

# OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



## Regional and Statewide Training Regarding the Children's Services Act (CSA)

Annual Report to the General Assembly, December 1, 2024

In accordance with the Appropriation Act Chapter 2 Item 268 (B)(6)

*Item 268.B.6. A report on all regional and statewide training sessions conducted during the fiscal year, including (i) a description of each program and trainers, (ii) the dates of the training and the number of attendees for each program, (iii) a summary of evaluations of these programs by attendees, and (iv) the funds expended, shall be made to the Chairmen of the House Appropriations and Senate Finance and Appropriations Committees and to the members of the State Executive Council by December 1 of each year.*

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. OCS annually develops and implements a robust training plan to support this mission, including proposed training topics, audiences, venues, and formats. The FY2024 training plan saw a continued return to higher numbers of in-person training events and the continued use of virtual delivery platforms and asynchronous e-learning offerings. Virtual training approaches have proven effective in OCS's ability to reach larger numbers of participants across geographic regions. In May 2024, the Office of Children's Services released a new educational video for families, providing information about the CSA and how to access services. The most recent CSA conference was held in October 2023 in Roanoke.

In accordance with the FY2024 training plan, approved by the State Executive Council for Children's Services, the following activities were implemented:

- Forty-eight (48) local, regional, or statewide training sessions were provided to 2,629 (non-unique) participants. This report summarizes training topics, dates, and participant attendance numbers on pages 2 through 5.
- Twenty-one (21) online training courses were offered through the Virginia Learning Center and the Praed Foundation CANS (Child and Adolescent Needs and Strengths) training site, with a total enrollment of 7,026 (non-unique) participants.
- Over 625 individuals attended the 12th annual CSA Conference. Three pre-conference sessions were held for different CSA audiences. The keynote speaker, Dr. Karen Mapp from the Harvard University Graduate School of Education, assisted participants in conceptualizing and implementing improved partnerships between schools, community agencies, and the children and families they serve.
- The online "OCS Help Desk" was maintained, and approximately 870 individual requests were answered.

## Funds Expended for Regional and Statewide Training

Annual CSA Conference and Pre-Conference Sessions	\$ 56,711
New CSA Coordinator Academy	\$ 17,228
Online CANS Training/Certification	\$ 27,000
Family Video Development	\$ 24,867
Go-to-Meeting/Go-To-Webinar Subscription/Zoom Government	\$ 2,000
<b>TOTAL</b>	<b>\$127,806</b>

## Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2024

*(Participant evaluations of select training sessions are available for review at the Office of Children's Services)*

In-person and "Live" Virtual Courses			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
FAPT and CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Lunenburg County FAPT and CPMT	7/6/2023	12
Overview of Virginia's CSA (Scott Reiner)	Pitt County, NC Community Stakeholders	7/11/2023	25
HFW Wraparound Refresher Training (Anna Antell)	Experienced High Fidelity Wraparound practitioners	7/19; 7/27; 8/1; 8/9/2023	135
CSA and the System of Care (Mary Bell and Courtney Sexton)	Portsmouth CSA Stakeholders	8/14/2023	20
High Fidelity Wraparound: Introduction (Virtual) (Anna Antell)	ICC Providers	8/15; 8/17; 8/22; 8/24; 8/29; 8/31/23	41
Webinar: Using the Pentana Automated Audit Quality Improvement Plan Tracker (Stephanie Bacote)	All Interested Local CSA Stakeholders	8/17; 8/24/2023	88
Using Data to Drive Improvement (Scott Reiner)	CMMS Cross Model Summit	9/7/2023	170
CSA Eligible Services (Carol Wilson)	Albemarle	9/7/2023	23
CSA Funded Special Education Transition Services (Kristi Schabo)	Virginia Association of Local Human Services Officials	9/26/2023	62
Navigating CSA Data for CQI (Carrie Thompson)	Newport News CSA Teams	9/29/2023	20
Systems of Care (Anna Antell)	Winchester Community Stakeholders	10/13/2023	176
CSA Preconference: Family Engagement	CSA Coordinators	10/16/2023	625
CSA Preconference: Using the CSA Data Dashboard (Carrie Thompson)	CPMT Members	10/16/2023	
CSA Preconference: CANS and Service Planning (Anna Antell and Carol Wilson)	FAPT Members	10/16/2023	
12th Annual CSA Conference	All CSA Stakeholders	10/17 – 10/18/2023	
CANS and Service Planning (Anna Antell and Carol Wilson)	Dinwiddie County CSA Teams	10/25/2023	16
FAPT and CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Alleghany/Covington County FAPT and CPMT	10/26/2023	16
CANS (Carol Wilson)	New River Valley CSA Programs	11/6/2023	15
HFW Family Support Partner Training (Anna Antell)	HFW Family Support Partners	11/6; 11/8; 11/13; 11/15/2023	34
Strategic Planning (Anna Antell and Carrie Thompson)	Franklin City CSA Stakeholders	11/14/2023	7
CANVaS Administrative Training (Carol Wilson)	CANVaS Super Users	11/17/2023	84

