HEALTH INSURANCE BALANCE BILLING ARBITRATION

Annual Report



State Corporation Commission
Bureau Of Insurance

July 2024

COMMONWEALTH OF VIRGINIA

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July 1, 2024

The Honorable R. Creigh Deeds Chair, Commerce and Labor Committee Senate of Virginia

The Honorable L. Louise Lucas Chair, Finance & Appropriations Committee Senate of Virginia

The Honorable Jeion A. Ward Chair, Labor and Commerce Committee Virginia House of Delegates

The Honorable Luke E. Torian Chair, Appropriations Committee Virginia House of Delegates

Dear Senators Deeds and Lucas and Delegates Ward and Torian:

Pursuant to § 38.2-3445.02 I of the Code of Virginia and on behalf of the State Corporation Commission, the Bureau of Insurance has prepared this annual health insurance balance billing arbitration report. This report summarizes information provided to the Bureau by arbitrators related to the resolution of balance billing disputes between health care providers and health carriers. In addition to being filed with your office, this report will be posted on the Commission's website.

Respectfully submitted,

Scott A. White

Commissioner of Insurance

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Executive Summary

On behalf of the State Corporation Commission (Commission), the Bureau of Insurance (Bureau) submits this annual health insurance balance billing arbitration report. It summarizes information provided to the Bureau by arbitrators related to the resolution of balance billing disputes between health care providers and health carriers, as required by § 38.2-3445.02 I of the Code of Virginia (Code).

This report covers the period June 1, 2023, through May 15, 2024. During this time, the Bureau received 268 arbitrator decisions. Key highlights include the following:

- Of the total arbitration decisions rendered, 58% were decided in favor of the health carrier, and 42% were decided in favor of the provider.
- Health carriers prevailed in 71% of the decisions rendered in the emergency medicine specialty, while providers prevailed in 83% of the decisions rendered in the plastic or reconstructive surgery specialty and 86% of the decisions rendered in the anesthesiology specialty.
- The average amount awarded per claimant was \$624 in emergency medicine,
 \$1,898 in anesthesiology, and \$16,147 in plastic and reconstructive surgery.
- Emergency medicine accounted for 75% of the arbitration decisions and plastic or reconstructive surgery for 16%. The anesthesia specialty made up 8% of the decisions, up from 0% in the prior reporting period.
- Decisions were rendered on behalf of seven provider practices. Among these seven, one group received 72% of the arbitration decisions. Seven carriers within six carrier groups were named in the decisions. Among these six, one group received 67% of the arbitration decisions.

Scope of Report

Effective January 1, 2021, under Virginia's balance billing law,² when an enrollee receives emergency services from an out-of-network health care provider or receives out-of-network surgical or ancillary services at an in-network facility, the enrollee is not required to pay the out-of-network provider any amount other than the applicable cost-sharing requirement. This amount cannot exceed the cost-sharing requirement that would apply if the services were provided in-network.

When a health care provider disputes the amount to be paid by the health carrier for services rendered to an enrollee, the provider and the health carrier are required to make a good faith effort to reach a resolution on the reimbursement amount. If the health carrier

² See Code §§ 38.2-3445.01 through 38.2-3445.07 and 14 VAC 5-405-10 et seq. of the Virginia Administrative Code.

¹ Appendix A contains information for each resolved arbitration during the reporting period.

and the provider cannot agree on a commercially reasonable payment amount, either party may seek to resolve the dispute through arbitration. Arbitrator decisions are reported to the Bureau.³

On behalf of the Commission, the Bureau has prepared this annual report summarizing the health insurance balance billing dispute resolution information received from arbitrators, as required by Code § 38.2-3445.02 I:

I. The Commission shall prepare an annual report summarizing the dispute resolution information provided by arbitrators, including information related to the matters decided through arbitration as well as the following information for each dispute resolved through arbitration: the name of the carrier, the name of the health care provider, the health care provider's employer or the business entity in which the provider has an ownership interest, the health care facility where the services were provided, and the type of health care services at issues.

The Commission must submit the report annually by July 1 to the Chairs of the Senate Committees on Commerce and Labor, and Finance and Appropriations, and the House Committees on Labor and Commerce, and Appropriations. It must also post the report on its website. This report covers the reporting period June 1, 2023, through May 15, 2024.

