



COMMONWEALTH of VIRGINIA

Department of Medical Assistance Services

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November 1, 2025

MEMORANDUM

TO: The Honorable Mark Sickles
Chair, House Appropriations Health and Human Resources Sub-Committee

The Honorable R. Creigh Deeds
Chair, Senate Finance and Appropriations Committee, Health and Human Resources Subcommittee

FROM: Cheryl J. Roberts
Director, Virginia Department of Medical Assistance Services

SUBJECT: Report on Medicaid Community Mental Health Rehabilitation Services for FY2025

This report is submitted in compliance with Item 288 P of the 2025 Appropriations Act which states:

The Department of Medical Assistance Services shall modify its contracts with managed care organizations to require annual reporting with regard to Medicaid Community Mental Health Rehabilitation Services on: (i) the number of providers in their network and their geographic locations; (ii) the total number of provider terminations by year since fiscal year 2018 and the number terminated with and without cause; (iii) the localities the terminated providers served; and (iv) the number of Medicaid members the providers were serving prior to termination of their provider contract. The department shall report this data annually, not later than November 1, to the Joint Subcommittee for Health and Human Resources Oversight."

Should you have any questions or need additional information, please feel free to contact me at (804) 664-2660.

CJR/wrf

Enclosure

Pc: The Honorable Janet Vestal Kelly, Secretary of Health and Human Resources

Annual Community Mental Health Rehabilitation Services (CMHRS) Provider Network Report

November 2025

Report Mandate:

Item 288 P of the 2025 Appropriation Act states: The Department of Medical Assistance Services shall modify its contracts with managed care organizations to require annual reporting with regard to Medicaid Community Mental Health Rehabilitation Services on: (i) the number of providers in their network and their geographic locations; (ii) the total number of provider terminations by year since fiscal year 2018 and the number terminated with and without cause; (iii) the localities the terminated providers served; and (iv) the number of Medicaid members the providers were serving prior to termination of their provider contract. The department shall report this data annually, not later than November 1, to the Joint Subcommittee for Health and Human Resources Oversight.

Annual CMHRS Provider Network Report for SFY 2025

This report utilizes data furnished by the managed care organizations (MCOs) as required by their contracts with DMAS for state fiscal year 2025.

The report includes data for both active and terminated CMHRS providers within each MCO's network. Data is presented variously at local and state levels in the tables that follow.

Termination Summary:

Three of the five contracted MCOs collectively terminated twenty CMHRS providers from their networks. Only one provider was terminated with cause. Collectively, the terminated providers served 212 members during SFY 2025.

- **Aetna** terminated eleven CMHRS providers, all without cause. Four of these providers collectively served 123 members across three localities. Seven of these providers served no members during SFY 2025.
- **Anthem** reported no CMHRS provider terminations.
- **Molina** reported no CMHRS provider terminations.
- **Sentara** terminated two CMHRS providers without cause. One of these providers served fourteen members in one locality. The other provider served no members during SFY 2025.
- **United** terminated one CMHRS provider with cause and six providers without cause. These seven providers collectively served 75 members across five localities.

1. Active Network CMHRS Providers by Locality and MCO as of 6/30/25

Locality	Active Network CMHRS Providers Serving Locality by MCO <i>Note: A single provider may be represented in multiple localities and in the totals for more than one MCO.</i>				
	Aetna	Anthem	Molina	Sentara	United
Accomack County	3	2	9	1	1
Albemarle County	10	6	4	3	2
Alleghany County	0	0	0	1	3
Amelia County	1	2	1	1	0
Amherst County	1	0	0	1	0
Appomattox County	2	0	0	1	1
Arlington County	7	5	3	2	6
Augusta County	2	1	4	2	0
Bath County	1	0	1	0	0
Bedford County	8	4	1	4	2
Bland County	1	0	0	1	0
Botetourt County	1	0	1	1	0
Brunswick County	4	1	5	4	1
Buchanan County	2	2	1	1	0
Buckingham County	1	0	0	0	0
Campbell County	2	1	1	2	1
Caroline County	2	0	2	0	0
Carroll County	1	2	5	0	1
Charles City County	0	0	1	0	0
Charlotte County	1	0	0	2	0
Chesterfield County	56	38	66	76	58
Clarke County	1	0	0	0	0
Craig County	1	0	0	0	0
Culpeper County	7	6	3	4	2
Dickenson County	2	1	0	2	1
Dinwiddie County	1	1	1	0	0
Essex County	6	4	1	5	0
Fairfax County	17	5	0	9	10
Fauquier County	2	0	0	0	1
Floyd County	2	2	1	2	1
Fluvanna County	1	0	1	0	0
Franklin County	5	7	1	5	1
Frederick County	5	2	14	2	0

