

OFFICE OF CHILDREN'S SERVICES

ADMINISTERING THE CHILDREN'S SERVICES ACT



The Children's Services Act (CSA, §2.2-5200 et seq) was enacted in 1993 to create a collaborative system of services and funding for at-risk youth and families.

The CSA establishes local multidisciplinary teams responsible to work with families to plan services according to each child's unique strengths and needs and to administer the community's CSA activities.

The Office of Children's Services (OCS) is the administrative entity responsible for ensuring effective and efficient implementation of the CSA across the Commonwealth.

Guiding principles for OCS include:

- Child and family directed care,
- Equitable access to quality services,
- Responsible and effective use of public funds,
- Support for effective, evidence-based practices, and
- Collaborative partnerships across state, local, public, and private stakeholders.



Regional and Statewide Training Regarding the Children's Services Act (CSA)

Annual Report to the General Assembly, December 1, 2025

In accordance with the Appropriation Act Chapter 725 Item 268 (B)(6)

Item 268.B.6. A report on all regional and statewide training sessions conducted during the fiscal year, including (i) a description of each program and trainers, (ii) the dates of the training and the number of attendees for each program, (iii) a summary of evaluations of these programs by attendees, and (iv) the funds expended, shall be made to the Chairmen of the House Appropriations and Senate Finance and Appropriations Committees and to the members of the State Executive Council by December 1 of each year.

The mission of the Office of Children's Services (OCS) is to facilitate a collaborative system of services and funding that is child-centered, family-focused, and community-based when addressing the strengths and needs of youth and their families in the Commonwealth of Virginia. OCS annually develops and implements a robust training plan to support this mission, including proposed training topics, audiences, venues, and formats. The FY2024 training plan saw a continued return to higher numbers of in-person training events and the continued use of virtual delivery platforms and asynchronous e-learning offerings. Virtual training approaches have proven effective in OCS's ability to reach larger numbers of participants across geographic regions. The most recent CSA conference was held in October 2024 in Roanoke.

In accordance with the FY2025 training plan, approved by the State Executive Council for Children's Services, the following activities were implemented:

- Fifty-three (53) local, regional, or statewide training sessions were provided to 2,658 (non-unique) participants. This report summarizes training topics, dates, and participant attendance numbers on pages 2 through 5.
- Twenty-one (21) online training courses were offered through the Virginia Learning Center and the Praed Foundation CANS (Child and Adolescent Needs and Strengths) training site, with a total enrollment of 6,395 (non-unique) participants.
- Over 600 individuals attended the 13th annual CSA Conference. A combined pre-conference session was held for local CSA Coordinators, Community Policy and Management Team (CPMT) Chairs/members, and Family Assessment and Planning Team (FAPT) members. The keynote speaker, Dr. Sobia Kahn, from the Center for Implementation, worked with participants on "Fostering Change through Trust and Power."
- The online "OCS Help Desk" was maintained, and approximately 775 individual requests were answered.

Funds Expended for Regional and Statewide Training

Annual CSA Conference and Pre-Conference Sessions	\$ 74,624
New CSA Coordinator Academy	\$ 11,047
Online CANS Training/Certification	\$ 27,000
Go-to-Meeting/Go-To-Webinar Subscription/Zoom Government	\$ 2,000
TOTAL	\$114,671

Training for CSA Local, Regional, and Stakeholder Constituent Groups Fiscal Year 2025