Reported Decisions

For this reporting period, arbitrators rendered 268 decisions across five specialty areas: emergency medicine, plastic and reconstructive surgery, anesthesia, neurology, and non-emergency medicine. The following table shows specialty areas and the number and percentage of reported decisions over the past three years.

Specialty Areas with Reported Decisions 2022 – 2024								
Specialty Area	2022 Counts	2022 %	2023 Counts	2023 %	2024 Counts	2024 %		
Emergency Medicine	432	60.9%	198	80.5%	202	75.4%		
Plastic and Reconstructive Surgery	16	2.3%	48	19.5%	42	15.7%		
Anesthesia	261	36.8%	0	0.0%	22	8.2%		
Neurology	0	0%	0	0%	1	0.4%		
Non-Emergency Medicine	0	0%	0	0%	1	0.4%		
Total	709	100.0%	246	100%	268	100%		

Note: For this table, a "plan" is a health insurance carrier or self-funded group health plan that opted into the balance billing protections for their enrollees pursuant to 14 VAC 5-405-80 of the Virginia Administrative Code.

³ Code § 38.2-3405.02.

The following table shows the total number of decisions rendered by specialty area, with the number and percentage decided in favor of the plan and the provider.

Plan v Provider Outcomes Arbitrations Decided 6-1-2023 to 5-15-2024							
Specialty Area	Total # Decided	# Decided in Favor of Plan	# Decided in Favor of Provider				
Emergency Medicine	202	143 (70.8%)	59 (29.2%)				
Plastic and Reconstructive Surgery	42	7 (16.7%)	35 (83.3%)				
Anesthesia	22	3 (13.6%)	19 (86.4%)				
Neurology	1	1 (100%)	0 (0%)				
Non-Emergency Medicine	1	1 (100%)	0 (0%)				
Total	268	155 (57.8%)	113 (42.2%)				

Differences Between Initial Offers and Final Settlement Amounts

The following table provides aggregate information on the variation between the initial offer and the amount of the final settlement award.

Average Per Claimant Offer v. Award Arbitrations Decided 6-1-2023 to 5-15-2024							
Specialty Area	Pre-Arbitration A Offered Pe	Average Amount Awarded Per					
	Providers	Plans	Claimant				
Emergency Medicine	\$1,066	\$249	\$624				
Plastic and Reconstructive Surgery	\$18,637	\$2,176	\$16,147				
Anesthesia	\$1,932	\$1,242	\$1,898				
Neurology	\$31,166	\$881	\$881				
Non-Emergency Medicine	\$18,738	\$1,421	\$1,421				

Distribution Among Provider Groups

Seven provider groups were named in the decisions. Among these seven, one group received 195 (72.3%) of the arbitration decisions, one group received 39 (14.6%) of the decisions, with the other five provider groups receiving 34 (13.1%) combined.

Distribution Among Carriers and Carrier Groups

Seven health carriers within six carrier groups were named in the decisions. Among these six, one group received 179 (66.8%) of the arbitration decisions and one carrier group received 69 (25.6%). The remaining five carrier groups together received 20 (7.5%).

Conclusion

In conclusion, the emergency medicine specialty dominates this year's report, accounting for 75% of the 268 arbitration decisions. The trends seen in arbitration outcomes and financial awards are also consistent with those of last year's report.⁴ Of note, anesthesia returns to this year's report with 22 arbitrations after not having had a single arbitration in the previous year. Providers in this specialty and in plastic and reconstructive surgery prevailed in the vast majority of cases, more so than in any other specialties.

The Bureau will continue to monitor developments in the trends highlighted in these annual reports.

⁴ The Bureau's July 2023 report is available at Health Insurance Balance Billing Arbitration Report for 2023 – July 1, 2023.

SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
996	Anthem Health Plans of	Edmund Sciullo	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
997	Anthem Health Plans of	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
999	Anthem HealthKeepers	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1000	Anthem Health Plans of	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1001	Anthem Health Plans of Anthem Health Plans of	Khaled Said	Ingleside Emergency Group Western Virginia Regional Emergency	LewisGale Hospital-Alleghany	Emergency Medicine
1002	Virginia	Christopher Bruner	Physicians	Lonesome Pine Hospital	Emergency Medicine
1003	Anthem HealthKeepers	Allesandro Dellai	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
	Cigna Health and Life		, , , ,	•	Plastic and
1004	Insurance Company	Rachel McVey	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Reconstructive Surgery
1005	Anthem HealthKeepers	John Evett	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1006	Anthem Health Plans of Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group Western Virginia Regional Emergency	LewisGale Hospital-Pulaski	Emergency Medicine
1007	Virginia	John Brennum	Physicians	Lonesome Pine Hospital	Emergency Medicine
1008	Anthem Health Plans of	Jane Weiseman	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1009	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
	United Healthcare Insurance	Megan Condrey	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and
1010	Company	wegan condicy	Dominion Surgical Specialists	INOVATIOSPILAI - I airiax	Reconstructive Surgery
1011	Cigna Health and Life	Steven Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1011	Insurance Company Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1012	Anthem HealthKeepers	John Evett	Lake Spring Emergency Group	LewisGale Hospital-Alleghariy	Emergency Medicine
	Anthem Health Plans of		Western Virginia Regional Emergency		
1014	Virginia	Stanley Grover	Physicians	Russell County Hospital	Emergency Medicine
4045	Cigna Health and Life	Marwan Khalifeh	NOVA Reconstructive Surgery	INOVA Hospital - Loudoun	Plastic and
1015 1016	Insurance Company		<u> </u>	•	Reconstructive Surgery
1016	Anthem Health Plans of Anthem Health Plans of	Zachary Williams Somi Rikhye	Lake Spring Emergency Group Kingsford Emergency Group	Blue Hill Emergency Center LewisGale Hospital-Pulaski	Emergency Medicine
1017	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine Emergency Medicine
1010	Anthem Health Plans of		Western Virginia Regional Emergency	' '	
1019	Virginia	Cecilia Hansen	Physicians	Norton Community Hospital	Emergency Medicine
1020	Anthem Health Plans of	Eric Bachrach	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
4004	Anthem Health Plans of	Holbert Hodges	Western Virginia Regional Emergency	Norton Community Hospital	Emergency Medicine
1021 1022	Virginia	Ÿ	Physicians	, ,	,
1023	Anthem Health Plans of Anthem HealthKeepers	Erin Dove Edmund Sciullo	Kingsford Emergency Group Wildwood Emergency Group	LewisGale Hospital-Pulaski LewisGale Hospital-Montgomery	Emergency Medicine Emergency Medicine
1024	Anthem HealthKeepers	Chad Mosby	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
-	Cigna Health and Life				Plastic and
1025	Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Reconstructive Surgery
1006	Cigna Health and Life	Zarah Malik	American Anesthesiology of Virginia	INOVA Hospital - Fairfax	Anesthesia
1026	Insurance Company Anthem Health Plans of		Western Virginia Regional Emergency	о	
1027	Virginia	Mark Howard	Physicians	Norton Community Hospital	Emergency Medicine
1028	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1029	Anthem HealthKeepers	Joseph Joyce	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1030	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
4004	Cigna Health and Life	Staci Wilson	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1031 1032	Insurance Company Anthem Health Plans of		Kingsford Emergency Group	•	Emergency Medicine
1002	Anthem Health Plans of	Benjamin	Western Virginia Regional Emergency	LewisGale Hospital-Pulaski	
1033	Virginia	Holbert Hodges	Physicians	Norton Community Hospital	Emergency Medicine
1034	Anthem Health Plans of	Thomas Bolton	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1035	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1036	Anthem Health Plans of	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1037	Cigna Health and Life Insurance Company	Geetha Dhinakara	American Anesthesiology of Virginia	Inova Fair Oaks Hospital	Anesthesia
.551					Plastic and
1038	CareFirst Blue Choice	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Reconstructive Surgery
1039	Anthem HealthKeepers	David Long	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
4040	Anthem Health Plans of	Afolabi Akinpelu	Western Virginia Regional Emergency	Smyth County Community Hospital	Emergency Medicine
1040 1041	Virginia	•	Physicians Kingsford Emergency Croup		ů ,
1041	Anthem Health Plans of Anthem Health Plans of	Saqib Shah Jane Weiseman	Kingsford Emergency Group Wildwood Emergency Group	LewisGale Hospital-Pulaski LewisGale Hospital-Montgomery	Emergency Medicine Emergency Medicine
1043	Anthem Health Plans of	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Montgomery LewisGale Hospital-Alleghany	Emergency Medicine
	Cigna Health and Life	Chenchen		, ,	,
1044	Insurance Company	Costelloe	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1045	Kaiser Permanente	LewisGale	Parallon	LewisGale Hospital-Montgomery	Emergency Medicine
1045 1046		Hospital-			ŭ ,
1046	Anthem HealthKeepers Anthem Health Plans of	David Champ Christopher Smith	Lake Spring Emergency Group Kingsford Emergency Group	Cave Spring Emergency Center LewisGale Hospital-Pulaski	Emergency Medicine
1047	Anthem Health Plans of Anthem Health Plans of	Stephen Smith	Kingsford Emergency Group Wildwood Emergency Group	LewisGale Hospital-Pulaski LewisGale Hospital-Montgomery	Emergency Medicine Emergency Medicine
1010	Anthem Health Plans of		Western Virginia Regional Emergency		
1049	Virginia	Holbert Hodges	Physicians	Norton Community Hospital	Emergency Medicine
46=5	Cigna Health and Life	Andrew Curtis	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1050	Insurance Company		<u> </u>		
1052	Anthem HealthKeepers	Karl Kletzing	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine

