

for September 2025

**To:** The Honorable Glenn Youngkin, Governor of Virginia  
The Honorable Luke E. Torian, Chair, House Appropriations Committee  
The Honorable L. Louise Lucas, Chair, Senate Finance & Appropriations Committee

**From:** Virginia Information Technologies Agency (VITA)

## BACKGROUND / INTRODUCTION

VITA, on behalf of the Chief Information Officer of the Commonwealth, Robert Osmond, and the Secretary of Administration, Lyn McDermid, respectfully submits this report pursuant to [Item 81](#)(D) of the 2025 Appropriation Act, which provides:

“The Chief Information Officer and the Secretary of Administration shall provide the Governor and the Chairs of the House Appropriations and Senate Finance and Appropriations Committees with a report detailing any amendments or modifications to the information technology infrastructure services contracts. The report shall include statements describing the fiscal impact of such amendments or modifications and shall be submitted within 30 days following the signing of any amended agreement.”

In addition to this report, VITA continues to report on the IT infrastructure services contracts and platform through other legislative and executive reporting and through the committees’ staff and Joint Legislative Audit and Review Commission (JLARC) staff.

## REPORT

Copies of amendments (and other contract documents) are made available as soon as practicable on VITA’s public contracts portal at <https://vita.cobblestonesystems.com/public/>. The links below go directly to each contract on that portal.

## Amendments/Modifications

### [Multisourcing Service Integrator \(MSI\) contract with SAIC](#) (VA-170822-SAIC)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
32	9/29/2025	Amended Exhibit 3.1 (Service Level Matrix, Definitions and Measurements), effective October 01, 2025. - 1.1.6 Change Management Compliance	N/A

### [Messaging Services contract with NTT Data](#) (VA-210517-NTT)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
Mod 26	9/15/2025	Replacement of ShareGate with AvePoint	None

### [End User Services-Computing \(EUS\) contract with Iron Bow](#) (VA-180915-IBTL)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
Mod 25	9/03/2025	Formalizes renewal of contract for one 2-year period, through November 30, 2027.	The continuation of services for additional years will result in charges for the services provided in those years.

### [Managed Public Cloud Services – Azure contract with NTT Data](#) (VA-240920-NTT)

<i>Number</i>	<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
06	9/29/2025	Amended Master Services Agreement (MSA): update to contract list in Section 23.26 to reflect updated exhibit names.  Exhibit 3.0: updated to reflect the updated exhibit names and removal of Exhibit 3.2 references.  Exhibit 3.1: (Service Level Matrix, Definitions, and Measurements), effective October 01, 2025. 1.1.6 Change Management Compliance.  Deletion of Exhibit 3.2: this exhibit is deleted as it was incorporated into a new tab into Exhibit 3.1.	N/A

## Other Contract Changes<sup>1</sup>

### [Managed Public Cloud Services – Azure contract with NTT Data](#) (VA-240920-NTT)

<i>Date</i>	<i>Description</i>	<i>Fiscal Impact</i>
9/12/2025	Updated Exhibit 2.8 Key Personnel (table 2) 1. Account Manager 2. Transition Manager 3. Cloud/Enterprise Architect 4. Operations Manager	None

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<sup>1</sup> The infrastructure contracts permit certain changes to the contract documents, such as updated designations of key personnel or certain changes to service levels, to occur through notices rather than through the formal contract amendment process. Such changes are included in this report to be as thorough and transparent as practicable.