

# Report to the Commonwealth and the General Assembly on the Work of Virginia's Legal Aid Programs

FY 2023-2024



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*This Report was Produced for the Legal Services Corporation of Virginia by the Resource for Great Programs, Inc.  
www.greatprograms.org.*

December 31, 2024

### **The Honorable J. Louise Lucas**

Chair, Senate Finance and Appropriations Committee  
*Virginia General Assembly, Richmond, Virginia*

### **The Honorable Luke E. Torian**

Chair, House Appropriations Committee  
*Virginia General Assembly, Richmond, Virginia*

Dear Senator Lucas and Delegate Torian:

On behalf of the Legal Services Corporation of Virginia (LSCV) and the Virginia State Bar, please find enclosed our report on the work of Virginia's legal aid programs for FY 2023-2024. We are grateful for the support of the General Assembly in making our legal system more accessible to those most in need of assistance.

Virginia's state-funded legal aid programs provide essential, high-quality legal assistance to low-income Virginians struggling with the threats of eviction, foreclosure, unemployment, domestic violence, and loss of access to healthcare and educational services. This year, Virginia's legal aid programs generated an estimated \$200.2 million in economic benefits for the low-income populations served and their surrounding communities.

This report provides data on more than 26,000 cases closed by the nine regional legal aid programs and our statewide resource center, covering every city and county in the Commonwealth. Their work on these cases benefited tens of thousands of Virginians, including work to keep people in their homes in more than 1,500 eviction cases, and work to help keep people safe in more than 660 domestic violence cases. The work of legal aid remains both critical and urgent for Virginians living in poverty.

Thank you for your partnership and support in providing high-quality access to justice in the Commonwealth.

*Yours in service,*

**Tim Freilich, Esquire**

*Executive Director*

Legal Services Corporation of Virginia

**Cameron Rountree, Esquire**

*Executive Director*

Virginia State Bar

# LSCV AT A GLANCE

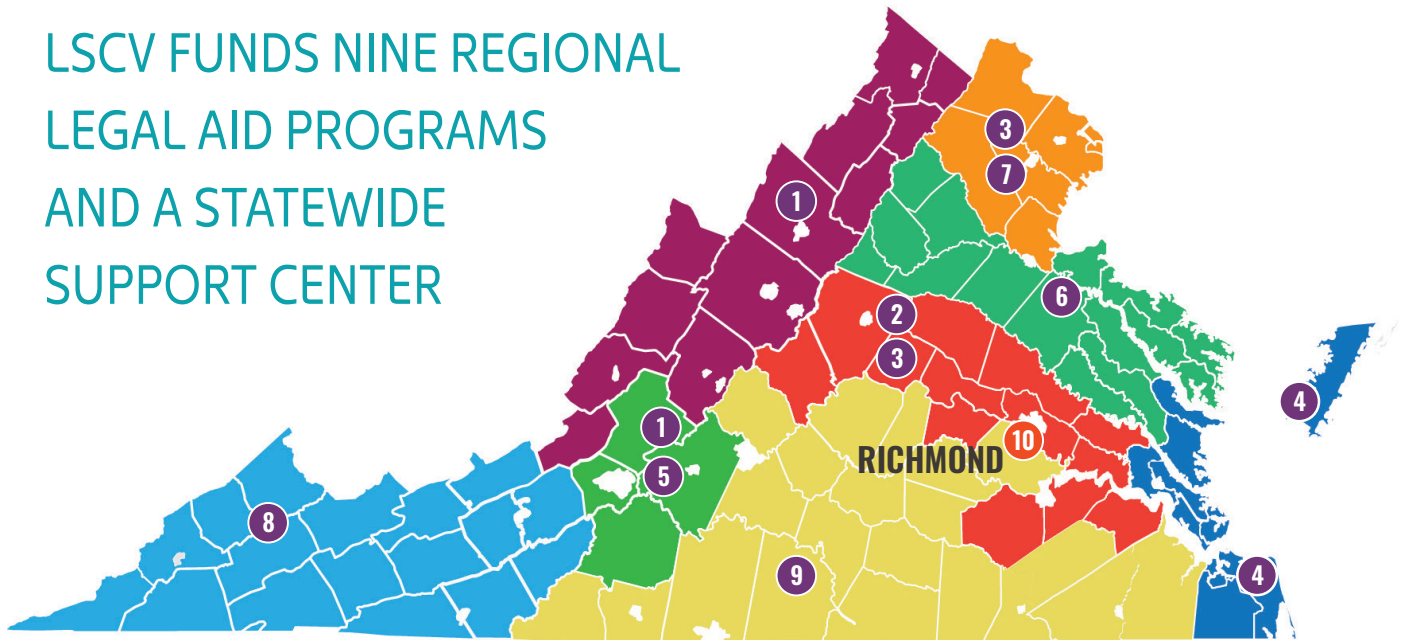
Founded in 1975 by the Virginia State Bar and the Virginia Department of Social Services, Legal Services Corporation of Virginia (LSCV) is the primary funder of civil legal services for low-income individuals in Virginia, supporting nine regional programs and the statewide Virginia Poverty Law Center.

Additionally, LSCV administers the Interest on Lawyers' Trust Accounts (IOLTA) program, the proceeds of which are added to state general revenue and filing fee appropriations to fund civil legal aid in every city and county in Virginia.

## ABOUT CIVIL LEGAL AID

Legal aid provides free advice and representation to low-income people with serious legal issues. To be eligible for state-funded legal services in FY 2023-2024, a family of three would generally have to have an annual income at or below 125 percent of the federal poverty level: **\$32,275**.