	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
SCC Tracking Number	Anthem Health Plans of		Western Virginia Regional Emergency		
1053	Virginia	Afolabi Akinpelu	Physicians	Smyth County Community Hospital	Emergency Medicine
1054	Anthem Health Plans of	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1055	Anthem Health Plans of Cigna Health and Life	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1056	Insurance Company Cigna Health and Life	Mark Smith	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1057	Insurance Company	Ronald Chiapusio	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1058		Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1059	Anthem HealthKeepers	James Newton	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1060 1061	Anthem HealthKeepers	Harvey Madonick	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1001	Anthem Health Plans of Anthem Health Plans of	Zachary Williams	Ingleside Emergency Group Western Virginia Regional Emergency	LewisGale Hospital-Alleghany	Emergency Medicine
1062	Virginia Cigna Health and Life	Kofi Gyebi	Physicians	Lee County Community Hospital	Emergency Medicine Plastic and
1063 1064	Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Reconstructive Surgery
1065	Anthem Health Plans of Anthem HealthKeepers	Ankur Fadia Corey Heitz	Ingleside Emergency Group Lake Spring Emergency Group	LewisGale Hospital-Alleghany LewisGale Medical Center	Emergency Medicine Emergency Medicine
1000	Cigna Health and Life				
1066	Insurance Company Cigna Health and Life	Kristin May	American Anesthesiology of Virginia	INOVA Hospital - Loudoun	Anesthesia
1067	Insurance Company	Christopher Smith	Lake Spring Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1068	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1069	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1070	Anthem Health Plans of Virginia	Kofi Gyebi	Western Virginia Regional Emergency Physicians	Lee County Community Hospital	Emergency Medicine
1071	Cigna Health and Life Insurance Company	El-Magbri Eussra	Alexandria-Springfield Emergency Physicians	Inova Healthplex Franconia- Springfield	Emergency Medicine
1072	Anthem HealthKeepers	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1073	Anthem Health Plans of	Steven Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1074	Anthem Health Plans of	Taryn Clark	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1075	Anthem Health Plans of Virginia	John Brennum	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1076	Anthem Health Plans of	Ankur Fadia	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
	Cigna Health and Life	Katherine	American Anesthesiology of Virginia	Inova Fairfax Medical Center	Anesthesia
1078	Insurance Company	Bumgarner	American Anestresiology of Virginia	inova i amax iviedical denter	
1079	CareFirst Blue Choice	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1080	Cigna Health and Life Insurance Company	Megan Condrey	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1082 1083	Anthem Health Plans of	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1084	Anthem HealthKeepers Anthem HealthKeepers	Taylor Franz Saqib Shah	Lake Spring Emergency Group Kingsford Emergency Group	LewisGale Medical Center LewisGale Hospital-Pulaski	Emergency Medicine Emergency Medicine
1001	Anthem Health Plans of		Western Virginia Regional Emergency	'	· ·
1085	Virginia	Afolabi Akinpelu	Physicians	Smyth County Community Hospital	Emergency Medicine
1086	Anthem Health Plans of	Khaled Said	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1087	Cigna Health and Life Insurance Company	Michael Azir	Emergency Medicine Associates	Reston Hospital Center	Emergency Medicine
1088	Cigna Health and Life	Vallabhaneni	Alexandria-Springfield Emergency	Inova Alexandria Hosptial	Emergency Medicine
1089	Insurance Company Anthem Health Plans of	Mayur Benjamin	Physicians Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1090	Kaiser Permanente	Stonesprings Hospital Center	Stonesprings Hospital Center	Stonesprings Hospital Center	Emergency Medicine
1091	United Healthcare Insurance	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1091	Company Cigna Health and Life	Christopher	American Anesthesiology of Virginia	Ortho-Virginia - Herndon	Anesthesia
	Insurance Company CareFirst Blue Choice	Wahlgreen Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and
1093 1094			<u> </u>	LewisGale Medical Center	Reconstructive Surgery
1094	Anthem Health Plans of Anthem Health Plans of	Taylor Franz Harvey Madonick	Lake Spring Emergency Group Ingleside Emergency Group	LewisGale Medical Center LewisGale Hospital-Alleghany	Emergency Medicine Emergency Medicine
1096	Anthem Health Plans of	Steven Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1097	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1098	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1099	CareFirst Blue Choice	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1100	Cigna Health and Life Insurance Company	Charles Bibbs	MEP Health	Sentara Halifax Regional Hospital	Emergency Medicine
1101	Cigna Health and Life	Michelle Ahmed	Alexandria-Springfield Emergency	Inova Healthplex Franconia-	Emergency Medicine
	Insurance Company Cigna Health and Life	Micheal Singleton	Physicians Emergency Medicine Associates	Springfield Bon Secours Richmond Community	Emergency Medicine
1102	Insurance Company Anthem Health Plans of	Darren Gibson	Western Virginia Regional Emergency	Hospital Russell County Hospital	Emergency Medicine
1104 1105	Virginia Anthem Health Plans of	Erin Dove	Physicians Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine Emergency Medicine
1103	Anulem Health Plans of	EIIII Dove	Kingsiora Emergency Group	LewisGale Hospital-Pulaski	Emergency weatcine

SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
1106 1107	Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1107	Anthem Health Plans of Anthem Health Plans of	Mark Smith Joel Haling	Lake Spring Emergency Group Ingleside Emergency Group	LewisGale Medical Center LewisGale Hospital-Alleghany	Emergency Medicine Emergency Medicine
	Anthem HealthKeepers	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and
1110	· ·		<u> </u>	<u>'</u>	Reconstructive Surgery
1111 1112	Anthem Health Plans of Anthem Health Plans of	Edmund Sciullo Theresa Forty	Wildwood Emergency Group Lake Spring Emergency Group	LewisGale Hospital-Montgomery LewisGale Medical Center	Emergency Medicine Emergency Medicine
1112	Anthem Health Plans of	Sagib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
	Cigna Health and Life		Alexandria-Springfield Emergency	Bon Secours Southside Medical	<u> </u>
1115	Insurance Company	Joran Sequeira	Physicians	Center	Emergency Medicine
1116	Cigna Health and Life Insurance Company	Taylor Robinson	MEP Health	Sentara Halifax Regional Hospital	Emergency Medicine
1117	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1119	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1120	Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1121	Anthem Health Plans of Virginia	Amanda Erskine	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1122	Anthem Health Plans of	Joseph Joyce	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
	Cigna Health and Life	Nashon Levi	American Anesthesiology of Virginia	Bon Secours St. Mary's Hospital	Anesthesia
1123	Insurance Company	INGSHOILEVI	American Anesulesiology of Virgifila	Boli Geodula St. Ivially & Muspital	
1124	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1125	Anthem HealthKeepers	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1126	Anthem Health Plans of	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1120	Virginia Anthem Health Plans of	Christopher	Western Virginia Regional Emergency		<u> </u>
1128	Virginia	Bruner	Physicians	Norton Community Hospital	Emergency Medicine
1129	United Healthcare Insurance Company	Zachary Williams	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1130	CareFirst Blue Choice	Megan Condrey	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1131	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1132	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1133 1134	Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1134	Anthem Health Plans of Anthem Health Plans of	Christopher Smith	Wildwood Emergency Group Western Virginia Regional Emergency	LewisGale Hospital-Montgomery	Emergency Medicine
1135	Virginia	Afolabi Akinpelu	Physicians	Norton Community Hospital	Emergency Medicine
1136	Anthem Health Plans of Virginia	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1137	Cigna Health and Life Insurance Company	Mark Merson	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1138	United Healthcare Insurance Company	Frank Mu	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1139	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1140	Anthem Health Plans of	Taylor Franz	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1141	Anthem Health Plans of Virginia	Bryan Henley	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1142	Anthem Health Plans of	Bryan Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1143	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
4444	Cigna Health and Life	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and
1144	Insurance Company Cigna Health and Life				Reconstructive Surgery Plastic and
1145	Insurance Company Cigna Health and Life	Megan Condrey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Reconstructive Surgery
1146	Insurance Company	Robert Anderson	American Anesthesiology of Virginia	Virginia ENT Surgical Center	Anesthesia
1147	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1148	Anthem HealthKeepers Anthem Health Plans of	Karl Kletzing	Lake Spring Emergency Group Western Virginia Regional Emergency	Blue Hill Emergency Center	Emergency Medicine
1149	Virginia	Marissa Vito Cruz	Physicians	Lonesome Pine Hospital	Emergency Medicine
1150	Anthem Health Plans of	Gregory Lamb	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1151	Anthem Health Plans of	Bryan Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1152	Cigna Health and Life Insurance Company	Joseph Byram	American Anesthesiology of Virginia	Bon Secours St. Francis Med Cnt	Anesthesia
1153	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1154	Anthem HealthKeepers	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1155	Anthem Health Plans of	Marissa Vito Cruz	Western Virginia Regional Emergency	Lonesome Pine Hospital	Emergency Medicine
1156	Virginia Anthem HealthKeepers	Chad Mosby	Physicians Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1157	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1158	Cigna Health and Life Insurance Company	Tanvi Shirke	Alexandria-Springfield Emergency Physicians	INOVA Hospital-Alexandria	Emergency Medicine
1159	Cigna Health and Life Insurance Company	Alexandra Sanders	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1160	United Healthcare Insurance	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1100	Company	<u>I</u>	<u> </u>	·	inductive Surgery

