



COMMONWEALTH of VIRGINIA  
Virginia Employment Commission

Demetrios J. Melis  
Commissioner

Post Office Box 26441  
Richmond, VA 23261-6441

May 15, 2024

TO: The Honorable Glenn Youngkin  
Governor, Commonwealth of Virginia  
P.O. Box 1475  
Richmond, Virginia 23218

The Honorable R. Creigh Deeds  
Chair, Senate Commerce and Labor  
Senate of Virginia  
P.O. Box 396  
Richmond, Virginia 23218

The Honorable Jeion A. Ward  
Chair, House Labor and Commerce  
Virginia House of Delegates  
P.O. Box 7310  
Hampton, Virginia 23666

The Honorable Adam Ebbin  
Chair, Commission on Unemployment Compensation  
Senate of Virginia  
P.O. Box 396  
Richmond, Virginia 23218

FROM: Demetrios J. Melis, Commissioner

RE: Outstanding Adjudications & All Issues on Claims from 2020/2021

Dear Governor, Chairmen and Madam Chair:

Per the 2023-2024 Budget of the Commonwealth of Virginia, the Virginia Employment Commission (VEC) is required to provide a quarterly report on the plan to resolve outstanding adjudications with issues established in 2020 and 2021 to the Governor, House Labor and Commerce, the Senate Commerce and Labor Committee, and the Commission on Unemployment Compensation. This letter serves to meet that requirement.

**Resolving Outstanding Adjudications and All Issues on Claims from 2020/2021**

As was stated in the previous three adjudication reports, there remain no outstanding claims in potential fraud and adjudication with issues established in 2020 or 2021. While the VEC has implemented many transformation initiatives that have allowed for progress within adjudication, as well as other departments, the agency is still working to become a Best-in-Class agency when resolving incoming and future claims.

The Unemployment Insurance Benefits teams is focused on meeting and then exceeding the U.S. Department of Labor benefits timeliness and quality standards. For the months of January through March of 2024, 82.8% of all first payments were issued within the 14-to-21-day window, a core performance measure set by the U.S. Department of Labor (DOL). Additionally, VEC has exceeded expectations in timely decision-making, with 83.8% of all determinations issued within the timeframe specified by the U.S. Department of Labor (DOL). Decision timeliness measures the promptness of all rendered decisions, with the DOL mandating that 80% of decisions be issued within 21 days from the date of detection. Workstreams continue to be adjusted based on the current level of adjudication staff and incoming claims. There is not a need to hire additional staff to resolve outstanding claims.

Please do not hesitate to contact me at [demetrios.melis@vec.virginia.gov](mailto:demetrios.melis@vec.virginia.gov) or 804-786-3001 with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Demetrios J. Melis', with a long horizontal flourish extending to the right.

Demetrios J. Melis  
Commissioner