# Virginia Cannabis Control Authority Diversity Opportunity and Inclusion Plan

#### **Goal 1: Access and Success**

Recruit and retain a diverse workforce by increasing access to diverse populations for recruiting.

#### **Objective 1**

Continue to improve hiring processes and increase access to potential applicants from diverse populations.

- Utilize job boards outside of the jobs.virginia.gov website to reach out to a more diverse population.
- Continue to partner with V3 on recruiting and hiring military veterans and military spouses.
- Always utilize a diverse hiring committee (gender, race, level of position).

#### **Objective 2**

Continue to retain and promote a diverse workforce.

- Employee onboarding includes a discussion of the CCA's culture, emphasizing inclusive workplace practices.
- Continue working with Managers and staff on creating training plans for individuals, teams and the authority.
- Provide the necessary resources and support for employees to excel in their roles.
- Leadership maintains an open-door policy for employee feedback and conducts regular check-ins to foster a supportive and inclusive environment.

## **Goal 2: Welcoming and Respectful Culture**

Create and sustain a culture that welcomes and embraces diverse opinions, independent thinking, and respectful interactions to deliver optimal results for the organization and its customers.

#### Objective 1

Persist in creating and maintaining a climate that is supportive and respectful and that values and integrates differing perspectives and experiences.

- Foster teamwork and open communication among staff and stakeholders.
- Cultivate a workplace culture centered in respect, positivity, and transparency.
- Establish clear goals and expectations to drive alignment and success.
- Recognize and celebrate employees for their contributions and achievements.

#### **Objective 2**

Continue to provide an environment where conflicts, concerns, and complaints are aired and addressed expeditiously.

- Address inappropriate workplace behavior promptly when it occurs.
- Maintain a respectful and fair work environment by ensuring timely and appropriate action.

# **Goal 3: State Agency DOI Infrastructure and Training**

Maintain a plan and infrastructure that continues to provide individualized skills training and career development for state employees. Agencies report annually on DOI goals and accomplishments.

## Objective 1

Continue to amplify opportunities to advance the goals outlined in this framework.

- Continue working and planning through Strategic Planning committees.
- Creating Professional Development courses for all staff on a quarterly basis
- Promote a positive work environment that fosters honesty, communication, and respect.
- Promote growth, diversity of thought.
- Promote and sponsor events that honor diversity and independent thinking.

### **Objective 2**

Continue to create structures and processes of accountability to increase organizational effectiveness with the Department of Human Resource Management.

- Maintain policy effectiveness that align with CCA mission and goals.
- Foster a culture of accountability.

#### **Objective 3**

Continue to provide training and educational workshops available to all employees.

- Plan and organize regular training sessions to include in-person and online training.
- Work with subject matter experts to create engaging materials and training that align with CCA mission and goals.
- Get feedback from staff and analyze training outcomes to help improve future training and ensure we have continuous training opportunities.

#### Plan Goals for 2025

- 1. Continue to train leadership and managers on Diversity, Opportunity and Inclusion best practices.
- 2. Establish Employee Resource Groups. May partner with other smaller agencies.
- 3. Continue to foster an inclusive culture.