Limited Action	Negotiated without Litigation	Negotiated with Litigation	Admin. Agency Decision	Court Decision- Uncontested	Court Decision- Contested	Court Decision- Appeals	Other	Extensive Service	Grand Total
Blue Ridge Legal	1,233	459	30	107	33	347	216	0	0	130	2,555
Services	48%	18%	1%	4%	1%	14%	8%	0%	0%	5%	100%
Central Virginia	2,375	441	54	151	21	499	624	0	0	62	4,227
Legal Aid Society	56%	10%	1%	4%	0%	12%	15%	0%	0%	1%	100%
Legal Aid Justice	772	206	46	85	103	28	67	2	24	51	1,384
Center	56%	15%	3%	6%	7%	2%	5%	0%	2%	4%	100%
Legal Aid Society of Eastern	4,448	784	68	345	92	512	577	3	0	338	7,167
Virginia	62%	11%	1%	5%	1%	7%	8%	0%	0%	5%	100%
Legal Aid Society of Roanoke Valley	800	490	43	82	12	122	126	0	9	52	1,736
	46%	28%	2%	5%	1%	7%	7%	0%	1%	3%	100%
Legal Aid Works	220	122	1	38	3	51	36	0	61	6	538
Legal Ald Works	41%	23%	0%	7%	1%	9%	7%	0%	11%	1%	100%
Legal Services of	3,384	787	33	152	43	272	297	5	0	119	5,092
Northern Virginia	66%	15%	1%	3%	1%	5%	6%	0%	0%	2%	100%
Southwest Virginia Legal Aid	1,871	250	44	158	18	316	264	1	0	191	3,113
Society	60%	8%	1%	5%	1%	10%	8%	0%	0%	6%	100%
Virginia Legal Aid Society	1,876	268	45	131	42	195	308	3	1	68	2,937
	64%	9%	2%	4%	1%	7%	10%	0%	0%	2%	100%
Virginia Poverty Law Center					١	lot Applicable					
Total	16,979	3,807	364	1,249	367	2,342	2,515	14	95	1,017	28,749
Percent Total Cases	59%	13%	1%	4%	1%	8%	9%	0%	0%	4%	100%

APPENDIX AContinued

II. OUTCOMES: Major Benefits Produced for Clients

Data Source: Grantee Final Reports, FY 2022-2023

Top benefits of extended representation* cases are listed below in decreasing order by number of people directly affected, followed in each legal problem category by benefits of limited representation cases**.

LEGAL PROBLEM CATEGORY	MAJOR BENEFIT RECEIVED	Number of Cases	Number of People Directly Affected
	Obtained or maintained custody of children	1,140	2,997
	Obtained protection from domestic violence	758	2,086
	Obtained a divorce or annulment	864	2,016
Family Security	Avoided protective order/removal of children	580	1,475
	Obtained representation in a Family matter-no other outcome	376	1,113
	Obtained assistance with safety planning	214	562
	Obtained other extended services* for a Family matter	897	2,296
	Obtained limited representation services** for a Family matter	5,404	14,193
	Prevented eviction from private housing	1,951	5,013
	Overcame denial of tenant's rights under lease	64	2,815
	Obtained representation on a Housing matter-no other outcome	1,039	2,610
Housing Security	Obtained other benefit on a Housing matter	689	2,10
Occurry	Delayed eviction providing time to seek alternative housing	457	1,15
	Obtained expungement of an unlawful detainer	413	1,08
	Prevented eviction from subsidized housing	419	966
	Obtained rental relief assistance	334	829
	Prevented eviction from public housing	212	591
	Obtained other extended services* for a Housing matter	674	1,699
	Obtained limited representation services** for a Housing matter	8,195	18,934
	Obtained, preserved or increased unemployment insurance benefits/rights	108	228
Income Maintenance	Obtained other extended services* for an Income Maintenance matter	250	499
	Obtained limited representation services** for an Income Maintenance matter	1,036	2,429
Consumer Protection	Stopped or reduced debt collection activity	206	428
	Obtained other extended services* for a Consumer matter	605	1,420
	Obtained limited representation services** for a Consumer matter	2,000	4,396
Other Benefits	Obtained a living will and/or health proxy or power of attorney	534	769
	Obtained other extended services* for Other matters	1,134	4,370
	Obtained limited representation services** for Other matters	1,703	3,692
	TOTAL***	32,256	82,769

^{*}Extended representation services consist of negotiation with opposing parties and representation in court or administrative proceedings.

^{**}Limited representation services consist of legal Information, advice, and/or other assistance to an eligible client from a lawyer or paralegal

^{***}Note: Total number of cases exceeds number of cases closed because some cases produced more than one outcome.