SCC Tracking Number					
OOO HACKING MUINDER	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
1161	United Healthcare Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1162	Cigna Health and Life Insurance Company	Brenda Taylor	American Anesthesiology of Virginia	Parham Doctors Hospital	Anesthesia
1163	Cigna Health and Life Insurance Company	Patricia Kitchin	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1164	Anthem HealthKeepers	John Evett	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1165	Anthem Health Plans of Anthem Health Plans of	Christopher Smith	Kingsford Emergency Group Western Virginia Regional Emergency	LewisGale Hospital-Pulaski	Emergency Medicine
1166	Virginia	Christopher Bruner	Physicians	Lonesome Pine Hospital	Emergency Medicine
1167	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1168	Anthem Health Plans of	Nicholas Dreyer	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1169	United Healthcare Insurance Company	David Jennings	Emergency Physicians of Tidewater	Sentara Princess Anne Hospital	Emergency Medicine
1170	CareFirst Blue Choice United Healthcare Insurance	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery Plastic and
1171	Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Reconstructive Surgery
1172	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1173		Christopher Smith	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1174	Anthem Health Plans of	Bryan Clark	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1175	Anthem HealthKeepers Anthem Health Plans of	Jeremy Webb	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1176	Virginia Cigna Health and Life	Stewart Stancil	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1177	Insurance Company	Kern Bruen	Value Monitoring	Inova Fairfax Medical Center	Emergency Medicine
1178	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1179	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1180	Cigna Health and Life Insurance Company	John Kim	American Anesthesiology of Virginia	Bon Secours St. Mary's Hospital	Anesthesia
1181	Anthem Health Plans of Anthem Health Plans of	John Ventura	Ingleside Emergency Group Western Virginia Regional Emergency	LewisGale Hospital-Alleghany	Emergency Medicine
1182	Virginia	Afolabi Akinpelu	Physicians	Lonesome Pine Hospital	Emergency Medicine
1183	Anthem HealthKeepers	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1185	Cigna Health and Life Insurance Company	Zachary Williams	Lake Spring Emergency Group	LewisGate Medical Center	Emergency Medicine
1186	Cigna Health and Life Insurance Company	Saqib Shah	Lake Spring Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1187	Anthem Health Plans of	Harvey Madonick	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1188	Anthem Health Plans of Virginia	Bryan Henley	Western Virginia Regional Emergency Physicians	Smyth County Community Hospital	Emergency Medicine
1189	Cigna Health and Life Insurance Company	Laura Harvey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1190	Anthem Health Plans of	Brian Ekey	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1191	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1192	Anthem Health Plans of	Benjamin	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1193	Anthem Health Plans of	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1194	Innovation Health Insurance Company	Earl Johnson	Dominion Surgical Specialists	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1195	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1196	Cigna Health and Life Insurance Company	Clint Vogel	American Anesthesiology of Virginia	Stafford Hospital	Anesthesia
1197	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1198	Anthem Health Plans of	Theresa Forty	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1199	Anthem Health Plans of	Gregory Lamb	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1200	Anthem Health Plans of	Jane Weiseman	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1201	Anthem Health Plans of Virginia	Holbert Hodges	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine
1202	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1204	Cigna Health and Life Insurance Company	Susan Coble	American Anesthesiology of Virginia	Henrico Doctors' Hospital	Anesthesia
1205	Cigna Health and Life Insurance Company	Rachel McVey	Dominion Surgical Associates	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1206	Cigna Health and Life Insurance Company	Vineet Mehan	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1207	Cigna Health and Life Insurance Company	Neel Patel	Lake Spring Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1208	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1209		Christopher Smith	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1210	Anthem Health Plans of	Bryan Clark	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1211	Anthem Health Plans of Virginia	Christopher Bruner	Western Virginia Regional Emergency Physicians	Norton Community Hospital	Emergency Medicine