## LSCV FUNDS NINE REGIONAL LEGAL AID PROGRAMS AND A STATEWIDE SUPPORT CENTER



- 1 BRLS Blue Ridge Legal Services**  
Harrisonburg, Winchester, Roanoke, Lexington (\$1,248,171)
- 2 CVLAS Central Virginia Legal Aid Society**  
Richmond, Petersburg, Charlottesville (\$1,415,124)
- 3 LAJC Legal Aid Justice Center**  
Charlottesville, Falls Church, Petersburg, Richmond (\$2,968,669)
- 4 LASEV Legal Aid Society of Eastern Virginia**  
Hampton, Norfolk, Virginia Beach, Williamsburg, Belle Haven (\$3,280,617)
- 5 LASRV Legal Aid Society of Roanoke Valley**  
Roanoke (\$909,757)
- 6 LAW Legal Aid Works (RLS)**  
Fredericksburg, Culpeper, Tappahannock (\$1,117,361)
- 7 LSNV Legal Services of Northern Virginia**  
Alexandria, Arlington, Fairfax, Fredericksburg, Leesburg, Manassas (\$2,306,847)
- 8 SVLAS Southwest Virginia Legal Aid Society**  
Marion, Castlewood, Christiansburg (\$1,715,535)
- 9 VLAS Virginia Legal Aid Society**  
Lynchburg, Danville, Farmville, Suffolk (\$1,871,401)
- 10 VPLC Virginia Poverty Law Center**  
Richmond (Statewide Program) (\$1,565,456)

# HIGHLIGHTS

## LSCV-Funded Programs Produced Results That Touched Everyone in Virginia.

### THE NEED

EACH YEAR,

**75%** of low-income households experienced at least one civil legal problem in the past year - and many of these problems have had substantial impacts on people's lives.\*

**92%** of those do not get any or enough legal help for the problems that have had a substantial impact on them.\*

**53%** do not know if they could find and afford a lawyer if they needed one.\*

**49%** of requests for legal assistance must be turned away by legal aid organizations due to limited resources.\*

With **more** funding for legal aid, this "Justice Gap" could be substantially reduced.

*\*Source: Legal Services Corporation Justice Gap Report.*

### THE IMPACT

**73,857**  
**PEOPLE**

directly benefited from legal advice and representation.

**\$200.2**  
**MILLION**  
**ECONOMIC**  
**IMPACT**

for low-income households, cost savings for Virginia taxpayers, revenue for Virginia businesses, and jobs for working Virginians.

**\$13.50 TO 1**  
**ECONOMIC**  
**RETURN**

for every dollar of Virginia state funding received by LSCV-funded programs.

**26,700**  
**CASES**

were completed, including...

**10,500** preserving housing stability

by preventing eviction and foreclosures and reducing the need for emergency shelter.

**8,800** enhancing family safety, security, and stability

for family law clients and survivors of domestic violence.

**2,700** assisting clients with consumer matters

protecting them from creditor harassment, predatory lenders, and abusive debt collection practices.

**3,400** representing clients with other legal matters

affecting their jobs, education, individual rights, and health care.

# ECONOMIC IMPACTS

**\$200.2 Million** in Economic Benefits and Savings for Clients and Communities.\*

## **\$73 Million direct economic impact**

for low-income families, including income to pay for food, rent, and health care; and for relief from debt that otherwise could have dragged them deeper into poverty.

## **\$76 Million economic impacts**

on local economies, including a permanent economic multiplier effect resulting from federal dollars coming into the state each year that otherwise would be lost to communities across Virginia.

## **\$51 Million cost savings for the community, clients and families**

from legal aid's success in reducing domestic violence, eviction, and other costly problems.

*\*Source of all economic impact estimates in this report: The Resource for Great Programs. Details available on request.*

## A LEGAL AID LAWYER IS A LIFESAVER FOR PEOPLE FACING ECONOMIC CRISIS

Being sole caregiver for TWO severely disabled grandchildren is hard enough. But when "Clara,"\* a retired nurse, was denied SNAP (food stamps) to help with finances, the hurdles looked insurmountable.



An attorney from Central Virginia Legal Aid Society found an answer. Clara had been denied SNAP because the children's mother had continued to receive benefits even though the children were no longer in her care. Clara's attorney negotiated with the Department of Social Security to win approval for \$740 in SNAP benefits per month – a \$9,000-a-year lifesaver for Clara.

*\*To protect the confidentiality of legal aid clients, stock photos and pseudonyms have been used throughout this report.*

## ECONOMIC IMPACT FACTS

Every successful appeal of a denial of Social Security Disability for a disabled veteran or other disabled person produces an average of **\$61,800 in basic income** for that family over the 9.7-year average duration of those benefits.

**SPENDING** of that income for food, rent, and other necessities **generates an additional \$94,000 in revenue** for local businesses and jobs for working Virginians due to the economic multiplier effect.

# FAMILY SAFETY AND STABILITY

FAMILY Legal Assistance Provided by LSCV-Funded Programs Enhanced the Lives of **8,800 Clients and Their Families.**

## KEY FACTS

### The Need Is Overwhelming.

Domestic abuse is one of the most common issues facing low-income Virginians, with especially destructive impacts on children.

### Legal Services Are Effective.

Studies show that legal services are an especially effective means of ending domestic abuse.\*

### Prevention Saves Money.

Preventing domestic abuse saves an estimated \$6,200 in medical, counseling, and law enforcement costs for each case that is successful.\*

*\*Sources: Please see Appendix B.*

## IMPLICATIONS of Unmet Need For Legal Help With Domestic Abuse

### WITH

Legal Help, People Can...

- Get independence from abuser
- Order of Protection
- Custody of children
- Child support
- Divorce
- Attend work and school
- Get referrals to housing, employment, education and other support programs.

### WITHOUT

Legal Help, People...

- Miss work
- Lose jobs and income
- Have children's schooling disrupted
- Struggle with addiction
- Are unaware of programs that could help.

## ECONOMIC IMPACTS of Virginia Programs' FAMILY Legal Aid in FY 2023-2024

### \$33 Million Cost Savings

by reducing the need for medical treatment and counseling for victims and the detention and incarceration of abusers.

