

Information Technology Access Act ICT Accessibility Remediation Status and Funding Plan

**Virginia Department of the Treasury • General Assembly Status Update •
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1. Purpose and Scope

This Virginia Department of the Treasury (Treasury) report summarizes the current information and communications technology accessibility status, planned remediation approach, and the estimated remediation costs to comply with Information Technology Access Act. Treasury has inventoried 27 information and communications technology (ICT) systems into a three tiered system and identified 4 tier-one (highest priority), 14 tier-two (moderate priority), and 9 tier-three (low priority) systems.

Treasury's remediation strategy distinguishes between Treasury-controlled applications and vendor-controlled COTS/SaaS products. Thirteen inventoried systems have been identified as in-house and in scope for remediation. The remaining COTS and SaaS products are expected to be managed primarily through vendor accessibility documentation (including VPAT/ACR review), procurement and contract requirements, and vendor remediation rather than Treasury source-code changes.

2. Progress to Date

- Inventory and prioritization: Treasury has established a 27 ICT system inventory and assigned priority-based remediation tiers to each system.
- Public-site scanning: Treasury currently scans 5 ICT systems with Siteimprove, with more planned once the scanning software has the authentication configurations needed to access certain websites.
- Current scanning limitation: Siteimprove scanning results currently reflect unauthenticated/public scanning. They should not be interpreted as a complete accessibility assessment of authenticated workflows or internal Treasury applications.
- Procurement controls: Accessibility requirements have been added to procurements/RFPs currently in motion and will continue to be incorporated as contracts renew.
- Application remediation: Treasury has not yet made notable progress on application-level remediation. Current staffing/resource constraints have limited the ability to perform the manual testing, development remediation, validation, and retesting needed at scale.
- Unstructured documents: Treasury has not completed a comprehensive inventory of PDFs and Microsoft Office documents. Treasury is researching whether BigID scanning data can be used to identify and inventory these files for subsequent prioritization.

3. Siteimprove Baseline and Scanning Gaps

The current Siteimprove comparison view provides a useful baseline for publicly reachable content, but it is incomplete for remediation planning because authentication and internal-network access remain unresolved. The screenshot below shows an average accessibility score of 90.2 across the configured sites with pages available to scan; however, this score is based on the content Siteimprove can currently reach and is not a measure of full application compliance.

1

Accessibility status across your sites

Sites

5

Average Accessibility score

90.2

Average site target score

93 %

Pages

79

Issues

39

Potential issues

8

PDFs with issues

164

URL

Search

Custom views (6 selected)

All tags

Export to CSV

Title	URL	Tags	Accessibility score	Site target	Points to target	Pages	Issues	Potential issues	PDFs with issues
VA Money Search	https://www.vamoneysearch.gov/	TRS	93	A AA ARIA S	1.71 points	14	4	1	0
Security for Public Deposits Act	https://spda.trs.virginia.gov	TRS	91.4	A AA ARIA S	6.33 points	3	7	2	0
Fund Management System	https://fms.trs.virginia.gov	TRS	89.1	A AA ARIA S	7.51 points	3	11	1	0
Department of the Treasury	https://trs.virginia.gov/	2	88.1	A AA ARIA S	7.03 points	59	12	4	164
TRS Fileshare	https://fileshare.trs.virginia.gov/	TRS	-	A AA ARIA S	-	0	5	0	0

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Show200 itemsper page

Figure 1. Siteimprove “Compare sites” view supplied for the October 2026 status update.

Treasury must work with VITA and its Siteimprove supplier/SMEs to determine and implement an approved method for authenticated Siteimprove scanning and connectivity to internal Treasury systems. This work is part of the existing Siteimprove scanning effort and is separate from the proposed Level Access engagement.

4. Planned Remediation Approach

Treasury is requesting funding to engage Level Access through a VITA state VAR contract and establish an enterprise accessibility operating model rather than relying on isolated, reactive remediation. The planned approach includes:

- Automated and continuous accessibility monitoring for in-scope digital assets.
- Expert-led manual evaluations of Treasury-controlled applications using representative pages, templates, business workflows, assistive technology, keyboard testing, and automated testing.
- Integration of accessibility testing into the SDLC through developer tooling, code-level findings, APIs/SDKs, and CI/CD capabilities, with Treasury developers or applicable vendors implementing the required changes.

- Role-based training through Level Access Academy for a planned cross-functional group of developers, testers, application staff, web/content personnel, communications staff, and document/report creators.
- Document-accessibility prevention and remediation capabilities, including the usage of *LevelDocs* for Word, Excel, and PowerPoint authors and consumption-based PDF remediation where needed.
- Validation and retesting of corrected findings to establish repeatable evidence of remediation and ongoing compliance activity.

5. Cost and Funding Plan

The VITA state contract pricing provides a current baseline of \$222,227.03 for the first year of implementation and annual recurring fees of \$52,396.20 for the Level Access Enterprise Platform, LevelDocs, 13 Medium sized manual evaluations, 13 Functional Technical Tests, 51 Academy training licenses, and 1,000 pages of PDF remediation. VITA COVRAMP charges and any additional networking/connectivity required for authenticated or internal scanning are separate from the vendor quote.

Cost Component	Current Planning Amount	Basis
Level Access Enterprise Platform	\$43,290.00	12-month subscription.
LevelDocs	\$9,106.20	10 licenses.
Manual evaluations – Medium	\$130,158.60	13 evaluations at \$10,012.20 each.
Functional Technical Testing	\$9,523.80	13 tests at \$732.60 each.
Level Access Academy Training	\$11,828.43	51 users at \$231.93 each.
PDF Remediation	\$18,320.00	1,000 pages at \$18.32 per page.
ThunderCat / Level Access Quote Total	\$222,227.03	Quote dated 08/21/2026.
VITA COVRAMP one-time assessment	\$4,405.73	Separate VITA cost identified in the decision package
VITA COVRAMP oversight	\$4,098.96 annually	\$341.58/month; separate VITA cost identified in the decision package
Authenticated/internal scanning connectivity	TBD	Dependent on an approved VITA/Siteimprove scanning architecture and any required network/connectivity solution.

6. Next Steps

- Engage VITA and Siteimprove to establish an approved method for authenticated Siteimprove scanning and secure access to internal Treasury applications.
- Following requested appropriation in the budget and procurement, use Level Access manual evaluations to establish validated barriers and actionable remediation backlogs, then sequence remediation according to Treasury's Information Technology Access Act priorities.
- Integrate automated accessibility testing and developer guidance into Treasury's SDLC so accessibility defects are identified earlier and do not rely solely on post-production scanning.
- Continue accessibility requirements in new procurements and incorporate appropriate accessibility documentation/remediation obligations as existing contracts renew.
- Complete inventory of unstructured PDFs and Office documents; evaluate BigID data as an inventory source and establish a prioritization method before committing PDF remediation funds.

8. Summary

By establishing the ICT system inventory, prioritization structure, public-site scanning baseline, and procurement requirements Treasury is taking concrete steps to implement the Information Technology Access Act. Treasury is now looking at application-level manual testing, authenticated/internal scanning, remediation, validation, and document inventory as the next steps in expanding accessibility. Treasury submitted a decision package in Fall 2026 to obtain funding for proposed accessibility work. These completed and planned actions, in addition to the requested funding, will make Treasury's portfolio of information and communication technology systems more accessible to the citizens of the commonwealth and all who use Treasury systems.