Section Number		Name of Naministation Donto	Initiation Dants	Name of Employer or Breaking Course	Landing of Contrated Comition	Ou a sielfe.
1913 Anthon Health Plass of Brice Moory Inglesies Emergency Group 1915 Anthon Health Plass of Christopher 1915 Anthon Health Plass of Christopher 1916 Anthon Health Plass of Christopher 1916 Anthon Health Plass of Christopher 1916 Anthon Health Plass of Christopher 1917 Anthon Health Plass of Christopher 1917 Anthon Health Plass of Christopher 1918 Anthon Health Plass of Laws Republic Anthon Republic Republ		Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
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1216 Anthem Health Paris of Tomas Mitchell Kingdroft Emergency Group LevisGale Medical Certler Insurance Company 1 1217 Insurance Company 1 1218 Unsurance Company 1 1219 University Company 1 1219 University Company 1 1219 University Company 1 1219 University Company 1 1220 Organ Health Paris of Le Insurance Company 1 1220 Organ Health Paris of Vingelia Health Paris of Vingelia Health Paris of Vingelia Health Paris of Health Health Paris of He	1215		•		Norton Community Hospital	Emergency Medicine
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Process Proc	-			Western Virginia Regional Emergency		
1223			Holbert Hodges		Norton Community Hospital	Emergency Medicine
1224		Anthem Health Plans of	Frank Mu	Lake Spring Emergency Group	Cave Spring Emergency Center	Emergency Medicine
1225			Karl Kletzing	Wildwood Emergency Group		Emergency Medicine
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1235	1234		Rebekah Bolton	American Anesthesiology of Virginia	Parham Doctors Hospital	Anesthesia
1236 Anthem Health Plans of Virginia Plant			Walid Hammad	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
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1242 Anthem Health Plans of 1243 Anthem Health Plans of 1244 Anthem Health Plans of 1245 Virginia 1245 Virginia 1246 Plans of 12			Gregory Lamb	Ingleside Emergency Group	LewisGale Hospital-Alleghany	
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1248	1240	Cigna Hoolth and Life	,	. 0 0 7		J ,
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1248	.=.,					Plastic and
United Healthcare Insurance Company Eric Kim One Care Monitoring Inova Loudon Hospital Non-emergency Medicine	1248		Megan Condrey	Dominion Surgical Associates	INOVA Hospital - Fairfax	
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1258 Cigna Health and Life Insurance Company 1259 Anthem Health Plans of Pl	1257		Earl Johnson	Dominion Plastic Surgery	INOVA Hospital - Fairfax	
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1259 Anthem Health Plans of Brian Ekey Wildwood Emergency Group LewisGale Hospital-Montgomery Emergency Medicine 1260 Anthem HealthKeepers Saqib Shah Kingsford Emergency Group LewisGale Hospital-Pulaski Emergency Medicine 1261 Anthem Health Plans of Joel Haling Ingleside Emergency Group LewisGale Hospital-Alleghany Emergency Medicine 1262 Anthem Health Plans of Joel Repnylm Western Virginia Regional Emergency 1263 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1264 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1265 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1266 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1267 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1268 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1269 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1269 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1269 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Health Plans of Joen Repnylm Western Virginia Regional Emergency 1260 Anthem Heal	1258		John Evett	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1260 Anthem HealthKeepers Saqib Shah Kingsford Emergency Group LewisGale Hospital-Pulaski Emergency Medicine 1261 Anthem Health Plans of Joel Haling Ingleside Emergency Group LewisGale Hospital-Alleghany Emergency Medicine Anthem Health Plans of John Brennum Western Virginia Regional Emergency Anthem Health Plans of John Brennum Western Virginia Regional Emergency Longsome Pine Hospital Emergency Medicine			Brian Ekev	Wildwood Emergency Group	LewisGale Hospital-Montgomerv	Emergency Medicine
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1202 Virginia Physicians Enlegately Medicine	4000		John Brennum		Lonesome Pine Hospital	Emergency Medicine
	1262	Virginia	20 Dioinian	Physicians	zanazama i mo moophar	