### \$4 Million Income

for Clients in child and spousal support that helped victims achieve financial independence from their abusers.

## LEGAL AID LAWYERS HELP FAMILIES FIND SAFETY

Domestic violence is terrifying. "Reginald" came home from a 3-day drinking binge and forced "Gloria" into the bedroom where he beat and verbally abused her. He fired a gun into Gloria's face, but the gun misfired. Miraculously the couple's 16-year-old daughter subdued him with a baseball bat and called 911. Reginald was jailed for attempted murder.

Afterward, Gloria sought help from Southwest Virginia Legal Aid Society. Aiming for independence from Reginald, Gloria's Legal Aid lawyer helped her get a two-year protective order, sole custody of her daughter, child support from Reginald's Social Security benefits, spousal support from the full amount of his Veteran's benefits, and possession of the marital home. These legal safeguards opened a new path free from violence for Gloria and her daughter.



# HOUSING SECURITY

Legal Aid Programs Preserved Housing Stability for **10,500 Clients and Their Families.**

## KEY FACTS

### The Need is Overwhelming.

71% of landlords in Virginia have representation in court whereas only 2% of tenants have representation.\*

### Legal Services are Effective.

Legal aid advocates...

- Challenge evictions.
- Prevent foreclosures.
- Enforce laws protecting tenants and homeowners.

### Prevention Saves Money and Lives!

- Keeping people in their homes during a national pandemic enhanced the safety of all Virginians.
- Preventing eviction saves an estimated \$26,500 in emergency shelter costs for each case that is successful.
- Preventing foreclosure saves an estimated \$79,600 per successful case.

## IMPLICATIONS of Unmet Need For Legal Help with Housing Security

### WITH

Legal Help, People Can...

- Keep their homes 76% of the time\*
- Keep their jobs and income
- Access emergency assistance programs
- Keep children in school
- Avoid homelessness

### WITHOUT

Legal Help, People...

- Miss work and schooling
- Are 77% MORE likely to lose their homes
- Wind up in shelters
- Are unaware of programs that could help
- Have children's schooling disrupted

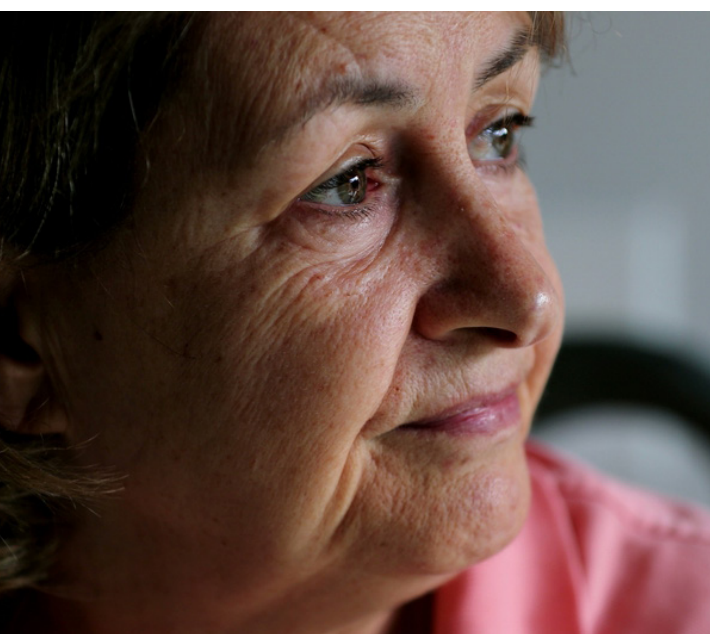
*\*Source: The Resource for Great Programs.*

## LEGAL AID LAWYERS FIND WAYS TO KEEP PEOPLE IN THEIR HOMES

Elderly and disabled people are especially vulnerable when problems cascade. For **"Brenda"**, a 62-year-old disabled woman with a disabled adult son, stress mounted when she got cancer during the pandemic. She was advised to stay home to avoid getting COVID. Her anxiety grew and she stopped working. She fell behind on her mortgage and taxes. Her phone

was cancelled. When she called Blue Ridge Legal Services for help, she was terrified she would lose her home.

Brenda's BRLS attorney drove out to her house with a Wi-Fi hotspot, and together they applied on-line for the Virginia Mortgage Relief Program. She was approved for both mortgage and tax assistance, preserving her home and ensuring independence for Brenda and her son.



## ECONOMIC IMPACT of Virginia Programs' HOUSING Legal Aid

### \$2 MILLION

from Preventing Eviction.

Cost savings come from avoiding the cost of providing emergency shelter to individuals and families facing homelessness through eviction.

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# ADDRESSING BIG PROBLEMS

## Watchful Legal Aid Coalition Saved \$5 Million for Virginia Workers.

Imagine losing your job, struggling to get by on unemployment benefits, then getting a letter saying you had to pay \$4,000 back because the agency had mistakenly paid you too much. You appeal their decision but learn your appeal has been tossed out because you filed too late.

In late 2023, *Legal Aid Justice Center (LAJC)* and *Virginia Poverty Law Center (VPLC)*, along with *Central Virginia Legal Aid Society (CVLAS)* and *Legal Services of Northern Virginia (LSNV)*, helped workers win back the chance to appeal when the Virginia Employment Commission (VEC) abandoned its plan to toss out 26,000 Unemployment Insurance (UI) appeals without due process to eliminate a backlog of cases.

Earlier in the year, legal aid advocates had learned that the VEC had obtained permission from the U.S. Department of Labor (USDOL) to toss appeals based on allegedly late filings. LAJC's and VPLC's advocates worked with USDOL to ensure the VEC gave the workers a chance to tell their stories.

With their right of appeal preserved, hardworking Virginians avoided losing a conservatively estimated \$5.2 million they needed to be able to purchase food and pay rent—money that otherwise would have been taken back because of an agency mistake.