APPENDIX B

Economic Impacts Breakdown

Economic Benefits and Savings in FY 2022-2023	Total Impa \$Millions	
. Total Economic Impact	\$215.0	
. Direct Economic Benefits to Clients and Their Families	\$98.0	
1. SSI, SSDI, and Other Social Security Income	\$19.0	
2. Value of Medicare-Funded Health Care Services Received	\$3.0	
3. Value of Medicaid-Funded Health Care Services Received	\$6.0	
4. Child Support Income	\$6.0	
 Value of In-Kind Services Donated by Pro Bono Attorneys, Law Students, and Other Uncompensated Volunteers 	\$9.0	
6. Affirmative Employment	\$45.1	
7. Other Benefits	\$10.4	
. Reimbursements to Health Care Providers	\$6.0	
Medicare Reimbursements to Health Care Providers for Services Rendered to Low-income Clients	\$2.0	
2. Medicaid Reimbursements to Health Care Providers From State Medicaid Program	\$4.0	
. Cost Savings for the Community	\$52.0	
1. Prevention of Foreclosure	\$5.0	
2. Prevention of Domestic Violence	\$14.0	
3. Avoidance of Emergency Shelter	\$33.0	
. Increased Income for Local Businesses from the Multiplier Effect	\$59.0	

Note: For details see methodological appendices to this report available upon request from LSCV. Some numbers appearing in this package of tables have been rounded for ease of reading. Calculations based on rounded figures in these tables may not perfectly correspond to unrounded calculations on which the tables are based.

^{*}This estimate is derived by subtracting the average age of children at time of divorce (9 years) from age of maturity, 18 years. In "Attachment and Parental Divorce: A Test of the Diffusion and Sensitive Period Hypotheses," Chris Fraley analyzed data from 7,735 survey respondents; over one third of respondents had parents who divorced, and the average age of a child at the time of divorce was nine years (Personality and Social Psychology Bulletin, September 2013). An average age of nine years is also reported in Liu "The Effect Parental Divorce and Its Timing on Child Educational Attainment: A Dynamic Approach," 2007, page 17.

^{**} This measure was estimated using a model developed by The Resource for Great Programs that applies per-incident cost figures derived from estimates by consultant Jeffrey Baliban for use in testimony to the Chief Judge's Task Force to Expand Access to Civil Legal Services in New York in 2011. See his report at the First Judicial Department Hearing September 26, 2011. The costs derived by Mr. Baliban have been adjusted for inflation to reflect current dollars.

^{***} Source: "Losing Home: The Human Cost of Eviction in Seattle", Seattle Women's Commission and the Housing Justice Project of the King County Bar Association, 2018, page 60. This study found that 25 percent of evicted tenants moved into sheltered or transitional housing. The reason this percentage is less than 100 is that some portion of the families who are evicted or foreclosed avoid homelessness by moving in with friends or family or by finding a rental in a different location.

^{****}This measure was estimated using a model developed by The Resource for Great Programs that applies national statistics on average stay of a family in emergency shelter and local statistics on lowest cost per day of emergency shelter to derive a conservative estimate of average total cost of providing emergency shelter to a homeless family in the local region. Source for national statistics: U.S. Conference of Mayors, 2008 Status Report on Hunger & Homelessness, available at http://www.ncdsv.org/images/USCM_Hunger-homelessness-Survey-in-America's-Cities_12%202008.pdf. Source for local statistics: lowest cost listed by Travelocity.com for a hotel room in the area.

APPENDIX BContinued

A. Total Program Funding (\$M) ¹	\$49.7
1. IOLTA	\$0.9
2. State Funds Administered by LSCV	\$15.3
3. Other State Funding	\$2.0
4. Foundations	\$4.6
5. United Way	\$0.3
6. Legal Services Corporation (LSC)	\$9.3
7. City and County Funding	\$3.3
8. Church/Religious Organization Funding	\$0.0
9. Title III - Administration on Aging	\$0.3
10. Victims of Crime Act (VOCA) Funding	\$2.3
11. Other Federal Programs	\$1.4
12. Law Schools	\$0.6
13. Attorney Fees	\$0.0
14. Private Bar	\$0.5
15. Corporate and Individual Donations OTHER than Private Bar	\$2.9
16. Interest income	\$0.3
17. Other	\$5.0
3. Total Impacts (\$M) ²	\$215.0
1. Increased Income for Local Businesses	\$59.0
2. Dollar Benefits to Clients and Their Families	\$98.0
3. Direct Benefits to Health Care Providers	\$6.0
4. Cost Savings for the Community	\$52.0
C. Impact per Dollar of Program Funding from All Sources ³	\$4.3

Note

- 1. Source: program financial reports for FY 2022-2023. Does not include funds carried over from prior year.
- 2. Total impacts are estimated from cases closed by the programs in FY 2022-2023. See following tables for detailed breakdowns of each impact type.
- 3. This number is the result of dividing line B by line A.
- 4. This number is the result of dividing line B by the total of state legislated funds, which in FY 2022-2023 amounted to \$14.3 million.