SCC Tracking Number	Name of Non-initiating Party	Initiating Party	Name of Employer or Practice Group	Location of Contested Services	Specialty
4000	Cigna Health and Life	Elizabeth	American Anesthesiology of Virginia	Bon Secours St. Mary's Hospital	Anesthesia
1263	Insurance Company	Anderson	<u> </u>		
1265	Anthem Health Plans of	Erin Dove	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1266	Anthem Health Plans of	Brandon Myers	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1267	Anthem HealthKeepers	Ethan Freeborn	Lake Spring Emergency Group	LewisGale Medical Center	Emergency Medicine
1268	Anthem Health Plans of	John Ventura	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1269	Anthem Health Plans of Virginia	John Brennum	Western Virginia Regional Emergency Physicians	Lonesome Pine Hospital	Emergency Medicine
1270	Cigna Health and Life Insurance Company	Carl Burgan	American Anesthesiology of Virginia	Bon Secours Southside Medical Center	Anesthesia
1271	Cigna Health and Life Insurance Company	Earl Johnson	Dominion Plastic Surgery	INOVA Hospital - Fairfax	Plastic and Reconstructive Surgery
1272	Anthem Health Plans of	James Newton	Lake Spring Emergency Group	Blue Hill Emergency Center	Emergency Medicine
1274	Anthem Health Plans of	Joesph Twanmoh	Wildwood Emergency Group	LewisGale Hospital-Montgomery	Emergency Medicine
1275	Anthem Health Plans of	Joel Haling	Ingleside Emergency Group	LewisGale Hospital-Alleghany	Emergency Medicine
1276	Anthem Health Plans of	Saqib Shah	Kingsford Emergency Group	LewisGale Hospital-Pulaski	Emergency Medicine
1278	United Healthcare Insurance Company	Francisco Vega- Burmudez	Neuromon of Virgnia	Stonesprings Hospital Center	Neurology