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Imagine struggling to get by on unemployment, then getting a letter saying you had to pay \$4,000 back because the agency had mistakenly paid you too much.

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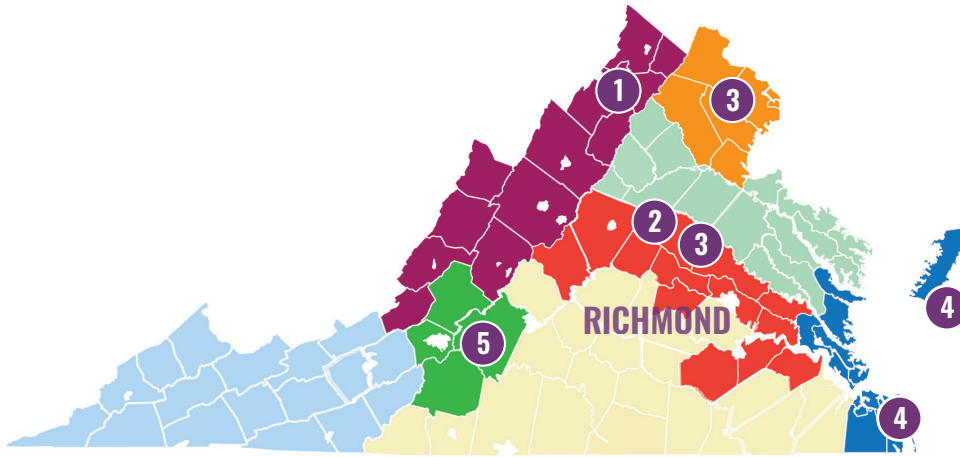




# SNAPSHOTS

## Outcomes Achieved

## LSCV-Funded Advocates Prevented Evictions, Enforced Rights of People Fighting Fraud and Addiction, and Slashed Red Tape for Low-Income Virginians.



1. BRLS Blue Ridge Legal Services
2. CVLAS Central Virginia Legal Aid Society
3. LAJC Legal Aid Justice Center
4. LASEV Legal Aid Society of Eastern Virginia
5. LASRV Legal Aid Society of Roanoke Valley
6. LAW Legal Aid Works
7. LSNV Legal Services of Northern Virginia
8. SVLAS Southwest Virginia Legal Aid Society
9. VLAS Virginia Legal Aid Society
10. VPLC Virginia Poverty Law Center; (Statewide)

100% SUCCESS RATE AGAINST UNSCRUPULOUS DEBT BUYERS

- 1 **Blue Ridge Legal Services (BRLS)** In the Spring of 2024, BRLS set a top priority of combatting the flood of debt buyer cases in northwestern Virginia. “Debt buying” refers to the sale of debt by creditors to buyers who then attempt to collect the debt or sell it to other buyers. BRLS analyzed its prior experience defending these cases and applied the findings in a campaign to represent every eligible defendant seeking legal assistance in a debt buyer case. By August the early results were promising: all the initial debt buyer plaintiffs had withdrawn, and new clients were coming in.

PRO BONO CASES DOUBLED IN THREE YEARS

- 2 **Central Virginia Legal Aid Society (CVLAS)** increased the number of cases closed by pro bono volunteers from 519 cases in 2021 to 1,058 cases in 2024 after consolidating its three separate pro bono programs into one and reengineering its systems for intake, pro bono placement, and volunteer training.

AGENCY, NOT CUSTOMERS, WILL NOW PAY FOR ITS ERRORS

- 3 **Legal Aid Justice Center (LAJC)**, along with Virginia Poverty Law Center (VPLC) advocated successfully for a new law that prevents workers from having to repay unemployment insurance overpayments when the overpayment was not their fault.

MORE HELP FOR TENANTS FACING EVICTIONS

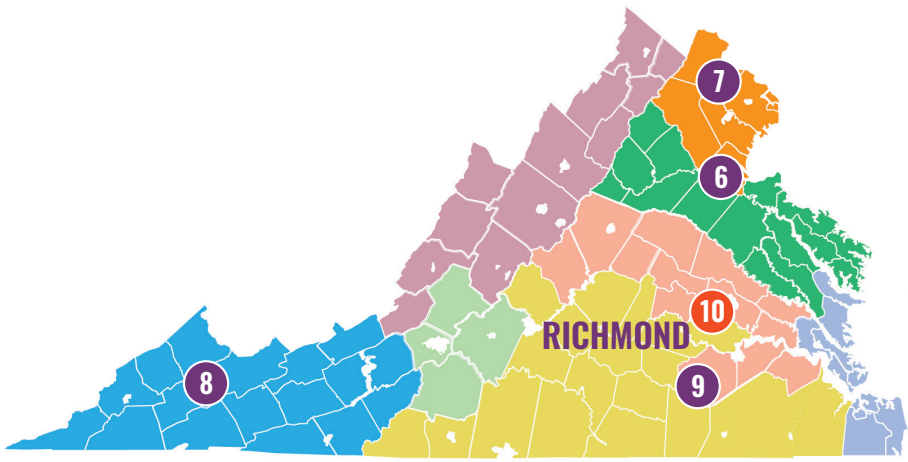
- 4 **Legal Aid Society of Eastern Virginia (LASEV)**, continued and expanded its housing efforts by having legal aid attorneys and pro bono expungement experts present at public housing and large-scale subsidized housing eviction dockets to start the process of getting dismissed eviction cases deleted from clients’ court records.

MASS EVICTIONS THWARTED

- 5 **Legal Aid Society of Roanoke Valley (LASRV)** After LASRV learned that a low-income apartment complex with a record of unlawful behavior planned a mass eviction, several staff attorneys showed up at the event and did intakes on the spot with tenants. As attorney of record, LASRV filed requests for pleadings and subpoenaed documents. Each of the eviction cases was dismissed at trial several weeks later. Since that intervention almost every eviction case of that landlord has been dismissed.