In-person and "Live" Virtual Events			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
HFW Refresher Training – Rocky Mount (Anna Antell)	Experienced HFW Facilitators	7/23/2024	14
HFW Refresher Training – Roanoke/Salem (Anna Antell)	Experienced HFW Facilitators	7/24/2024	22
HFW Overview (Anna Antell)	Roanoke Area CSA Stakeholders	7/24/2024	17
Using CSA Data for Continuous Quality Improvement (Carrie Thompson)	Alexandria CSA Teams	7/24/2024	11
Education Stability for Children and Youth in Foster Care (Kristi Schabo)	DSS and DOE School Liaisons	7/30/2024	47
CANS and Service Planning (Anna Antell and Carol Wilson)	Culpeper County CSA Teams	8/1/2024	44
Overview of the CSA Website (Kristi Schabo)	Virginia Parent Leader Network	8/12/2024	9
HFW Refresher Training – Richmond (Anna Antell)	Experienced HFW Facilitators	8/13/2024	14
HFW Refresher Training – Charlottesville (Anna Antell)	Experienced HFW Facilitators	8/14/2024	39
HFW Overview (Anna Antell)	Charlottesville Area CSA Stakeholders	8/14/2024	3
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Bristol/Washington/Smyth County Area CSA Stakeholders	8/15/2024	36
CANS and Service Planning (Anna Antell and Carol Wilson)	Bristol/Washington/Smyth County Area CSA Stakeholders	8/15/2024	73
HFW Refresher Training – Fairfax (Anna Antell)	Experienced HFW Facilitators	8/21/2024	34
HFW Overview (Anna Antell)	Patrick County CSA Stakeholders	9/3/2024	15
HFW Overview (Anna Antell)	Statewide (Virtual)	9/25/2024	51
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Newport News CSA Stakeholders	9/27/2024	16
CSA Preconference: Fostering Change Through Trust and Power	CSA Coordinators, FAPT and CPMT Members	10/15/2024	165
13th Annual CSA Conference	All CSA Stakeholders	10/16 – 10/17/2024	583
High Fidelity Wraparound: Introduction (Anna Antell)	New ICC Providers	10/21 – 10/24/24	36
CSA Overview (Mary Bell)	Partnership of Office Services Support Employees (LDSS)	10/23/2024	50
HFW Overview (Anna Antell)	Prince George County CSA Teams	11/6/2024	16
CANS and Service Planning (Anna Antell and Carol Wilson)	Wise/Lee County CSA Stakeholders	11/8/2024	54

In-person and "Live" Virtual Events			
TOPIC (Trainer)	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA Update (Scott Reiner)	VCOPPA Annual Critical Issues Symposium	11/13/2024	60
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Tazewell CSA Stakeholders	11/14/2024	14
Using CSA Data for Continuous Quality Improvement (Carrie Thompson)	James City County, York, Poquoson CSA Stakeholders	11/19/2024	14
CANS and Service Planning (Anna Antell and Carol Wilson)	Piedmont Area CSA Stakeholders	11/19/2024	42
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Portsmouth CSA Stakeholders	11/20/2024	21
Family Engagement (Mary Bell and Anna Antell)	Franklin County CSA Teams	12/6/2024	21
Family Engagement (Mary Bell and Anna Antell)	Washington/Smyth/Bristol CSA Teams	1/24/2025	49
Using CSA Data for Continuous Quality Improvement (Carrie Thompson)	Alleghany, Covington, Bath County CSA Stakeholders	1/28/2025	15
CANS and Service Planning (Anna Antell and Carol Wilson)	Shenandoah County CSA Stakeholders	1/29/2025	16
Using CSA Data for Continuous Quality Improvement (Carrie Thompson)	Frederick County CPMT	2/24/2025	9
CQI and Strategic Planning (Anna Antell and Carrie Thompson)	Wise/Lee County CSA Stakeholders	3/14/2025	14
Best Interest Determinations for Youth in Foster Care (Kristi Schabo)	School division foster care, LDSS educational liaisons	3/19/2025	91
CANS and Service Planning (Anna Antell and Carol Wilson)	Prince William County CSA Stakeholders	3/24/2025	44
Family Engagement (Mary Bell and Anna Antell)	Wise/Lee/Scott County CSA Stakeholders	4/11/2025	46
CSA Team Parent Representative Training (Anna Antell)	CPMT and FAPT Parent Representatives	4/23/2025	33
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Harrisonburg/Rockingham CSA Teams	4/24/2025	29
CSA Parental Agreements (Carol Wilson)	Wise County CSA Teams	4/25/2025	30
High Fidelity Wraparound Overview (Anna Antell)	Manassas Park CPMT	4/28/2025	14
Family Engagement (Mary Bell and Anna Antell)	Lunenburg County CSA Stakeholders	4/29/2025	12
New CSA Coordinator Academy	New CSA Coordinators (past 12 months)	5/6 – 5/8/2025	29
CSA Basic for Military Family Liaisons (Mary Bell and Kristi Schabo)	Exceptional Military Family Member Case Liaisons	5/15/2025	50
CANS and Service Planning (Anna Antell and Carol Wilson)	Tazewell County CSA Stakeholders	5/20/2025	18
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	Pittsylvania County CSA Stakeholders	5/20/2025	29

