

Information and Communications Technology Accessibility Report

Virginia Department of Agriculture and
Consumer Services

October 1, 2026

Background

The Virginia Department of Agriculture and Consumer Services (VDACS) submits this report pursuant to Va. Code § [2.2-3504](#), which requires the head of any covered entity or his designee to report to the appropriate executive branch agency any information and communication technology (ICT) that does not conform with accessibility requirements and is not included in the exceptions outlined in 28 C.F.R. § 35.201 or 36 C.F.R. Part 1194, Appendix A, § E202. Each executive branch agency must report annually to the General Assembly on such ICT and provide an estimate of the fiscal impact involved in bringing this technology into compliance with applicable federal and state laws and regulations.

Assessment methodology and results

The Virginia Information Technology Access Act (ITAA) defines ICT as any website, application, or other product or service primarily intended to fulfill or enable the function of information processing and communication by electronic means, including transmission and display via the Internet.

VDACS extrapolated data from SiteImprove, Archer, and the agency's information technology (IT) strategic plan to assess its overall ICT accessibility. SiteImprove is a tool that automates the detection and remediation of issues on websites to optimize performance and conformance, including accessibility. Archer is the system of record for the VDACS system inventory. The agency's IT strategic plan documents the major IT projects to address technical debt.

As of September 30, 2026, VDACS identified 61 systems that require assessment for compliance. In accordance with the agency IT strategic plan, the agency first focused on accessibility issues with citizen-facing systems. Of the 61 systems in VDACS inventory, 22 are available to citizens. These systems received the following accessibility scores:

Title	Accessibility score
SEARCH OUR CHARITABLE ORGANIZATION DATABASE	96.99
Virginia Market News Service	95.22
Virginia's Finest Specialty Foods and Beverages	94.77
Annual Turf Fertilizer Reporting Tool	93.41
SEARCH FOR INFORMATION ON REGISTERED LEGAL PLAN SELLERS	92.41
VDACS FERTILIZER TONNAGE REPORTING SYSTEM	92.02
Office of Charitable and Regulatory Programs	92.00
VDACS Customer Portal	91.42
Online Pesticide Registration Landing Page	91.04
Animal Custody Record Admin	90.32
Pesticide Civil Penalty Search	90.12
Charitable Gaming	89.21

Prepaid Legal Service Plan Sellers	89.11
Certified Fertilizer Applicator Program	89.10
WASTE KITCHEN GREASE TRANSPORTERS	88.90
Animal Custody Record Reports	88.36
DANGEROUS DOG REGISTRY SEARCH	88.04
VIRGINIA PRODUCE SAFETY GROWER PORTAL	87.72
Virginia Wine Distribution Company	87.64
Department of Agricultural and Consumer Services	87.63
VBDC Staging Site	86.63
Virginia Pesticide Safety	85.51

These 22 systems are actively tracked in SiteImprove and undergo regular automated accessibility evaluations. The evaluations are run every seven days. While VDACS works to ensure accessibility, full conformance is difficult to achieve due to the dynamic nature of web content. VDACS takes proactive steps by reviewing scan results and acting on the issues found. As demonstrated in the chart above, roughly 50 percent of the citizen-facing systems are compliant while the other 50 percent are close to that compliance mark.

VDACS has a major strategic initiative underway that will modernize all regulatory processes housed in the agency onto a single modern and accessible platform over the course of the next nine years. As a part of that process, VDACS will work to ensure that internal facing ICTs comply with the ITAA.

Fiscal Impacts

Va. Code § [2.2-3504](#) also requires executive branch agencies to provide an estimate of the fiscal impact required to bring non-compliant technology, which is not subject to exception, into conformity with federal and state accessibility laws and regulations.

VDACS does not request additional funding or resources to address accessibility compliance issues at this time. VDACS is beginning a nine-year information technology strategic plan that includes the modernization of the VDACS website and migration to a common low-code platform for all VDACS regulatory processes. The agency will ensure that accessibility requirements are met as this strategic plan is implemented.

Conclusion

VDACS is committed to meeting the accessibility requirements established in the ITAA. Evaluations of VDACS systems and applications for accessibility conformity are ongoing. After completing the full review of its systems and applications, VDACS anticipates that its 2027 report will provide additional information on the compliance status of its ICT, as

well as any estimated fiscal impact of bringing non-excepted technology into compliance with applicable federal and state laws and regulations.