# SNAPSHOTS

Continued



1. BRLS Blue Ridge Legal Services
2. CVLAS Central Virginia Legal Aid Society
3. LAJC Legal Aid Justice Center
4. LASEV Legal Aid Society of Eastern Virginia
5. LASRV Legal Aid Society of Roanoke Valley
6. LAW Legal Aid Works
7. LSNV Legal Services of Northern Virginia
8. SVLAS Southwest Virginia Legal Aid Society
9. VLAS Virginia Legal Aid Society
10. VPLC Virginia Poverty Law Center; (Statewide)

AND EVEN MORE  
HELP FOR FAMILIES  
THREATENED  
WITH EVICTION

- 6** **Legal Aid Works (LAW)** Legal Aid Works did vigorous outreach to tenants facing eviction, using court data to target high-volume eviction dockets, then showed up at court to provide legal representation to those who needed it. Many tenants attending court were unaware of their legal rights, even the fact that the “unlawful detainer” they were served with was an eviction action.

CRYPTOCURRENCY  
SCAMS  
ADDRESSED

- 7** **Legal Services of Northern Virginia (LSNV)** A new type of scam, based on digital cryptocurrency and promises of large short-term financial gains, has impacted low-income consumers at an alarming rate. LSNV’s team of tax attorneys began developing expertise in this emerging field, preparing amended tax returns and successfully advocating with the IRS to treat funds stolen by cryptocurrency criminal enterprises as investment losses like a Ponzi scheme fraud. In FY 2023-24, LSNV secured a \$58,000 state tax refund for one of its first clients impacted by these scams.

\$300,000 GRANT  
PROVIDES  
LEGAL HELP FOR  
PEOPLE FIGHTING  
ADDICTION

- 8** **Southwest Virginia Legal Aid Society (SVLAS)** Virginia’s Opioid Abatement Authority awarded SVLAS a \$305,000 grant to fund its Project Pathfinder, providing legal assistance to people impacted by opioid use. Cases include eviction defense, criminal record expungement, and securing official documents such as birth certificates, Social Security cards, drivers’ licenses, bankruptcy filings and other items crucial for meeting employment and other basic needs.

\$900,000  
SURPRISE  
GIFT TARGETS  
INVESTMENT NEEDS

- 9** **Virginia Legal Aid Society (VLAS)** An unexpected \$900,000 gift from MacKenzie Scott’s Yield Giving Foundation allowed VLAS to make several crucial investments addressing salary comparability, planning for a community navigator program and upgrading office security.

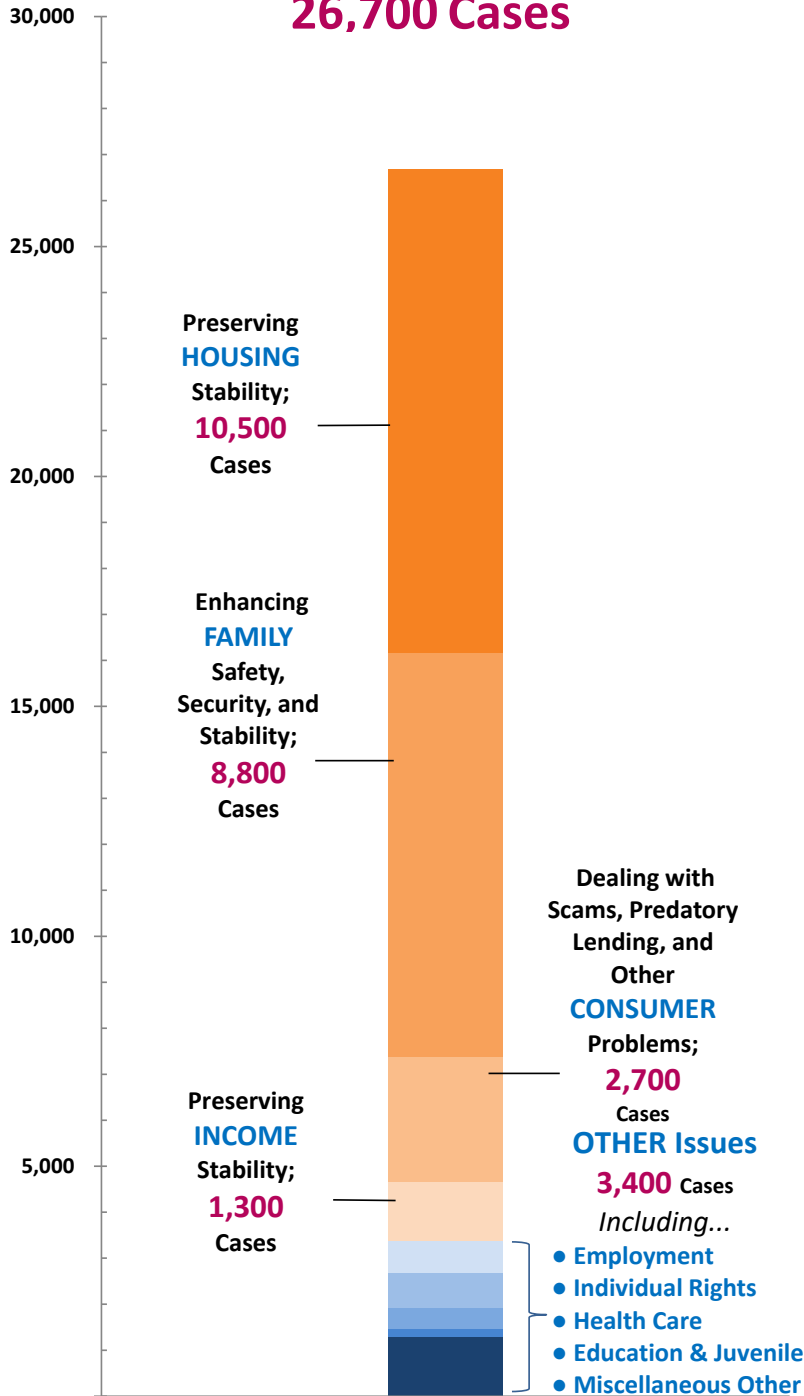
VIRGINIANS WITH  
LIMITED ENGLISH  
PROFICIENCY GET  
HELP NAVIGATING  
THE STATE  
BUREAUCRACY

- 10** **Virginia Poverty Law Center (VPLC)** VPLC’s Center for Family Advocacy led a coalition that secured \$4 million in the state budget bill for language access services across all state agencies which will benefit 550,000 Virginian households that do not use English as their primary language.