Locality	Active Network CMHRS Providers Serving Locality by MCO <i>Note: A single provider may be represented in multiple localities and in the totals for more than one MCO.</i>				
	Aetna	Anthem	Molina	Sentara	United
Giles County	1	0	1	1	0
Gloucester County	3	2	1	3	2
Goochland County	2	3	1	1	1
Grayson County	1	1	0	1	0
Greene County	1	2	0	1	0
Greensville County	0	5	3	0	3
Halifax County	6	10	2	5	1
Hanover County	18	7	39	15	13
Henrico County	73	50	51	67	63
Henry County	19	0	28	1	1
Highland County	0	0	1	0	0
Isle Of Wight County	1	3	3	4	2
James City County	4	6	2	3	0
King and Queen County	0	0	1	0	0
King George County	2	0	1	0	0
King William County	1	0	1	1	0
Lancaster County	1	1	2	2	2
Lee County	3	1	1	2	0
Loudoun County	6	4	5	5	3
Louisa County	1	0	0	1	0
Lunenburg County	1	1	0	1	0
Madison County	1	0	0	0	0
Mathews County	0	1	1	0	0
Mecklenburg County	4	5	4	6	3
Middlesex County	1	2	1	1	0
Montgomery County	12	8	5	6	1
Nelson County	1	0	1	1	0
New Kent County	2	0	2	0	0
Northampton County	1	2	0	0	0
Northumberland County	1	0	1	0	0
Nottoway County	0	0	1	0	0
Orange County	2	1	0	0	0
Page County	3	1	1	0	0
Patrick County	2	2	1	3	3
Pittsylvania County	5	4	3	3	3

Locality	Active Network CMHRS Providers Serving Locality by MCO <i>Note: A single provider may be represented in multiple localities and in the totals for more than one MCO.</i>				
	Aetna	Anthem	Molina	Sentara	United
Powhatan County	2	2	3	2	0
Prince Edward County	12	4	15	8	3
Prince George County	1	15	0	1	2
Prince William County	10	9	6	4	10
Pulaski County	2	1	2	2	0
Richmond County	0	1	0	0	0
Roanoke County	26	17	1	12	7
Rockbridge County	0	0	1	0	1
Russell County	3	1	2	1	1
Scott County	3	3	1	2	0
Shenandoah County	2	3	3	2	1
Smyth County	2	2	2	1	0
Spotsylvania County	12	5	8	7	6
Stafford County	2	1	5	2	3
Surry County	1	0	1	0	0
Sussex County	3	1	1	0	2
Tazewell County	5	4	3	2	1
Warren County	2	1	3	2	2
Washington County	7	7	2	6	1
Westmoreland County	0	0	1	0	0
Wise County	4	1	2	1	1
Wythe County	2	3	5	2	3
York County	1	1	2	2	0
Alexandria City	4	2	7	4	4
Bristol City	3	1	2	0	0
Buena Vista City	2	3	2	1	0
Charlottesville City	4	4	5	2	0
Chesapeake City	18	20	19	21	23
Colonial Heights City	10	7	8	7	6
Covington City	5	3	1	1	0
Danville City	22	16	22	25	13
Emporia City	9	1	6	10	0
Fairfax City	0	6	26	3	1
Falls Church City	0	1	0	0	0
Franklin City	3	0	6	4	3