## In-person and "Live" Virtual Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
Overview of Virginia's CSA (Scott Reiner)	Virginia CLE Guardian ad Litem Qualifying Course	11/28/2023	43
CANS and Service Planning (Anna Antell and Carol Wilson)	Arlington County CSA Teams	12/7/2023	67
CQI and Strategic Planning (Anna Antell and Carrie Thompson)	Franklin County CSA Stakeholders	12/8/2023	9
CANS and Service Planning (Anna Antell and Carol Wilson)	Sussex County CSA Teams	1/11/2024	20
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Halifax County CSA Stakeholders	1/23/2024	13
Using CSA Data (Carrie Thompson)	Spotsylvania County CSA Stakeholders	1/25/2024	10
Using CSA Data (Carrie Thompson)	Prince George County CSA Stakeholders	2/7/2024	10
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Craig County CSA Stakeholders	2/13/2024	15
Using CSA Data (Carrie Thompson)	Henrico County CSA Stakeholders	2/29/2024	15
Using CSA Data (Carrie Thompson)	Shenandoah County CSA Stakeholders	3/6/2024	10
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Shenandoah County CSA Stakeholders	3/12/2024	14
Using CSA Data (Carrie Thompson)	Henry/Martinsville CSA Teams	3/20/2024	30
High-Fidelity Wraparound Supervisor Training (Anna Antell)	ICC Supervisors	3/20 – 3/21/2024	17
CANS and Service Planning (Anna Antell and Carol Wilson)	Chesterfield County CSA Teams	4/10/2024	37
Overview of High-Fidelity Wraparound (Anna Antell)	Middle Peninsula-Northern Neck CSB	4/16/2024	22
Using CSA Data (Carrie Thompson)	Floyd County CSA Teams	4/24/2024	10
Family Engagement (Mary Bell and Anna Antell)	Sussex County CSA Teams	4/26/2024	15
Effective Court – CSA Relationships (Scott Reiner and Judge Logan)	Juvenile and Domestic Relations Court Judges (CIP)	4/30/2024	120
New CSA Coordinator Academy	Newly Hired CSA Coordinators	5/7 – 5/9/2024	22
CSA and CHINS (Kristi Schabo)	Shepherd Youth Law and Education Conference (U of R)	5/10/2024	416
FAPT and CPMT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Suffolk/Isle of Wight CSA Teams	5/16/2024	16
CSA Overview (Scott Reiner)	OAG HHR Staff Attorneys	5/31/2025	7
New J & DR Judge Pre-Bench (Scott Reiner)	Newly Elected J & DR Judges	6/25/2024	14
HFW Overview Training (Anna Antell)	Virginia Beach CPMT	6/24/2024	14

### In-person and "Live" Virtual Courses

TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
HFW Overview Training (Anna Antell)	Tidewater Area Stakeholders	6/25/2024	5
HFW Refresher Training – Norfolk (Anna Antell)	Experienced HFW Facilitators	6/25/2024	12
HFW Overview Training (Anna Antell)	Richmond Area Stakeholders	6/26/2024	9
HFW Refresher Training – Richmond (Anna Antell)	Experienced HFW Facilitators	6/26/2024	23
Education Stability for Children of Youth in Foster Care (Kristi Schabo)	DSS and DOE School Liaisons	6/26 – 6/27/2024	45
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Wise and Scott County, City of Norton CSA Teams	6/28/2024	52
<b>Total</b>			<b>2,681</b>

### Online (Asynchronous) Courses

TOPIC	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1	New LDSS Staff and Other Interested Parties	ongoing	427
CSA for New LDSS Staff – Module 2	New LDSS Staff and Other Interested Parties	ongoing	416
CSA for New LDSS Staff – Module 3	New LDSS Staff and Other Interested Parties	ongoing	412
CSA for New LDSS Staff – Module 4	New LDSS Staff and Other Interested Parties	ongoing	401
CSA for New LDSS Staff – Module 5	New LDSS Staff and Other Interested Parties	ongoing	386
CSA for Non-DSS Case Managers	New Case Managers from non-DSS Agencies	ongoing	8
CSA for FAPT Members	Local FAPT Members	ongoing	66
Special Education Wraparound Funding Under the CSA	All CSA Stakeholders	ongoing	43
CSA Continuous Quality Improvement	All CSA Stakeholders	ongoing	57
Can CSA Pay? (Standalone Course)	All CSA Stakeholders	ongoing	70
CPMT Training – Module 1 (The Big Picture)	CPMT Members and Other Interested Parties	ongoing	70
CPMT Training – Module 2 (CPMT/FAPT Roles and Responsibilities)	CPMT Members and Other Interested Parties	ongoing	95
CPMT Training – Module 3 (Funding and Eligibility)	CPMT Members and Other Interested Parties	ongoing	63
CPMT Training – Module 4 (Can CSA Pay?)	CPMT Members and Other Interested Parties	ongoing	60

### Online (Asynchronous) Courses

TOPIC	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CPMT Training – Module 5 (Utilization Review)	CPMT Members and Other Interested Parties	ongoing	60
CPMT Training – Module 6 (Audit)	CPMT Members and Other Interested Parties	ongoing	43
CSA Fiscal Overview	CSA Finance Staff and Other Interested Parties	ongoing	71
CSA for FAPT/CPMT Parental Representatives	All CSA Stakeholders	ongoing	34
CSA IT Security Training	All CSA Stakeholders	ongoing	101
CSA Parental Agreements	All CSA Stakeholders	ongoing	59
CANS Certification/Recertification Training	All Local CSA Case Managers	ongoing	4,066
<b>Total</b>			<b>7,008</b>