# CASES COMPLETED

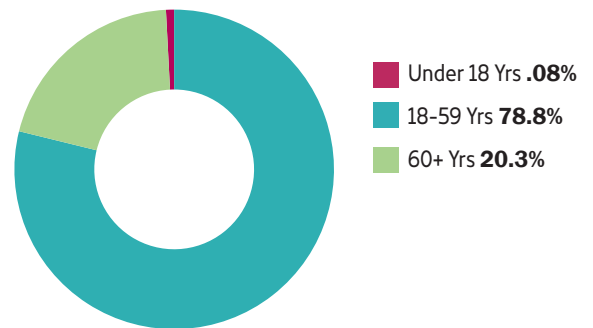
**26,700 Cases Enabled 73,857**  
Low-Income Virginians to Obtain Fair Solutions to Critical Legal Problems.

## 26,700 Cases

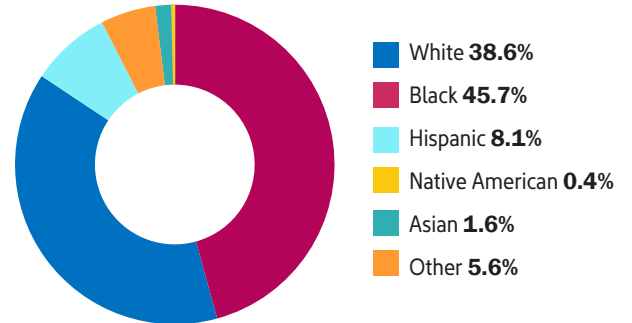


## OUR CLIENTS

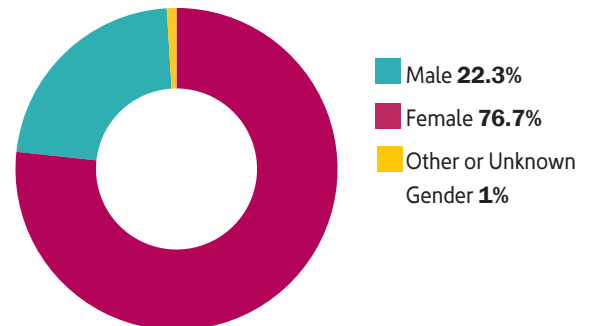
### By Age



### By Ethnicity



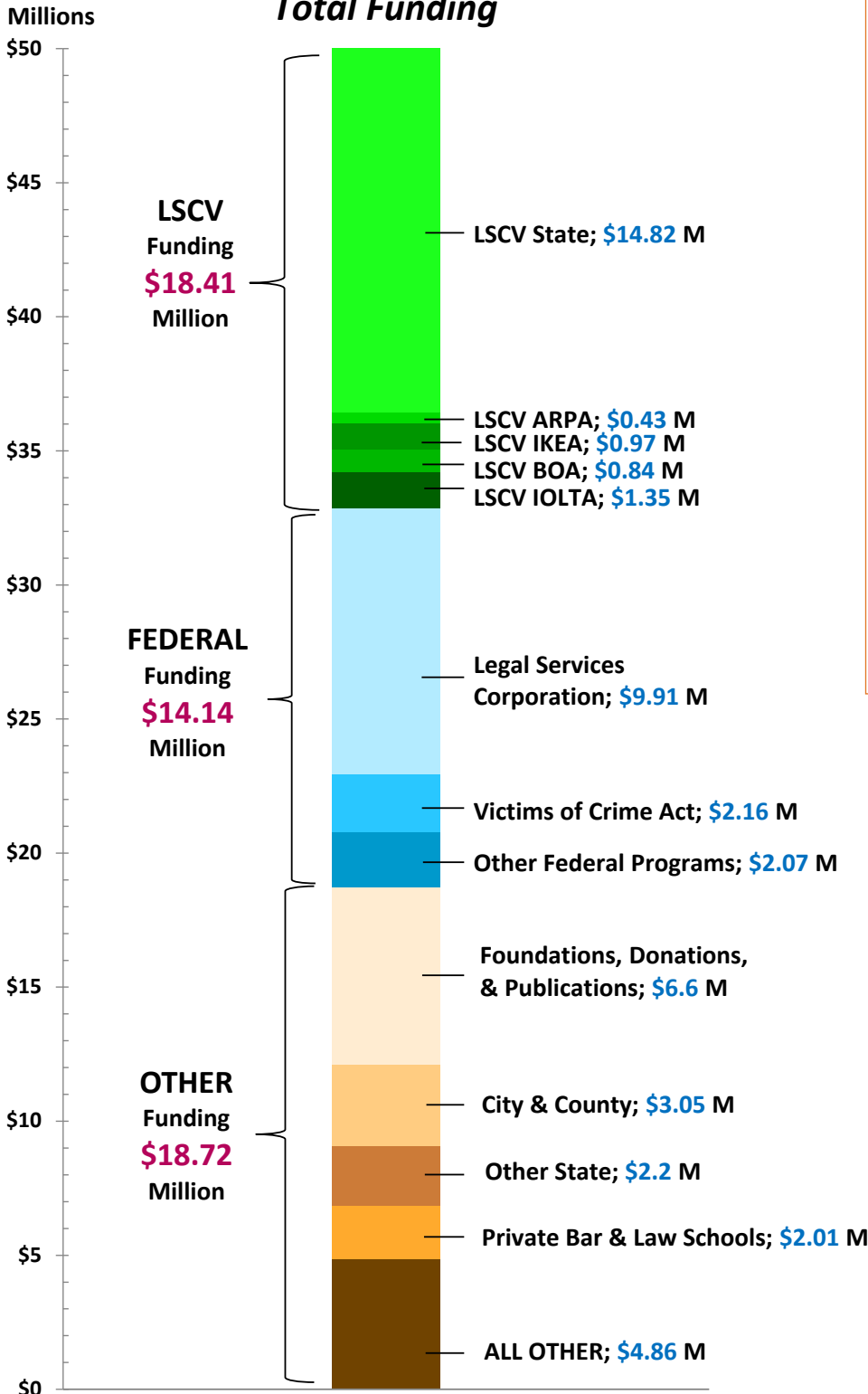
### By Gender



# FINANCIAL PERFORMANCE

LSCV-Funded Programs Leveraged the State's **\$14.8 Million Investment** by Attracting Additional Funds and Having a Big Economic Impact.

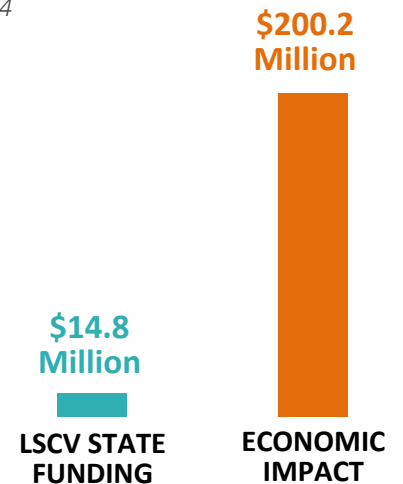
## \$51.27 Million Total Funding



## RETURN ON INVESTMENT

**\$13.50 Economic Impact for Every Dollar** of State Funding

See Page 4



## ACCOUNTABILITY

- EVALUATION**  
 LSCV evaluates each grantee every 3-5 years.
- METRICS**  
 Grantees are evaluated against national and state performance benchmarks.
- QUALITY ASSESSMENT**  
 Desk Reviews are performed applying the ABA Standards for Providers of Civil Legal Aid and the LSC Performance Criteria.
- ANNUAL FINANCIAL AUDITS**  
 Independent CPA firms evaluate financial compliance with Generally Accepted Accounting Principles (GAAP).

# APPENDIX A

## Case Statistics and Outcomes Produced for Clients

### I. CASE STATISTICS: Number of Cases Closed, By Major Reason Closed

Data Source: Grantee Final Reports, FY 2023-2024, Part Two: Data, Case Service Reports (CSRs).

Grantee	Counsel & Advice	Limited Action	Negotiated without Litigation	Negotiated with Litigation	Admin. Agency Decision	Court Decision- Uncontested	Court Decision- Contested	Court Decision- Appeals	Other	Extensive Service	Grand Total
