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2026 Information and Communications Technology Accessibility Report

Overview
The Frontier Culture Museum of Virginia (FCMV) submits this report pursuant to Va. Code § 2.2-3504. This report summarizes current website monitoring, staff observations regarding digital content, areas requiring further assessment, and the status of fiscal impact estimates. The museum will conduct a thorough review of its information and communications technology as part of its ongoing strategic planning process.

Website monitoring and maintenance
The museum's website, www.frontiermuseum.org, is hosted and managed by SiteVision, a Virginia Information Technologies Agency (VITA) eGov services vendor. SiteVision is required to maintain the website in accordance with applicable VITA standards, including accessibility, and regularly addresses issues identified through monitoring.
VITA provides Siteimprove to support accessibility monitoring. Our staff report favorable monitoring results and describe the issues identified as minor corrections, often associated with content updates. Staff also report that the main website and Gallery webpage are monitored through this process. These results provide useful evidence of ongoing maintenance; automated monitoring alone does not establish full accessibility conformance.

Digital media
Museum videos are hosted on YouTube and embedded or linked on the website and social media. YouTube provides captioning and transcription features. The museum also uses Facebook and Instagram, where staff report routinely including descriptive text with posts and video summaries. The museum's podcast is distributed through Spotify, which includes transcription services.

Nonconforming technology and exceptions
Current information identifies website corrections and potential document and media accessibility gaps, but does not yet establish a complete inventory of nonconforming technology outside the applicable exceptions. The status of other agency technology remains to be assessed. The museum will document confirmed findings and evaluate exceptions under 28 C.F.R. § 35.201 and 36 C.F.R. Part 1194, Appendix A, § E202, as applicable.

Strategic planning and next steps
As part of its ongoing strategic planning, the museum will thoroughly review technology used to serve visitors and support agency operations. This review may identify additional systems and responsible staff, assess accessibility, establish priorities for correction, and inform future technology purchases and

service agreements. Accessibility will also inform consideration of expanded digital services, including online ticketing and virtual educational programming.

Fiscal impact

A reliable dollar estimate will rely on the findings of the current strategic planning process outcomes. The museum must first validate outstanding findings, determine the extent of any remediation, assess other technology, and confirm which corrections are covered by existing vendor services.

Potential costs include staff time for document remediation and review of captions, transcripts, and alternative text; vendor work beyond existing service agreements; and any specialized testing or technology changes identified through the broader assessment. These costs have not yet been quantified. An undetermined fiscal impact should not be interpreted as no cost. The museum will develop estimates as assessment results and vendor pricing become available, distinguishing existing operating resources from additional funding needs.

Conclusion

The Frontier Culture Museum of Virginia is committed to meeting the accessibility requirements in accordance with all applicable state and federal requirements.

Robin von Seldeneck
Executive Director
Frontier Culture Museum of Virginia