



COMMONWEALTH OF VIRGINIA
Office of the State Inspector General

Michael C. Westfall, CPA
State Inspector General

P.O. Box 1151
Richmond, Virginia 23218

Telephone (804) 625-3255
www.osig.virginia.gov

January 6, 2025

The Honorable Glenn Youngkin
Governor of Virginia
P.O. Box 1475
Richmond, VA 23219

Members of the Virginia General Assembly
1000 Bank Street
Richmond, VA 23219

Dear Governor Youngkin and Members of the Virginia General Assembly,

Per *Code of Virginia* § 2.2-309 (D), the Office of the State Inspector General is required to submit an annual report to the General Assembly on or before December 1 of each year regarding the number of abuse, neglect, and inadequate care complaints received; and the number of those complaints that were fully investigated by the Office.

In fiscal year 2025 (July 1, 2024 – June 30, 2025), OSIG processed 379 constituent submissions alleging abuse, neglect, or inadequate care at DBHDS operated facilities. Of those, the unit fully investigated 188 cases. The remaining 191 cases did not rise to the level of internal review. The unit also received and processed 1,369 constituent complaints that did not meet the criteria of the *Code* mandates for abuse, neglect, or inadequate care. These complaints were referred to other relevant agencies or units as appropriate.

Please contact me should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael C. Westfall", with a stylized flourish at the end.

Michael C. Westfall, CPA
State Inspector General

cc: The Honorable John Littel, Chief of Staff to Governor Youngkin
Justin Vélez-Hagan, Deputy Chief of Staff to Governor Youngkin
Kate Stockhausen, Assistant Deputy Chief of Staff
Division of Legislative Automated Systems § 30-34.15
The Honorable Mark D. Sickles, Chair, House Committee on Health and Human Services
The Honorable Kathy Tran, Vice-Chair, House Committee on Health and Human Services
The Honorable Ghazala F. Hashmi, Chair, Senate Committee on Education and Health