<b>Blue Ridge Legal Services</b>	1,219 47%	423 16%	19 1%	133 5%	31 1%	435 17%	214 8%	0 0%	0 0%	129 5%	<b>2,603</b> 100%
<b>Central Virginia Legal Aid Society</b>	2,701 65%	399 10%	43 1%	120 3%	35 1%	391 9%	358 9%	0 0%	0 0%	89 2%	<b>4,136</b> 100%
<b>Legal Aid Justice Center</b>	766 55%	136 10%	34 2%	86 6%	197 14%	40 3%	16 1%	1 0%	53 4%	57 4%	<b>1,386</b> 100%
<b>Legal Aid Society of Eastern Virginia</b>	4,870 68%	539 8%	77 1%	200 3%	93 1%	906 13%	418 6%	2 0%	0 0%	49 1%	<b>7,154</b> 100%
<b>Legal Aid Society of Roanoke Valley</b>	684 48%	398 28%	17 1%	61 4%	7 0%	131 9%	97 7%	0 0%	11 1%	23 2%	<b>1,429</b> 100%
<b>Legal Aid Works</b>	221 41%	72 14%	18 3%	45 8%	5 1%	80 15%	56 11%	0 0%	25 5%	11 2%	<b>533</b> 100%
<b>Legal Services of Northern Virginia</b>	2,604 64%	593 15%	57 1%	151 4%	25 1%	253 6%	264 7%	2 0%	0 0%	105 3%	<b>4,054</b> 100%
<b>Southwest Virginia Legal Aid Society</b>	1,825 62%	192 7%	42 1%	173 6%	13 0%	309 10%	217 7%	1 0%	0 0%	175 6%	<b>2,947</b> 100%
<b>Virginia Legal Aid Society</b>	1,532 64%	248 10%	34 1%	91 4%	38 2%	163 7%	221 9%	1 0%	5 0%	52 2%	<b>2,385</b> 100%
<b>Virginia Poverty Law Center</b>	<i>Not Applicable</i>										
<b>Total</b>	<b>16,422</b>	<b>3,000</b>	<b>341</b>	<b>1,060</b>	<b>444</b>	<b>2,708</b>	<b>1,861</b>	<b>7</b>	<b>94</b>	<b>690</b>	<b>26,627</b>
<b>Percent Total Cases</b>	62%	11%	1%	4%	2%	10%	7%	0%	0%	3%	100%

# APPENDIX A

## Continued

### II. OUTCOMES: Major Benefits Produced for Clients

Data Source: Grantee Final Reports, FY 2023-2024

Top benefits of extended representation\* cases are listed below in decreasing order by number of people directly affected, followed in each legal problem category by benefits of limited representation cases\*\*.

