## Diversity, Opportunity, and Inclusion 2023 Annual Report

## AGENCY: Department of Professional and Occupational Regulation YEAR: 2023

2023 ACCOMPLISHMENTS	<ul> <li>Plan Goal 1: Access &amp; Success</li> <li>Universal License Recognition (ULR) - Over 200 professionals previously licensed in other states have been successfully licensed or certified to operate in Virginia</li> <li>Small, Women and Minority Owned (SWaM) Business Support - 75% of all 2023 DPOR procurement expenditures (\$433K) were with certified SWaM companies</li> <li>Fair Housing @ 50+ years - hosted Fair Housing Month and Fair Housing Fridays to promote, educate, and commemorate Virginia's 1972 passage of the Fair Housing Law &amp; 12 Protected Classes</li> <li>Plan Goal 2: Welcoming &amp; Respectful Culture</li> <li>Translation of Licensing Exams and Applications - DPOR now offers application assistance and exams for Contractors in Spanish; will expand to include Russian and Persian in 2024</li> <li>Plan Goal 3: State Agency DOI Infrastructure &amp; Training</li> <li>Technology Transformation - DPOR's new licensing system will enable all licensees, especially those from minority communities, to have access to DPOR's services.</li> <li>Core Values - Published and implemented DPOR Core Values which are anchored by the tenets of Respecting Differences and Advancing as a Team</li> </ul>
2024 AGENCY DOI GOALS	<ul> <li>Agency Goals</li> <li>Seek additional opportunities to expand ULR to include all appropriate DPOR regulated professions</li> <li>Expand Translation efforts in DPOR's Licensing and Application process</li> <li>Sustain DPOR's successful recruitment and retention of a diverse workforce</li> <li>Continue DPOR's technological transformation</li> <li>Complete planned ADA facility modifications for greater access and mobility</li> </ul>