CQI and Strategic Planning (Anna Antell and Carrie Thompson)	Surry County CSA Stakeholders	5/21/2025	10
High Fidelity Wraparound Overview (Anna Antell)	Franklin County CSA Stakeholders	5/30/2024	23
FAPT and CMPT Roles and Responsibilities (Mary Bell and Courtney Sexton)	New River Valley CSA Stakeholders	6/6/2025	22
Family Engagement (Mary Bell and Anna Antell)	Shenandoah County CSA Stakeholders	6/10/2025	25
Using CSA Data for Continuous Quality Improvement (Carrie Thompson)	Warren County CSA Stakeholders	6/10/2025	4
CHINS: Changes to Law and Policy (Webinar)	All CSA Stakeholders	6/18/2025	237
New J & DR Judge Pre-Bench (Scott Reiner)	Newly Elected J & DR Judges	6/25/2025	12
CHINS: Changes to Law and Policy (Webinar)	All CSA Stakeholders	6/26/2025	276
Total			2,658

Online (Asynchronous) Courses			
TOPIC	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CSA for New LDSS Staff – Module 1	New LDSS Staff and Other Interested Parties	ongoing	276
CSA for New LDSS Staff – Module 2	New LDSS Staff and Other Interested Parties	ongoing	256
CSA for New LDSS Staff – Module 3	New LDSS Staff and Other Interested Parties	ongoing	253
CSA for New LDSS Staff – Module 4	New LDSS Staff and Other Interested Parties	ongoing	246
CSA for New LDSS Staff – Module 5	New LDSS Staff and Other Interested Parties	ongoing	250
CSA for Non-DSS Case Managers	New Case Managers from non-DSS Agencies	ongoing	39
CSA for FAPT Members	Local FAPT Members	ongoing	78
Special Education Wraparound Funding Under the CSA	All CSA Stakeholders	ongoing	54
CSA Continuous Quality Improvement	All CSA Stakeholders	ongoing	50
Can CSA Pay? (Standalone Course)	All CSA Stakeholders	ongoing	61
CPMT Training – Module 1 (The Big Picture)	CPMT Members and Other Interested Parties	ongoing	80
CPMT Training – Module 2 (CPMT/FAPT Roles and Responsibilities)	CPMT Members and Other Interested Parties	ongoing	107
CPMT Training – Module 3 (Funding and Eligibility)	CPMT Members and Other Interested Parties	ongoing	61
CPMT Training – Module 4 (Can CSA Pay?)	CPMT Members and Other Interested Parties	ongoing	64
CPMT Training – Module 5 (Utilization Review)	CPMT Members and Other Interested Parties	ongoing	64

Online (Asynchronous) Courses			
TOPIC	PARTICIPANT GROUP	DATE(S)	NUMBER OF PARTICIPANTS
CPMT Training – Module 6 (Audit)	CPMT Members and Other Interested Parties	ongoing	48
CSA Fiscal Overview	CSA Finance Staff and Other Interested Parties	ongoing	76
CSA for FAPT/CPMT Parental Representatives	All CSA Stakeholders	ongoing	69
CSA IT Security Training	All CSA Stakeholders	ongoing	170
CSA Parental Agreements	All CSA Stakeholders	ongoing	56
CANS Certification/Recertification Training	All Local CSA Case Managers	ongoing	4,037
Total			6.395