LEGAL PROBLEM CATEGORY	MAJOR BENEFIT RECEIVED	Number of Cases	Number of People Directly Affected
Family Security	Obtained or maintained custody of children	893	2,835
	Obtained a divorce or annulment	903	2,124
	Obtained protection from domestic violence	663	1,849
	Avoided protective order/removal of children	519	1,573
	Obtained representation in a Family matter-no other outcome	247	728
	Obtained name change	202	471
	Obtained other extended services* for a Family matter	706	1,955
	Obtained limited representation services** for a Family matter	5,406	14,449
Housing Security	Prevented eviction from private housing	996	3,171
	Obtained expungement of an unlawful detainer	994	2,514
	Obtained representation on a Housing matter-no other outcome	568	1,362
	Prevented eviction from subsidized housing	464	1,161
	Enforced rights to decent, habitable housing	108	1,051
	Avoided, or obtained redress for, illegal or unfair charges by landlord	251	838
	Delayed eviction providing time to seek alternative housing	329	787
	Obtained other benefit on a Housing matter	265	674
	Prevented eviction from public housing	236	648
	Obtained other extended services* for a Housing matter	470	1,124
Obtained limited representation services** for a Housing matter	7,480	18,597	
Income Maintenance	Obtained, preserved or increased unemployment insurance benefits/rights	132	277
	Obtained other extended services* for an Income Maintenance matter	335	647
	Obtained limited representation services** for an Income Maintenance matter	945	1,885
Consumer Protection	Stopped or reduced debt collection activity	172	363
	Obtained other extended services* for a Consumer matter	514	1,196
	Obtained limited representation services** for a Consumer matter	2,214	4,985
Other Benefits	Obtained a living will and/or health proxy or power of attorney	564	790
	Obtained other extended services* for Other matters	1,395	2,557
	Obtained limited representation services** for Other matters	1,510	3,246
<b>TOTAL ***</b>		<b>29,481</b>	<b>73,857</b>

\*Extended representation services consist of negotiation with opposing parties and representation in court or administrative proceedings.

\*\*Limited representation services consist of legal information, advice, and/or other assistance to an eligible client from a lawyer or paralegal

\*\*\*Note: Total number of cases exceeds number of cases closed because some cases produced more than one outcome.

<b>I. Economic Benefits and Savings in FY 2023-2024</b>	<b>Total Impact, \$Millions</b>
<b>A. Total Economic Impact</b>	<b>\$200.2</b>
<b>B. Direct Economic Benefits to Clients and Their Families</b>	<b>\$63.1</b>
1. SSI, SSDI, and Other Social Security Income	\$18.0
2. Value of Medicare-Funded Health Care Services Received	\$4.0
3. Value of Medicaid-Funded Health Care Services Received	\$12.9
4. Child Support Income	\$4.3
5. Other Benefits	\$16.9
6. Value of In-Kind Services Donated by Pro Bono Attorneys, Law Students, and Other Uncompensated Volunteers	\$6.9
<b>C. Reimbursements to Health Care Providers</b>	<b>\$9.8</b>
1. Medicare Reimbursements to Health Care Providers for Services Rendered to Low-income Clients	\$3.2
2. Medicaid Reimbursements to Health Care Providers From State Medicaid Program	\$6.6
<b>D. Cost Savings for the Community</b>	<b>\$32.5</b>
1. Prevention of Foreclosure	\$1.8
2. Prevention of Domestic Violence	\$15.6
3. Avoidance of Emergency Shelter	\$15.1
<b>E. Increased Income for Local Businesses from the Multiplier Effect</b>	<b>\$76.0</b>
<b>F. Cost Savings for Clients and Their Families</b>	<b>\$18.8</b>

Note: For details see methodological appendices to this report available upon request from LSCV. Some numbers appearing in this package of tables have been rounded for ease of reading. Calculations based on rounded figures in these tables may not perfectly correspond to unrounded calculations on which the tables are based.

# APPENDIX B

Continued

<b>II. Economic Impacts per Dollar of Funding</b>	
<b>A. Total Program Funding (\$M)<sup>1</sup></b>	<b>\$51.2</b>
1. IOLTA Funds Administered by LSCV	\$1.3
2. State Funds Administered by LSCV	\$14.8
3. Other Funds Administered by LSCV	\$2.2
4. Other State Funds, Not Administered by LSCV	\$2.2
5. Foundations	\$3.4
6. United Way	\$0.3
7. Legal Services Corporation (LSC)	\$9.9
8. City and County Funding	\$3.0
9. Church/Religious Organization Funding	\$0.0
10. Title III - Administration on Aging	\$0.4
11. Victims of Crime Act (VOCA) Funding	\$2.2
12. Other Federal Programs	\$1.7
13. Law Schools	\$0.6
14. Attorney Fees	\$0.3
15. Private Bar	\$1.4
16. Corporate and Individual Donations OTHER than Private Bar	\$3.2
17. Interest income	\$1.1
18. Other	\$3.1
<b>B. Total Impacts (\$M)<sup>2</sup></b>	<b>\$200.2</b>
1. Increased Income for Local Businesses	\$76.0
2. Dollar Benefits to Clients and Their Families	\$63.1
3. Direct Benefits to Health Care Providers	\$9.8
4. Cost Savings for the Community	\$32.5
5. Cost Savings for Clients and Their Families	\$18.8
<b>C. Impact per Dollar of Program Funding from All Sources<sup>3</sup></b>	<b>\$3.90</b>
<b>D. Impact per Dollar of State Legislated Funding<sup>4</sup></b>	<b>\$13.50</b>

Note:

1. Source: program financial reports for FY 2023-2024. Does not include funds carried over from prior year.

2. Total impacts are estimated from cases closed by the programs in FY 2023-2024. For details see methodological appendices to this report available upon request from LSCV.

3. This number is the result of dividing line B by line A.

4. This number is the result of dividing line B by the total of state legislated funds, which in FY 2023-2024 amounted to \$14.8 million.