

Virginia Employment Commission

Demetrios J. MelisCommissioner

Post Office Box 26441 Richmond, VA 23261-6441

January 17, 2024

TO: The Honorable Glenn Youngkin Governor, Commonwealth of Virginia P.O. Box 1475 Richmond, Virginia, 23218

> The Honorable R. Creigh Deeds Chair, Senate Commerce and Labor Senate of Virginia P.O. Box 396 Richmond, Virginia 23218

The Honorable Jeion A. Ward Chair, House Labor and Commerce Virginia House of Delegates P.O. Box 7310 Hampton, Virginia 23666

The Honorable Adam Ebbin
Chair, Commission on Unemployment Compensation
Senate of Virginia
P.O. Box 396
Richmond, Virginia 23218

FROM: Demetrios J. Melis, Commissioner

RE: Outstanding Adjudications & All Issues on Claims from 2020/2021

Dear Governor, Madam Chair, and Chairmen:

Per the 2023-2024 Budget of the Commonwealth of Virginia, the Virgina Employment Commission (VEC) is required to provide a quarterly report on the plan to resolve outstanding adjudications with issues established in 2020 and 2021 to the Governor, House Commerce and Energy Committee, the Senate Commerce and Labor Committee, and the Commission on Unemployment Compensation. This letter serves to meet that requirement.

Resolving Outstanding Adjudications and All Issues on Claims from 2020/2021

The VEC was tasked with developing a plan regarding specific actions and a timeline to resolve outstanding adjudication and issues from claims established in 2020 and 2021. The VEC set its priorities and developed its strategic direction to transform the agency to be the "Best-in-Class" among other state's peer agencies.

As was stated in the July and October 2023 reports, there remain no outstanding claims in potential fraud and adjudication with issues established in 2020 or 2021. While the VEC has implemented many transformation initiatives that have allowed for progress within adjudication, as well as other departments, the agency is still working to become a Best-in-Class agency when resolving incoming and future claims.

The Unemployment Insurance Benefits teams is focused on meeting and then exceeding the U.S. Department of Labor benefits timeliness and quality standards. Workstreams continue to be adjusted based on the current level of adjudication staff and incoming claims. There is not a need to hire additional staff to resolve outstanding claims.

Please do not hesitate to contact me at <u>demetrios.melis@vec.virginia.gov</u> or 804-786-3001 with any questions.

Sincerely,

Demetrios J. Melis

Commissioner