Locality	Active Network CMHRS Providers Serving Locality by MCO <i>Note: A single provider may be represented in multiple localities and in the totals for more than one MCO.</i>				
	Aetna	Anthem	Molina	Sentara	United
Fredericksburg City	8	5	3	4	2
Galax City	7	6	5	6	2
Hampton City	17	14	16	37	15
Harrisonburg City	6	5	3	3	1
Hopewell City	6	5	6	8	3
Lexington City	2	2	0	2	0
Lynchburg City	16	14	13	14	6
Manassas City	7	1	2	1	0
Martinsville City	0	14	0	14	5
Newport News City	27	21	22	33	24
Norfolk City	32	18	31	45	19
Norton City	3	3	9	1	0
Petersburg City	16	0	17	23	12
Poquoson City	1	1	1	0	1
Portsmouth City	8	12	13	17	7
Radford City	1	4	1	1	1
Richmond City	52	37	56	62	38
Roanoke City	15	14	16	11	13
Salem City	2	0	0	2	0
Staunton City	7	3	6	3	1
Suffolk City	7	6	7	10	4
Virginia Beach City	15	14	16	35	11
Waynesboro City	2	1	1	0	0
Williamsburg City	0	0	0	0	6
Winchester City	9	4	3	2	2
Florida	3	0	0	0	0
Georgia	1	0	0	0	0
Iowa	1	0	0	0	0
Maryland	2	0	0	0	0
North Carolina	1	0	0	0	1
Tennessee	18	0	0	0	1
Texas	0	0	0	0	1

2. Unique Active Network CMHRS Providers by MCO as of 6/30/25

MCO	Providers
Aetna	411
Anthem	316
Molina	386
Sentara	524
United	426

3. CMHRS Provider Terminations by Year; With and Without Cause

Aetna

Fiscal Year:	2019	2020	2021	2022	2023	2024	2025
With cause	0	0	0	0	0	3	0
Without cause	8	71	6	0	0	2	11

Anthem

Fiscal Year:	2019	2020	2021	2022	2023	2024	2025
With cause	0	0	0	2	33	6	0
Without cause	0	77	0	0	0	2	0

Molina

Fiscal Year:	2019	2020	2021	2022	2023	2024	2025
With cause	0	0	0	0	0	0	0
Without cause	124	164	78	0	21	0	0

Sentara

Fiscal Year:	2019	2020	2021	2022	2023	2024	2025
With cause	0	0	0	0	0	0	0
Without cause	2	1	56	0	6	1	2

United

Fiscal Year:	2019	2020	2021	2022	2023	2024	2025
With cause	0	0	0	0	0	3	1
Without cause	3	99	6	2	10	64	6

4. *Localities Served by Terminated CMHRS Providers During SFY 2025*

Locality	Terminated Providers Serving Locality				
	Aetna	Anthem	Molina	Sentara	United
Chesterfield County	4				
Fairfax County					1
Greensville County					2
Hanover County	1				
Henrico County					1
Henry County	2				
Pittsylvania County					1
Danville City	2				
Norton City					2
Portsmouth City				1	
Richmond City	2			1	

5. *Medicaid Members Served by Terminated CMHRS Providers During SFY 2025*

Locality	Members Served by Terminated Providers					
	Aetna	Anthem	Molina	Sentara	United	Locality Total
Fairfax County					6	6
Greensville County					26	26
Henrico County					2	2
Henry County	88					88
Pittsylvania County					3	3
Danville City	34					34
Norton City					38	38
Portsmouth City				14		14
Richmond City	1					1

About DMAS and Medicaid

The mission of the Virginia Medicaid agency is to improve the health and well-being of Virginians through access to high-quality health care coverage. The Department of Medical Assistance Services (DMAS) administers Virginia's Medicaid and CHIP programs for nearly 2 million Virginians. Members have access to primary and specialty health services, inpatient care, dental care and behavioral health services as well as addiction and recovery treatment services. In addition, Medicaid long-term services and supports enable thousands of Virginians to remain in their homes or to access residential and nursing home care.

Medicaid members historically have included children, pregnant women, parents and caretakers, older adults, and individuals with disabilities. In 2019, Virginia expanded the Medicaid eligibility rules to make health care coverage available to more than 600,000 newly eligible, low-income adults.

Medicaid and CHIP (known in Virginia as Family Access to Medical Insurance Security, or FAMIS) are jointly funded by Virginia and the federal government under Title XIX and Title XXI of the Social Security Act. Virginia generally receives an approximate dollar-for-dollar federal spending match in the Medicaid program. Medicaid expansion qualifies the Commonwealth for a federal funding match of no less than 90% for newly eligible adults, generating cost savings that benefit the overall state budget.